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TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO.: F18 – 054

DATE: July 30, 2018

SUBJECT: FARM – MAY 2018 PARTICIPATION REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the May 2018 FARM Participation Report is now available on the Facility Association Portal at https://portal.facilityassociation.com.

New This Month

Redistribution of Member Funds

The Participation Report for May 2018 reflects the effect of a redistribution of Member Funds. This balance is shown on page 21: Members Combined Accident Year Share Results for all Jurisdictions. *Note: All balances due to/from Facility Association are to be settled on or before August 23, 2018.* Please see "Redistribution of Member Funds" on page 7.

Valuation

An actuarial valuation as at March 31, 2018 has been completed since last month's Participation Report for the FARM private passenger and non-private passenger business segments for all jurisdictions and the results of that valuation have been incorporated into this month's Participation Report. The valuation was completed by the Facility Association's internal staff in conjunction with, and reviewed and approved by, the Appointed Actuary.

The implementation of the new valuation resulted in an estimated overall \$3.6 million favourable impact on the month's net result from operations, subtracting an estimated 4.6 points from the year-to-date Combined Operating Ratio (ending at 76.3%). The impact on the month's results is summarized in the table at the top of the next page¹.

¹In the tables, "ults & payout patterns" refers to the impacts associated with changes in selected ultimates and updated cashflows of claims payments; "dsct rate" refers to the impact of changes in the selected discount rate applied to projected cashflows; and "apv adj." refers to "actuarial present value adjustments".

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| Grand Total | | | unfav | / (fav) | | | ytd EP | 77,433 | (actual) | | | |
|--------------------|----------|---|--------------|------------|--------|---|----------|---------------------------------------|----------|----------|-------|--------|
| | | IMPA | CT in \$000s | from chang | es in: | IMPACT unfav / (fav) as % ytd EP from changes in: | | | | | in: | |
| | ultimate | ultimates & payout patterns dsct rate margins nominal apv adi, sub-tot apv adi, apv adi, TOTAL | | | | | | ultimates & payout patterns dsct rate | | | | |
| | nominal | sub-tot | apv adj. | apv adj. | TOTAL | nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | (1,455) | (897) | (2,352) | (1,424) | - | (3,776) | (1.9%) | (1.2%) | (3.0%) | (1.8%) | - | (4.9%) |
| CAY | 313 | 8 | 321 | (171) | - | 150 | 0.4% | - | 0.4% | (0.2%) | - | 0.2% |
| Prem Def | 193 | (112) | 81 | (52) | - | 29 | 0.2% | (0.1%) | 0.1% | (0.1%) | - | - |
| TOTAL | (949) | (1,001) | (1,950) | (1,647) | - | (3,597) | (1.2%) | (1.3%) | (2.5%) | (2.1%) | - | (4.6%) |

The valuation result is due to changes generated from updated nominal ultimate selections and projected cash flows (generating a \$2.0 million favourable impact – see column [3] in the left table above), augmented by the impact of a 16 basis point <u>increase</u> in the selected discount rate (from 1.79% to 1.95%, generating a \$1.6 million favourable impact – see column [4] in the left table above). There was no change in the margin for adverse deviation in investment yield (remains at 25 basis points), and no change in the margins for adverse deviation for claims development as selected at the coverage / accident year level (hence generating no impact – see column [5] in the left table above).

As shown in the table² immediately below, management has observed favourable *total* valuation impacts (column [5]) over the last 12 valuation implementations, with 3 valuation implementations being <u>unfavourable</u> over that 12-quarter period. It should be noted that the impacts in column [3] are largely outside of the control of FA (as being related to macroeconomic factors).

| as at: 2018 Q1 | | <u>un</u> favourab | le / (favourable) | Valuation Implen | nentation Imp | act (\$000s) | \$000s | | |
|-----------------------|-----------------------|--------------------|--------------------------|----------------------|--------------------|-----------------------------|------------------------------|---------------------------------|--------------------------------|
| Valuation | period implemented | updated LRs & exp | APVs @ prior assumptions | updated dsct rate | updated margins | Total Impact | Booked Policy Liabilities | Total Impact as % Book Liabs | Nominal Impact as % Book Liabs |
| | | [1] | [2] | [3] | [4] | [5] = sum([1] to [5]) | [6] | [7] = [5] / [6] | [8] =[1]/[6] |
| 2015 Q2 | Aug 2015 | (5,307) | (434) | (3,174) | (1,572) | (10,487) | 496,594 | (2.1%) | (1.1%) |
| 2015 Q3 | Oct 2015 | (2,487) | (375) | 2,201 | - | (661) | 496,058 | (0.1%) | (0.5%) |
| 2015 Q4 | Mar 2016 | (2,416) | (204) | 586 | - | (2,034) | 467,105 | (0.4%) | (0.5%) |
| 2016 Q1 | May 2016 | 4,360 | 331 | 677 | - | 5,368 | 479,244 | 1.1% | 0.9% |
| 2016 Q2 | Aug 2016 | (7,711) | (630) | 638 | (1,083) | (8,786) | 473,885 | (1.9%) | (1.6%) |
| 2016 Q3 | Oct 2016 | 8,589 | 7,156 | 865 | - | 16,610 | 487,528 | 3.4% | 1.8% |
| 2016 Q4 | Mar 2017 | (10,311) | (613) | (6,322) | - | (17,246) | 439,627 | (3.9%) | (2.3%) |
| 2017 Q1 | May 2017 | 10,636 | 1,177 | 1,138 | - | 12,951 | 456,566 | 2.8% | 2.3% |
| 2017 Q2 | Aug 2017 | (2,319) | (271) | (2,314) | (1,256) | (6,160) | 457,027 | (1.3%) | (0.5%) |
| 2017 Q3 | Oct 2017 | (2,100) | (341) | (5,847) | - | (8,288) | 450,704 | (1.8%) | (0.5%) |
| 2017 Q4 | Mar 2018 | (10,085) | (890) | 153 | - | (10,822) | 419,870 | (2.6%) | (2.4%) |
| 2018 Q1 | May 2018 | (949) | (1,001) | (1,647) | - | (3,597) | 429,713 | (0.8%) | (0.2%) |
| 12-qtrs | | (20,100) | 3,905 | (13,046) | (3,911) | (33,152) | | | |
| % of total | | 60.6% | (11.8%) | 39.4% | 11.8% | 100.0% | | | |
| Averages | | | | | | | | | |
| 12-qtrs | | (1,675) | 325 | (1,087) | (326) | (2,763) | 462,827 | (0.6%) | (0.4%) |
| 2015 Q2 to 2016 Q3 | | (829) | 974 | 299 | (443) | 2 | 483,402 | - | (0.2%) |
| 2016 Q4 to 2018 Q1 | | (2,521) | (323) | (2,473) | (209) | (5,527) | 442,251 | (1.2%) | (0.6%) |

²The table summarizes the same information as provided in the columns [1], [2], [4], and [5] for the TOTAL row of the summary table on this page, but does so for the most recent 12 valuation implementations.

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The FA valuation approach is focused on providing (i) best estimates on a nominal basis (i.e. the longer term average of nominal changes in column [1] should be close-to-zero); (ii) the nominal changes of any one valuation in relation to policy liabilities³, should be "small" (less than 2.5%); and (iii) the valuation results should not indicate bias – that is, we generally anticipate approximately $1/3^{rd}$ of nominal valuation impacts will be <u>unfavourable</u>, and $2/3^{rds}$ will be favourable (due to the skewness of the development). On these 3 measures:

- (i) **Best estimate measurement**: **This objective has <u>not</u> been met**, as the 12-quarter nominal change in column [1] is \$20.0 million favourable. That said, the average favourable impact over the 12 quarters at \$1.7 million (nominal only) represents 0.6% of ending policy liabilities, which we would view as not significant. We do note that the latest 6 valuations have been on average more favourable than the earlier 6 valuations. At this point, we view this as more process variance, but it is certainly not the direction we are looking for.
- (ii) **Nominal size measurement: This objective has been met**, as there were no individual valuations showing nominal changes in excess of 2.5% of ending policy liabilities per column [8] in the table at the bottom of the previous page.
- (iii) **Bias evidence measurement: This objective has been met**, as 3 of 12 valuations show <u>unfavourable changes</u> (column [1] of the table at the bottom of the previous page), in line with our expectation (4 of 12).

In summary, while our best estimate measurement has not been met, our remaining two valuation measurements have been met. That said, we continue to look for ways to improve the overall accuracy of the valuation estimates.

Please see "Effect of Quarterly Valuation" on page 7 for additional detail.

Summary of Financial Results

The calendar year-to-date Operating Result is \$18.5 million and the incurred loss ratio to the end of 5 months is 52.2%, as summarized in the table at the top of the next page.

³We also consider changes in nominal estimates relative to beginning claims liabilities, with this metric also ideally being small, but in this case, less than 5.0%. Over time, our view of "small" for each of these metrics may change.

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| | May | May | Year to date | Year to Date |
|-----------------------------------|---------|----------|--------------|--------------|
| Amounts in \$000s | 2018 | 2017 | May 2018 | May 2017 |
| Premium Written | 27,753 | 20,856 | 89,647 | 72,420 |
| Premium Earned | 16,805 | 14,584 | 77,433 | 69,550 |
| Incurred Losses | 7,893 | 22,688 | 40,426 | 42,717 |
| Underwriting & Admin Expense | 5,252 | 4,442 | 18,557 | 16,842 |
| Net Result from Operations | 3,660 | (12,546) | 18,450 | 9,991 |
| Ratios: | | | | |
| Loss ratio - Prior Accident Years | (25.5%) | 79.1% | (20.2%) | (12.0%) |
| - Current Accident Year | 72.5% | 76.4% | 72.4% | 73.5% |
| Total | 47.0% | 155.5% | 52.2% | 61.5% |
| Underwriting & Admin Expense | 31.4% | 30.5% | 24.1% | 24.3% |
| Combined Operating Ratio | 78.4% | 186.0% | 76.3% | 85.8% |

rounding differences may occur

For details on the financial results, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2018 - All jurisdictions by month". A comparable summary by jurisdiction is included in Exhibit 2. Detailed exhibits by jurisdiction are included in a separate folder on our website called "Summary of Operations".

Updated Projection to Year-end 2018

The projected calendar year Net Result from Operations to December 2018 is \$29.4 million and the estimated combined operating ratio to December 2018 is 85.7% as indicated in the table below.

| FARM 2018 Year-end Projection | Current | Prior Mth | | Final 2018 |
|-----------------------------------|------------|------------|--------|------------|
| Amounts in \$000s | (May 2018) | (Apr 2018) | Change | Outlook* |
| Premium Written | 215,870 | 201,437 | 14,433 | 182,582 |
| Premium Earned | 203,152 | 196,233 | 6,919 | 181,347 |
| Incurred Losses | 127,553 | 126,174 | 1,380 | 129,462 |
| Underwriting & Admin Expense | 46,179 | 44,140 | 2,039 | 41,471 |
| Net Result from Operations | 29,419 | 25,919 | 3,500 | 10,414 |
| Ratios: | | | | |
| Loss ratio - Prior Accident Years | (9.0%) | (7.5%) | (1.5%) | (2.9%) |
| - Current Accident Year | 71.8% | 71.8% | 0.0% | 74.2% |
| Total | 62.8% | 64.3% | (1.5%) | 71.4% |
| Underwriting & Admin Expense | 22.9% | 22.7% | 0.2% | 23.0% |
| Combined Operating Ratio | 85.7% | 87.0% | (1.3%) | 94.4% |

rounding differences may occur

*as posted to FA's website Nov. 10, 2017

This updated projection to the end of the year has improved by \$3.5 million from the projection provided last month (\$25.9 million and 87.0%), mainly due to the impact of the valuation as at March 31, 2018, as summarized in the table below (see more information under "Effect of Quarterly Valuation" on page 7). Remaining differences were driven by changes in projected premium volumes, and the associated impacts on claims and expense projections.

| Grand Total | | unfav , | / <mark>(fav)</mark> proje | ected for fu | II year | | year EP | 203,152 | (current p | rojection) | | |
|--------------------|--------------------------|------------|----------------------------|--------------|----------|---------|---|------------|------------|------------|----------|--------|
| | | IMPA | CT in \$000s | from chang | ges in: | | IMPACT unfav / (fav) as % full year EP from changes in: | | | | | |
| | ultimate | s & payout | patterns | dsct rate | margins | | ultimate | s & payout | patterns | dsct rate | margins | |
| | nominal apv adj. sub-tot | | | apv adj. | apv adj. | TOTAL | nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | (1,455) | (740) | (2,195) | (1,198) | - | (3,393) | (0.7%) | (0.4%) | (1.1%) | (0.6%) | - | (1.7%) |
| CAY | 715 | 107 | 822 | (403) | - | 419 | 0.4% | 0.1% | 0.4% | (0.2%) | - | 0.2% |
| Prem Def | (11) | (91) | (102) | (53) | - | (155) | | - | (0.1%) | - | - | (0.1%) |
| TOTAL | (751) | (724) | (1,475) | (1,654) | - | (3,129) | (0.4%) | (0.4%) | (0.7%) | (0.8%) | - | (1.5%) |

The updated year-end projections are shown by jurisdiction against the November 10, 2017 Outlook in the table immediately below, with the estimated impact of implementing the <u>current</u> valuation in the two far right columns. In particular, with *three* valuations (2017 Q3 & Q4, 2018 Q1) and other changes since August 2017 (the actuals used in the Outlook), **the projected <u>\$10.4 million</u> operating result has been increased to \$29.4 million**.

| | Outlook Po | sted Novemb | er 10, 2017 | Updated | d Year-end Pro | Change | Operating Result Change due to Valuation | | |
|-------------------------|-------------------|-------------|-------------|-------------------|---------------------|--------|--|------------------|--|
| \$000s | Earned Premium | | | Earned Premium | Operating Result | COR | Month of May | Year-end 2018 | |
| Ontario | 44,378 | 4,583 | 89.8% | 62,228 | 17,266 | 72.4% | 3,899 | 3,900 | |
| Alberta | 55,194 | 6,965 | 87.5% | 59,147 | 11,385 | 80.9% | 721 | 812 | |
| Newfoundland & Labrador | 30,025 | (3,626) | 112.2% | 29,158 | 2,608 | 91.3% | 1,250 | 1,425 | |
| New Brunswick | 21,336 | 1,212 | 94.5% | 21,542 | (1,526) | 107.4% | (496) | (735) | |
| Nova Scotia | 18,432 | (722) | 104.0% | 19,430 | (586) | 103.1% | (869) | (872) | |
| Prince Edward Island | 4,470 | 582 | 87.0% | 4,409 | (1,342) | 130.6% | (1,203) | (1,640) | |
| Yukon | 1,884 | 187 | 90.3% | 1,852 | 376 | 80.0% | 30 | 47 | |
| Northwest Territories | 4,453 | 910 | 79.6% | 4,376 | 751 | 83.0% | 237 | 154 | |
| Nunavut | 1,175 | 324 | 72.6% | 1,009 | 488 | 51.7% | 28 | 38 | |
| TOTAL | 181,347 | 10,414 | 94.4% | 203,152 | 29,419 | 85.7% | 3,597 | 3,129 | |

In total, the operating result projection to year-end has <u>increased</u> by \$19.0 million from the Outlook posted November 10, 2017 (to \$29.4 million as shown above). This amount is \$3.1 million higher than it would have been, if not for the implementation of the March 31, 2018 valuation. (The changes before the impact of the March 31, 2018 valuation are attributable to mix of business and other projection assumptions outside of the valuation process, as well as the previous valuations implemented since the valuation used for the Outlook.)

One important change relative to the 2018 Final Outlook has been the increase in the discount rate (the interest rate margin for adverse deviation remained consistent at 25 basis points). Had the 2018 Final Outlook discount rate of 1.27% still been applicable (rather than the 1.95% applied with this valuation),

⁴The 2018 Outlook was based on the June 30, 2017 valuation and the Bank of Canada yield curves at June 30, 2017. Readers can use the interest rate sensitivity tables in Exhibit F of the monthly operational Actuarial Highlights to test for impact of alternate discount rates. For example, page 85 of the May 2018 FARM Actuarial Highlights Exhibit F (page 10 of 10), indicating a 1.27% discount rate would <u>increase</u> indemnity claims liabilities by an estimated \$5.8 million using simple linear interpolation between the estimated \$8.7 million impact of a 0.95% discount rate and the \$4.2 million impact of a 1.45% discount rate shown in the table.

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the operating result would have been *lower* by \$5.8 million (using the current interest rate sensitivity table). That is, the projected Operating Result would have been approximately \$23.6 million (COR of 88.4%) had the discount rate and associated margin remained at the 2018 Final Outlook level.

Current Month Results

The Net Results from Operations in the month of May 2018 was \$3.7 million, up \$16.2 million from the same month last year. This improvement consists of a \$1.9 million unfavourable impact due to the \$2.2 million increase in earned premium (at a combined ratio of 186.0%), more than offset by the \$18.1 million favourable impact due to the decrease in the combined ratio (from 186.0% last year to 78.4% this year, applied to this month's \$16.8 million earned premium).

This month's results moved the year-to-date combined operating ratio from 75.8% at the end of 4 months to 76.3% at the end of 5 months. The 0.5 percentage point increase is composed of a 2.0 percentage point increase in the expense ratio offset by a 1.5 percentage point decrease in the Prior Accident Years loss ratio.

Variances from Projections

The table immediately below provides a summary of key components of the operating results as compared to the estimates projected last month.

| May 2018 | Actual | Projection | Difference | Difference % |
|--------------------------------------|---------|------------|------------|--------------|
| Premium Written | 27,753 | 21,845 | 5,908 | 27.0% |
| Premium Earned | 16,805 | 16,262 | 543 | 3.3% |
| Reported Losses | | | | |
| Paid Losses | 13,297 | 10,896 | 2,401 | 22.0% |
| Change in Outstanding Losses | (2,640) | (1,487) | (1,153) | 77.5% |
| Total Reported Losses | 10,657 | 9,409 | 1,248 | 13.3% |
| Change in IBNR* | (2,012) | 2,293 | (4,305) | |
| Change in Premium Deficiency (DPAC)* | (723) | (471) | (252) | |
| Change in Retro Claims Expense* | (752) | (495) | (257) | |

(Amounts in \$000's) rounding differences may occur

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of May 2018, reported indemnity amounts were \$1.1 million higher than projected (allowed claims expenses are included in table immediately above as part of reported losses, explaining why the variance in Total Reported Losses in the table shows \$1.2 million). The Current Accident Year had approximately \$0.4 million unfavourable variance in reported indemnity, and the Prior Accident

^{*}Detailed information is included in FARM May 2018 Participation Report - Actuarial Highlights.

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Years had an <u>unfavourable</u> variance of \$0.7 million. No single Prior Accident Year had a reported indemnity variance in excess of \$1.0 million.

The variances for claims activity that were beyond the set thresholds at the jurisdiction, business segment level, and accident year group (i.e. Prior Accident Years vs. Current Accident Year) were investigated by Management. Management is satisfied that the variances are appropriately accounted for in our current booking process.

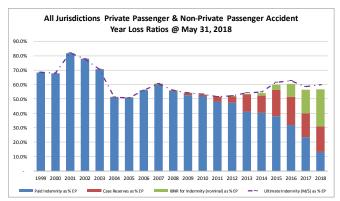
Effect of Quarterly Valuation

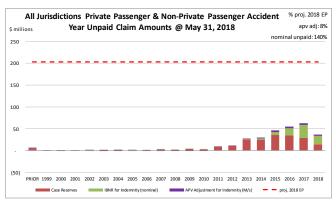
The May 2018 Participation Report reflects the results of an updated valuation as at March 31, 2018, with the associated impacts in relation to the results for May 2018 summarized in the table immediately below.

| Grand Total | | | unfav | / (fav) | | | | | | | |
|--------------------|----------|---|--------------|------------|----------|---------|--|--|--|--|--|
| | | IMPA | CT in \$000s | from chang | es in: | | | | | | |
| | ultimate | ultimates & payout patterns dsct rate margins | | | | | | | | | |
| | nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | | | | | |
| | [1] | [2] | [3] | [4] | [5] | [6] | | | | | |
| PAYs | (1,455) | (897) | (2,352) | (1,424) | - | (3,776) | | | | | |
| CAY | 313 | 8 | 321 | (171) | - | 150 | | | | | |
| Prem Def | 193 | (112) | 81 | (52) | - | 29 | | | | | |
| TOTAL | (949) | (1,001) | (1,950) | (1,647) | - | (3,597) | | | | | |

| | mtn EP | 16,805 | (actual) | | | | | | | | | |
|---|---|---|----------|----------|----------|---------|--|--|--|--|--|--|
| ĺ | IMF | IMPACT unfav / (fav) as % mth EP from changes in: | | | | | | | | | | |
| | ultimates & payout patterns dsct rate margins | | | | | | | | | | | |
| | nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | | | | | | |
| | [1] | [2] | [3] | [4] | [5] | [6] | | | | | | |
| | (8.7%) | (5.3%) | (14.0%) | (8.5%) | - | (22.5%) | | | | | | |
| | 1.9% | - | 1.9% | (1.0%) | - | 0.9% | | | | | | |
| | 1.1% | (0.7%) | 0.5% | (0.3%) | - | 0.2% | | | | | | |
| | (5.6%) | (6.0%) | (11.6%) | (9.8%) | - | (21.4%) | | | | | | |

The charts immediately below summarize the current view of the historical loss ratios (indemnity and allowed claims adjustment expenses on a nominal basis) and the associated claims liabilities.





The valuation included all jurisdictions and business segments and resulted in updated policy liability cash flow estimates for all jurisdictions that, when applied to the updated risk free yield curve, resulted in an <u>increase</u> in the selected discount rate from 1.79% to 1.95%. The investment return margin for adverse deviation was left unchanged at 25 basis points, and the selected claims development margins were also left unchanged (as per usual practice, claims development margins are only reviewed and updated annually with the June 30 valuation).

The **valuation summary** (in relation to **indemnity only**) is provided in the table at the top of the next page. (Please note that in reference to columns [4] to [9] in that table, the estimated impacts are in relation to a full year estimated earned premium, and are <u>not</u> "year-to-date".)

⁵Claims development margins are selected by jurisdiction, business segment, coverage, and accident half-year.

March 31, 2018 Valuation Summary (Indemnity Only)

| Valuation Summary (Nominal | | (=11111111 | | | | | | unfavourable | e / (favourable) |
|----------------------------|---|---|-----------------------------|--------|-----------------------------------|---|-------|-----------------------------------|--|
| Jurisdiction | 2017 & Prior Beginning Indemnity Unpaid (000s) | 2017 & Prior Accident Year Indemnity Change (000s) | % of Beginning Unpaid | , | Change from Prior Valuation | Change against 2018 Earned Prem (000s) | | Change from Prior Valuation | Change against 2019 Proj Earned Prem (000s) |
| | [1] | [2] | [3] | [4] | [5] | [6] | [7] | [8] | [9] |
| Ontario | 92,958 | (1,384) | (1.5%) | 49.7% | (0.4%) | (222) | 51.6% | 0.0% | 16 |
| PPV | 39,258 | (1,056) | (2.7%) | 52.0% | 0.4% | 60 | 54.6% | 0.1% | 16 |
| Non-PPV | 53,700 | (328) | (0.6%) | 48.8% | (0.7%) | (283) | 50.5% | 0.0% | - |
| Alberta | 71,550 | (228) | (0.3%) | 53.9% | (0.4%) | (235) | 53.2% | (2.2%) | (1,286) |
| PPV | 14,662 | (4) | (0.0%) | 56.4% | 2.9% | 216 | 54.0% | (0.1%) | (8) |
| Non-PPV | 56,888 | (224) | (0.4%) | 53.6% | (0.9%) | (451) | 53.0% | (2.5%) | (1,279) |
| Newfoundland & Labrador | 49,126 | (593) | (1.2%) | 71.2% | (1.0%) | (303) | 70.4% | (2.0%) | (615) |
| PPV | 34,380 | (459) | (1.3%) | 71.3% | 0.3% | 65 | 72.0% | 0.0% | - |
| Non-PPV | 14,746 | (134) | (0.9%) | 71.0% | (4.5%) | (369) | 66.0% | (7.0%) | (615) |
| New Brunswick | 35,865 | 371 | 1.0% | 58.5% | 1.8% | 396 | 56.0% | 0.9% | 212 |
| PPV | 21,803 | 594 | 2.7% | 61.7% | 1.7% | 224 | 57.5% | 0.0% | - |
| Non-PPV | 14,062 | (223) | (1.6%) | 53.5% | 2.0% | 172 | 53.5% | 2.4% | 212 |
| Nova Scotia | 22,989 | 811 | 3.5% | 63.0% | 0.0% | (1) | 65.3% | 0.0% | 9 |
| PPV | 9,783 | (11) | (0.1%) | 69.7% | (0.4%) | (33) | 72.6% | 0.1% | 9 |
| Non-PPV | 13,206 | 822 | 6.2% | 57.8% | 0.3% | 32 | 59.5% | 0.0% | - |
| Prince Edward Island | 6,677 | 403 | 6.0% | 70.5% | 22.5% | 1,019 | 47.7% | (0.4%) | (19) |
| PPV | 3,787 | 64 | 1.7% | 44.4% | (0.1%) | (3) | 44.5% | 0.0% | - |
| Non-PPV | 2,890 | 339 | 11.7% | 108.0% | 55.0% | 1,021 | 52.5% | (1.0%) | (19) |
| Yukon Territory | 2,952 | (2) | (0.1%) | 52.4% | (1.2%) | (22) | 53.6% | (2.8%) | (51) |
| PPV | 1,582 | 53 | 3.4% | 59.9% | 0.9% | 4 | 62.5% | (0.2%) | (1) |
| Non-PPV | 1,370 | (55) | (4.0%) | 50.2% | (1.8%) | (26) | 51.0% | (3.5%) | (50) |
| Northwest Territories | 5,950 | (214) | (3.6%) | 47.2% | 2.5% | 110 | 45.7% | (0.4%) | (20) |
| PPV | 3,053 | (30) | (1.0%) | 48.9% | 3.4% | 106 | 47.0% | 0.0% | - |
| Non-PPV | 2,897 | (184) | (6.4%) | 43.3% | 0.3% | 4 | 42.5% | (1.5%) | (20) |
| Nunavut | 1,014 | (16) | (1.6%) | 36.8% | (1.5%) | (17) | 37.9% | (2.0%) | (22) |
| PPV | 401 | 4 | 1.0% | 27.3% | 1.3% | 3 | 27.5% | (0.1%) | (0) |
| Non-PPV | 613 | (20) | (3.3%) | 39.6% | (2.4%) | (20) | 41.0% | (2.5%) | (22) |
| Total | 289,081 | (852) | (0.3%) | 56.9% | 0.4% | 724 | 56.5% | (0.9%) | (1,776) |

There are differences between the changes in valuation estimates (summarized above), and the impact of implementing the valuation into the operating results (summarized on the next page). For example, differences will emerge due to the differences between data available at March 31, 2018 (used for the valuation) and available for implementation (May 31, 2018).

Finally, column [6] of the valuation summary table above estimates the impact of the change in selected *current* accident year indemnity loss ratio against projected full year 2018 earned premium, whereas the *current* accident year row, second row of column [1] in the implementation impact table at the top of the next page applies the change to 2018 year-to-date earned premium at May 31, 2018.

With this background, the overall **impact of implementing the valuation** on the results of the Month of May 2018 is estimated as **favourable by \$3.6 million**, as summarized in the table at the top of the next page. In that table, column [1] shows indemnity only, and is therefore comparable to the valuation summary table at the top of the previous page (sum of column [2] and [6] in the valuation summary table is comparable to the first row of column [1] in the table below).

| Implementation Impac | mplementation Impact - relative to projection for month of May 2018 (negative values are favourable) | | | | | | | | | | |
|---------------------------------------|--|---------------------------|-------------------------------|---------------|-------------------------------|-------------|--|--|--|--|--|
| \$000s | indemnity | retroactive claims fee | allowed claims expenses | nominal total | actuarial present value | Grand Total | | | | | |
| | [1] | [2] | [3] | [4] | [5] | [6] | | | | | |
| prior accident years (1994-2017) | (1,616) | 161 | - | (1,455) | (2,321) | (3,776) | | | | | |
| current accident year claims incurred | 293 | 20 | - | 313 | (163) | 150 | | | | | |
| premium deficiency / (DPAC) | 193 | | | 193 | (164) | 29 | | | | | |
| TOTAL | (1.130) | 181 | - | (949) | (2.648) | (3,597) | | | | | |

An alternate summary of the valuation implementation impact is presented in the table immediately below, including the impact in relation to year-to-date earned premium. In this table, rows "PAYs" and "CAY" (for "Prior Accident Years" and "Current Accident Year" respectively), include the changes in indemnity, retroactive claims fee adjustment provision and the provision for allowed claims adjustment expenses.

| Grand Total | | | unfav | / (fav) | | | ytd | EP 77,433 | (actual) | | | |
|--------------------|--------------------------|---|--------------|------------|----------|---------|---|--------------|----------|-----------|----------|--------|
| | | IMPA | CT in \$000s | from chang | ges in: | | IMPACT unfav / (fav) as % ytd EP from changes in: | | | | | |
| | ultimate | ultimates & payout patterns dsct rate margins | | | | | | ates & payou | patterns | dsct rate | margins | |
| | nominal apv adj. sub-tot | | | apv adj. | apv adj. | TOTAL | nomin | al apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | (1,455) | (897) | (2,352) | (1,424) | - | (3,776) | (1.9 | %) (1.2% | (3.0%) | (1.8%) | - | (4.9%) |
| CAY | 313 | 8 | 321 | (171) | - | 150 | 0.4 | % - | 0.4% | (0.2%) | - | 0.2% |
| Prem Def | 193 | (112) | 81 | (52) | - | 29 | 0.2 | % (0.1% | 0.1% | (0.1%) | - | - |
| TOTAL | (949) | (1,001) | (1,950) | (1,647) | - | (3,597) | (1.2 | %) (1.3% | (2.5%) | (2.1%) | - | (4.6%) |

The overall impact *prior to* the 16 basis point <u>increase</u> in the discount rate (to 1.95%) and changes to margins for adverse deviation was favourable by \$2.0 million (Total row, third column in the table above). This was augmented by the \$1.6 million favourable impact of the discount rate change (Total row, fourth column). As there were no updates to the selected margins for investment income or for adverse claims development deviation, no "margin change" impact is shown (fifth column in the table above).

Additional detail related to the valuation results and impact is available in the <u>FARM May 2018</u> Participation Report – Actuarial Highlights. The Actuarial Quarterly Valuation Highlights FARM as at March 31, 2018 are expected to be posted during the month of August 2018.

The actuarial valuation will be updated next as at June 30, 2018 for all jurisdictions and business segments. The results are anticipated to be reflected in the August 2018 Participation Report.

Redistribution of Member Funds

Facility Association monitors the level of policy liability-related funds attributable to each jurisdiction, business segment, and accident year. Throughout the year, adjustments are made to the fund levels to reflect claims payment activity and policy liability changes since the previous adjustment. Generally, these adjustments will result in the transfer of funds to members in respect of the most recent accident periods, while transfer of funds from Members would be required for the older accident periods. Because Members' share ratios vary by jurisdiction, business segment and accident year, each such review is likely to result in transfers of funds to and from Members, even when the aggregate adjustment

is \$0. This process is referred to below as "redistribution" of previously transferred amounts.

The redistribution of previously transferred funds is, in effect, transferring funds to Members in respect of policies written in the last 12 to 24 months, and transferring funds to Facility Association in respect of claims and expenses paid on policies written in prior periods. The aggregate effect of this redistribution is \$0 for Facility Association in total.

The amount due to or from Facility Association for your company as a result of this adjustment will depend on your company's share of the Residual Market in each jurisdiction, as well as differences in share ratios by business segment and accident year, as per the Participation Report attached.

The Participation Report for May 2018 reflects the effect of the redistribution of Member Funds. This balance is shown on page 21: Members Combined Accident Year Share Results for all Jurisdictions. Note: All balances due to/from Facility Association are to be settled on or before August 23, 2018.

The amounts to be settled with Facility Association at this time are the net amounts of the adjustment referred to above, an aggregate summary of which is shown in the table immediately below.

Amounts (\$000s) to be Transferred to / (from) Members

| Summary by Jurisdiction | Private Passenger | Non Private Passenger | Total | |
|-------------------------|-------------------|--------------------------|---------|--|
| Ontario | (2,546) | 2,289 | (257) | |
| Alberta | (1,035) | (33) | (1,068) | |
| Newfoundland & Labrador | (1,500) | (1,365) | (2,865) | |
| New Brunswick | 2,414 | 928 | 3,342 | |
| Nova Scotia | 322 | (24) | 298 | |
| Prince Edward Island | (58) | 379 | 321 | |
| Yukon | (124) | 207 | 84 | |
| Northwest Territories | 69 | 274 | 342 | |
| Nunavut | (70) | (126) | (196) | |
| TOTAL | (2,530) | 2,530 | - | |

Management Comments

As shown in the table at the top of the next page, the private passenger annualized vehicle counts decreased by 7.3% overall in May 2018 relative to May 2017. On a year-to-date basis, exposure counts are down by 3.8%, decreasing in all jurisdictions except Ontario, Nova Scotia and Yukon.

Bulletin F18–054 FARM – May 2018 Participation Report

FARM Private Passenger Written Car Years

| # FARM Vehicles Written | | | | | | | | | | | |
|-------------------------|-------|------------|------------------|---------|--|-----------------------------|--------|-------|---------|--|--|
| Jurisdiction |] | Month of N | 1 ay 2018 | | | Calendar YTD as of May 2018 | | | | | |
| | 2018 | 2017 | Chg | % Chg | | 2018 | 2017 | Chg | % Chg | | |
| Ontario | 327 | 251 | 77 | 30.6% | | 1,108 | 840 | 268 | 32.0% | | |
| Alberta | 144 | 167 | (23) | (13.5%) | | 600 | 617 | (17) | (2.7%) | | |
| Newfoundland & Labrador | 1,060 | 1,170 | (109) | (9.3%) | | 3,894 | 4,160 | (266) | (6.4%) | | |
| New Brunswick | 560 | 691 | (131) | (19.0%) | | 2,419 | 2,815 | (396) | (14.1%) | | |
| Nova Scotia | 460 | 418 | 42 | 10.0% | | 1,724 | 1,572 | 153 | 9.7% | | |
| Prince Edward Island | 84 | 133 | (49) | (36.8%) | | 439 | 499 | (61) | (12.1%) | | |
| Yukon | 20 | 23 | (4) | (16.1%) | | 69 | 64 | 5 | 7.9% | | |
| Northwest Territories | 152 | 183 | (31) | (17.0%) | | 826 | 939 | (113) | (12.0%) | | |
| Nunavut | 24 | 19 | 5 | 25.2% | | 48 | 59 | (11) | (18.3%) | | |
| All Jurisdictions | 2,831 | 3,055 | (224) | (7.3%) | | 11,127 | 11,564 | (436) | (3.8%) | | |

Rounding differences may occur

Should you require any further information, please call Norm Seeney, Vice President, Finance and Member Services at (416) 644-4914.

David J. Simpson, M.B.A., FCIP, C. Dir. President & CEO

Related link:

FARM May 2018 Participation Report – Actuarial Highlights

CY2018

SUMMARY OF OPERATIONS - CALENDAR YEAR 2018 FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS BY MONTH Operating Results for the 5 months ended May 31, 2018 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 05/2018

(thousands of dollars)

| (| | | | | | CY2018 | 12 Months Updated | CY2017 12 Months |
|--|---------------|--------------|---------------|---------------|----------------|------------------|----------------------|---------------------|
| | January | February | March | April | May | YTD | Projections | Actual |
| UNDERWRITING REVENUE: PREMIUMS WRITTEN | \$14,288 | \$14,220 | \$15,096 | \$18,290 | \$27,753 | \$89,647 | \$215,869 | \$184,248 |
| CHANGE IN UNEARNED PREMIUMS | 1,131 | (123) | 675 | (2,949) | (10,948) | (12,214) | (12,716) | (7,762) |
| NET PREMIUMS EARNED | \$15,419 | \$14,097 | \$15,771 | \$15,341 | \$16,805 | \$77,433 | \$203,153 | \$176,486 |
| CLAIMS INCURRED PRIOR ACCIDENT YEARS | | | | | | | | |
| UNDISCOUNTED | 21 | 53 | (9,199) | 18 | (1,457) | (10,564) | (10,559) | (6,309) |
| EFFECT OF DISCOUNTING | 27 | (762) | (1,214) | (289) | (2,830) | (5,068) | (7,702) | (20,772) |
| DISCOUNTED | 48 | (709) | (10,413) | (271) | (4,287) | (15,632) | (18,261) | (27,081) |
| CURRENT ACCIDENT YEAR | 40.750 | 0.040 | 40.454 | 40.500 | 44.007 | 50 to 5 | 400 500 | 400.000 |
| UNDISCOUNTED EFFECT OF DISCOUNTING | 10,750 659 | 9,918 510 | 10,451 515 | 10,539 536 | 11,827 353 | 53,485 2,573 | 139,590 6,225 | 123,688 5,657 |
| DISCOUNTED | 11,409 | 10,428 | 10,966 | 11,075 | 12,180 | 2,573 56,058 | 145,815 | 129,345 |
| CLAIMS INCURRED | \$11,457 | \$9,719 | \$553 | \$10,804 | \$7,893 | \$40,426 | \$127,554 | \$102,264 |
| UNDERWRITING EXPENSES | | | | | | | | |
| OPERATING & SERVICE FEES | 1,470 | 1,464 | 1,544 | 1,875 | 2,861 | 9,214 | 22,167 | 18,983 |
| AGENTS COMMISSIONS | 1,081 | 1,100 | 1,222 | 1,466 | 2,132 | 7,001 | 17,328 | 15,266 |
| DRIVER RECORD ABSTRACTS | 172 | 128 | 159 | 297 | 510 | 1,266 | 2,755 | 3,004 |
| BAD DEBTS | (1) | (2) | 1 | (31) | (3) | (36) | (35) | (304) |
| PREMIUM DEFICIENCY/(DPAC) | | | () | () | () | (222) | | (1) |
| UNDISCOUNTED EFFECT OF DISCOUNTING | 106 | 31 | (237) 11 | (226) | (603) | (929) | (1,128) | (684) |
| DISCOUNTED | (44) 62 | (16) 15 | (226) | 18 (208) | (120) (723) | (151) (1,080) | (133) (1,261) | 398 (286) |
| UNDERWRITING EXPENSES | \$2,784 | \$2,705 | \$2,700 | \$3,399 | \$4,777 | \$16,365 | \$40,954 | \$36,663 |
| NET UNDERWRITING GAIN (LOSS) | \$1,178 | \$1,673 | \$12,518 | \$1,138 | \$4,135 | \$20,642 | \$34,645 | \$37,559 |
| ADMINISTRATIVE EXPENSES | 448 | 435 | 505 | 408 | 501 | 2,297 | 5,569 | 5,096 |
| PREMIUM FINANCE FEE | (10) | (9) | (8) | (10) | (9) | (46) | (33) | (108) |
| INVESTMENT INCOME | 29 | 26 | 29 | 32_ | 35_ | 151 | 380 | 251_ |
| OPERATING RESULTS | <u>\$749</u> | \$1,255 | \$12,034 | \$752 | \$3,660 | \$18,450 | \$29,423 | \$32,606 |
| RATIOS: Claims & Adj Expenses Incurred (Earned) | | | | | | | | |
| Prior Accident Year | 0.3% | -5.0% | -66.0% | -1.8% | -25.5% | -20.2% | -9.0% | -15.3% |
| Current Accident Years | 74.0% | 74.0% | 69.5% | 72.2% | 72.5% | 72.4% | 71.8% | 73.3% |
| All Accident Years Combined | 74.3% | 69.0% | 3.5% | 70.4% | 47.0% | 52.2% | 62.8% | 58.0% |
| Underwriting & Admin Exp.(Earned) | 21.0% | 22.3% | 20.3% | 24.8% | 31.4% | 24.1% | 22.9% | 23.7% |
| COMBINED OPERATING RATIO | 95.3% | 91.3% | 23.8% | 95.2% | 78.4% | 76.3% | 85.7% | 81.7% |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

CY2018

SUMMARY OF OPERATIONS - CALENDAR YEAR 2018 FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS Operating Results for the 5 months ended May 31, 2018 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 05/2018 (thousands of dollars)

| , | | | | | | NFLD & | | | | | 12 Months Updated | CY2017 12 Months |
|--|----------------------------|-----------------|-------------------------|---------------------------------------|-------------------------|------------------------|-----------------------|------------------------|---------------------|-----------------------------|--------------------------------|---------------------|
| | Alberta | Ontario | NS | PEI | NB | LAB | Yukon | NWT | Nunavut | Total | Projections | Actual |
| UNDERWRITING REVENUE: | | | | | | | | | | | | |
| PREMIUMS WRITTEN | \$25,412 | \$31,055 | \$8,564 | \$1,690 | \$9,082 | \$10,936 | \$830 | \$1,867 | \$211 | \$89,647 | \$215,869 | \$184,248 |
| CHANGE IN UNEARNED PREMIUMS | (2,533) \$22,879 | (9,417) | (815) \$7,749 | 117 \$1,807 | (486) \$8,596 | 874 \$11,810 | (110) \$720 | (53) \$1,814 | 209 \$420 | (12,214) \$77,433 | (\$12,716) \$203,153 | (\$7,762) |
| NET PREMIUMS EARNED | \$22,879 | \$21,638 | \$7,749 | \$1,807 | \$6,596 | \$11,810 | \$720 | \$1,814 | \$42U | \$77,433 | \$203,153 | \$176,486 |
| CLAIMS INCURRED PRIOR ACCIDENT YEARS | | | | | | | | | | | | |
| UNDISCOUNTED | (2,722) | (7,564) | (8) | 671 | 2,549 | (3,174) | (157) | 38 | (197) | (10,564) | (\$10,559) | (\$6,309) |
| EFFECT OF DISCOUNTING | (1,080) | (2,482) | (239) | 22 | (125) | (1,043) | (17) | (86) | (18) | (5,068) | (\$7,702) | (\$20,772) |
| DISCOUNTED | (3,802) | (10,046) | (247) | 693 | 2,424 | (4,217) | (174) | (48) | (215) | (15,632) | (18,261) | (27,081) |
| CURRENT ACCIDENT YEAR | | | | | | | | | | | | |
| UNDISCOUNTED | 14,582 | 13,875 | 5,889 | 1,520 | 6,129 | 9,783 | 459 | 1,051 | 197 | 53,485 | \$139,590 | \$123,688 |
| EFFECT OF DISCOUNTING | 546 | 902 | 277 | 97 | 249 | 433 | 19 | 41 | 9 | 2,573 | \$6,225 | \$5,657 |
| DISCOUNTED | 15,128 | 14,777 | 6,166 | 1,617 | 6,378 | 10,216 | 478 | 1,092 | 206 | 56,058 | 145,815 | 129,345 |
| CLAIMS INCURRED | \$11,326 | \$4,731 | \$5,919 | \$2,310 | \$8,802 | \$5,999 | \$304 | \$1,044 | (\$9) | \$40,426 | \$127,554 | \$102,264 |
| UNDERWRITING EXPENSES | | | | | | | | | | | | |
| OPERATING & SERVICE FEES | 2,541 | 3,354 | 856 | 169 | 910 | 1,095 | 82 | 187 | 20 | 9,214 | \$22,167 | \$18,983 |
| AGENTS COMMISSIONS | 2,093 | 1,869 | 755 | 159 | 834 | 1,013 | 74 | 183 | 21 | 7,001 | \$17,328 | \$15,266 |
| DRIVER RECORD ABSTRACTS BAD DEBTS | 290 | 92 11 | 330 | 97 | 224 0 | 193 | 7 0 | 29 0 | 4 0 | 1,266 | \$2,755 | \$3,004 |
| | (6) | 11 | (18) | (7) | Ü | (16) | U | U | U | (36) | (\$35) | (\$304) |
| PREMIUM DEFICIENCY/(DPAC) | () | / | | | <i>(</i> = .) | / | (-) | | | | | |
| UNDISCOUNTED | (209) | (589) | (69) | 222 | (34) | (256) | (8) | (4) | 18 | (929) | (\$1,128) | (\$684) |
| EFFECT OF DISCOUNTING DISCOUNTED | 0 (209) | 0 (589) | 78 9 | 68 290 | 0 (34) | (297) (553) | 0 (8) | 0 | 0 18 | (151) (1,080) | (\$133) (1,261) | \$398 (286) |
| UNDERWRITING EXPENSES | \$4,709 | \$4,737 | \$1,932 | \$708 | \$1,934 | \$1,732 | \$155 | (4) \$395 | \$63 | \$16,365 | \$40,954 | \$36,663 |
| - | | | <u> </u> | · · · · · · · · · · · · · · · · · · · | | | | | | | | |
| NET UNDERWRITING GAIN (LOSS) | \$6,844 | \$12,170 | (\$102) | (\$1,211) | (\$2,140) | \$4,079 | \$261 | \$375 | \$366 | \$20,642 | \$34,645 | \$37,559 |
| ADMINISTRATIVE EXPENSES | 585 | 771 | 223 | 73 | 231 | 271 | 46 | 67 | 30 | 2,297 | \$5,569 | \$5,096 |
| PREMIUM FINANCE FEE | (12) | (19) | (5) | 0 | (5) | (5) | 0 | 0 | 0 | (46) | (\$33) | (\$108) |
| INVESTMENT INCOME | 37 | 51 | 12 | 4 | 19 | 24 | 0 | 4 | 0 | 151 | \$380 | \$251 |
| OPERATING RESULTS | \$6,284 | \$11,431 | (\$318) | (\$1,280) | (\$2,357) | \$3,827 | \$215 | \$312 | \$336 | \$18,450 | \$29,423 | \$32,606 |
| RATIOS: | | | | | | | | | | | | |
| Claims & Adj Expenses Incurred (Earned) | 40.00/ | 40.407 | 0.007 | 00.407 | 00.007 | 05.70/ | 04.007 | 0.007 | E4 00′ | 00.007 | 0.004 | 45.007 |
| Prior Accident Year Current Accident Years | -16.6% 66.1% | -46.4% 68.3% | -3.2% 79.6% | 38.4% 89.5% | 28.2% 74.2% | -35.7% 86.5% | -24.2% 66.4% | -2.6% 60.2% | -51.2% 49.0% | -20.2% 72.4% | -9.0% 71.8% | -15.3% 73.3% |
| All Accident Years Combined | 66.1% 49.5% | 68.3% 21.9% | 79.6% 76.4% | 89.5% 127.9% | 74.2% 102.4% | 86.5% 50.8% | 66.4% 42.2% | 57.6% | 49.0% -2.2% | 72.4% 52.2% | 62.8% | 73.3% 58.0% |
| Underwriting & Admin Exp.(Earned) | 23.1% | 25.5% | 76.4% 27.8% | 43.2% | 25.2% | 17.0% | 42.2% 27.9% | 25.5% | -2.2% 22.1% | 24.1% | 22.9% | 23.7% |
| COMBINED OPERATING RATIO | 72.6% | 47.4% | 104.2% | 171.1% | 127.6% | 67.8% | 70.1% | 83.1% | 19.9% | 76.3% | 85.7% | 81.7% |
| COMPINED OF ENATING NATIO | 12.0/0 | 41.4/0 | 104.2/0 | 1/1.1/0 | 121.070 | 07.0% | 10.170 | 03.1% | 13.3/0 | 10.5% | 05.7 % | 01.770 |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply