

# **ALBERTA NON-GRID RISK SHARING POOL**

# **OCTOBER 2019 OPERATIONAL REPORT**

# **ACTUARIAL HIGHLIGHTS**

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## **ACTUARIAL HIGHLIGHTS**

## **RSP** ALBERTA NON-GRID

# **OPERATIONAL REPORT**

# **OCTOBER 2019**

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#### 1 Summary

#### **Key Points**

- (a) The 2019 Q3 valuation was completed and implemented into the results this month, with a \$1.9 million favourable impact, or 0.7% of beginning policy liabilities (policy liabilities ended at \$275 million) and 2.0 points of year-to-date earned premium; and
- (b) Transfer counts and associated premium were lower-than-expected during the month (counts were up 12% vs the 37% increase expected; written premium was up 23% vs the 45% increase expected).

#### **1.1** Valuation Schedule (Fiscal Year 2019)

The October 2019 Operational Report incorporates the results of an updated valuation (as at September 30, 2019) – the impact of the implementation of the valuation is discussed in section 1.2. The table below summarizes the implemented valuations and future scheduled valuations for fiscal year 2019.

	Alberta Non-Grid Risk Sharing Pool Fiscal Year 2019 – Schedule of Valuations							
Valuation Date	Discount Rate (per annum)	Operational Report	Description of Changes					
Sep. 30, 2018 (completed)	2.29% mfad 25 bp	Oct. 2018	updated valuation (roll forward): accident year 2018 loss ratio <u>de</u> creased 2.8 points to 109.3%; discount rate <u>in</u> creased 42 basis points; no change to selected margins for adverse deviations					
Dec. 31, 2018 (completed)	1.93% mfad 25 bp	Mar. 2019	updated valuation: accident year 2019 loss ratio increased 1.4 points to 108.5%; discount rate decreased 36 basis points; no change to selected margins for adverse deviations					
Mar. 31, 2019 (completed)	1.46% mfad 25 bp	May 2019	updated valuation (roll forward): accident year 2019 loss ratio <u>in</u> creased 0.2 points to 108.7%; discount rate <u>de</u> creased 47 basis points; no change to selected margins for adverse deviations					
Jun. 30, 2019 (completed)	1.43% mfad 25 bp	Aug. 2019	updated valuation: accident year 2019 loss ratio <u>de</u> creased 3.9 points to 104.8%; discount rate <u>de</u> creased 3 basis points; selected margins for adverse deviations were updated					
Sep. 30, 2019 (completed)	1.46% mfad 25 bp	Oct. 2019	update valuation (roll forward) : accident year 2019 loss ratio <u>de</u> creased 2.6 points to 102.2%; discount rate <u>in</u> creased 3 basis points; no change to selected margins for adverse deviations					

Under the proposed schedule for fiscal year 2019, the "off-half" valuation quarters ending



March 31, 2019 and September 30, 2019 would not reflect a full valuation update of assumptions, but would rather "roll-forward" key assumptions from the previous valuation.

#### 1.2 New Valuation

A valuation of the Alberta Non-Grid Risk Sharing Pool ("RSP") as at Sep. 30, 2019 has been completed since last month's Operational Report and the results of that valuation have been incorporated into this month's Report. The valuation was completed by the Facility Association's internal actuarial group in conjunction with, and approved by, the interim Appointed Actuary, under the hybrid model for actuarial services. Additional detail will be provided in an "Actuarial Highlights – Quarterly Valuation" report which we anticipate will be posted to the FA website in December 2019.

The valuation implementation impact is summarized in the tables below and on the next page, where abbreviations PAYs refers to prior accident years, CAY refers to the current accident year (2019), and Prem Def refers to premium deficiency / deferred acquisition costs impacts.

Summary of Impact (\$000s) of Implementing Result of Valuation as at Sep. 30, 2019<sup>1</sup>

AB Non-Grid	unfav / <mark>(fav)</mark> for the month and ytd						
		IMPA	CT in \$000s	from changes in:			
	ults &	payout pat	tterns	dsct rate	margins		
	Nominal apv adj. sub-tot		apv adj.	apv adj.	TOTAL		
	[1]	[2]	[3]	[4]	[5]	[6]	
PAYs	995	104	1,099	(109)	-	990	
CAY	(2,549)	83	(2,466)	(7)	-	(2,473)	
Prem Def	(482)	89	(393)	(73)	-	(466)	
TOTAL	(2,036)	276	(1,760)	(189)	-	(1,949)	

As indicated in the table above, the incorporation of the new valuation had an estimated \$1.9 million *favourable impact* on the month's net result from operations, subtracting an estimated 2.0 points (see table at the top of the next page) to the **year-to-date Combined Operating Ratio** to end at **119.5%**.

<sup>&</sup>lt;sup>1</sup>In these tables, "PAYs" refers to prior accident years, "CAY" refers to the current accident year, and "Prem Def" refers to the provision for premium deficiency or the deferred policy acquisition asset (as applicable). "Nominal" refers to changes excluding any actuarial present value adjustments, whereas "apv adj." refers to actuarial present value adjustments.

The columns under the heading "ults & payout patterns" reflect the impact of changes in the valuation selected ultimates and claims payment patterns (i.e. based on unchanged selection of discount rates and margins for adverse deviation). The column "dsct rate" reflects the impact of the change in the selected discount rate and the column "margins" reflects the impact of any changes in selected margins for adverse deviations.

AB Non-Grid	ytd EP	95,499	(actual)			
	IM	PACT unfav	/ (fav) as %	6 ytd EP fro	m changes	in:
	ults &	payout pat	tterns	dsct rate	margins	
	Nominal	apv adj.	sub-tot	apv adj.	apv adj.	TOTAL
	[1]	[2]	[3]	[4]	[5]	[6]
PAYs	1.0%	0.1%	1.2%	(0.1%)	-	1.0%
CAY	(2.7%)	0.1%	(2.6%)	-	-	(2.6%)
Prem Def	(0.5%)	0.1%	(0.4%)	(0.1%)	-	(0.5%)
TOTAL	(2.1%)	0.3%	(1.8%)	(0.2%)	-	(2.0%)

Summary of Impact (% YTD EP) of Implementing Result of Valuation as at Sep. 30, 2019

The impact of the **nominal changes** is shown in column [1] of the two preceding summary tables. The change in the selected nominal ultimates was favourable by \$2.0 million overall. This reflects the impact attributable to the changes in the selected ultimate loss ratios (i.e. for each accident year, it is the product of life-to-date earned premium for the accident year and the change in the selected ultimate loss ratio).

The PAYs overall showed a \$1.0 million unfavourable nominal variance or 0.8% of the PAYs nominal unpaid balance of \$128.5 million determined at the end of last month beginning, driven by favourable claims development and updates to a priori loss ratios to include more recent data and updated trends. While the valuation implementation impact does differ from the valuation changes themselves (as they apply to different periods), the valuation result by government line provides insight into the relative PAYs nominal changes. As per below, the primary changes were in relation to TPL across multiple PAYs, partially offset primarily by a favourable change under other coverages for accident year 2016.

#### Valuation as at Sep. 30, 2019 – PAYs Nominal Changes by Government Line

_	(favourable) / unfavourable during Quarter							
Accident Year	Third Party	Accident	Other	Total				
	Liability	Benefits	Coverages	TOLAI				
2014 & Prior	288	(4)	10	294				
2015	347	(8)	(24)	315				
2016	249	(4)	(557)	(312)				
2017	606	(9)	(30)	567				
2018	75	75	(15)	135				
TOTAL	1,565	50	(616)	999				

Alberta Non-Grid RSP - valuation changes in selected ultimate

The CAY and premium deficiency impacts are a result of the change in the selected loss ratios for accident year 2019 (decreased 2.6 points to 102.2%); there was no change for accident year 2020 (left at 106.7%).

The impacts related to actuarial present value ("apv") adjustments are split into the impact prior to any change in the selected discount rate and selected margins for adverse deviations or "MfADs" (at the level they were selected i.e. coverage and accident half-year), the impact of then updating the discount



rate, and finally the impact of any changes to the MfADs (at the level they were selected). The changes in actuarial present value adjustments are shown in the summary tables on the two previous pages in columns [2], [4], and [5].

Column [2] recognizes that changing the nominal selections also changed the unpaid estimates (including changes to the relative mix by government line, which had an impact on the weighted-average MfADs). It also reflects the fact that we updated the projected emergence of claims payments, resulting in a change in the projected cash flows. These changes generated an <u>un</u>favourable change of \$0.3 million in the actuarial present value adjustments, prior to any changes in the selected discount rate and/or MfADs.

Updated projected cash flows were reviewed against the selected risk-free yield curve, derived from Government of Canada benchmark bond yields monthly series using values for September 2019. Column [4] accounts for the change in the **discount rate** selected (<u>increased 3 basis points to **1.46%**</u>), indicating a favourable impact of \$0.2 million. The impact *related only to claims liabilities* (i.e. PAYs plus CAY) was \$0.1 million at August 2019 (projected \$0.1 million impact at December 31, 2019) – this compares to the \$0.2 million change one would estimate as the impact by interpolation using the interest rate sensitivity table provided in last month's Actuarial Highlights.

Column [5] accounts for any changes to selected MfADs. The selected **investment rate MfAD** was **left unchanged at 25 basis points** and the selected **claims development MfADs** at the coverage and accident year level were also left unchanged (as per our usual practice, development margins are reviewed with the June 30 valuation).

Consideration was given to recent legal decisions and changes in legislation / regulation as noted above and outlined in section 1.4.

#### **1.3** Appointed Actuary and Hybrid Actuarial Services Model

Liam McFarlane of Ernst & Young LLP was Facility Association's Appointed Actuary (effective as of June 1, 2013). Mr. McFarlane has resigned his Appointment to take on a role at a different organization. Mr. Cosimo Pantaleo of Ernst & Young LLP has assumed the Appointed Actuary's role (effective as of October 24, 2019), pending formal appointment by the Facility Association Board (expected at its December 12, 2019 meeting).

Facility Association operates under a "hybrid" model in relation to the management and provision of actuarial services. Under this model, actuarial services are performed by both Facility Association's internal staff and its external actuarial consulting firm. The hybrid model approach maximizes the efficiency of resource allocation while providing access to additional expertise and capacity as needed.

#### 1.4 Consideration of Recent Legal Decisions and Changes in Legislation / Regulation<sup>2</sup>

There have been no changes in these descriptions since last month's Highlights, other than updated references to reflect the new valuation.

Consideration and assessment of potential impacts of legal decisions and changes in legislation / regulation constitutes a regular part of the valuation process. Descriptions of some of the more recent

<sup>&</sup>lt;sup>2</sup>This url to a pdf is to a helpful guide on how bills become laws: https://www.ola.org/sites/default/files/common/how-bills-become-law-en.pdf.



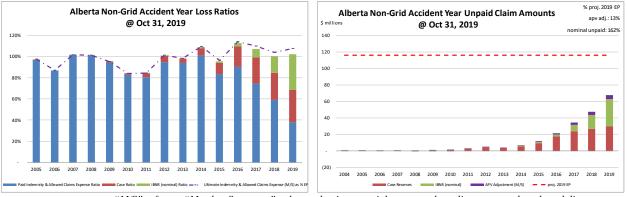
changes are provided below.

In the Alberta Treasury Board and Finance Notice 04-2018 (Clarification of Minor Injury Regulation), dated May 17, 2018, the Alberta Superintendent of Insurance advised that clarifying amendments have been made to the definition of minor injuries under the Minor Injury Regulation (MIR). With the <u>most recent</u> valuation September 30, 2019), reform adjustments related to changes in the definition of minor injuries under the MIR, were included with the updated industry trend analysis (completed using industry data as at December 31, 2018), impacting the selection of ultimates.

The Minister of Treasury Board and Finance issued Ministerial Order 14/2018, on October 31, 2018, which states unless otherwise directed by the Minister, the AIRB may not approve filings from insurers for cumulative rate increases on private passenger vehicles greater than +5.0% during the period between December 1, 2018 and August 31, 2019. This order lapsed in August 2019. At the current time, no explicit adjustments have been made to our valuation estimates or views based on this order.

#### **1.5** Current Provision Summary

The charts below show the current levels of claim liabilities<sup>3</sup> booked by accident year<sup>4</sup>. The left chart displays life-to-date payments, case reserves, IBNR, and the total including actuarial present value adjustments against accident year earned premium. The right chart shows the associated dollar amounts for the components of the claim liabilities and the current projected amount of 2019 full year earned premium (the red hash-mark line) to provide some perspective.



"M/S" refers to "Member Statement" values – that is, actuarial present value adjustments at the selected discount rate.

The current actuarial present value adjustments balance (\$15.0 million – see table at the top of the next page) represents 13% of the earned premium projected for the full year 2019 (see the upper right corner of the right chart above). If our current estimates of the nominal unpaid amounts prove to match actual claims payments, the actuarial present value adjustments will be released into the net operating result over future periods.

<sup>&</sup>lt;sup>3</sup>Claim liabilities refer to provision for unpaid indemnity and allowed claims expenses. Allowed claims expenses are first party legal and other expenses as listed in the RSP Claims Guide. Claims expenses paid through the member company expense allowance are NOT included in this discussion.

<sup>&</sup>lt;sup>4</sup>Accident year 2004 was an incomplete year and therefore has been excluded from the loss ratio chart.



claim liabilities (\$000s)		
	amt	%
case	126,375	62.1%
ibnr	62,024	30.5%
M/S apv adjust.	15,027	7.4%
M/S total	203,426	100.0%

The table to the left breaks down the Member Statement (M/S) claim liabilities total into component parts, showing that the majority of the claim liabilities for this RSP is in case reserves. Approximately 80% of the IBNR balance relates to accident years 2018 and 2019 (see Exhibit B). Approximately 90% of the M/S total claim

liabilities are related to accident years 2015-2019 inclusive (i.e. the most recent 5 accident years), and approximately 1% is related to accident years 2009 and prior (i.e. prior to the most recent 10 accident years).

The tables below summarize the premium liabilities and the total policy liabilities.

premium liabilities (\$000s)			policy liabilities (\$000s)				
	amt	%		amt	%		
unearned prem	63,196	88.5%	claim	188,399	68.6%		
prem def/(dpac)	3,711	5.2%	premium	66,907	24.3%		
M/S apv adjust.	4,464	6.3%	M/S apv adjust.	19,491	7.1%		
M/S total	71,371	100.0%	M/S total	274,797	100.0%		

#### 2 Activity During the Month of October 2019

#### 2.1 Recorded Premium and Claims Activity

The table below summarizes the extent to which premiums and claims amounts recorded during the month differ from projections reflected in the prior month's Operational Report<sup>5</sup>.

Table 01	Earned Premium		Paid Ind	Paid Indemnity &		Case increase /		Recorded increase /	
	Lanteur	remum	Allowed Cla	ims Expense	(decr	(decrease)		ease)	
Accident	Actual	Actual less	Actual	Actual less	Actual	Actual less	Actual	Actual less	
Year	Actual	Projected	Actual	Projected	Actual	Projected	Actual	Projected	
Prior	(7)	(7)	2,216	434	(638)	943	1,577	1,376	
2017	(12)	(12)	705	389	(138)	29	566	417	
2018	(22)	(22)	842	399	345	434	1,187	833	
2019	10,042	(270)	5,399	274	2,773	351	8,173	625	
TOTAL	10,000	(312)	9,162	1,495	2,342	1,756	11,504	3,252	

Alberta Non-Grid RSP Actual vs Projected Summary: Recorded Transaction Amounts (\$ thousands)

(Recorded transaction amounts exclude IBNR & other actuarial provisions)

It is unusual to see actual earned premium transactions affecting prior accident years by this time in the calendar year – the prior accident years changes in the month reflect activity undertaken by a member reflecting recent audit findings.

Claims transaction activity is generally volatile and changes from one month to the next are anticipated due to this natural "process variance" (i.e. random variation). Each month, the projection variances are reviewed for signs of projection bias and to identify potential ways to reduce the level of the

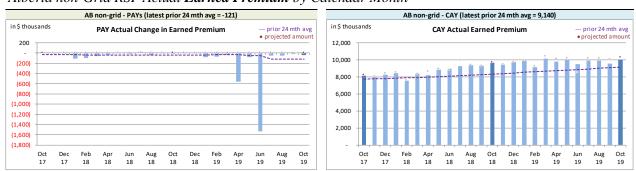
<sup>&</sup>lt;sup>5</sup>There may be rounding differences in values in this document compared with the associated Bulletin and/or Operational Report.



variance. Commentary from our review is provided in the sub-sections that follow.

## 2.1.a Actual vs. Projected (AvsP): Earned Premium

The charts below show actual **earned premium**<sup>6</sup> activity in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.

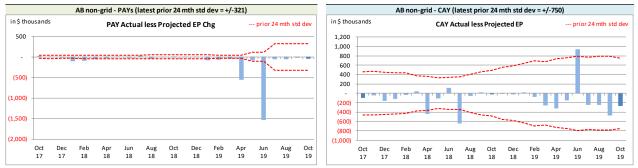


Alberta non-Grid RSP Actual **Earned Premium** by Calendar Month

**Earned premium** changes during a given calendar month in relation to prior accident years tend to be at modest levels, although relatively high levels generally occur at the beginning of each year.

The associated variance between the actual changes and the projections from the previous month are shown in the charts at the top of the next page. **Earned premium** change projections are all attributed to the current accident year as the projection upload does not accept **earned premium** changes for other accident years. We do not see this limitation as being significant for our purposes, but it does mean that the actual less projection variance will equal the actual **earned premium** change in relation to prior accident years.

Alberta non-Grid RSP Actual vs. Projected Summary: Earned Premium Variances by Calendar Month



<sup>&</sup>lt;sup>6</sup>Premium is earned on a daily basis based on the transaction term measured in days. As a result, months with 31 days earned relatively more than those with 30 days, and February earns the least.



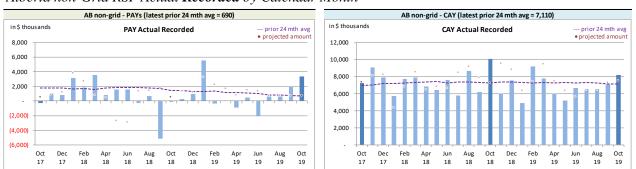
On Latest \$ thousands					
Earned Premium	PAYs	CAY			
Mthly Avg EP Chg (prior 24 mths)	(121)	9,140			
std dev	321	750			
A-P <> std dev	8	3			
% <> std dev	32.0%	12.0%			
norm <> std dev	31.7%	31.7%			
performance vs 24-mth avg:	no better	better			

We project **earned premium** changes from known unearned premium and projected written premium levels, but upload the total projections as current accident year (CAY). This process has generated prior accident years' (PAYs) bias<sup>7</sup>, with actuals generally lower than projected, although the magnitude is not high relative to monthly premium. In addition to the PAYs' bias, the CAY

has also shown bias<sup>8</sup>, with actuals being generally lower than projected, modifications to our projections processes in response appears to have had a favourable impact, bias still exists. Over time, we may consider other projection approaches to narrow monthly variance levels, but it is not currently deemed a priority.

#### 2.1.b AvsP: Recorded Indemnity & Allowed Claims Expense

The charts below show actual **recorded** activity (**paid** and case reserve changes), in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.



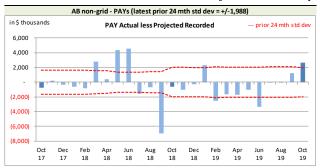
Alberta non-Grid RSP Actual **Recorded** by Calendar Month

**Recorded** activity variances from the previous month's projections are shown in the charts at the top of the next page, including the "prior 24-month standard deviation" levels to show how the variances from projection compare with historical standard deviations.

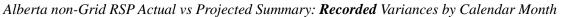
<sup>&</sup>lt;sup>7</sup>The PAYs' variances will show bias as the projection upload forces all earned premium projections to be attributed to the CAY.

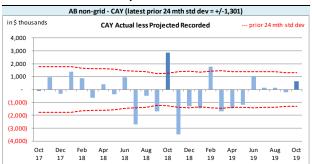
<sup>&</sup>lt;sup>8</sup>We measure bias based on a 95% confidence range for a binominal distribution with trials based on the range being considered (25 in this case) and 50% probability of success. The rolling 25-month CAY variances at October 2019 had only 5 months where the actuals was higher than projected, and as the 95% confidence range is 8 to 17, bias continues to be indicated.





On Latest \$ thousands				
Recorded	PAYs	CAY		
Mthly Avg Recorded (prior 24 mths)	690	7,110		
std dev	1,988	1,301		
A-P <> std dev	9	8		
% <> std dev	36.0%	32.0%		
norm <> std dev	31.7%	31.7%		
performance vs 24-mth avg:	no better	no better		





With respect to **recorded** indemnity & allowed claims expense activity, 36% of the prior accident years' (PAYs) variances over the last 25 calendar months have fallen outside of one standard deviation of the actual **recorded** amounts (see table on left), suggesting the projection process has performed no better than simply projecting the prior 24-month average amount (assuming it

follows a normal distribution). Bias has not been indicated at a 95% confidence level on a rolling 25month basis (8 of 25 variances are positive), but bias was previously indicated at a 95% confidence level on a rolling 12-month basis, but adjustments to our projection process appear to have addressed this (3 of the latest 12 variances are positive, just within the 95% confidence range).

The PAYs **recorded** variances were outside of the one standard deviation band this month. The activity was reviewed and attributed to process variance.

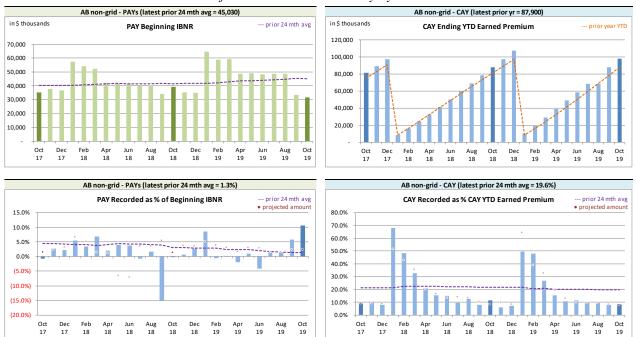
The current accident year (CAY) **recorded** variances fell outside of one standard deviation 32% of the time over the last 25 calendar months (see table above), suggesting that the projection process has performed no better than simply projecting the prior 24-month average amount. We believe this result is in part related to volume increases, but management is considering ways of improving CAY variances. Bias has not been indicated at a 95% confidence level on a rolling 25-month basis (11 of 25 variances are positive).

The method for establishing IBNR adjusts automatically for changes in **earned premium** and **recorded** claims activity level (see sections 2.2 and 3).

We have included, for reference, additional charts at the top of the next page related to levels influencing **recorded** activity.



#### Actuarial Highlights – RSP Alberta Non-Grid Operational Report October 2019



Alberta non-Grid RSP Levels that influence<sup>9</sup> Recorded activity by Calendar Month

We track PAY beginning IBNR as **recorded** activity comes out of IBNR. Changes in the PAY beginning IBNR (see upper left chart above) occur for several possible reasons:

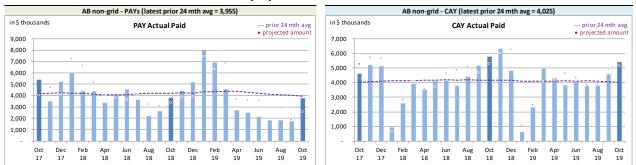
- to offset actual **recorded** activity (through loss ratio matching);
- the annual switchover as a CAY becomes a PAY(occurs in January); and
- when a new valuation is implemented, where the valuation resulted in changes to the selection of PAYs' ultimates (will show up as a beginning IBNR change one month after the valuation is implemented, i.e. the change will generally show in April, June, September, and November).

#### 2.1.c AvsP: Paid Indemnity & Allowed Claims Expense

The charts at the top of the next page show actual **paid** activity in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.

<sup>&</sup>lt;sup>9</sup>Our recorded activity projections for the prior accident years are based on selected ratios of recorded activity to beginning unpaid balances, whereas the current accident year projections are based on selected ratios of year-to-date IBNR to year-to-date selected ultimate (i.e. selected LR x earned premium), deriving year-to-date recorded as selected ultimate less IBNR. In both cases, the ratio selection is based on our review of the more recent recorded activity and recent AvsP analyses.

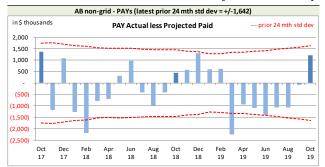




Alberta non-Grid RSP Actual Paid activity by Calendar Month

**Paid** activity variances from the previous month's projections are shown in the charts below, including the "prior 24-month standard deviation" levels to show how the variances from projection compare with historical standard deviations.

Alberta non-Grid RSP Actual vs Projected Summary: Paid Variances by Calendar Month



On Latest \$	On Latest \$thousands				
Paid	PAYs	CAY			
Mthly Avg Paid (prior 24 mths)	3,955	4,025			
std dev	1,642	1,337			
A-P <> std dev	2	1			
% <> std dev	8.0%	4.0%			
norm <> std dev	31.7%	31.7%			
performance vs 24-mth avg:	better	better			



With respect to **paid** indemnity & allowed claims expense, 8% of the prior accident years' (PAYs) variances over the last 25 calendar months have fallen outside of one standard deviation of the actual **paid** amounts (see table on left), suggesting the projection process has performed better than simply projecting the prior 24-month average amount (assuming it follows a normal

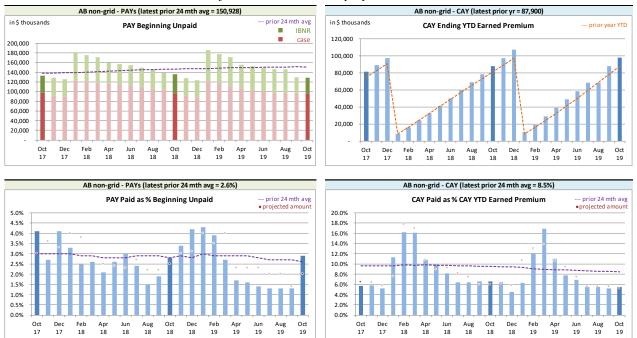
distribution). Bias has not been indicated at a 95% confidence level on a lagging 24-month basis (10 of 25 variances are positive).

The current accident year (CAY) **paid** variances fell outside of one standard deviation 4% of the time over the last 25 calendar months (see table above), suggesting the projection process has performed better than simply projecting the prior 24-month average amount. Bias has not been indicated at a 95% confidence level on a rolling 25-month basis (8 of 25 variances are positive).

We have included, for reference, additional charts at the top of the next page related to levels influencing **paid** activity.



#### Actuarial Highlights – RSP Alberta Non-Grid Operational Report October 2019



Alberta non-Grid RSP Levels that influence<sup>10</sup> Paid activity by Calendar Month

We track the PAY beginning unpaid balance (case and IBNR) as **paid** activity comes out of the unpaid balance. Changes in the PAY beginning unpaid balance (see upper left chart above) occur for several possible reasons:

- to offset actual **paid** activity (may reduce case or IBNR or both);
- the annual switchover as a CAY becomes a PAY (occurs in January); and
- when a new valuation is implemented, where the valuation resulted in changes to the selection of PAYs' ultimates (will show up as a beginning unpaid balance change one month after the valuation is implemented, i.e. the change will generally show in April, June, September, and November).

#### 2.2 Actuarial Provisions

An ultimate loss ratio matching method (described in section 3) is used to determine the month's IBNR<sup>11</sup>, and factors are applied to the nominal unpaid claims liability (case plus IBNR) to determine the discount amount (shown as a negative value to indicate its impact of reducing the liability) and the Provisions for Adverse Deviations. The loss ratios and the factors used to determine the projections and actuals were based on the applicable valuation.

The table at the top of the next page summarizes variances in provisions included in this month's

<sup>&</sup>lt;sup>10</sup>Our paid projections for the prior accident years are based on selected ratios of paid to beginning unpaid balances, whereas the current accident year projections are based on selected ratios of year-to-date paid to year-to-date selected ultimate indemnity (i.e. selected LR x earned premium). In both cases, the ratio selection is based on our review of the more recent recorded activity and recent AvsP analyses.

<sup>&</sup>lt;sup>11</sup>For ease of discussion, "IBNR" is used in place of "provisions for incurred but not recorded (IBNR) and development".



Operational Report and the associated one-month projections from last month's Report.

Table 02		actuarial present value adjustments						
	IDI	NR	Discount	Amount	<b>Provisions for Adverse</b>		IBNR + actuarial present	
	IDI	NU	Discount Amount		Deviations		value adjustments	
Accident	Actual	Actual less	Actual	Actual less	Actual	Actual less	Actual	Actual less
Year	Actual	Projected	Actual	Projected	Actual	Projected	Actual	Projected
Prior	4,977	(1,177)	(1,821)	1	5,161	(34)	8,317	(1,210)
2017	7,432	147	(1,195)	(6)	3,972	(8)	10,209	133
2018	16,716	(643)	(1,746)	8	5,501	(70)	20,471	(705)
2019	32,899	(3,457)	(2,508)	(73)	7,663	106	38,054	(3,424)
TOTAL	62,024	(5,130)	(7,270)	(70)	22,297	(6)	77,051	(5,206)

Alberta Non-Grid RSP Actual vs Projected Summary: IBNR and APV Amounts (\$ thousands)

The IBNR provision is \$5.1 million lower than projected from last month, counterbalancing the recorded claims activity and adjusting for the earned premium variance impacts indicated in section 2.1, and due to the valuation implementation.

Exhibit G shows the accident year IBNR amount change from last month to this month broken down into:

- (i) the change projected last month;
- (ii) the additional change due to variances in earned premium (because we apply a loss ratio to earned premium in determining ultimate level) and/or recorded claims (as IBNR is calculated as ultimate less recorded) differences; and
- (iii) the additional change due to valuation implementation impacts (as applicable)

The variances associated with (ii) above are discussed in sections 2.1.a and 2.1.b.

The table below summarizes the variances in the provisions for premium deficiency liability / (deferred policy acquisition cost asset) included in this month's Operational Report and the one-month projections from last month's Report. This RSP is in a premium deficiency position (shown as a positive amount) prior to and after actuarial present value adjustments. Actuarial present value adjustments increase the liability value as the adjustments increase the expected future policy obligations (costs) associated with the unearned premium. The variances noted are mainly driven by the unearned premium variance, and due to the valuation implementation.

Alberta Non-Grid RSP Actual vs Projected Summary: Premium Deficiency / (DPAC) Amounts (\$ thousands)

Table 03	Premium Deficiency / (Deferred Policy Acquisition Costs)		actuarial present value adjustments		Premium Deficiency / (DPAC) including actuarial present value adjustments	
	Actual less		Actual	Actual less	Actual	Actual less
	Actual	Projected	Actual	Projected	Actual	Projected
balance:	3,711	(620)	4,464	(105)	8,175	(725)
balance as % unearned premium:	5.9%	(0.8%)	7.1%	-	12.9%	(0.8%)
actual unearned premium:	63,196					
less projected:	(1,731)					



#### **3** Ultimate Loss Ratio Matching Method

An "ultimate loss ratio matching method" continues to be applied to the current month and two projected months shown in the Operational Reports, with IBNR determined by accident year as follows:

- (a) Earned premium to-date
- (b) Ultimate  $loss^{12}$  ratio per latest valuation
- (c) Estimated ultimate incurred = (a) x (b)
- (d) Recorded indemnity & allowed claims expense to-date
- (e) IBNR = (c) (d)

#### 4 Calendar Year-to-Date Results

The table below summarizes the calendar year-to-date results for indemnity & allowed claims expenses<sup>13</sup>, including IBNR.

In calculating the amounts as percentages of earned premium, the calendar year-to-date earned premium has been used, which includes earned premium associated with the current accident year but also earned premium adjustments related to prior accident years. Specifically, the current accident year (CAY) ratio in the table is 104.9% rather than 102.2% (the valuation ultimate ratio for accident year 2019), as the calendar year-to-date earned premium includes prior accident year earned premium adjustments. (Note that the ratios in this table may differ slightly from those shown in the Alberta Non-Grid RSP Summary of Operations due to rounding.)

Alberta Non-Grid RSP Calendar Year-to-Date Indemnity & Allowed Claims Expense Summary (\$ thousands)

Table 04	YTD Nominal Values		YTD actuarial present value adjustment		YTD To	tal	Change from Prior Month YTD	
	Amount	% EP	Amount	% EP	Amount	% EP	Amount	LR pts
PAYs	(24,041)	(25.2%)	(263)	(0.3%)	(24,304)	(25.5%)	661	3.7%
CAY	100,160	104.9%	5,155	5.4%	105,315	110.3%	8,450	(3.0%)
TOTAL	76,119	79.7%	4,892	5.1%	81,011	84.8%	9,111	0.7%

("% EP" based on 2019 calendar year-to-date earned premium; ratios may not total due to rounding)

In general, prior accident years (PAYs) changes from last month are due to the release of the actuarial present value adjustments with claims payments, except when valuations are implemented. The loss ratio change year-to-date in Table 04 reflects not only changes in the prior accident year levels, but also the increase in the calendar year-to-date earned premium with an additional month's earned premium, and due to the valuation implementation.

For the current accident year (CAY), changes in the year-to-date total reflects the additional month's exposure and regular changes to actuarial present value adjustments as the year ages, and due to the valuation implementation.

<sup>&</sup>lt;sup>12</sup>"Loss" here refers to indemnity and allowed claims expenses, but does not include the claims expense allowance included in member company overall expense allowances ("Expense Allowance" in the Operational Report).

<sup>&</sup>lt;sup>13</sup>Allowed claims expenses are first party legal and other expenses as listed in the RSP Claims Guide. Claims expenses paid through the member company expense allowance are NOT included in this analysis.



#### 5 Current Operational Report – Additional Exhibits

Section 6 provides exhibits pertaining to the actuarial provisions reflected in the current month's Operational Report.

IBNR (including actuarial present value adjustments) presented in section 6, Exhibit A, were derived on a discounted basis, and therefore reflect the time value of money and include an explicit provision for adverse deviations in accordance with accepted actuarial practice in Canada.

IBNR presented in section 6, Exhibit B, does NOT include any actuarial present value adjustments. The "Total IBNR" from this exhibit is shown in the Operational Report as "Undiscounted IBNR".

The ultimate loss ratios detailed in section 6, Exhibit B, refer to the estimates derived on the basis of various actuarial methodologies applied to the experience of the Alberta Non-Grid Risk Sharing Pool for the purposes of the most recent quarterly valuation. As discussed in section 3, IBNR reflected in the current month's Operational Report was derived as the difference between the estimated ultimate for the claims amount (i.e. earned premium x ultimate loss ratio) and the associated current recorded amounts (life-to-date payments plus current case reserves).

# 6 EXHIBITS

The exhibits listed below are provided on the pages that follow:

- EXHIBIT A IBNR for Member Sharing includes Actuarial Present Value Adjustments
- EXHIBIT B IBNR
- EXHIBIT C Premium Liabilities
- EXHIBIT D Projected Year-end Policy Liabilities
- EXHIBIT E Discount Rate & Margins for Adverse Deviations
- EXHIBIT F Interest Rate Sensitivity
- EXHIBIT G Components of IBNR Change During Month



# EXHIBIT A

# IBNR for Member Sharing – includes Actuarial Present Value Adjustments

TABLE EXHIBIT A	Amounts in \$000s							
IBNR + M/S actuarial present value adjustments	Accident Year	Actual Sep. 2019	Actual Oct. 2019	Projected Nov. 2019	Projected Dec. 2019	Projected Dec. 2020		
	2004	42	42	40	38	27		
	2005	13	13	13	12	10		
	2006	97	18	17	15	10		
	2007	12	89	85	80	53		
	2008	65	65	62	58	41		
	2009	34	33	33	32	34		
	2010	(47)	(103)	(98)	(90)	(58)		
	2011	211	291	281	268	189		
	2012	588	573	551	524	355		
	2013	218	229	220	213	158		
discount rate	2014	1,324	1,195	1,143	1,083	745		
1.46%	2015	1,884	2,149	2,071	1,959	1,346		
	2016	5,406	3,723	3,553	3,470	2,122		
interest rate margin	2017	10,253	10,209	9,902	9,632	5,649		
25 basis pts	2018	21,567	20,471	19,650	18,865	12,849		
	2019	37,777	38,054	41,959	46,137	36,291		
	TOTAL	79,444	77,051	79,482	82,296	106,797		
	Change		(2,393)	2,431	2,814			

Please see Exhibit G, page 1 for Components of Change during Current Month



# EXHIBIT B

# IBNR

TABLE EXHIBIT B		Amounts in \$000s						
IBNR	Ultimate	Accident	Actual	Actual	Projected	Projected	Projected	
	Loss Ratio	Year	Sep. 2019	Oct. 2019	Nov. 2019	Dec. 2019	Dec. 2020	
	349.1%	2004	36	36	34	32	23	
	97.4%	2005	5	5	5	5	5	
	86.9%	2006	90	16	15	14	9	
	101.5%	2007	10	81	77	72	47	
	101.1%	2008	62	62	59	55	39	
	95.3%	2009	(25)	(25)	(24)	(23)	(16)	
	84.0%	2010	(131)	(167)	(159)	(149)	(102)	
	84.1%	2011	21	98	93	87	60	
	101.0%	2012	249	239	227	213	146	
	98.1%	2013	(29)	-	-	-	-	
	108.8%	2014	861	773	734	690	472	
	95.4%	2015	1,190	1,451	1,378	1,295	885	
	112.5%	2016	4,016	2,408	2,264	2,219	1,179	
	107.0%	2017	7,434	7,432	7,209	6,993	3,532	
	100.2%	2018	17,713	16,716	16,047	15,405	10,035	
	102.2%	2019	33,097	32,899	36,347	40,051	32,039	
		TOTAL	64,599	62,024	64,306	66,959	88,050	
		Change		(2,575)	2,282	2,653		

Please see Exhibit G, page 2 for Components of Change during Current Month



# EXHIBIT C

## Premium Liabilities

TABLE EXHIBIT C		Amoun	ts in \$000s		
Premium Liabilities	Actual Sep. 2019	Actual Oct. 2019	Projected Nov. 2019	Projected Dec. 2019	Projected Dec. 2020
(1) unearned premium (UP)	61,521	63,196	66,223	67,935	77,586
FOR MEMBER SHARING					
(2) expected future costs ratio {% of (1)}	113.4%	112.9%	113.6%	114.4%	116.5%
(3) expected future costs {(1) x (2)}	69,769	71,371	75,258	77,698	90,361
(4) premium deficiency / (deferred policy					
acquisition cost)	8,248	8,175	9,035	9,763	12,775
Excluding Actuarial Present Value Adjustments					
(5) expected future costs ratio {% of (1)}	106.4%	105.9%	106.5%	107.2%	109.2%
<ul><li>(6) expected future costs {(1) x (5)}</li><li>(7) premium deficiency / (deferred policy</li></ul>	65,451	66,907	70,551	72,840	84,708
acquisition cost)	3,930	3,711	4,328	4,905	7,122



# EXHIBIT D

# Projected Year-end Policy Liabilities

The table below presents the projected policy liabilities as at December 31, 2019, broken down by component.

Alberta non-Grid	Projected Balances as at Dec. 31, 2019 (\$000s)											
ending 2019	I	nominal value	5		actuarial present value adjustments (apvs)							
Acc Yr	Case	IBNR	Total Unpaid	discount	investment PfAD	nominal development PfAD	development PfAD discount	development PfAD	Total apvs	TOTAL		
2004	26	32	58	-	-	6	-	6	6	64		
2005	70	5	75	-	-	7	-	7	7	82		
2006	1	14	15	-	-	1	-	1	1	16		
2007	25	72	97	(2)	-	10	-	10	8	105		
2008	(30)	55	25	-	-	3	-	3	3	28		
2009	743	(23)	720	(19)	4	72	(2)	70	55	775		
2010	995	(149)	846	(27)	4	85	(3)	82	59	905		
2011	2,580	87	2,667	(93)	16	267	(9)	258	181	2,848		
2012	4,239	213	4,452	(142)	22	445	(14)	431	311	4,763		
2013	3,257	-	3,257	(121)	20	326	(12)	314	213	3,470		
2014	5,322	690	6,012	(222)	36	601	(22)	579	393	6,405		
2015	9,029	1,295	10,324	(382)	62	1,022	(38)	984	664	10,988		
2016	16,936	2,219	19,155	(709)	115	1,916	(71)	1,845	1,251	20,406		
2017	22,907	6,993	29,900	(1,136)	179	3,738	(142)	3,596	2,639	32,539		
2018	24,826	15,405	40,231	(1,609)	241	5,029	(201)	4,828	3,460	43,691		
PAYs (sub-total):	90,926	26,908	117,834	(4,462)	699	13,528	(514)	13,014	9,251	127,085		
CAY (2019)	33,982	40,051	74,033	(2,961)	518	8,884	(355)	8,529	6,086	80,119		
claims liabilities:	124,908	66,959	191,867	(7,423)	1,217	22,412	(869)	21,543	15,337	207,204		
	Unearned Premium	Premium Deficiency / (DPAC)	Total Provision	discount	investment PfAD	nominal development PfAD	development PfAD discount	development PfAD	Total apvs	TOTAL*		
premium liabilities:	67,935	4,905	72,840	(2,247)	362	6,959	(216)	6,743	4,858	77,698		
						*	Total may not be s	um of parts, as ap	ovs apply to future	costs within UPR		
policy liabilities:			264,707	(9,670)	1,579	29,371	(1,085)	28,286	20,195	284,902		



#### EXHIBIT E

#### Discount Rate & Margins for Adverse Deviations

The tables below present selected margins for adverse development by coverage (the total is a weighted average, based on the unpaid claims projection for December 31, 2019 from the valuation), followed by the selected discount rate and the associated margin for investment income.

	Selected Claims Development MfADs (Sep. 30,							
		2	019)					
Accident	Third Party	Accident	Other	Total				
Year	Liability	Benefits	Coverages	TOTAL				
	Margins	Margins	Margins	Margins				
2004	10.0%	10.0%	10.0%	10.0%				
2005	10.0%	10.0%	10.0%	10.0%				
2006	10.0%	10.0%	10.0%	10.0%				
2007	10.0%	10.0%	10.0%	10.0%				
2008	10.0%	10.0%	10.0%	10.0%				
2009	10.0%	10.0%	10.0%	10.0%				
2010	10.0%	10.0%	10.0%	10.0%				
2011	10.0%	10.0%	10.0%	10.0%				
2012	10.0%	10.0%	10.0%	10.0%				
2013	10.0%	10.0%	8.1%	10.0%				
2014	10.0%	10.0%	10.0%	10.0%				
2015	10.0%	10.0%	8.9%	9.9%				
2016	10.0%	10.0%	10.0%	10.0%				
2017	12.5%	10.0%	12.5%	12.5%				
2018	12.4%	10.0%	12.5%	12.5%				
2019	12.2%	10.0%	11.0%	12.0%				
2020	11.8%	10.0%	5.2%	9.6%				
prem liab	11.8%	10.0%	5.2%	9.6%				
_								
			discount rate.	1 46%				

#### Selected Claims Development MfADs (Sep. 30.

discount rate: 1.46% margin (basis points): 25



#### EXHIBIT F

#### Interest Rate Sensitivity

The tables below present sensitivity to the member statement claims liability as projected to Dec. 31, 2019 from the latest valuation date (projections in exhibits A to D are to Dec. 31, 2019, and are based on more up-to-date information). We have included the most recent valuation selection (1.46%), the prior valuation assumption (1.43%) and the prior fiscal year end valuation assumption (2.29%) for comparative purposes. A 25 basis point margin for investment return adverse deviation is used in all scenarios presented.

	Actuar	ial Present Va	lue of Provisi	ons at Various	Discount Rate	es - Dec. 31, 20	19 projected l	Jnpaid	
AY	0.46%	0.96%	1.46%	1.96%	2.46%	2.96%	1.43%	2.29%	
2004	-		-	-	-	-	-		
2005	-		-		-	-	-	-	
2006	1	1	1	1	1	1	1	1	
2007	19	19	19	19	19	19	19	19	
2008					-				
2009	816	809	801	794	787	780	802	789	
2010	1,358	1,343	1,328	1,313	1,299	1,285	1,328	1,304	
2011	2,662	2,629	2,597	2,566	2,536	2,506	2,599	2,540	
2012	4,790	4,736	4,685	4,634	4,585	4,537	4,688	4,60	
2013	4,076	4,024	3,973	3,923	3,875	3,828	3,976	3,89	
2014	6,938	6,847	6,759	6,672	6,589	6,507	6,763	6,61	
2015	11,017	10,872	10,732	10,595	10,463	10,333	10,739	10,50	
2016	20,786	20,515	20,253	19,997	19,749	19,509	20,266	19,83	
2017	32,391	31,953	31,535	31,124	30,728	30,345	31,556	30,86	
2018	47,550	46,877	46,229	45,597	44,984	44,390	46,261	45,189	
2019	76,476	75,404	74,373	73,368	72,402	71,460	74,433	72,729	
Fotal	208,880	206,029	203,285	200,603	198,017	195,500	203,431	198,89	
	curr - 100 bp	curr - 50 bp	curr val	curr + 50bp			prior val	prior fyr en	
		·	assumption				assumption	3	
				2				, .	
			Dollar Im	oact Relative t	o Valuation As	ssumption			
AY	0.46%	0.96%	1.46%	1.96%	2.46%	2.96%	1.43%	2.29%	
Fotal	5,595	2,744	-	(2,682)	(5,268)	(7,785)	146	(4,393	
	curr - 100 bp	curr - 50 bp	curr val	curr + 50bp	curr + 100bp	curr + 150bp	prior val	prior fyr en	
			assumption					3	
Percentage Impact Relative to Valuation Assumption									
			assumption Percentage I	1	e to Valuation	Assumption	assumption	3	
ΑΥ	0.46%	0.96%		1	e to Valuation 2.46%	Assumption 2.96%		assumptio	
<b>AY</b> 2004	0.46%	0.96%	Percentage I	mpact Relativ			assumption	assumption	
	0.46%	0.96%	Percentage I	mpact Relativ			assumption	assumptio	
2004	0.46%	0.96% 	Percentage I	mpact Relativ			assumption	assumption	
2004	0.46%	0.96%	Percentage I	mpact Relativ			assumption	assumptio	
2004 2005 2006	0.46% 	0.96% 	Percentage I	mpact Relativ			assumption	assumption	
2004 2005 2006 2007	0.46%	0.96%	Percentage I	mpact Relativ			assumption	2.29%	
2004 2005 2006 2007 2008			Percentage I	mpact Relativ 1.96% 	2.46%	2.96%	assumption 1.43% 	2.299 	
2004 2005 2006 2007 2008 2009			Percentage I	mpact Relativ 1.96% 	2.46%	2.96% 	assumption 1.43% 	2.299 	
2004 2005 2006 2007 2008 2009 2010	1.9% 2.3% 2.5%		Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% 	assumption 1.43% 	2.299 	
2004 2005 2006 2007 2008 2009 2010 2011			Percentage I	mpact Relativ 1.96% 	2.46% - - - (1.7%) (2.2%) (2.3%)	2.96% 	assumption 1.43% 	3	
2004 2005 2006 2007 2008 2009 2010 2011 2011		1.0% 1.1% 1.2% 1.1%	Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.5%) (3.2%) (3.6%)	assumption 1.43% 	assumption 2.299 	
2004 2005 2006 2007 2008 2009 2010 2011 2011 2012 2013			Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.2%)	assumption 1.43% 	2.299 	
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015	1.9% 2.3% 2.5% 2.2% 2.6% 2.6% 2.6% 2.7%	1.0% 1.1% 1.2% 1.1% 1.3% 1.3%	Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.5%) (3.2%) (3.6%) (3.7%)	assumption 1.43% 	assumptio	
2004 2005 2006 2007 2008 2009 2010 2011 2012 2012 2013 2014	1.9% 2.3% 2.5% 2.2% 2.6% 2.6%	1.0% 1.1% 1.2% 1.1% 1.3% 1.3% 1.3%	Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.2%) (3.6%) (3.7%) (3.7%) (3.7%) (3.7%)	assumption 1.43% 	2.299 	
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016	1.9% 2.3% 2.5% 2.2% 2.6% 2.6% 2.6% 2.6%	1.0% 1.1% 1.2% 1.1% 1.3% 1.3% 1.3% 1.3%	Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.5%) (3.6%) (3.7%) (3.7%) (3.7%)	assumption 1.43% 	assumptio	
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018	1.9% 2.3% 2.5% 2.2% 2.6% 2.6% 2.6% 2.6% 2.7% 2.6% 2.7% 2.9%	1.0% 1.1% 1.2% 1.2% 1.3% 1.3% 1.3% 1.3% 1.3% 1.3% 1.3%	Percentage I	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.5%) (3.7%) (3.7%) (3.7%) (3.7%) (3.8%) (4.0%)	assumption 1.43% 	2.299 2.299 (1.59 (1.59 (2.09) (2.09) (2.19 (2.19 (2.19 (2.19) (2.19) (2.19) (2.19) (2.29)	
2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017	1.9% 2.3% 2.5% 2.2% 2.6% 2.6% 2.6% 2.6% 2.7%	1.0% 1.1% 1.2% 1.1% 1.3% 1.3% 1.3% 1.3% 1.3%	Percentage I 1.46%	mpact Relativ 1.96% 	2.46% 	2.96% (2.6%) (3.2%) (3.5%) (3.5%) (3.5%) (3.7%) (3.7%) (3.7%) (3.7%) (3.8%)	assumption 1.43% 	2.299 2.299 (1.59 (1.59 (2.09 (2.19 (2.19 (2.19 (2.19 (2.19 (2.19) (2.19)	



# EXHIBIT G

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# Components of Member Statement IBNR (i.e. "Discounted") Change During Month

RSP AccountCode Desc										
	Values									
AccYear	Sum of Prior Month Actual Amount	Sum of Projected Change	Sum of Change Due to AvsP Variances	Sum of Change Due to Valuation Implementation	Sum of Total Change	Sum of % Total Change	Sum of Current Month Final Amount			
2004	42	(1)	1	-	-	-	42			
2005	13	-	-	-	-	-	13			
2006	97	(4)	4	(79)	(79)	(81.4%)	18			
2007	12	-	1	76	77	641.7%	89			
2008	65	(2)	2	-	-	-	65			
2009	34	(2)	1	-	(1)	(2.9%)	33			
2010	(47)	2	(213)	155	(56)	119.1%	(103)			
2011	211	(8)	5	83	80	37.9%	291			
2012	588	(23)	13	(5)	(15)	(2.6%)	573			
2013	218	(10)	(236)	257	11	5.0%	229			
2014	1,324	(53)	109	(185)	(129)	(9.7%)	1,195			
2015	1,884	(57)	37	285	265	14.1%	2,149			
2016	5,406	(162)	(1,138)	(383)	(1,683)	(31.1%)	3,723			
2017	10,253	(177)	(466)	599	(44)	(0.4%)	10,209			
2018	21,567	(391)	(892)	187	(1,096)	(5.1%)	20,471			
2019	37,777	3,701	(951)	(2,473)	277	0.7%	38,054			
Grand Total	79,444	2,813	(3,723)	(1,483)	(2,393)	(3.0%)	77,051			



# EXHIBIT G

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# Components of IBNR (i.e. "Undiscounted") Change During Month

RSP AccountCode Desc	Alberta Non-Grid IBNR - Undiscoun						IBNR - in \$000s
	Values						
AccYear	Sum of Prior Month Actual Amount	Sum of Projected Change	Sum of Change Due to AvsP Variances	Sum of Change Due to Valuation Implementation	Sum of Total Change	Sum of % Total Change	Sum of Current Month Final Amount
2004	36	(1)	1	-	-	-	36
2005	5	-	-	-	-	-	5
2006	90	(4)	4	(74)	(74)	(82.2%)	16
2007	10	-	1	70	71	710.0%	81
2008	62	(2)	2	-	-	-	62
2009	(25)	1	(1)	-	-	-	(25)
2010	(131)	5	(187)	146	(36)	27.5%	(167)
2011	21	(1)	-	78	77	366.7%	98
2012	249	(10)	-	-	(10)	(4.0%)	239
2013	(29)	1	(216)	244	29	(100.0%)	-
2014	861	(34)	114	(168)	(88)	(10.2%)	773
2015	1,190	(36)	28	269	261	21.9%	1,451
2016	4,016	(120)	(1,129)	(359)	(1,608)	(40.0%)	2,408
2017	7,434	(149)	(431)	578	(2)	-	7,432
2018	17,713	(354)	(854)	211	(997)	(5.6%)	16,716
2019	33,097	3,259	(908)	(2,549)	(198)	(0.6%)	32,899
Grand Total	64,599	2,555	(3,576)	(1,554)	(2,575)	(4.0%)	62,024