

FACILITY ASSOCIATION

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TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICERS

BULLETIN NO.: F02-003

DATE: MARCH 18, 2002

SUBJECT: ONTARIO MANUAL OF RULES AND RATES (RESIDUAL MARKET) AND RISK SHARING POOL CLAIMS GUIDE

I am pleased to advise you that both of the above revised publications are now available on our website at www.facilityassociation.com and are downloadable.

Having both of these the manuals on our website offers the following benefits:

- Reduced printing costs for FA due to reduced demand for printed manuals
- Online users can be assured of using the current manual
- Users wanting print materials can print only the manual sections they need

The link to the Ontario Manual of Rules and Rates (Residual Market) is on our homepage. Clicking that item will take you directly to the manual.

The Risk Sharing Pool Claims Guide is accessed from “Services”. From the homepage click on “Services”, go to the Risk Sharing Pool section and click “HERE”.

Moving forward, we are working to put as much information as possible on our website, including other manuals as they are revised.

If you have any questions or concerns about the Ontario Manual of Rules and Rates, please contact Jill Hepburn, Vice President, Underwriting and Technical Services at jhepburn@facilityassoc.com or 416-361-7172. Questions or concerns about the Risk Sharing Pool Claims Guide should be directed to John Lally, Vice President, Claims at jlally@facilityassoc.com or 416-361-7176.

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