

FACILITY ASSOCIATION

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TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO.: F03-016

DATE: August 13, 2003

SUBJECT: REVISED PLAN OF OPERATION

In reference to bulletin F03-002, Article IX Section 2 (b) of Facility Association's Plan of Operation has been amended. Please find the relevant pages reflecting the amendments enclosed.

Members are reminded that the changes impact the Claims Service Fee reimbursement for Servicing Carriers. Members are also advised that due to provisions in the legislation of various provinces, the changes are not yet effective in all jurisdictions. Approval is still being sought in Alberta, New Brunswick, Newfoundland & Labrador and Prince Edward Island. Please refer to the amended Plan of Operation pages for specifics.

Members are also advised that as of October 1, 2003, Appendix C (Ontario) has been revised to reflect increases in maximum broker commissions in that province.

The entire Plan of Operation is available at
http://www.facilityassociation.com/fapdfs/Plan_of_Operation2003.pdf

David J. Simpson, M.B.A., FCIP
President & CEO

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