

**TO: MEMBERS OF THE FACILITY ASSOCIATION**

**ATTENTION: CHIEF EXECUTIVE OFFICER**

**BULLETIN NO: F2023 – 029**

**DATE: March 30, 2023**

**SUBJECT: Update on the Launch of IBC DASH product**

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In November 2022, we provided an update to members on the Insurance Bureau of Canada (IBC) DASH's application to FA to be appointed a secondary provider of UIP data to FA members. We refer you to our bulletin [F2022-094 Update on the launch of IBC DASH product](#).

Through FA's Plan of Operation, the FA Board of Directors has an obligation to ensure that agreements entered into for the UIP meet **the Purpose of the UIP**, and ensure the appropriate operation of the UIP.

FA currently has an agreement with CGI, on behalf of members, to provide all members' access to UIP data in all jurisdictions in which FA operates. The agreement also includes specific conditions and controls to ensure that in all cases, FA can guarantee the continuing availability of UIP data to all FA members, including the circumstance where an Additional Provider is appointed.

FA's accountability is first, to ensure continuity of service for the industry, including a guarantee to all FA members that the addition of a second supplier in no way diminishes the availability of UIP data to all FA members. Second, any and all providers of UIP data must have appropriate controls and processes to safeguard the security, privacy and accuracy of the Personally Identifiable Information contained within UIP.

As you are likely aware, IBC has developed DASH, a competitive product to the AutoPlus product offered by CGI. In 2021, FA entered into a Data Access Agreement with IBC to allow for the provision of UIP data to IBC, and to permit the commercial availability of UIP data at such time as they were able to meet the requirements under FA's governance.

In mid 2022, IBC provided notice to FA of their intention to commence distribution of UIP data for the Purpose of the UIP, to FA's Member Insurers.

In order to meet its regulatory and contractual obligations regarding UIP, FA must ensure all the security, privacy and ongoing data accuracy criteria are met, as well as all FA member access, at

which point IBC will be appointed as an **Additional Provider of UIP**, which permits commercial launch. We continue to work closely with IBC to complete this step.

The Governance & Human Resources Committee of the FA Board will make the final review to ensure the initiative meets FA and regulatory governance criteria to proceed.

Rest assured, FA continues to work with all parties, and make every effort to proceed as expeditiously as possible.

Saskia Matheson  
President & CEO