

TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO: F2024 – 046

DATE: November 29, 2024

SUBJECT: Risk Sharing Pool – October 2024 Operational Report

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the October 2024 Risk Sharing Pool IFRS 17 Operational Report is available on the Facility Association (FA) Portal at https://portal.facilityassociation.com.

The results in this report are shown on the IFRS 17 accounting basis. However, please note that for interested members, the RSP operational report on the IFRS 4 basis are available on the FA Portal. The results presented in this bulletin reflect the combined results of the six pools for RSPs unless otherwise specified.

Highlights

- (a) The *October 2024 received premium* was \$130.2 million, higher than prior year by \$14.2 million. The *projected 2024 year-end received premium* is \$1,298.4 million;
- (b) The *October 2024 insurance revenue* was \$71.1 million, higher than prior year by \$8.7 million. The *projected 2024 year-end insurance revenue* is \$813.5 million;
- (c) The *October 2024 operating result* was a deficit of \$72.3 million, lower than prior year by \$88.3 million. The *projected 2024 year-end operating result* is a deficit of \$881.3 million;
- (d) The *October 2024 combined operating ratio* was 201.6%, higher than prior year by 127.3 percentage points. The *projected year-end combined operating ratio* is 208.3%;
- (e) The implementation of the 2024 Q3 Valuation and Adjustments to the Alberta hailstorm CAT impact generated \$17.2 million unfavourable impact for the month. Projected premiums were received from the FA membership and were also updated this month which generated an additional \$42.5 million unfavourable impact. Together these combined changes generated \$59.7 million unfavourable change increasing the year-to-date combined operating ratio by 8.9%.
- (f) Additional information can be found below:
 - RSP Financial Insights (NEW format)
 - Supplementary Information including Exhibits
 - LRC Calculation file
 - Detailed Valuation Results file



RSP Summary of IFRS17 Financial Results

RSP 2024 Summary	Actual	Projection	Prior Year	2024 year-to-date	2023 year-to-date	2024 year-end	Outlook*	2023 year-end
Amounts in \$000s	(October 2024)	(October 2024)	(October 2023)	as at 10 months	as at 10 months	Projection	Full year 2024	Actual
Written Premium	147,332	110,220	118,429	1,080,857	932,854	1,280,965	1,144,373	1,155,412
Received Premium	130,165	130,484	115,970	1,049,469	885,904	1,298,406	1,142,793	1,122,400
Earned Premium	107,571	107,928	91,497	1,015,824	872,756	1,228,760	1,099,356	1,060,392
Earned Expense Allowance	(36,441)	(36,420)	(29,084)	(343,172)	(273,153)	(415,281)	(371,330)	(332,276)
Insurance Revenue	71,129	71,507	62,413	672,651	599,604	813,479	728,026	728,116
Total Claims Incurred	76,632	113,872	101,704	1,121,427	953,751	1,349,616	1,164,826	1,159,445
Claims incurred (CAY)	72,985	116,856	89,413	1,124,346	939,398	1,358,766	1,206,259	1,137,895
Adjustments to Liabilities for Incurred Claims (PAYs)	3,646	(2,985)	12,291	(2,919)	14,353	(9,150)	(41,433)	21,550
Administrative Expense	795	899	773	7,015	6,479	8,960	10,015	8,240
Losses on Onerous Contracts	25,108	0	7,359	591,247	508,911	591,247	535,063	544,155
Reversal of Losses on Onerous Contracts	(48,077)	(48,077)	(35,830)	(480,756)	(299,900)	(569,017)	(487,491)	(366,883)
Insurance Service Expenses	54,458	66,694	74,005	1,238,932	1,169,241	1,380,806	1,222,414	1,344,957
Insurance Service Result	16,671	4,814	(11,592)	(566,281)	(569,638)	(567,327)	(494,388)	(616,840)
Insurance Finance Expense from PV FCF	(47,052)	(7,639)	11,362	(149,826)	(50,227)	(162,577)	(94,121)	(65,922)
Insurance Finance Expense from Risk Adjustment	(3,480)	(562)	856	(11,517)	(4,201)	(12,467)	(7,126)	(5,456)
Insurance Finance Expense from Loss Component	(38,594)	(2,308)	15,401	(135,236)	5,956	(139,149)	(42,102)	2,108
Insurance Finance Income (Expense)	(89,126)	(10,510)	27,619	(296,580)	(48,472)	(314,193)	(143,350)	(69,270)
Operating Result	(72,456)	(5,696)	16,027	(862,861)	(618,110)	(881,520)	(637,737)	(686,110)
Ratios:								
Loss ratio - Claims Incurred (CAY)	102.6%	163.4%	143.3%	167.2%	156.7%	167.0%	165.7%	156.3%
 Adjustments to Liabilities for Incurred Claims (PAYs) 	5.1%	(4.2%)	19.7%	(0.4%)	2.4%	(1.1%)	(5.7%)	3.0%
Total	107.7%	159.2%	163.0%	166.7%	159.1%	165.9%	160.0%	159.2%
Earned Expense allowance	33.9%	33.7%	31.8%	33.8%	31.3%	33.8%	33.8%	31.3%
Change in Loss Component (excluding IFE)	(32.3%)	(67.2%)	(45.6%)	16.4%	34.9%	2.7%	6.5%	24.3%
Administrative Expenses	1.1%	1.3%	1.2%	1.0%	1.1%	1.1%	1.4%	1.1%
Insurance Service Ratio	76.6%	93.3%	118.6%	184.2%	195.0%	169.7%	167.9%	184.7%
Combined Operating Ratio	201.9%	108.0%	74.3%	228.3%	203.1%	208.4%	187.6%	194.2%

rounding differences may occur

*as posted to FA's website Dec 22, 2023

RSP 2024 Summary of Liabilities	Actual	Projection	Prior Year	2024 year-end	Outlook*	2023 year-end
Amounts in \$000s	(October 2024)	(October 2024)	(October 2023)	Projection	Full year 2024	Actual
LIC	1,976,688	1,980,520	1,709,004	1,996,093	1,955,063	1,691,580
Undiscounted Case Reserves	1,188,709	1,201,627	1,087,669	1,220,035	1,341,347	1,072,734
Undiscounted IBNR	848,542	887,533	746,932	839,552	744,488	736,542
Discount	(198,333)	(244,135)	(252,699)	(200,983)	(264,170)	(242,287)
PV FCF	1,838,918	1,845,025	1,581,902	1,858,605	1,821,666	1,566,989
Risk Adjustment	137,769	135,495	127,102	137,488	133,398	124,591
Risk Adjustment %	7.49%	7.34%	8.03%	7.40%	7.32%	7.95%
LRC	1,096,090	1,034,558	837,119	1,035,157	905,887	837,723
LRC excl. Loss Component	359,812	359,673	318,675	383,227	352,397	347,171
Loss Component	736,279	674,885	518,444	651,931	553,490	490,552

Insurance Service Expenses Key Drivers

- Claims Incurred Incurred losses were \$76.6 million, lower than projection by \$37.2 million and \$25.1 million lower compared with the same month last year. Loss ratio was at 102.6%, 60.8 percentage points lower than projected, and 40.7 percentage points lower than prior year.
 - Implementation of 2024 Q3 valuation generated a favorable change in the CAY claims incurred compared to projection. Primarily driven by better than expected experience in Ontario comprehensive and collision claims.
 - We recognized an additional \$13.5 million of losses from the Alberta August 5th hailstorm this month. The total CAT impact on a full year basis is \$80.0 million, of which \$72.3 million has already been incurred. We will continue to closely monitor the development of these claims. See below:

Date	Pool	Paid Loss	Case Reserve	Total Incurred	IBNR load	Additional CAT booking amount (rounded)	Total CAT impact (rounded)
		[1]	[2]	[3] = [1]+[2]	[4]	[5] = [3]*[4]	[6] = [3]+[5]
Change in Aug-2024	Alberta Grid	2,794,627	11,415,049	14,210,306	10%	1,789,694	16,000,000
Change in Aug-2024	Alberta non-Grid	4,063,408	21,022,129	25,085,537	10%	2,914,463	28,000,000
Total change in Aug-2024		6,858,035	32,437,178	39,295,843		4,704,157	44,000,000
Change in Sep-2024	Alberta Grid	7,882,682	(243,525)	7,639,640	10%	360,360	8,000,000
Change in Sep-2024	Alberta non-Grid	12,136,100	(274,241)	11,862,674	10%	1,137,326	13,000,000
Total change in Sep-2024		20,018,782	(517,766)	19,502,314		1,497,686	21,000,000
Change in Oct-2024	Alberta Grid	6,970,261	(2,395,261)	4,594,173	10%	405,827	5,000,000
Change in Oct-2024	Alberta non-Grid	11,695,345	(2,759,744)	8,949,636	10%	1,050,364	10,000,000
Total change in Oct-2024		18,665,606	(5,155,005)	13,543,809		1,456,191	15,000,000
Full Voor CAT Immost	Alberta Grid	17,647,570	8,776,263	26,444,119	10%	2,555,881	29,000,000
Full Year CAT Impact	Alberta non-Grid	27,894,853	17,988,144	45,897,847	10%	5,102,153	51,000,000
Full Year CAT Impact		45,542,423	26,764,407	72,341,966		7,658,034	80,000,000



• Losses on Onerous Contracts – This represents a change in the loss component during the reporting period arising from initial recognition and subsequent re-estimation of the loss component (due to changes in premium or loss ratio projections, for example). This month the losses on onerous contracts increased by \$25.1 million driven by updated premium projections from the FA membership. Increased premium volumes are projected primarily in Alberta Non-Grid and Ontario pools, partially offset by a reduction in Alberta Grid.

Losses on Onerous Contracts

Total	2,751	(8,410)	18,879	1,467	4,328	6,093	25,108
FtAY	10,152	(7,861)	18,251	1,184	4,285	5,950	31,961
CAY	(7,401)	(549)	628	283	43	143	(6,853)
	Ontario	Alberta Grid	Alberta Non-Grid	New Brunswick	Nova Scotia	Newfoundland & Labrador	Total

• Reversal of Losses on Onerous Contracts – This represents changes in the loss component during the reporting period arising from the portion of the opening LRC earned during the period. Excludes the impact of change in discount rates, and completely aligns with projection.

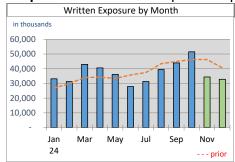
Insurance Finance Income

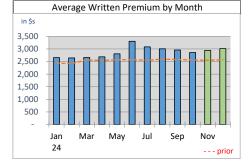
Insurance Finance income/ (expense) is comprised of:

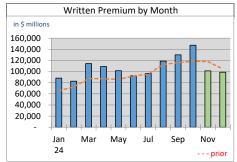
- The release of the effect of discounting due to the passage of time (also known as discount unwinding)
- The effect due to changes in discounting assumptions. This change is only reflected in implementation months (March, May, August, and October), when the yield curve is updated. Insurance Finance Expense for the implementation month of October was \$89.1 million, \$78.6 million lower than projected; driven by less discounting due to approximately 87 basis points decrease in the yield curve.

Premium

The **premium drivers** compared to prior year are:







The vehicle count transfer for the month was 51,550 vehicles, which was higher than prior year by 5,295 vehicles and 6,420 vehicles higher than The Outlook for the month. This is primarily driven by higher cessions to both the Ontario and Alberta Grid pools compared to Outlook. The green bars represent our current projection for the remainder of the year.



RSP Summary of full year Vehicle Count

	January	February	March	April	May	June	July	August	September	October	November	December	CY 2024
Jurisdiction	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Proj.	Proj.	Year-End
Ontario	16,530	14,858	20,753	19,793	20,962	13,259	15,726	18,219	19,087	19,581	16,036	15,273	210,078
Alberta Grid	8,181	7,782	10,325	9,886	5,306	5,872	5,706	8,299	9,116	9,659	5,985	5,326	91,444
Alberta Non-Grid	6,644	6,651	9,566	8,502	7,428	6,951	7,511	9,718	12,820	17,945	8,455	9,088	111,280
New Brunswick	764	933	1,086	974	1,056	818	1,277	975	539	1,420	1,510	1,310	12,662
Nova Scotia	920	921	1,031	1,175	1,151	735	740	1,637	1,798	2,289	1,562	1,095	15,055
Newfoundland & Labrador	145	158	211	250	277	276	378	640	601	655	844	722	5,157
Total	33.184	31.302	42.973	40.579	36.180	27.912	31.339	39.488	43.962	51.550	34.391	32.815	445.675

RSP Summary of full year Written Premium

	January	February	March	April	May	June	July	August	September	October	November	December	CY 2024
Jurisdiction	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Proj.	Proj.	Year-End
Ontario	48,242	44,096	61,399	58,575	62,498	52,575	54,837	62,058	65,773	70,128	51,616	49,623	681,420
Alberta Grid	22,636	20,781	28,112	27,713	17,529	20,608	19,971	27,669	30,228	31,726	22,706	20,214	289,893
Alberta Non-Grid	14,128	14,354	20,855	18,646	16,971	15,665	17,421	22,761	28,446	37,479	19,355	22,915	248,998
New Brunswick	1,276	1,576	1,770	1,621	1,790	1,435	2,045	1,731	949	2,549	2,659	2,362	21,763
Nova Scotia	1,641	1,696	1,887	2,154	2,274	1,491	1,602	3,338	3,541	4,081	3,074	2,193	28,972
Newfoundland & Labrador	257	244	322	383	485	445	765	1,189	1,070	1,369	1,840	1,550	9,919
Total	88,181	82,747	114,345	109,092	101,547	92,220	96,641	118,747	130,006	147,332	101,251	98,857	1,280,965

RSP Summary of full year **Average Written Premiums**

	January	February	March	April	May	June	July	August	September	October	November [December	CY 2024
Jurisdiction	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Proj.	Proj.	Year-End
Ontario	2,919	2,968	2,958	2,959	2,981	3,965	3,487	3,406	3,446	3,581	3,219	3,249	3,244
Alberta Grid	2,767	2,670	2,723	2,803	3,304	3,509	3,500	3,334	3,316	3,285	3,794	3,795	3,170
Alberta Non-Grid	2,126	2,158	2,180	2,193	2,285	2,253	2,319	2,342	2,219	2,089	2,289	2,521	2,238
New Brunswick	1,671	1,688	1,630	1,664	1,696	1,754	1,602	1,776	1,760	1,795	1,761	1,803	1,719
Nova Scotia	1,784	1,842	1,830	1,834	1,976	2,029	2,165	2,038	1,969	1,783	1,968	2,002	1,924
Newfoundland & Labrador	1,769	1,547	1,527	1,533	1,753	1,613	2,023	1,859	1,780	2,089	2,181	2,145	1,924
Total	2,657	2,644	2,661	2,688	2,807	3,304	3,084	3,007	2,957	2,858	2,944	3,013	2,874



Impact of Quarterly Valuation, CAT Impact from Alberta Hailstorm & Updated Premium Projections

- A valuation of the RSP as at September 30, 2024 has been completed since last month's Operational Report as the results of the valuation has been incorporated into this month's Operational Report. The implementation of the new valuation and updates to the Alberta CAT adjustment together generated approximately \$17.2 million unfavorable impact on the month's net results from operations.
- Updated premium projections were received from the FA membership for the remainder of 2024 and full year 2025. The latest projections indicate overall premium growth in the combined RSPs primarily in Alberta Non-Grid and Ontario, partially offset by a reduction in vehicle cessions to the Alberta Grid pool. Updated premium projections generated approximately \$42.5 million unfavorable impact on the month's net results from operations.
- Together, these changes generated \$59.7 million unfavorable impact as summarized below:

RSP	LIC Impact	LRC Impact	Total Impact	Impact on YTD COR
Ontario	(28,385)	26,074	(2,311)	(0.6%)
PAY	6,825	-	6,825	1.9%
CAY	(35,210)	(4,452)	(39,662)	(10.8%)
FtAY	-	30,525	30,525	8.3%
Alberta Grid	16,831	(2,750)	14,081	8.4%
PAY	17,223	-	17,223	10.3%
CAY	(392)	536	144	0.1%
FtAY	-	(3,286)	(3,286)	(2.0%)
Alberta Non-Grid	7,577	26,424	34,002	29.7%
PAY	10,350	-	10,350	9.1%
CAY	(2,773)	1,645	(1,128)	(1.0%)
FtAY	-	24,779	24,779	21.7%
New Brunswick	38	2,070	2,108	24.1%
PAY	(530)	-	(530)	(6.1%)
CAY	568	368	937	10.7%
FtAY	-	1,702	1,702	19.5%
Nova Scotia	(40)	5,284	5,244	43.9%
PAY	(109)	-	(109)	(0.9%)
CAY	69	186	255	2.1%
FtAY	-	5,097	5,097	42.7%
Newfoundland & Labrador	27	6,601	6,628	257.8%
PAY	(11)	-	(11)	(0.4%)
CAY	38	186	224	8.7%
FtAY	-	6,415	6,415	249.5%
TOTAL	(3,951)	63,702	59,751	8.9%
PAY	33,749	-	33,749	5.0%
CAY	(37,700)	(1,530)	(39,230)	(5.8%)
FtAY	-	65,232	65,232	9.7%

unfav/ (fav)

RSP Summary of Change in Loss Component during the Month

Change in Loss Component			
	2024 (CAY)	2025 (FtAY)	TOTAL
Opening Loss Component	137,145	583,509	720,654
[1] Losses on onerous contracts	(6,853)	31,961	25,108
[2] Insurance finance expense/(income)	5,323	33,270	38,594
[a] Discount unwinding	1,068	1,241	2,308
[b] Yield impact	4,255	32,030	36,285
[3] Reversal of losses on onerous contracts	(48,077)	-	(48,077)
TOTAL [1]+[2]+[3]	(49,607)	65,232	15,625
Ending Loss Component	87,538	648,741	736,279

unfav/ (fav)



Projected Year-End 2024

Compared with The Outlook released in December 2023, written premium has increased by \$136.6 million driven by higher vehicle count across all pools excluding Alberta Grid, and higher average premium across all pools. Calendar year earned premium is up by \$129.4 million. The projected year-end 2024 operating deficit is \$881.3 million, \$243.6 million deterioration compared with The Outlook.

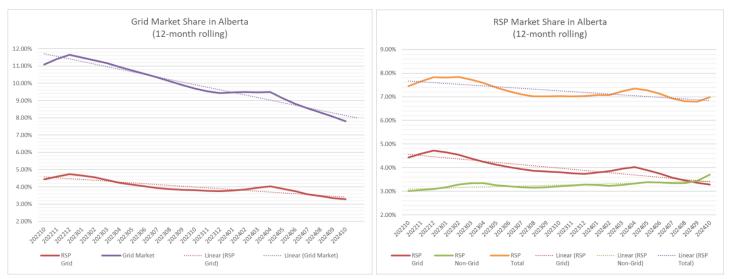
Alberta Market Share Update

Recent announcements in Alberta include:

- Adjustments to the Grid premiums effective Jan 1, 2025 including a 10% base rate increase outlined in the <u>AIRB Order 02-2024</u>
- Increasing the differentials for the lowest Grid steps outlined in the <u>GRID Guidance</u>
- "Good Driver" rate cap of 3.7% which is set to expire at the end of the year will increase to 7.5% effective Jan 1, 2025. See further detail here
- The Grid system will be formally withdrawn on Jan 1, 2027. At this time, we do not yet know the future structure of the RSPs in Alberta but they may be subject to change. As well, Alberta will introduce a "care-first" accident benefits system to replace the current injury tort liability system with an expected go-live date of Jan 1, 2027. See further detail <a href="https://example.com/here/beta-based-analysis-structure-

These measures are expected to result in continued reductions to the Grid RSP vehicle counts and potentially a further increase in the Non-Grid RSP vehicle counts. The bottom left graph below shows the 12-month rolling Grid market share and the bottom right graph shows the 12-month rolling RSP market share in Alberta.

Following more than 2 years of consistent growth in the rolling 12 month market share of the combined Alberta RSPs, RSP volume and market share declined from a high of 7.84% in February 2023 back down to 6.99% in October 2024. Beginning September 2023, the Non-Grid started to see an increase and is sitting at 3.70% in October. The Grid market share has been decreasing in recent months and is sitting at 7.80% in October. We will continue to monitor the market share of these pools closely.





Should you require any further information, please call Philippe Gosselin, VP Actuarial and CRO at (416) 863-1750 x4968.

Saskia Matheson President & CEO Related links:

RSP Summary of Operations - Calendar Year 2024

*10 month ended October 2024 (discounted basis)