

777 Bay Street, Suite 2400 T: 416 863 1750 P.O. Box 121 Toronto, Ontario M5G 2C8

F: 416 868 0894 E: mail@facilityassociation.com

TO:	MEMBERS OF THE FACILITY ASSOCIATION
ATTENTION:	CHIEF EXECUTIVE OFFICER
BULLETIN NO.:	F17 – 018
DATE:	MARCH 30, 2017
SUBJECT:	FARM – JANUARY 2017 PARTICIPATION REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the January 2017 FARM Participation Report is now available on the Facility Association Portal at https://portal.facilityassociation.com.

Summary of Financial Results

The calendar year-to-date Operating Result is \$1.9 million and the incurred loss ratio to the end of 1 month is 87.0%, as summarized in the table below.

Amounts in \$000s	Jan 2017	Jan 2016	Year to date Jan 2017	Year to Date Jan 2016	
Written Premiums	10,584	11,014	10,584	11,014	
Earned Premiums	14,268	15,392	14,268	15,392	
Incurred Losses	9,662	10,495	9,662	10,495	
Underwriting Expenses and Others	2,745	2,914	2,745	2,914	
Net Result from Operations	1,861	1,983	1,861	1,983	
Ratios:					
Loss ratio % - Prior Accident Year	(6.5%)	(5.0%)	(6.5%)	(5.0%)	
- Current Accident Years	74.2%	73.2%	74.2%	73.2%	
Total	67.7%	68.2%	67.7%	68.2%	
Underwriting & Admin Exp.%	19.3%	19.0%	19.3%	19.0%	
Combined Operating Ratio	87.0%	87.2%	87.0%	87.2%	

Rounding differences may occur

For details on the financial results, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2017 - All jurisdictions by month". A comparable summary by jurisdiction is included in Exhibit 2. Detailed exhibits by jurisdiction are included in a separate folder on our website called "Summary of Operations".

Updated Projection to Year-end 2017

This month, the estimated calendar year Net Result from Operations to December 2017 is \$18.1 million and the estimated combined operating ratio to December 2017 is 89.8%. The updated projection to the end of calendar year 2017 has not changed significantly from the projection provided last month (\$18.2 million and 89.8%).

Current month results

The Operating Results in the month of January 2017 is \$1.9 million, down \$0.1 million from the same month last year. This deterioration resulted from an estimated \$0.1 million <u>un</u>favourable impact due to the \$1.1 million decrease in earned premium (at a combined ratio of 87.2%).

Variances from Projections

The table immediately below provides a summary of key components of the operating results as compared to the estimates projected last month.

January 2017	Actual	Projection	Difference	Difference %
Written Premiums	10,584	11,612	(1,028)	(8.9%)
Earned Premiums	14,268	13,770	498	3.6%
Reported Losses				
Paid Losses	11,683	11,512	171	1.5%
Change in Outstanding Losses	(106)	(2,922)	2,816	96.4%
Total Reported Losses	11,577	8,590	2,987	34.8%
Change in IBNR *	(1,158)	1,607	(2,765)	
Change in Premium Deficiency (DPAC) *	242	38	204	
Change in Retro Claims Expense *	(757)	(1,193)	436	

(Amounts in \$000's)

Rounding differences may occur

*Detailed information is included in FARM January 2017 Participation Report - Actuarial Highlights.

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of January 2017, reported indemnity amounts were \$3.1 million higher than projected (allowed claims expenses are included in table above as part of reported losses, explaining why the variance in Total Reported Losses in the table shows \$3.0 million). The Current Accident Year had a \$0.3 million unfavourable variance in reported indemnity, and the Prior Accident Years had an unfavourable variance of \$2.8 million. Of the Prior Accident Years,

2016 had the largest variance in reported losses at \$2.2 million <u>un</u>favourable. No other single Prior Accident Year had a reported indemnity variance in excess of \$1.0 million.

The variances for claims activity that were beyond the set thresholds at the jurisdiction, business segment level, and accident year group (i.e. Prior Accident Years vs. Current Accident Year) were investigated by Management. Management is satisfied that the variances are appropriately accounted for in our current booking process.

Booking IBNR

The IBNR booking process this month allowed the nominal IBNR (i.e. before the impact of discounting and changes in provisions for adverse deviation) to vary from projected in order to offset the Prior Accident Years and Current Accident Year variances from projected for the most recent accident years back to 1994 (for accident years 1993 and earlier, IBNR is held at \$0). This is consistent with management's investigation into reported claims variances, concluding they were random and not necessarily indicative of a trend.

Effect of Quarterly Valuation

The January 2017 Participation Report does not reflect the results of an actuarial valuation update. The most recent valuation was as at September 30, 2016 for all jurisdictions and business segments. The actuarial valuation will be updated next as at December 31, 2016 for all jurisdictions and business segments, and the results of that valuation are anticipated to be reflected in the March 2017 Participation Report.

Management Comments

As shown in the table at the top of the next page, the private passenger annualized vehicle counts <u>de</u>creased by 4.4% overall in January 2017 relative to January 2016, decreasing in all jurisdictions except New Brunswick, Nova Scotia and Northwest Territories.

# FARM Vehicles Written											
Jurisdiction	Month of January 2017					Calendar YTD as of January 2017					
JULISUICUOII	2017 2016 Chg		% Chg	% Chg		2016	Chg	Chg % Chg			
Ontario	122	147	(24)	(16.6%)		122	147	(24)	(16.6%)		
Alberta	101	131	(30)	(23.0%)		101	131	(30)	(23.0%)		
Newfoundland & Labrador	610	636	(26)	(4.0%)		610	636	(26)	(4.0%)		
New Brunswick	463	410	53	12.9%		463	410	53	12.9%		
Nova Scotia	267	261	6	2.4%		267	261	6	2.4%		
Prince Edward Island	70	124	(55)	(44.0%)		70	124	(55)	(44.0%)		
Yukon	6	16	(10)	(60.9%)		6	16	(10)	(60.9%)		
Northwest Territories	169	164	5	3.3%		169	164	5	3.3%		
Nunavut	11	16	(5)	(30.4%)		11	16	(5)	(30.4%)		
All Jurisdictions	1,820	1,905	(85)	(4.4%)		1,820	1,905	(85)	(4.4%)		

FARM Private Passenger Written Car Years

Should you require any further information, please call Norm Seeney, Vice President, Finance and Member Services at (416) 644-4914.

David J. Simpson, M.B.A., FCIP, C. Dir. President & CEO

Related link:

FARM January 2017 Participation Report – Actuarial Highlights

SUMMARY OF OPERATIONS - CALENDAR YEAR 2017

FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS BY MONTH Operating Results for the 1 month ended January 31, 2017 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 01/2017 (thousands of dollars)

	January	CY2016 YTD	12 Months Updated Projections	CY2016 12 Months Actual
UNDERWRITING REVENUE: PREMIUMS WRITTEN	\$10,584	\$10,584	\$180,610	\$171,000
CHANGE IN UNEARNED PREMIUMS	3,684	3,684	(4,999)	7,060
NET PREMIUMS EARNED	\$14,268	\$14,268	\$175,611	\$178,060
CLAIMS INCURRED				
PRIOR ACCIDENT YEARS	(()	(()	(<i>(</i> - , - -)
	(132)	(132)	(133)	(2,129)
EFFECT OF DISCOUNTING	(790)	(790)	(10,944)	(1,579)
DISCOUNTED	(922)	(922)	(11,077)	(3,708)
CURRENT ACCIDENT YEAR	0.740	0 740	100.000	107 000
UNDISCOUNTED	9,713	9,713	120,089	127,293
EFFECT OF DISCOUNTING	871	871	8,128	8,574
DISCOUNTED CLAIMS INCURRED	<u>10,584</u> \$9,662	<u>10,584</u> \$9,662	128,217 \$117,140	135,867 \$132,159
	<i>\$</i> 9,002	<i>43,002</i>	φ117,140	φ1 5 2,155
	4 000	4 000	40.000	47.050
OPERATING & SERVICE FEES AGENTS COMMISSIONS	1,080 873	1,080 873	18,383 15,208	17,653 14,416
DRIVER RECORD ABSTRACTS	177	177	2,584	3,068
BAD DEBTS	(2)	(2)	2,304	(179)
-	(=)	(-)	Ŭ	(110)
PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED	266	266	(351)	331
EFFECT OF DISCOUNTING	(24)	(24)	(351)	112
DISCOUNTED	242	242	(197)	443
UNDERWRITING EXPENSES	\$2,370	\$2,370	\$35,978	\$35,401
NET UNDERWRITING GAIN (LOSS)	\$2,236	\$2,236	\$22,493	\$10,500
ADMINISTRATIVE EXPENSES	379	379	4,575	4,999
PREMIUM FINANCE FEE	(9)	(9)	0	(108)
INVESTMENT INCOME	13	13	145	226
OPERATING RESULTS	\$1,861	\$1,861	\$18,063	\$5,619
RATIOS: Claims & Adj Expenses Incurred (Earned)				
Prior Accident Year	-6.5%	-6.5%	-6.3%	-2.1%
Current Accident Years	74.2%	74.2%	73.0%	76.3%
All Accident Years Combined	67.7%	67.7%	66.7%	74.2%
Underwriting & Admin Exp.(Earned)	19.3%	19.3%	23.1%	22.7%
COMBINED OPERATING RATIO	87.0%	87.0%	89.8%	96.9%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

CY2017

SUMMARY OF OPERATIONS - CALENDAR YEAR 2017

FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS

Operating Results for the 1 month ended January 31, 2017 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 01/2017

(thousands of dollars)

X Z						NFLD &					12 Months Updated	CY2016 12 Months
UNDERWRITING REVENUE:	Alberta	Ontario	NS	PEI	NB	LAB	Yukon	NWT	Nunavut	Total	Projections	Actual
PREMIUMS WRITTEN	\$3,380	\$2,439	\$1,186	\$263	\$1,370	\$1,537	\$81	\$318	\$10	\$10,584	\$180,610	\$171,000
CHANGE IN UNEARNED PREMIUMS	1,136	763	302	131	345	785	70	56	96	3,684	(\$4,999)	\$7,060
NET PREMIUMS EARNED	\$4,516	\$3,202	\$1,488	\$394	\$1,715	\$2,322	\$151	\$374	\$106	\$14,268	\$175,611	\$178,060
CLAIMS INCURRED PRIOR ACCIDENT YEARS												
UNDISCOUNTED	(13)	(67)	4	(3)	(18)	(31)	(5)	1	0	(132)	(\$133)	(\$2,129)
EFFECT OF DISCOUNTING	(228)	(292)	(94)	(3)	(74)	(73)	(13)	(13)	0	(790)	(\$10,944)	(\$1,579)
DISCOUNTED	(241)	(359)	(90)	(6)	(92)	(104)	(18)	(12)	0	(922)	(11,077)	(3,708)
CURRENT ACCIDENT YEAR												
UNDISCOUNTED	2,906	2,078	1,079	227	1,144	1,940	99	194	46	9,713	\$120,089	\$127,293
EFFECT OF DISCOUNTING	244	241	84	22	102	152	5	18	3	871	\$8,128	\$8,574
DISCOUNTED	3,150	2,319	1,163	249	1,246	2,092	104	212	49	10,584	128,217	135,867
CLAIMS INCURRED	\$2,909	\$1,960	\$1,073	\$243	\$1,154	\$1,988	\$86	\$200	\$49	\$9,662	\$117,140	\$132,159
UNDERWRITING EXPENSES												
OPERATING & SERVICE FEES	339	263	119	26	139	153	8	32	1	1,080	\$18,383	\$17,653
AGENTS COMMISSIONS	291	139	101	26	129	147	7	32	1	873	\$15,208	\$14,416
DRIVER RECORD ABSTRACTS	43	7	40	8	38	30	2	7	2	177	\$2,584	\$3,068
BAD DEBTS	0	0	0	0	0	(2)	0	0	0	(2)	\$0	(\$179)
PREMIUM DEFICIENCY/(DPAC)												• • • •
UNDISCOUNTED	98	46	26	12	31	32	7	5	9	266	(\$351)	\$331
EFFECT OF DISCOUNTING	0	0	0	0	0	(24)	0	0	0	(24)	\$154	\$112
DISCOUNTED	98 \$771	46 \$455	26 \$286	12 \$72	31 \$337	<u>8</u> \$336	<u>7</u> \$24	5 \$76	<u> </u>	242 \$2,370	(197) \$35,978	443 \$35,401
-			<u> </u>	\$79		i		<u> </u>				
NET UNDERWRITING GAIN (LOSS)	\$836	\$787	\$129	•	\$224	(\$2)	\$41	\$98	\$44	\$2,236	\$22,493	\$10,500
ADMINISTRATIVE EXPENSES	110	82	43	14	48	52	8	16	6	379	\$4,575	\$4,999
PREMIUM FINANCE FEE	(3)	(3)	(1)	0	(1)	(1)	0	0	0	(9)	\$0	(\$108)
INVESTMENT INCOME	3	5	1	0	2	2	0	0	0	13	\$145	\$226
OPERATING RESULTS	\$726	\$707	\$86	\$65	\$177	(\$53)	\$33	\$82	\$38	\$1,861	\$18,063	\$5,619
RATIOS: Claims & Adj Expenses Incurred (Earned)												
Prior Accident Year	-5.3%	-11.2%	-6.0%	-1.5%	-5.4%	-4.5%	-11.9%	-3.2%	0.0%	-6.5%	-6.3%	-2.1%
Current Accident Years	69.8%	72.4%	78.2%	63.2%	72.7%	90.1%	68.9%	56.7%	46.2%	74.2%	73.0%	76.3%
All Accident Years Combined	64.5%	61.2%	72.2%	61.7%	67.3%	85.6%	57.0%	53.5%	46.2%	67.7%	66.7%	74.2%
Underwriting & Admin Exp.(Earned)	19.5%	16.8%	22.1%	21.8%	22.4%	16.7%	21.2%	24.6%	17.9%	19.3%	23.1%	22.7%
COMBINED OPERATING RATIO	84.0%	78.0%	94.3%	83.5%	89.7%	102.3%	78.2%	78.1%	64.1%	87.0%	89.8%	96.9%
											-	

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

CY2017