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TO: MEMBERS OF THE FACILITY ASSOCIATION

**ATTENTION:** CHIEF EXECUTIVE OFFICER

**BULLETIN NO.:** F17 - 079

DATE: **OCTOBER 30, 2017** 

**SUBJECT:** FARM - AUGUST 2017 PARTICIPATION REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the August 2017 FARM Participation Report is now available on the Facility Association Portal at https://portal.facilityassociation.com.

#### **New This Month**

# Operating Results Distributed to Members

Please be advised that the amounts "Operating Results Distributed" on an annual basis (or more often if needed) have been updated on the August 2017 FARM Participation Report, reflecting distributions as summarized in the table below.

Net Results from Operations (\$000s) to be Distributed to Members

| C                       | Private   | Non Private | Tatal   |
|-------------------------|-----------|-------------|---------|
| Summary by Jurisdiction | Passenger | Passenger   | Total   |
| Ontario                 | 4,008     | 10,113      | 14,121  |
| Alberta                 | 11,596    | 7,099       | 18,694  |
| Newfoundland & Labrador | (100)     | 1,491       | 1,391   |
| New Brunswick           | (2,213)   | (24)        | (2,237) |
| Nova Scotia             | 2,718     | 1,209       | 3,928   |
| Prince Edward Island    | 240       | (424)       | (185)   |
| Yukon                   | 295       | 546         | 841     |
| Northwest Territories   | 309       | 568         | 876     |
| Nunavut                 | 1,061     | 1,304       | 2,364   |
| TOTAL                   | 17,913    | 21,880      | 39,794  |

As shown on page 23 of the Participation Report (All Years to Date basis), the amount in line item "Operating Results Distributed" shows your share of FARM operating results as accrued to October 31, 2016. Similarly, the amount shown under "Available Funds Distributed" represents the reserve-related funds (cash) transferred to you that is not yet required to meet FA's short term cash flow needs. This latter amount ("Available Funds Distributed") represents the liability of you (as a member) to FA, which you must return to FA upon request (subject to 30 day settlement period). Such requests will be driven by FA's need to pay claims, return unearned FARM premiums to policyholders and distribute operating results to its Members. This is consistent with the requirements under the Plan of Operation Article V (Participation Ratios and Sharing) which states:

"Profit shall be credited or distributed to each member and loss shall be charged against or collected from each member in accordance with the member's appropriate participation ratio determined in the manner hereinafter set forth in this Article V."

Members are reminded that as advised in Bulletin <u>F16-084</u>, any amount shown in the "Total Distributed to Member" line for the month on page 21 is due to rounding, and therefore settlement (from or to Members) of these amounts is not required.

#### Valuation

An actuarial valuation as at June 30, 2017 has been completed since last month's Participation Report for the FARM private passenger and non-private passenger business segments for all jurisdictions and the results of that valuation have been incorporated into this month's Participation Report. In addition, projected cash flows for all jurisdictions were updated along with the estimated risk-free yield curve, resulting in an <u>increase</u> from 1.07% to 1.27% in the selected discount rate used in determining actuarial present value adjustments, but the associated margin for adverse deviation for investment return was left unchanged at 25 basis points. As per our usual process with the June 30 valuation, margins for adverse deviation for claims development were reviewed and updated as deemed appropriate at the jurisdiction, business segment, coverage, and accident half-year level. Also as per our usual process with the June 30 valuation, ultimate selections for allowed claims expenses (aka "excess legal") were updated.

The incorporation of the new valuation (including the discount rate change, margin updates, and allowed claims expense ultimate updates) is estimated to account for an overall **\$6.2 million favourable** impact on the month's net result from operations (see the table below), subtracting an estimated 5.4 points from the year-to-date Combined Operating Ratio (ending at 83.8%).

| <b>Grand Total</b> |          |            | unfav        | / (fav)    |          |         | _ | ytd EP   | 114,867    | (actual)     |              |             |        |
|--------------------|----------|------------|--------------|------------|----------|---------|---|----------|------------|--------------|--------------|-------------|--------|
|                    |          | IMPA       | CT in \$000s | from chang | es in:   |         |   | IM       | PACT unfav | / (fav) as 9 | 6 ytd EP fro | m changes i | n:     |
|                    | ultimate | s & payout | patterns     | dsct rate  | margins  |         |   | ultimate | s & payout | patterns     | dsct rate    | margins     |        |
|                    | nominal  | apv adj.   | sub-tot      | apv adj.   | apv adj. | TOTAL   |   | nominal  | apv adj.   | sub-tot      | apv adj.     | apv adj.    | TOTAL  |
|                    | [1]      | [2]        | [3]          | [4]        | [5]      | [6]     | _ | [1]      | [2]        | [3]          | [4]          | [5]         | [6]    |
| PAYs               | (3,424)  | (612)      | (4,036)      | (1,906)    | (1,256)  | (7,198) |   | (3.0%)   | (0.5%)     | (3.5%)       | (1.7%)       | (1.1%)      | (6.3%) |
| CAY                | 1,073    | 113        | 1,186        | (333)      | -        | 853     |   | 0.9%     | 0.1%       | 1.0%         | (0.3%)       | -           | 0.7%   |
| Prem Def           | 32       | 228        | 260          | (75)       | -        | 185     |   | -        | 0.2%       | 0.2%         | (0.1%)       | -           | 0.2%   |
| TOTAL              | (2,319)  | (271)      | (2,590)      | (2,314)    | (1,256)  | (6,160) |   | (2.0%)   | (0.2%)     | (2.3%)       | (2.0%)       | (1.1%)      | (5.4%) |

Please see "Effect of Quarterly Valuation" further in this bulletin for additional detail on the impacts of the updated valuation.

## **Summary of Financial Results**

The calendar year-to-date Operating Result is \$18.6 million and the incurred loss ratio to the end of 8 months is 58.9%, as summarized in the table immediately below.

| Amounts in \$000s                 | August<br>2017 | August<br>2016 | Year to date<br>Aug 2017 | Year to Date<br>Aug 2016 |
|-----------------------------------|----------------|----------------|--------------------------|--------------------------|
| Premium Written                   | 17,099         | 14,676         | 127,502                  | 121,720                  |
| Premium Earned                    | 15,446         | 15,329         | 114,867                  | 119,564                  |
| Incurred Losses                   | 4,438          | 1,887          | 67,651                   | 76,021                   |
| Underwriting & Admin Expense      | 3,978          | 3,221          | 28,574                   | 27,976                   |
| Net Result from Operations        | 7,030          | 10,221         | 18,642                   | 15,567                   |
| Ratios:                           |                |                |                          |                          |
| Loss ratio - Prior Accident Years | (49.4%)        | (71.7%)        | (15.2%)                  | (10.5%)                  |
| - Current Accident Year           | 78.2%          | 84.0%          | 74.1%                    | 74.1%                    |
| Total                             | 28.8%          | 12.3%          | 58.9%                    | 63.6%                    |
| Underwriting & Admin Expense      | 25.9%          | 21.1%          | 24.9%                    | 23.5%                    |
| Combined Operating Ratio          | 54.7%          | 33.4%          | 83.8%                    | 87.1%                    |

rounding differences may occur

For details on the financial results, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2017 - All jurisdictions by month". A comparable summary by jurisdiction is included in Exhibit 2. Detailed exhibits by jurisdiction are included in a separate folder on our website called "Summary of Operations".

### Updated Projection to Year-end 2017

The projected calendar year Net Result from Operations to December 2017 is \$24.3 million and the estimated combined operating ratio to December 2017 is 86.2% as indicated in the table at the top of the next page. This updated projection to the end of the year has changed from the projection provided last month (\$20.3 million and 88.4%), mainly as a result of the \$5.2 million favourable impact of the implementation this month of the June 30, 2017 valuation, as summarized in the table immediately below. Remaining differences were driven by changes in projected premium volumes, and the associated impacts on claims and expense projections.

| <b>Grand Total</b> |          | unfav ,    | / <mark>(fav)</mark> proje | ected for fu | ll year  |         | year EP     | 174,334      | (current p   | rojection)    |            |        |
|--------------------|----------|------------|----------------------------|--------------|----------|---------|-------------|--------------|--------------|---------------|------------|--------|
|                    |          | IMPA       | CT in \$000s               | from chang   | es in:   |         | IMPA        | CT unfav / ( | (fav) as % f | ull year EP f | rom change | es in: |
|                    | ultimate | s & payout | patterns                   | dsct rate    | margins  |         | ultimate    | s & payout   | patterns     | dsct rate     | margins    |        |
|                    | nominal  | apv adj.   | sub-tot                    | apv adj.     | apv adj. | TOTAL   | nominal     | apv adj.     | sub-tot      | apv adj.      | apv adj.   | TOTAL  |
|                    | [1]      | [2]        | [3]                        | [4]          | [5]      | [6]     | [1] [2] [3] |              |              | [4]           | [5]        | [6]    |
| PAYs               | (3,424)  | (488)      | (3,912)                    | (1,764)      | (1,125)  | (6,801) | (2.0%)      | (0.3%)       | (2.2%)       | (1.0%)        | (0.6%)     | (3.9%) |
| CAY                | 1,623    | 175        | 1,798                      | (475)        | -        | 1,323   | 0.9%        | 0.1%         | 1.0%         | (0.3%)        | -          | 0.8%   |
| Prem Def           | 118      | 231        | 349                        | (73)         | -        | 276     | 0.1%        | 0.1%         | 0.2%         | -             | -          | 0.2%   |
| TOTAL              | (1,683)  | (82)       | (1,765)                    | (2,312)      | (1,125)  | (5,202) | (1.0%)      | -            | (1.0%)       | (1.3%)        | (0.6%)     | (3.0%) |

| FARM Year-end Projection          | Current                        | Prior Mth |         | Final 2017 |
|-----------------------------------|--------------------------------|-----------|---------|------------|
| Amounts in \$000s                 | ( <b>Aug 2017</b> ) (Jul 2017) |           | Change  | Outlook*   |
| Premium Written                   | 179,198                        | 178,289   | 909     | 183,890    |
| Premium Earned                    | 174,334                        | 173,010   | 1,324   | 179,643    |
| Incurred Losses                   | 109,423                        | 112,616   | (3,193) | 122,815    |
| Underwriting & Admin Expense      | 40,564                         | 40,088    | 477     | 41,031     |
| Net Result from Operations        | 24,346                         | 20,307    | 4,040   | 15,797     |
| Ratios:                           |                                |           |         |            |
| Loss ratio - Prior Accident Years | (11.0%)                        | (7.8%)    | (3.2%)  | (4.6%)     |
| - Current Accident Year           | 73.8%                          | 72.9%     | 0.9%    | 72.9%      |
| Total                             | 62.8%                          | 65.1%     | (2.3%)  | 68.4%      |
| Underwriting & Admin Expense      | 23.4%                          | 23.3%     | 0.1%    | 23.0%      |
| Combined Operating Ratio          | 86.2%                          | 88.4%     | (2.2%)  | 91.4%      |

rounding differences may occur

\*as posted to FA's website Oct. 27, 2016

The updated year-end projections are shown by jurisdiction against the October 27, 2016 Outlook in the table immediately below, with the estimated impact of implementing the <u>current</u> valuation in the two far right columns (this includes \$100 thousand of increased administration expense that is not reflected in the table at the bottom of the previous page). In particular, with *four* valuations (2016 Q3 & Q4, and 2017 Q1 & Q2) and other changes since August 2016 (the actuals used in the Outlook), the projected <u>\$15.8 million</u> operating result has been <u>increased</u> to <u>\$24.3 million</u>.

# (negative operating results are <u>unf</u>avourable)

|                         | Outlook P         | osted Octobe        | r 27, 2016 | Updated           | l Year-end Pro      | Change due to  Valuation |                    |                  |
|-------------------------|-------------------|---------------------|------------|-------------------|---------------------|--------------------------|--------------------|------------------|
| \$000s                  | Earned<br>Premium | Operating<br>Result | COR        | Earned<br>Premium | Operating<br>Result | COR                      | Month of<br>August | Year-end<br>2017 |
| Ontario                 | 38,460            | 6,833               | 82.5%      | 41,534            | 14,610              | 64.9%                    | 3,054              | 2,820            |
| Alberta                 | 59,144            | 7,013               | 88.3%      | 53,882            | 7,438               | 86.2%                    | (1,206)            | (1,452)          |
| Newfoundland & Labrador | 30,471            | (2,698)             | 109.0%     | 28,494            | (1,211)             | 104.3%                   | 2,385              | 2,180            |
| New Brunswick           | 20,657            | 1,929               | 90.8%      | 20,612            | (2,242)             | 111.0%                   | (243)              | (426)            |
| Nova Scotia             | 18,087            | 175                 | 99.2%      | 17,962            | 2,074               | 88.5%                    | 1,193              | 1,088            |
| Prince Edward Island    | 4,954             | 825                 | 83.5%      | 4,431             | (135)               | 103.1%                   | 99                 | 42               |
| Yukon                   | 1,954             | 228                 | 88.5%      | 1,855             | 731                 | 60.6%                    | 163                | 182              |
| Northwest Territories   | 4,584             | 1,055               | 77.1%      | 4,383             | 1,776               | 59.6%                    | 559                | 498              |
| Nunavut                 | 1,332             | 439                 | 67.2%      | 1,180             | 1,306               | (10.6%)                  | 156                | 155              |
| TOTAL                   | 179,643           | 15,797              | 91.4%      | 174,334           | 24,346              | 86.2%                    | 6,160              | 5,087            |

In total, the operating result projection to year-end has <u>increased</u> by \$8.5 million from the Outlook posted October 27, 2016 (to \$24.3 million as shown above). This amount is \$5.1 million higher than it would have been, if not for the implementation of the June 30, 2017 valuation. (The changes before the impact of the June 30, 2017 valuation are attributable to mix of business and

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other projection assumptions outside of the valuation process, as well as the previous valuations implemented since the valuation used for the Outlook.)

One important change relative to the Outlook has been the increase in the discount rate (the interest rate margin for adverse deviation remained consistent at 25 basis points). Had the Outlook discount rate of  $0.69\%^1$  still been applicable, the operating result would have been *lower* by \$5.5 million (using the current interest rate sensitivity table). That is, the projected Operating Result would have been approximately \$18.8 million (COR of 89.2%) had the discount rate and associated margin remained at the Outlook levels.

#### Current month results

The Net Results from Operations in the month of August 2017 was \$7.0 million, down \$3.2 million from the same month last year. This deterioration mainly stems from the overall increase in the combined ratio (from 33.4% to 54.7% applied to \$15.4 million in earned premium), primarily due to varying impacts of related valuation implementations during the respective months.

This month's results moved the year-to-date combined operating ratio from 88.3% at the end of 7 months to 83.8% at the end of 8 months. The 4.5 percentage point <u>de</u>crease is composed of a 5.3 percentage point <u>de</u>crease in the Prior Accident Years loss ratio, offset by a 0.7 percentage point <u>in</u>crease in the Current Accident Year loss ratio and a 0.1 percentage point <u>in</u>crease in the expense ratio.

#### **Variances from Projections**

The table at the top of the next page provides a summary of key components of the operating results as compared to the estimates projected last month.

selected discount rate of 1.27%.

<sup>&</sup>lt;sup>1</sup>The 2017 Outlook was based on the June 30, 2016 valuation and the Bank of Canada yield curves at June 30, 2016. Users can use the interest rate sensitivity tables in Exhibit F of the monthly operational Actuarial Highlights to test for impact of alternate discount rates. For example, page 86 of the August 2017 FARM Actuarial Highlights Exhibit F (page 10 of 10), indicating a 0.69% discount rate would increase indemnity claims liabilities by an estimated \$5.5 million using simple linear interpolation with the estimated \$6.2 million impact of a 0.62% prior fiscal year-end selected discount rate, which is 65 basis points lower than the

| August 2017                          | Actual  | Projection | Difference | Difference % |
|--------------------------------------|---------|------------|------------|--------------|
| Premium Written                      | 17,099  | 15,429     | 1,670      | 10.8%        |
| Premium Earned                       | 15,446  | 14,584     | 862        | 5.9%         |
| Reported Losses                      |         |            |            |              |
| Paid Losses                          | 11,349  | 11,614     | (265)      | (2.3%)       |
| Change in Outstanding Losses         | 52      | (1,125)    | 1,177      | (104.6%)     |
| Total Reported Losses                | 11,401  | 10,489     | 912        | 8.7%         |
| Change in IBNR*                      | (5,252) | 77         | (5,329)    |              |
| Change in Premium Deficiency (DPAC)* | 57      | (125)      | 182        |              |
| Change in Retro Claims Expense*      | (1,711) | (631)      | (1,080)    |              |

(Amounts in \$000's) rounding differences may occur

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of August 2017, reported indemnity amounts were \$1.0 million higher than projected (allowed claims expenses are included in table immediately above as part of reported losses, explaining why the variance in Total Reported Losses in the table shows \$0.9 million). The Current Accident Year had a \$0.2 million unfavourable variance in reported indemnity, and the Prior Accident Years had an unfavourable variance of \$0.8 million. Of the Prior Accident Years, 2016 had the largest variance in reported losses at \$1.2 million favourable. No other single Prior Accident Year had a reported indemnity variance in excess of \$1.0 million.

The variances for claims activity that were beyond the set thresholds at the jurisdiction, business segment level, and accident year group (i.e. Prior Accident Years vs. Current Accident Year) were investigated by Management. Management is satisfied that the variances are appropriately accounted for in our current booking process.

#### **Effect of Quarterly Valuation**

The August 2017 Participation Report reflects the results of an updated valuation as at June 30, 2017, with the associated impacts in relation to the results for August 2017 summarized in the table at the top of the next page.

<sup>\*</sup>Detailed information is included in FARM August 2017 Participation Report - Actuarial Highlights.

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| <b>Grand Total</b> |          |            | unfav        | / (fav)    |          |         | mth EP  | 15,446     | (actual) |           |          |         |
|--------------------|----------|------------|--------------|------------|----------|---------|---|------------|----------|-----------|----------|---------|
|                    |          | IMPA       | CT in \$000s | from chang | es in:   |         | IMPACT unfav / (fav) as % mth EP from changes in: |            |          |           |          |         |
|                    | ultimate | s & payout | patterns     | dsct rate  | margins  |         | ultimate  | s & payout | patterns | dsct rate | margins  |         |
|                    | nominal  | apv adj.   | sub-tot      | apv adj.   | apv adj. | TOTAL   | nominal   | apv adj.   | sub-tot  | apv adj.  | apv adj. | TOTAL   |
|                    | [1]      | [2]        | [3]          | [4]        | [5]      | [6]     | [1]   | [2]        | [3]      | [4]       | [5]      | [6]     |
| PAYs               | (3,424)  | (612)      | (4,036)      | (1,906)    | (1,256)  | (7,198) | (22.2%)   | (4.0%)     | (26.1%)  | (12.3%)   | (8.1%)   | (46.6%) |
| CAY                | 1,073    | 113        | 1,186        | (333)      | -        | 853     | 6.9%  | 0.7%       | 7.7%     | (2.2%)    | -        | 5.5%    |
| Prem Def           | 32       | 228        | 260          | (75)       | -        | 185     | 0.2%  | 1.5%       | 1.7%     | (0.5%)    | -        | 1.2%    |
| TOTAL              | (2,319)  | (271)      | (2,590)      | (2,314)    | (1,256)  | (6,160) | (15.0%)   | (1.8%)     | (16.8%)  | (15.0%)   | (8.1%)   | (39.9%) |

The valuation included all jurisdictions and business segments and resulted in updated policy liability cash flow estimates for all jurisdictions that, when applied to the updated risk free yield curve, resulted in an <u>increase</u> in the selected discount rate from 1.07% to 1.27%. The investment return margin for adverse deviation was left unchanged at 25 basis points, but the selected claims development margins<sup>2</sup> were updated (as per usual practice, claims development margins are reviewed and updated annually with the June 30 valuation). Also as usual with the June 30 valuation, selected ultimates for allowed claims expenses were updated.

The **valuation summary** (in relation to **indemnity only**) is provided in the table at the top of the next page. (Please note that in reference to columns [4] to [9] in that table, the estimated impacts are in relation to a full year estimated earned premium, and are <u>not</u> "year-to-date".)

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<sup>&</sup>lt;sup>2</sup>Claims development margins are selected by jurisdiction, business segment, coverage, and accident half-year.

June 30, 2017 Valuation Summary (Indemnity Only)

| /aluation Summary (Nomina | Basis)  |   |                             |                                 |                                   |   | ı     | unfavourable                      | / (favourable  |
|---------------------------|---|---|-----------------------------|---------------------------------|-----------------------------------|---|-------|-----------------------------------|--|
| Jurisdiction              | 2016 & Prior<br>Beginning<br>Indemnity<br>Unpaid (000s) | 2016 & Prior<br>Accident Year<br>Indemnity<br>Change (000s) | % of<br>Beginning<br>Unpaid | 2017<br>Indemnity<br>Loss Ratio | Change<br>from Prior<br>Valuation | Change<br>against 2017<br>Earned Prem<br>(000s) | ,     | Change<br>from Prior<br>Valuation | Change<br>against 2018<br>Proj Earned<br>Prem (000s) |
|                           | [1]   | [2]   | [3]                         | [4]                             | [5]                               | [6]   | [7]   | [8]                               | [9]  |
| Ontario                   | 100,756   | (1,099)   | (1.1%)                      | 50.0%                           | (0.1%)                            | (40)  | 52.8% | 1.8%                              | 711  |
| PPV                       | 44,235  | 476   | 1.1%                        | 49.7%                           | (0.1%)                            | (13)  | 52.5% | 3.5%                              | 430  |
| Non-PPV                   | 56,521  | (1,575)   | (2.8%)                      | 50.2%                           | (0.1%)                            | (27)  | 53.0% | 1.0%                              | 283  |
| Alberta                   | 71,558  | 1,617   | 2.3%                        | 55.5%                           | 0.9%                              | 482   | 55.2% | 0.5%                              | 298  |
| PPV                       | 17,098  | (257)   | (1.5%)                      | 56.3%                           | (3.6%)                            | (259)   | 56.5% | (2.5%)                            | (183   |
| Non-PPV                   | 54,460  | 1,874   | 3.4%                        | 55.4%                           | 1.6%                              | 742   | 55.0% | 1.0%                              | 481  |
| Newfoundland & Labrador   | 50,983  | (1,734)   | (3.4%)                      | 74.7%                           | 0.9%                              | 269   | 74.4% | 2.1%                              | 669  |
| PPV                       | 34,435  | (761)   | (2.2%)                      | 72.0%                           | 2.1%                              | 451   | 73.5% | 3.5%                              | 825  |
| Non-PPV                   | 16,548  | (973)   | (5.9%)                      | 82.8%                           | (2.5%)                            | (182)   | 77.5% | (2.0%)                            | (156   |
| New Brunswick             | 32,390  | 246   | 0.8%                        | 58.6%                           | 2.5%                              | 523   | 56.8% | 2.1%                              | 441  |
| PPV                       | 19,348  | (16)  | (0.1%)                      | 63.9%                           | 4.1%                              | 515   | 60.5% | 3.0%                              | 390  |
| Non-PPV                   | 13,042  | 262   | 2.0%                        | 50.4%                           | 0.1%                              | 8   | 51.1% | 0.6%                              | 51   |
| Nova Scotia               | 20,595  | (906)   | (4.4%)                      | 61.8%                           | 0.9%                              | 162   | 62.5% | 1.5%                              | 278  |
| PPV                       | 9,006   | (764)   | (8.5%)                      | 65.8%                           | 0.1%                              | 8   | 68.5% | 1.5%                              | 119  |
| Non-PPV                   | 11,589  | (142)   | (1.2%)                      | 58.8%                           | 1.5%                              | 155   | 58.0% | 1.5%                              | 160  |
| Prince Edward Island      | 7,090   | (139)   | (2.0%)                      | 49.6%                           | 3.4%                              | 157   | 47.4% | 1.7%                              | 79   |
| PPV                       | 4,040   | 23  | 0.6%                        | 42.9%                           | 1.3%                              | 36  | 42.5% | 1.5%                              | 41   |
| Non-PPV                   | 3,050   | (162)   | (5.3%)                      | 59.6%                           | 6.5%                              | 121   | 54.5% | 2.0%                              | 38   |
| Yukon Territory           | 3,045   | (86)  | (2.8%)                      | 49.6%                           | (3.1%)                            | (57)  | 54.0% | (0.9%)                            | (16  |
| PPV                       | 1,946   | (44)  | (2.3%)                      | 57.3%                           | (6.0%)                            | (26)  | 60.5% | (5.5%)                            | (23  |
| Non-PPV                   | 1,099   | (42)  | (3.8%)                      | 47.2%                           | (2.2%)                            | (30)  | 52.0% | 0.5%                              | 7  |
| Northwest Territories     | 5,815   | (442)   | (7.6%)                      | 44.9%                           | 2.3%                              | 100   | 43.3% | 2.1%                              | 92   |
| PPV                       | 4,112   | (401)   | (9.8%)                      | 48.3%                           | 2.2%                              | 68  | 47.0% | 3.0%                              | 92   |
| Non-PPV                   | 1,703   | (41)  | (2.4%)                      | 36.5%                           | 2.5%                              | 32  | 34.5% | 0.0%                              | -  |
| Nunavut                   | 830   | (122)   | (14.7%)                     | 35.6%                           | (0.3%)                            | (4)   | 37.2% | (0.4%)                            | (4   |
| PPV                       | 372   | (77)  | (20.7%)                     | 27.4%                           | 0.2%                              | 1   | 29.0% | 1.0%                              | 4  |
| Non-PPV                   | 458   | (45)  | (9.8%)                      | 39.6%                           | (0.6%)                            | (5)   | 41.0% | (1.0%)                            | (8   |
| Total                     | 293,062   | (2,665)   | (0.9%)                      | 57.8%                           | 0.9%                              | 1,593   | 58.4% | 1.4%                              | 2,549  |

The overall **impact of implementing the valuation** on the results of the Month of August 2017 is estimated as **favourable by \$6.2 million**, as summarized in the table at the top of the next page. In that table, column [1] shows indemnity only, and is therefore comparable to the valuation summary table above (column [2] in the valuation summary table is comparable to the first row of column [1] in the table at the top of the next page). Differences will emerge due to the differences between data available at June 30, 2017 (used for the valuation) and available for implementation (August 31, 2017). In addition, column [6] of the valuation summary table above estimates the impact of the change in selected current accident year indemnity loss ratio against projected full year 2017 earned premium, whereas the current accident year row, second row of column [1] in the implementation impact table at the top of the next page applies the change to year-to-date earned premium at August 31, 2017.

| Implementation Impac                  | t - relative to a | tual for month            | of Aug 2017                   | (neg          | gative values a               | re favourable) |
|---------------------------------------|-------------------|---------------------------|-------------------------------|---------------|-------------------------------|----------------|
| \$000s                                | indemnity         | retroactive<br>claims fee | allowed<br>claims<br>expenses | nominal total | actuarial<br>present<br>value | Grand Total    |
|                                       | [1]               | [2]                       | [3]                           | [4]           | [5]                           | [6]            |
| prior accident years<br>(1994-2016)   | (2,625)           | (849)                     | 50                            | (3,424)       | (3,774)                       | (7,198)        |
| current accident year claims incurred | 1,050             | 61                        | (38)                          | 1,073         | (220)                         | 853            |
| premium deficiency / (DPAC)           | 32                |                           |                               | 32            | 153                           | 185            |
| TOTAL                                 | (1,543)           | (788)                     | 12                            | (2,319)       | (3,841)                       | (6,160)        |

An alternate summary of the valuation implementation impact is presented in the table immediately below, including the impact in relation to year-to-date earned premium. In this table, rows "PAYs" and "CAY" (for "Prior Accident Years" and "Current Accident Year" respectively), include the changes in indemnity, retroactive claims fee adjustment provision and the provision for allowed claims adjustment expenses.

| <b>Grand Total</b> |          |            | unfav        | / (fav)    |          |         | ytd EP  | 114,867  | (actual) |          |          |        |
|--------------------|----------|------------|--------------|------------|----------|---------|---|----------|----------|----------|----------|--------|
|                    |          | IMPA       | CT in \$000s | from chang | ges in:  |         | IMPACT unfav / (fav) as % ytd EP from changes in: |          |          |          |          |        |
|                    | ultimate | s & payout | patterns     | dsct rate  | margins  |         | ultimates & payout patterns dsct rate margin      |          |          |          |          |        |
|                    | nominal  | apv adj.   | sub-tot      | apv adj.   | apv adj. | TOTAL   | nominal   | apv adj. | sub-tot  | apv adj. | apv adj. | TOTAL  |
|                    | [1]      | [2]        | [3]          | [4]        | [5]      | [6]     | [1]   | [2]      | [3]      | [4]      | [5]      | [6]    |
| PAYs               | (3,424)  | (612)      | (4,036)      | (1,906)    | (1,256)  | (7,198) | (3.0%)  | (0.5%)   | (3.5%)   | (1.7%)   | (1.1%)   | (6.3%) |
| CAY                | 1,073    | 113        | 1,186        | (333)      | -        | 853     | 0.9%  | 0.1%     | 1.0%     | (0.3%)   | -        | 0.7%   |
| Prem Def           | 32       | 228        | 260          | (75)       | -        | 185     |   | 0.2%     | 0.2%     | (0.1%)   | -        | 0.2%   |
| TOTAL              | (2,319)  | (271)      | (2,590)      | (2,314)    | (1,256)  | (6,160) | (2.0%)  | (0.2%)   | (2.3%)   | (2.0%)   | (1.1%)   | (5.4%) |

The overall impact *prior to* the 20 basis point <u>increase</u> in the discount rate (to 1.27%) and changes to margins for adverse deviation was favourable by \$2.6 million (Total row, third column in the table above). This was augmented by the \$2.3 million favourable impact of the discount rate change (Total row, fourth column). Finally, updates to the selected margins for adverse claims development deviation resulted in a further \$1.3 million in favourable impact (fifth column in the table above).

Additional detail related to the valuation results and impact is available in the <u>FARM August 2017</u> <u>Participation Report – Actuarial Highlights</u>. The Actuarial Quarterly Valuation Highlights FARM as at June 30, 2017 are expected to be posted on or before November 10, 2017.

The actuarial valuation will be updated next as at September 30, 2017 for all jurisdictions and business segments. The results are anticipated to be reflected in the October 2017 Participation Report.

### **Management Comments**

As shown in the table at the top of the next page, the private passenger annualized vehicle counts decreased by 0.3% overall in August 2017 relative to August 2016. On a year-to-date basis, exposure counts are down by 2.3%, decreasing in all jurisdictions except Ontario, Newfoundland & Labrador and Nova Scotia.

FARM Private Passenger Written Car Years

|                         |       | # F         | ARM Veh   | icles Writte | en |                                |        |       |         |  |
|-------------------------|-------|-------------|-----------|--------------|----|--------------------------------|--------|-------|---------|--|
| Jurisdiction            | M     | Ionth of Au | gust 2017 | ,            |    | Calendar YTD as of August 2017 |        |       |         |  |
| Jurisaicuon             | 2017  | 2016        | Chg       | % Chg        |    | 2017                           | 2016   | Chg   | % Chg   |  |
| Ontario                 | 247   | 195         | 52        | 26.6%        |    | 1,628                          | 1,389  | 239   | 17.2%   |  |
| Alberta                 | 156   | 141         | 15        | 10.4%        |    | 1,081                          | 1,165  | (84)  | (7.2%)  |  |
| Newfoundland & Labrador | 1,027 | 1,010       | 17        | 1.7%         |    | 7,454                          | 7,247  | 208   | 2.9%    |  |
| New Brunswick           | 535   | 602         | (67)      | (11.1%)      |    | 4,542                          | 4,980  | (438) | (8.8%)  |  |
| Nova Scotia             | 369   | 362         | 7         | 1.9%         |    | 2,728                          | 2,644  | 83    | 3.1%    |  |
| Prince Edward Island    | 123   | 135         | (12)      | (9.2%)       |    | 897                            | 1,035  | (137) | (13.3%) |  |
| Yukon                   | 23    | 24          | (1)       | (3.2%)       |    | 123                            | 178    | (54)  | (30.5%) |  |
| Northwest Territories   | 194   | 207         | (13)      | (6.2%)       |    | 1,482                          | 1,677  | (195) | (11.6%) |  |
| Nunavut                 | 20    | 26          | (6)       | (21.8%)      |    | 131                            | 222    | (91)  | (41.0%) |  |
| All Jurisdictions       | 2,694 | 2,702       | (8)       | (0.3%)       |    | 20,068                         | 20,538 | (470) | (2.3%)  |  |

Rounding differences may occur

Should you require any further information, please call Norm Seeney, Vice President, Finance and Member Services at (416) 644-4914.

David J. Simpson, M.B.A., FCIP, C. Dir. President & CEO

# **Related link:**

FARM August 2017 Participation Report – Actuarial Highlights

CY2017

SUMMARY OF OPERATIONS - CALENDAR YEAR 2017
FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS BY MONTH
Operating Results for the 8 months ended August 31, 2017 (Discounted Basis)
Source: Monthly (Accident Year) Member Participation Report as at 08/2017
(thousands of dollars)

| (mousanus oi donars)   | January                 | February              | March                           | April                  | May                       | June                   | July                   | August                        | CY2017<br>YTD                   | 12 Months Updated Projections   | CY2016<br>12 Months<br>Actual |
|--|-------------------------|-----------------------|---------------------------------|------------------------|---------------------------|------------------------|------------------------|-------------------------------|---------------------------------|---------------------------------|-------------------------------|
| UNDERWRITING REVENUE: PREMIUMS WRITTEN   | \$10,584                | \$10,637              | \$14,027                        | \$16,316               | \$20,856                  | \$20,989               | \$16,994               | \$17,099                      | \$127,502                       | \$179,198                       | \$171,000                     |
| CHANGE IN UNEARNED PREMIUMS  | 3,684                   | 2,114                 | 258                             | (2,654)                | (6,272)                   | (6,354)                | (1,758)                | (1,653)                       | (12,635)                        | (4,864)                         | 7,060                         |
| NET PREMIUMS EARNED  | \$14,268                | \$12,751              | \$14,285                        | \$13,662               | \$14,584                  | \$14,635               | \$15,236               | \$15,446                      | \$114,867                       | \$174,334                       | \$178,060                     |
| CLAIMS INCURRED PRIOR ACCIDENT YEARS UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED | (132)<br>(790)<br>(922) | 156<br>(707)<br>(551) | (10,108)<br>(7,562)<br>(17,670) | (64)<br>(708)<br>(772) | 10,097<br>1,445<br>11,542 | (36)<br>(667)<br>(703) | (44)<br>(689)<br>(733) | (3,345)<br>(4,291)<br>(7,636) | (3,476)<br>(13,969)<br>(17,445) | (3,477)<br>(15,730)<br>(19,207) | (2,129)<br>(1,579)<br>(3,708) |
| CURRENT ACCIDENT YEAR  |                         |                       |                                 |                        |                           |                        |                        |                               |                                 |                                 |                               |
| UNDISCOUNTED   | 9,713                   | 8,799                 | 9,702                           | 9,371                  | 10,441                    | 10,109                 | 10,508                 | 11,726                        | 80,369                          | 121,835                         | 127,293                       |
| EFFECT OF DISCOUNTING DISCOUNTED   | 871<br>10,584           | 654<br>9,453          | 269<br>9,971                    | 565<br>9,936           | 705<br>11,146             | 633<br>10,742          | 682<br>11,190          | 348<br>12,074                 | 4,727<br>85,096                 | 6,797<br>128,632                | 8,574<br>135,867              |
| CLAIMS INCURRED  | \$9,662                 | \$8,902               | (\$7,699)                       | \$9,936<br>\$9,164     | \$22,688                  | \$10,039               | \$10,457               | \$4,438                       | \$67,651                        | \$109,425                       | \$132,159                     |
| UNDERWRITING EXPENSES  | <del></del>             | Ψ0,002                | (41,000)                        | Ψ0,104                 | Ψ22,000                   | <u> </u>               | <u> </u>               | <del>\$4,400</del>            |                                 | ψ100,420                        | <u>Ψ102,100</u>               |
| OPERATING & SERVICE FEES   | 1,080                   | 1,093                 | 1,464                           | 1,730                  | 2,128                     | 2,154                  | 1,734                  | 1,749                         | 13,132                          | 18,398                          | 17,653                        |
| AGENTS COMMISSIONS   | 873                     | 869                   | 1,185                           | 1,322                  | 1,713                     | 1,747                  | 1,419                  | 1,424                         | 10,552                          | 14,947                          | 14,416                        |
| DRIVER RECORD ABSTRACTS BAD DEBTS  | 177                     | 239                   | 265                             | 321<br>0               | 335                       | 300                    | 184                    | 358                           | 2,179                           | 2,798                           | 3,068<br>(179)                |
|  | (2)                     | (1)                   | (5)                             | U                      | (10)                      | (8)                    | (4)                    | (2)                           | (32)                            | (33)                            | (179)                         |
| PREMIUM DEFICIENCY/(DPAC)  | 200                     | 400                   | (02)                            | (202)                  | (440)                     | (507)                  | (420)                  | (424)                         | (4.050)                         | (5.40)                          | 224                           |
| UNDISCOUNTED<br>EFFECT OF DISCOUNTING  | 266<br>(24)             | 183<br>1              | (93)<br>100                     | (203)<br>15            | (442)<br>230              | (507)<br>67            | (139)<br>7             | (124)<br>181                  | (1,059)<br>577                  | (540)<br>530                    | 331<br>112                    |
| DISCOUNTED   | 242                     | 184                   | 7                               | (188)                  | (212)                     | (440)                  | (132)                  | 57                            | (482)                           | (10)                            | 443                           |
| UNDERWRITING EXPENSES  | \$2,370                 | \$2,384               | \$2,916                         | \$3,185                | \$3,954                   | \$3,753                | \$3,201                | \$3,586                       | \$25,349                        | \$36,100                        | \$35,401                      |
| NET UNDERWRITING GAIN (LOSS)   | \$2,236                 | \$1,465               | \$19,068                        | \$1,313                | (\$12,058)                | \$843                  | \$1,578                | \$7,422                       | \$21,867                        | \$28,809                        | \$10,500                      |
| ADMINISTRATIVE EXPENSES  | 379                     | 421                   | 361                             | 408                    | 494                       | 442                    | 376                    | 407                           | 3,288                           | 4,614                           | 4,999                         |
| PREMIUM FINANCE FEE  | (9)                     | (8)                   | (10)                            | (7)                    | (9)                       | (10)                   | (9)                    | (9)                           | (71)                            | (62)                            | (108)                         |
| INVESTMENT INCOME  | 13                      | 11                    | 18_                             | 16                     | 15_                       | 16_                    | 21_                    | 24                            | 134                             | 211                             | 226                           |
| OPERATING RESULTS  | \$1,861                 | \$1,047               | \$18,715                        | \$914                  | (\$12,546)                | \$407                  | \$1,214                | \$7,030                       | \$18,642                        | \$24,344                        | \$5,619                       |
| RATIOS:<br>Claims & Adj Expenses Incurred (Earned)                                 |                         |                       |                                 |                        |                           |                        |                        |                               |                                 |                                 |                               |
| Prior Accident Year  | -6.5%                   | -4.3%                 | -123.7%                         | -5.7%                  | 79.1%                     | -4.8%                  | -4.8%                  | -49.4%                        | -15.2%                          | -11.0%                          | -2.1%                         |
| Current Accident Years   | 74.2%                   | 74.1%                 | 69.8%                           | 72.7%                  | 76.4%                     | 73.4%                  | 73.4%                  | 78.2%                         | 74.1%                           | 73.8%                           | 76.3%                         |
| All Accident Years Combined Underwriting & Admin Exp.(Earned)                      | 67.7%<br>19.3%          | 69.8%<br>22.0%        | -53.9%<br>22.9%                 | 67.0%<br>26.3%         | 155.5%<br>30.5%           | 68.6%<br>28.7%         | 68.6%<br>23.5%         | 28.8%<br>25.9%                | 58.9%<br>24.9%                  | 62.8%<br>23.4%                  | 74.2%<br>22.7%                |
| •  |                         |                       |                                 |                        |                           |                        |                        |                               |                                 |                                 |                               |
| COMBINED OPERATING RATIO   | 87.0%                   | 91.8%                 | -31.0%                          | 93.3%                  | 186.0%                    | 97.3%                  | 92.1%                  | 54.7%                         | 83.8%                           | 86.2%                           | 96.9%                         |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

CY2017

# SUMMARY OF OPERATIONS - CALENDAR YEAR 2017 FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS

Operating Results for the 8 months ended August 31, 2017 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 08/2017

(thousands of dollars)

| ,  |          |          |          |              |           | NFLD &   |         |         |         |           | 12 Months<br>Updated | CY2016<br>12 Months |
|--|----------|----------|----------|--------------|-----------|----------|---------|---------|---------|-----------|----------------------|---------------------|
| UNDERWRITING REVENUE:                              | Alberta  | Ontario  | NS       | PEI          | NB        | LAB      | Yukon   | NWT     | Nunavut | Total     | Projections          | Actual              |
| PREMIUMS WRITTEN                                   | \$38,028 | \$32,665 | \$13,170 | \$3,053      | \$14,606  | \$20,719 | \$1,481 | \$3,023 | \$757   | \$127,502 | \$179,198            | \$171,000           |
| CHANGE IN UNEARNED PREMIUMS                        | (2,215)  | (5,719)  | (1,321)  | (87)         | (977)     | (2,000)  | (255)   | (98)    | 37      | (12,635)  | (\$4,864)            | \$7,060             |
| NET PREMIUMS EARNED                                | \$35,813 | \$26,946 | \$11,849 | \$2,966      | \$13,629  | \$18,719 | \$1,226 | \$2,925 | \$794   | \$114,867 | \$174,334            | \$178,060           |
| CLAIMS INCURRED PRIOR ACCIDENT YEARS UNDISCOUNTED  | 1,132    | (3,702)  | (1,859)  | 670          | 3,162     | (944)    | (374)   | (672)   | (889)   | (3,476)   | (\$3,477)            | (\$2,129)           |
| EFFECT OF DISCOUNTING                              | (3,186)  | (6,174)  | (1,038)  | (220)        | (742)     | (2,014)  | (140)   | (347)   | (108)   | (13,969)  | (\$15,730)           | (\$1,579)           |
| DISCOUNTED   | (2,054)  | (9,876)  | (2,897)  | 450          | 2,420     | (2,958)  | (514)   | (1,019) | (997)   | (17,445)  | (19,207)             | (3,708)             |
| CURRENT ACCIDENT YEAR UNDISCOUNTED                 | 23,431   | 17,466   | 8,863    | 1,910        | 9,743     | 16,231   | 746     | 1,619   | 360     | 80,369    | \$121,835            | \$127,293           |
| EFFECT OF DISCOUNTING                              | 1,154    | 1,398    | 470      | 125          | 530       | 892      | 52      | 82      | 24      | 4,727     | \$6,797              | \$8,574             |
| DISCOUNTED   | 24,585   | 18,864   | 9,333    | 2,035        | 10,273    | 17,123   | 798     | 1,701   | 384     | 85,096    | 128,632              | 135,867             |
| CLAIMS INCURRED                                    | \$22,531 | \$8,988  | \$6,436  | \$2,485      | \$12,693  | \$14,165 | \$284   | \$682   | (\$613) | \$67,651  | \$109,425            | \$132,159           |
| UNDERWRITING EXPENSES OPERATING & SERVICE FEES     | 3,803    | 3,529    | 1,317    | 321          | 1,517     | 2,121    | 147     | 302     | 75      | 13,132    | \$18,398             | \$17,653            |
| AGENTS COMMISSIONS                                 | 3,290    | 1.989    | 1,160    | 287          | 1,376     | 1,956    | 128     | 301     | 65      | 10,552    | \$14,947             | \$14,416            |
| DRIVER RECORD ABSTRACTS                            | 503      | 136      | 563      | 135          | 409       | 353      | 17      | 55      | 8       | 2,179     | \$2,798              | \$3,068             |
| BAD DEBTS  | (7)      | (5)      | (1)      | (1)          | 1         | (19)     | 0       | 0       | 0       | (32)      | (\$33)               | (\$179)             |
| PREMIUM DEFICIENCY/(DPAC)                          |          |          |          |              |           |          |         |         |         |           |                      |                     |
| UNDISCOUNTED                                       | (188)    | (364)    | (108)    | (6)          | (83)      | (287)    | (21)    | (8)     | 6       | (1,059)   | (\$540)              | \$331               |
| EFFECT OF DISCOUNTING                              | 0        | 0        | 82       | 0            | 0         | 495      | 0       | 0       | 0       | 577       | \$530                | \$112               |
| DISCOUNTED UNDERWRITING EXPENSES                   | (188)    | (364)    | (26)     | (6)<br>\$736 | (83)      | 208      | (21)    | (8)     | 6       | (482)     | (10)                 | 443<br>\$25,404     |
| -  | \$7,401  | \$5,285  | \$3,013  | \$736        | \$3,220   | \$4,619  | \$271   | \$650   | \$154   | \$25,349  | \$36,100             | \$35,401            |
| NET UNDERWRITING GAIN (LOSS)                       | \$5,881  | \$12,673 | \$2,400  | (\$255)      | (\$2,284) | (\$65)   | \$671   | \$1,593 | \$1,253 | \$21,867  | \$28,809             | \$10,500            |
| ADMINISTRATIVE EXPENSES                            | 891      | 800      | 340      | 117          | 370       | 521      | 77      | 111     | 61      | 3,288     | \$4,614              | \$4,999             |
| PREMIUM FINANCE FEE                                | (21)     | (24)     | (7)      | 0            | (7)       | (12)     | 0       | 0       | 0       | (71)      | (\$62)               | (\$108)             |
| INVESTMENT INCOME                                  | 32       | 48       | 11       | 2            | 16        | 23       | 0       | 2       | 0       | 134       | \$211                | \$226               |
| OPERATING RESULTS                                  | \$5,001  | \$11,897 | \$2,064  | (\$370)      | (\$2,645) | (\$575)  | \$594   | \$1,484 | \$1,192 | \$18,642  | \$24,344             | \$5,619             |
| RATIOS:<br>Claims & Adj Expenses Incurred (Earned) |          |          |          |              |           |          |         |         |         |           |                      |                     |
| Prior Accident Year                                | -5.7%    | -36.7%   | -24.4%   | 15.2%        | 17.8%     | -15.8%   | -41.9%  | -34.8%  | -125.6% | -15.2%    | -11.0%               | -2.1%               |
| Current Accident Years                             | 68.6%    | 70.0%    | 78.8%    | 68.6%        | 75.4%     | 91.5%    | 65.1%   | 58.2%   | 48.4%   | 74.1%     | 73.8%                | 76.3%               |
| All Accident Years Combined                        | 62.9%    | 33.3%    | 54.4%    | 83.8%        | 93.2%     | 75.7%    | 23.2%   | 23.4%   | -77.2%  | 58.9%     | 62.8%                | 74.2%               |
| Underwriting & Admin Exp.(Earned)                  | 23.2%    | 22.6%    | 28.3%    | 28.8%        | 26.3%     | 27.5%    | 28.4%   | 26.0%   | 27.1%   | 24.9%     | 23.4%                | 22.7%               |
| COMBINED OPERATING RATIO                           | 86.1%    | 55.9%    | 82.7%    | 112.6%       | 119.5%    | 103.2%   | 51.6%   | 49.4%   | -50.1%  | 83.8%     | 86.2%                | 96.9%               |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply