

TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO: F2024 – 016

DATE: May 13, 2024

SUBJECT: Update on the Launch of IBC DASH Product

FA is pleased to announce that on April 11th, 2024, The Facility Association Board of Directors approved the appointment of **IBC as an additional supplier of UIP data**. IBC has notified FA that their launch date for the DASH product is in early June, 2024.

FA's accountability under the FA Plan of Operation is to ensure continuity of UIP data for the industry. Additionally, FA is also required, both by the Plan of Operation, and the network of Data Privacy legislation in place, to ensure all providers of UIP data have appropriate controls and processes to safeguard the security, privacy and accuracy of the Personally Identifiable Information contained within UIP.

Over the last 18 months, FA staff have worked closely with IBC to ensure that the DASH product, the controls around it, and the data supporting the DASH product meet the criteria required to fulfill this obligation.

Throughout the process, we have consulted with members of FA's longstanding UIP Advisory Committee, which is made up of industry representatives familiar with the uses and structure of UIP data and reports. The work of this Committee, representing a cross section of FA member companies, and including the majority of large market share personal lines auto insurers, has established the critical information and level of data accuracy required for UIP data reports, regardless of their supplier.

The Data and Technology Committee of the FA Board of Directors, which includes Board Directors augmented by specialist advisors in the area of technology, privacy and data governance, has considered the materials, which includes both presentations and submissions from IBC/ DASH as well as from external advisors to FA consulted for the establishment of control framework, and from FA management. We are therefore able to confirm that in addition to CGI, IBC is now approved as an additional supplier of UIP data.

In its extensive review, FA identified a number of important **product differences between DASH and AutoPlus**. These differences represent different product features, and approaches to processing the data into reports for provision to insurers, brokers, and other approved end-users. It is important to note that there is no error in either of the parties' approaches: both **CGI AutoPlus** and **IBC DASH** are presenting views on correct data; nonetheless, the products result in different views of that data. A listing of identified product differences with comments from IBC and CGI will be posted on FA's website at www.facilityassociation.com under Members > Resources > UIP.

The appointment of **IBC as a UIP Provider** marks an important milestone in the continued availability and access to critical data for members to support them to assess, underwrite and rate automobile risk, and in so doing, assure the continued effective operation of the automobile insurance industry.

Saskia Matheson
President & CEO