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TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO.: F16 - 010

DATE: **FEBRUARY 26, 2016**

SUBJECT: FARM – DECEMBER 2015 PARTICIPATION REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the December 2015 FARM Participation Report is now available on the Facility Association Portal at https://portal.facilityassociation.com.

New This Month

The Participation Report for December 2015 reflects the effect of a redistribution of Member Funds. This balance is shown on page 21: Members Combined Accident Year Share Results for all Jurisdictions. Note: All balances due to/from Facility Association are to be settled on or before March 24, 2016. Please see "Redistribution of Member Funds" below.

Summary of Financial Results

The calendar year-to-date Net Result from Operations is \$25.6 million and the incurred loss ratio to the end of 12 months is 64.9%, as summarized in the table at the top of the next page.

A	Dec 2015	Dec	Year to date	Year to Date	
Amounts in \$000s	2015	2014	Dec 2015	Dec 2014	
Written Premiums	10,142	11,690	189,847	202,233	
Earned Premiums	15,892	17,064	195,932	206,922	
Incurred Losses	10,968	11,014	127,219	155,514	
Underwriting Expenses and Others	2,608	3,115	43,099	45,792	
Net Result from Operations	2,316	2,935	25,614	5,616	
Ratios:					
Loss ratio % - Prior Accident Year	(4.8%)	(7.8%)	(10.0%)	2.3%	
- Current Accident Years	73.8%	72.3%	74.9%	72.8%	
Total	69.0%	64.5%	64.9%	75.1%	
Underwriting & Admin Exp.%	16.5%	18.3%	22.1%	22.3%	
Combined Operating Ratio	85.5%	82.8%	87.0%	97.4%	

Rounding differences may occur

For details on the financial results, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2015 - All jurisdictions by month". A comparable summary by jurisdiction is included in Exhibit 2. Detailed exhibits by jurisdiction are included in a separate folder on our website called "Summary of Operations".

Updated Projection to Year-end 2016

An Outlook has been prepared to provide members with an estimate of Facility Association Residual Market operating results for calendar year 2016 based on the actuarial valuation at June 30, 2015, and reflecting actual experience to date as detailed in the August 2015 Participation Report. This Outlook was posted on December 10, 2015 (please refer to Bulletin <u>F15-079</u>), and projected a Net Result from Operations for 2016 of \$12.4 million, and a combined operating ratio of 93.7%.

This month, the estimated calendar year Net Result from Operations to December 2016 is \$17.9 million (a \$5.5 million improvement relative to the Outlook) and the estimated combined operating ratio to December 2016 is 90.6% (a 3.1 point improvement relative to the Outlook). This improvement included a \$0.5 million unfavourable impact due to the \$7.4 million decrease in projected earned premium (at a combined ratio of 93.7%), more than offset by \$5.8 million favourable impact from the decrease in the combined ratio (from 93.7% to 90.6%, applied to this month's \$187.2 million projected earned premium). The remaining \$0.2 million difference is due to other assumption updates.

Current month results

The Net Result from Operations in the month of December 2015 is \$2.3 million, down approximately \$0.6 million from the same month last year. This deterioration included a \$0.2 million unfavourable impact due to the \$1.2 million decrease in earned premium (at a

combined ratio of 82.8%), with the remaining \$0.4 million <u>unfavourable</u> impact from the increase in the combined ratio (from 82.8% last year to 85.5% this year, applied to this month's \$15.9 million earned premium).

This month's results moved the year-to-date combined operating ratio from 87.2% at the end of 11 months to 87.0% at the end of 12 months. The 0.2 percentage point decrease is composed of a 0.1 percentage point decrease in the Current Accident Year loss ratio, coupled with a 0.5 percentage point decrease in the expense ratio, offset by a 0.4 percentage point increase in the Prior Accident Year loss ratio.

Variances from Projections

The table immediately below provides a summary of key components of the operating results as compared to the estimates projected last month.

December 2015	Actual	Projection	Difference	Difference %
Written Premiums	10,142	10,651	(509)	(4.8%)
Earned Premiums	15,892	15,374	518	3.4%
Reported Losses				
Paid Losses	16,001	14,421	1,580	11.0%
Change in Outstanding Losses	1,969	(2,533)	4,502	177.7%
Total Reported Losses	17,970	11,888	6,082	51.2%
Change in IBNR *	(6,975)	(607)	(6,368)	
Change in Premium Deficiency (DPAC) *	247	204	43	
Change in Retro Claims Expense *	(27)	(707)	680	

(Amounts in \$000's) Rounding differences may occur

For the month of December 2015, reported indemnity amounts were \$6.6 million higher than projected (allowed claims expenses are included in table above as part of reported losses, explaining why the variance in Total Reported Losses in the table shows \$6.1 million). The Current Accident Year had an \$2.5 million unfavourable variance in reported indemnity, and the Prior Accident Years had an unfavourable variance of \$4.1 million. Of the Prior Accident Years, 2012 had the largest variance in reported losses at \$3.1 million unfavourable. No other single Prior Accident Year had a reported indemnity variance in excess of \$1.0 million.

Booking IBNR

The IBNR booking process this month allowed the nominal IBNR (i.e. before the impact of discounting and changes in provisions for adverse deviation) to vary from projected in order to offset the Prior Accident Years and Current Accident Year variances from projected for the most recent accident years back to 1994 (for accident years 1993 and earlier, IBNR is held at \$0). This

^{*} Detailed information is included in <u>FARM December 2015 Participation Report - Actuarial Highlights</u>.

FARM – December 2015 Participation Report

is consistent with management's investigation into reported claims variances, concluding they were random and not necessarily indicative of a trend.

Effect of Quarterly Valuation

The December 2015 Participation Report does not reflect the results of an actuarial valuation update. The most recent valuation was as at September 30, 2015 for all jurisdictions and business segments. The actuarial valuation will be updated next as at December 31, 2015 for all jurisdictions and business segments, and the results of that valuation are anticipated to be reflected in the March 2016 Participation Report.

Redistribution of Member Funds

Facility Association monitors the level of reserve-related funds attributable to each jurisdiction, business segment, and accident year. Throughout the year, adjustments are made to the fund levels to reflect claims payment activity and policy liability changes since the previous adjustment. Generally, these adjustments will result in payments being made to members in respect of the most recent accident periods, while payments from Members would be required for the older accident periods. Because Members' share ratios vary by jurisdiction, business segment and accident year, each such review is likely to result in payments to and from Members, even when the aggregate adjustment is \$0. This process is referred to below as "redistribution" of previously transferred amounts.

The redistribution of previously transferred funds is in effect transferring funds to Members in respect of policies written in the last 12 to 24 months, and transferring funds to Facility Association in respect of claims and expenses paid on policies written in prior periods. The aggregate effect of this redistribution is \$0 for Facility Association in total.

The amount due to or from Facility Association for your company as a result of this adjustment will depend on your company's share of the Residual Market in each jurisdiction, as well as differences in share ratios by business segment and accident year, as per the Participation Report attached.

The Participation Report for December 2015 reflects the effect of the redistribution of Member Funds. This balance is shown on page 21: Members Combined Accident Year Share Results for all Jurisdictions. *Note: All balances due to/from Facility Association are to be settled on or before March 24, 2016.*

The amounts to be settled with Facility Association at this time are the net amounts of the adjustment referred to above, an aggregate summary of which is shown in the table at the top of the next page.

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Amounts (\$000s) to be Transferred to / (from) Members

Summan, by Jurisdiction	Private	Non Private	Total	
Summary by Jurisdiction	Passenger	Passenger		
Ontario	(6)	1,851	1,846	
Alberta	(389)	2,146	1,757	
Newfoundland & Labrador	(2,800)	(988)	(3,787)	
New Brunswick	513	(363)	150	
Nova Scotia	(439)	(354)	(792)	
Prince Edward Island	211	101	311	
Yukon	(68)	(259)	(326)	
Northwest Territories	375	191	566	
Nunavut	328	(52)	276	
TOTAL	(2,274)	2,274	-	

Management Comments

As shown in the table immediately below, the private passenger annualized vehicle counts decreased by 2.1% overall in December 2015 relative to December 2014. On a year-to-date basis, exposure counts are down by 6.6%, decreasing in all jurisdictions except New Brunswick, Nova Scotia and Prince Edward Island.

FARM Private Passenger Written Car Years

# FARM Vehicles Written												
Jurisdiction	Mo	nth of Dec	ember 20	15		Calendar YTD as of December 2015						
Jurisaicuon	2015	2014	Chg	% Chg		2015	2014	Chg	% Chg			
Ontario	118	160	(42)	(26.3%)		1,937	2,410	(473)	(19.6%)			
Alberta	170	265	(95)	(35.8%)		3,111	4,250	(1,139)	(26.8%)			
Newfoundland & Labrador	681	590	91	15.4%		10,693	11,559	(866)	(7.5%)			
New Brunswick	524	423	101	23.9%		7,575	7,151	424	5.9%			
Nova Scotia	177	245	(68)	(27.8%)		3,596	3,503	93	2.7%			
Prince Edward Island	106	72	34	47.2%		1,644	1,536	108	7.0%			
Yukon	19	16	3	18.8%		447	501	(54)	(10.8%)			
Northwest Territories	149	196	(47)	(24.0%)		2,602	2,857	(255)	(8.9%)			
Nunavut	3	22	(19)	(86.4%)		628	755	(127)	(16.8%)			
All Jurisdictions	1,947	1,989	(42)	(2.1%)		32,233	34,522	(2,289)	(6.6%)			

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Should you require any further information, please call Norm Seeney, Vice President, Finance and Member Services at (416) 644-4914.

David J. Simpson, M.B.A., FCIP, C. Dir. President & CEO

Related link: FARM December 2015 Participation Report – Actuarial Highlights

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SUMMARY OF OPERATIONS - CALENDAR YEAR 2015 FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS BY MONTH Operating Results for the 12 months ended December 31, 2015 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 12/2015 (thousands of dollars)

(thousands of dollars)	January	February	March	April	May	June	July	August	September	October	November	December	CY2015 YTD	12 Months Updated Projections	CY2014 12 Months Actual
UNDERWRITING REVENUE: PREMIUMS WRITTEN CHANGE IN UNEARNED PREMIUMS NET PREMIUMS EARNED	\$15,841 1,189 \$17,030	\$11,370 3,748 \$15,118	\$14,071 2,463 \$16,534	\$17,124 -1,318 \$15,806	\$22,159 -5,619 \$16,540	\$21,730 -5,397 \$16,333	\$17,720 -766 \$16,954	16,041 916 \$16,957	16,085 176 \$16,261	15,916 861 \$16,777	11,648 4,082 \$15,730	10,142 5,750 \$15,892	\$189,847 6,085 \$195,932	\$186,309 896 \$187,205	\$202,233 4,689 \$206,922
CLAIMS INCURRED PRIOR ACCIDENT YEARS										4.700			45.004		
UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED	255 -278 -23	-879 -566 -1,445	-443 2,127 1,684	-128 -815 -943	-5,451 2,379 -3,072	-54 -692 -746	-12 -471 -483	-6,871 -5,473 -12,344	-4 -299 -303	-1,783 1,042 -741	-356 -352	2 -769 -767	-15,364 -4,171 -19,535	-6,758 -6,758	5,139 -351 4,788
CURRENT ACCIDENT YEAR UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED	11,581 717 12,298	10,468 581 11,049	10,958 654 11,612	10,775 451 11,226	12,720 1,255 13,975	11,458 644 12,102	11,837 765 12,602	13,597 475 14,072	11,597 570 12,167	11,278 910 12,188	11,166 562 11,728	11,272 463 11,735	138,707 8,047 146,754	127,055 7,456 134,511	143,901 6,825 150,726
CLAIMS INCURRED	\$12,275	\$9,604	\$13,296	\$10,283	\$10,903	\$11,356	\$12,119	\$1,728	\$11,864	\$11,447	\$11,376	\$10,968	\$127,219	\$127,753	\$155,514
UNDERWRITING EXPENSES OPERATING & SERVICE FEES AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS BAD DEBTS	1,669 1,256 173 -19	1,170 622 267 -7	1,434 1,193 302 -8	1,749 1,425 340 -2	2,611 1,827 237 -7	2,257 1,783 346 -11	1,838 1,522 373 -6	1,639 1,374 304 -9	1,640 1,360 221 -8	1,610 1,390 258 -306	1,181 1,001 203 -4	1,040 905 163 -192	19,838 15,658 3,187 -579	18,982 15,625 2,576 0	20,936 17,070 3,169 -236
PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED UNDERWRITING EXPENSES	100 -24 76 \$3,155	259 -17 242 \$2,294	-18 -234 -252 \$2,669	-109 -4 -113 \$3,399	259 116 375 \$5,043	-326 38 -288 \$4,087	-76 7 -69 \$3,658	-168 159 -9 \$3,299	40 -40 0 \$3,213	-137 -156 -293 \$2,659	163 -17 146 \$2, 527	305 -58 247 \$2,163	292 -230 62 \$38,166	149 22 171 \$37,354	263 -71 192 \$41,131
NET UNDERWRITING GAIN (LOSS)	\$1,600	\$3,220	\$569	\$2,124	\$594	\$890	\$1,177	\$11,930	\$1,184	\$2,671	\$1,827	\$2,761	\$30,547	\$22,098	\$10,277
ADMINISTRATIVE EXPENSES PREMIUM FINANCE FEE INVESTMENT INCOME	406 -9 15	372 -9 15	496 -9 24	418 -9 20	412 -9 22	532 -9 22	373 -9 24	407 -9 24	410 -9 24	347 -9 22	453 -9 25	459 -9 23	5,085 -108 260	4,464 0 284	4,923 -110 372
OPERATING RESULTS	\$1,200	\$2,854	\$88	\$1,717	\$195	\$371	\$819	\$11,538	\$789	\$2,337	\$1,390	\$2,316	\$25,614	\$17,918	\$5,616
RATIOS: Claims & Adj Expenses Incurred (Earned) Prior Accident Year	-0.1%	-9.6%	10.2%	-6.0%	-18.6%	-4.6%	-2.8%	-72.8%	-1.9%	-4.4%	-2.2%	-4.8%	-10.0%	-3.6%	2.3%
Current Accident Years All Accident Years Combined Underwriting & Admin Exp.(Earned)	72.2% 72.1% 20.9%	73.1% 63.5% 17.6%	70.2% 80.4% 19.1%	71.0% 65.0% 24.1%	84.5% 65.9% 33.0%	74.1% 69.5% 28.3%	74.3% 71.5% 23.8%	83.0% 10.2% 21.9%	74.8% 72.9% 22.3%	72.6% 68.2% 17.9%	74.6% 72.4% 18.9%	73.8% 69.0% 16.5%	74.9% 64.9% 22.1%	71.9% 68.3% 22.3%	72.8% 75.1% 22.3%
COMBINED OPERATING RATIO	93.0%	81.1%	99.5%	89.1%	98.9%	97.8%	95.3%	32.1%	95.2%	86.1%	91.3%	85.5%	87.0%	90.6%	97.4%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

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SUMMARY OF OPERATIONS - CALENDAR YEAR 2015 FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS

Operating Results for the 12 months ended December 31, 2015 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 12/2015

(thousands of dollars)

,						NFLD &					12 Months Updated	CY2014 12 Months
_	Alberta	Ontario	NS	PEI	NB	LAB	Yukon	NWT	Nunavut	Total	Projections	Actual
UNDERWRITING REVENUE: PREMIUMS WRITTEN	\$67,507	040 045	\$16,529	\$4,693	\$20,653	\$28,011	\$2,101	\$4,965	\$1,543	\$189,847	\$186,309	\$202,233
CHANGE IN UNEARNED PREMIUMS	φο <i>τ</i> ,50 <i>τ</i> 4,246	\$43,845 1,688	\$16,529 -69	ъ4,693 -151	\$20,653 -250	370	\$≥,101 57	\$4,965 140	\$1,543 54	6,085	\$186,309	\$202,233 4,689
NET PREMIUMS EARNED	\$71,753	\$45,533	\$16,460	\$4,542	\$20,403	\$28,381	\$2,158	\$5,105	\$1,597	\$195,932	\$187,205	\$206,922
CLAIMS INCURRED												
PRIOR ACCIDENT YEARS												
UNDISCOUNTED	1,557	-15,357	-2,046	-969	694	2,420	-70	-1,350	-243	-15,364	0	5,139
EFFECT OF DISCOUNTING	-694	-2,626	-335	-15	39	-345	-42	-86	-67	-4,171	-6,758	-351
DISCOUNTED	863	-17,983	-2,381	-984	733	2,075	-112	-1,436	-310	-19,535	-6,758	4,788
CURRENT ACCIDENT YEAR												
UNDISCOUNTED	47,535	30,115	11,393	2,995	14,018	26,985	2,616	2,334	716	138,707	127,055	143,901
EFFECT OF DISCOUNTING	2,503	2,357	564	166	697	1,411	187	115	47	8,047	7,456	6,825
DISCOUNTED	50,038 \$50,901	32,472 \$14,489	11,957 \$9,576	3,161 \$2,177	14,715 \$15,448	28,396 \$30,471	2,803 \$2,691	2,449 \$1,013	763 \$453	146,754 \$127,219	134,511 \$127,753	150,726 \$155,514
-	\$30, 3 01	\$14,469	\$3,370	ΨΖ,177	\$13, 44 0	30,411	\$2,091	\$1,013	\$433	\$121,21 9	\$127,733	\$133,314
UNDERWRITING EXPENSES		4 000	4 000			o 4 4=	0.4.0	=00		40.000	40.000	
OPERATING & SERVICE FEES	6,786	4,808 2,396	1,663 1,461	471 447	2,076 1,986	3,147 2,660	218 196	523 506	146 145	19,838	18,982	20,936
AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS	5,861 899	2,396	726	208	542	480	25	79	20	15,658 3,187	15,625 2,576	17,070 3,169
BAD DEBTS	-44	-492	-16	0	5	-31	-6	160	-155	-579	2,570	-236
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PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED	382	169	-3	-14	-35	-232	5	14	6	292	149	263
EFFECT OF DISCOUNTING	0	0	-3	0	-33	-232	0	0	0	-230	22	-71
DISCOUNTED	382	169	-3	-14	-35	-462	5	14	6	62	171	192
UNDERWRITING EXPENSES	\$13,884	\$7,089	\$3,831	\$1,112	\$4,574	\$5,794	\$438	\$1,282	\$162	\$38,166	\$37,354	\$41,131
NET UNDERWRITING GAIN (LOSS)	\$6,968	\$23,955	\$3,053	\$1,253	\$381	(\$7,884)	(\$971)	\$2,810	\$982	\$30,547	\$22,098	\$10,277
ADMINISTRATIVE EXPENSES	1,659	1,104	451	163	556	796	99	176	81	5,085	4,464	4,923
PREMIUM FINANCE FEE	-37	-37	-10	0	-11	-13	0	0	0	-108	0	-110
INVESTMENT INCOME	69	101	22	2	24	38	0	4	0	260	284	372
OPERATING RESULTS	\$5,341	\$22,915	\$2,614	\$1,092	(\$162)	(\$8,655)	(\$1,070)	\$2,638	\$901	\$25,614	\$17,918	\$5,616
RATIOS:												
Claims & Adj Expenses Incurred (Earned)												
Prior Accident Year	1.2%	-39.5%	-14.5%	-21.7%	3.6%	7.3%	-5.2%	-28.1%	-19.4%	-10.0%	-3.6%	2.3%
Current Accident Years	69.7%	71.3%	72.6%	69.6%	72.1%	100.1%	129.9%	48.0%	47.8%	74.9%	71.9%	72.8%
All Accident Years Combined	70.9%	31.8%	58.1%	47.9%	75.7%	107.4%	124.7%	19.9%	28.4%	64.9%	68.3%	75.1%
Underwriting & Admin Exp.(Earned)	21.7%	18.0%	26.0%	28.1%	25.1%	23.2%	24.9%	28.6%	15.2%	22.1%	22.3%	22.3%
COMBINED OPERATING RATIO	92.6%	49.8%	84.1%	76.0%	100.8%	130.6%	149.6%	48.5%	43.6%	87.0%	90.6%	97.4%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply