

Claims Committee

(Staff: Fadia Charbine)

(Updated Jul 2024)

Members

Mr. Steven Wong, BA, RBA, CIP (Chair)

Claims Technical Consultant
RSA Group – INTACT Insurance/IFC

Ms. Lisa Garofano

Senior Casualty Best Practices Advisor & LAT Coordinator
Desjardins General Insurance Group

Mr. Ragulan Rahunathan, BComm, FCIP, CRM (Deputy Chair)

Senior Director, Corporate Casualty Claims Corporate Claims SGI CANADA

Mr. James Champion

BComm, FCIP, FRM Senior Quality Assurance Specialist Northbridge Financial Corporation

Mr. Doug Peacock

Claims Manager | Healthcare Services Aviva Canada

Ms. Melissa Bonter Hons. BA, CIP

Director, National Bodily Injury Allstate Insurance Company of Canada