

TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO: F2022 – 094

DATE: November 29, 2022

SUBJECT: Update on the launch of IBC DASH product

In 2017, amendments were made to the Facility Association (FA) Plan of Operation, which gave the Facility Association Board of Directors governance authority over the Underwriting Information Plan (UIP). The Plan establishes an obligation to ensure that agreements entered into for the UIP meet the Purpose of the UIP, and ensure the appropriate operation of the UIP. In 2019, FA entered into an agreement with CGI to ensure the availability of UIP data to all FA members. The agreement also includes commitments to CGI around equal terms for any future providers, and specific requirements for notification.

More notably, FA's agreement with CGI, on behalf of members was constructed to guarantee the continuing availability of UIP data to FA members in the event a secondary provider is appointed. There are two key accountabilities under this scenario. First, FA must ensure continuity of service for the industry. Second, FA must guarantee the addition of a second supplier in no way diminishes the availability of UIP data to all members.

As you are likely aware, that Insurance Bureau of Canada (IBC) has developed DASH, a competitive product to the Autoplus product offered by CGI. In 2021, FA entered into a Data Access agreement with IBC to allow for the provision of UIP data to IBC at such time as they were able to meet the requirements under FA's governance.

Earlier this year, Insurance Bureau of Canada (IBC), provided notice to FA, of their intention to commence distribution of UIP data for the purpose of Member Insurers. As required, CGI has been notified by FA. The launch of DASH is scheduled for early in 2023.

It is important to note that the appointment of IBC as an additional provider of UIP reports is contingent on their meeting certain conditions. Notably, IBC will be required to confirm their data and systems meet all required privacy and security criteria as set out in the agreement. In addition and similar to the current system, reports must be available to all members in every province where FA operates.

To ensure all conditions are met prior to launch, IBC has engaged an independent auditor (PwC) to conduct a thorough readiness review of the product's privacy and security controls. Upon completion, the report will be provided to FA, along with material regarding accessibility for FA members. The Governance & Human Resources Committee of the FA Board will review the materials to determine if the initiative meets the governance criteria to proceed. This step is important to ensure that FA continues to fulfill its obligations under the Plan of Operation as it pertains to data governance, privacy and member access.

Rest assured, FA will work with all parties, and make every effort to proceed as expeditiously as possible in order to support the targeted launch date.

Saskia Matheson
President & CEO