

777 Bay Street, Suite 2400 T: 416 863 1750 P.O. Box 121 M5G 2C8

F: 416 868 0894 Toronto, Ontario E: mail@facilityassociation.com

TO:	MEMBERS OF THE FACILITY ASSOCIATION
ATTENTION:	CHIEF EXECUTIVE OFFICER
BULLETIN NO.:	F19 - 020
DATE:	March 28, 2019
SUBJECT:	FARM – JANUARY 2019 PARTICIPATION REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the January 2019 FARM Participation Report is now available on the Facility Association Portal at https://portal.facilityassociation.com.

Summary of Financial Results

The calendar year-to-date Operating Result is \$2.1 million and the incurred loss ratio to the end of 1 month is 69.8%, as summarized in the table below.

Amounts in \$000s	January 2019	January 2018	Year to date Jan 2019	Year to Date Jan 2018
Premium Written	24,756	14,288	24,756	14,288
Premium Earned	22,469	15,419	22,469	15,419
Incurred Losses	15,673	11,457	15,673	11,457
Underwriting & Admin Expense	4,685	3,213	4,685	3,213
Net Result from Operations	2,111	749	2,111	749
Ratios:				
Loss ratio - Prior Accident Years	1.4%	0.3%	1.4%	0.3%
- Current Accident Year	68.4%	74.0%	68.4%	74.0%
Total	69.8%	74.3%	69.8%	74.3%
Underwriting & Admin Expense	21.3%	21.0%	21.3%	21.0%
Combined Operating Ratio	91.1%	95.3%	91.1%	95.3%

rounding differences may occur

For details on the financial results, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2019 - All jurisdictions by month". A comparable summary by jurisdiction is included in Exhibit 2. Detailed exhibits by jurisdiction are included in a separate folder on our website called "Summary of Operations".

Bulletin F19–020 FARM – January 2019 Participation Report

Updated Projection to Year-end 2019

The projected calendar year Net Result from Operations to December 2019 is \$24.6 million and the estimated combined operating ratio to December 2019 is 91.4% as indicated in the table below. This updated projection to the end of the year has improved by \$0.4 million from the projection provided last month (\$24.2 million and 91.3%). This improvement is driven by a \$9.1 million increase in the projected written premium for the year, due to higher-than-projected written premium in January for private passenger vehicles (excluding farmers), commercial vehicles, and interurban vehicles (see table at the top of the next page), where written premium in January for these rating classes almost doubled from January 2018.

FARM 2019 Year-end Projection Amounts in \$000s	Current (Jan 2019)	Prior Mth (Dec 2018)	Change	Final 2019 Outlook*
Premium Written	292,868	283,790	9,078	245,869
Premium Earned	276,184	267,074	9,110	239,409
Incurred Losses	187,695	181,265	6,430	164,659
Underwriting & Admin Expense	63,937	61,624	2,313	54,223
Net Result from Operations	24,552	24,185	367	20,528
Ratios:				
Loss ratio - Prior Accident Years	(1.3%)	(1.5%)	0.2%	(1.5%)
- Current Accident Year	69.3%	69.4%	(0.1%)	70.2%
Total	68.0%	67.9%	0.1%	68.8%
Underwriting & Admin Expense	23.4%	23.4%	0.0%	22.9%
Combined Operating Ratio	91.4%	91.3%	0.1%	91.7%

rounding differences may occur

*as posted to FA's website Nov. 30, 2018

FARM January Written Premium for Private Passenger Vehicles x Farmers, Commercial Vehicles, and Interurban Vehicles

FA Major Rating Class Code	(All)				Amounts					
Business Segment	(All)				formatted in					
Rating Type	(All)				\$000s					
Share Month	01 ytd to January 31									
		Share Year	Values							
		Share Year	2019		1	2018		2017		
		Sum of	2015		Sum of	2010		Sum of		
FA Minor Rating Class Code	Jurisdiction	Written	Change from	% Change	Written	Change from	% Change	Written		
		Premium	Prior	, e enenge	Premium	Prior	, e enenge	Premium		
PPVxFrmr	ON	1,943	960	97.6%	983	120	14.0%	863		
	AB	843	268	46.6%	575	63	12.4%	512		
	NL	1,408	253	21.9%	1,155	(78)	(6.4%)	1,234		
	NB	1,139	291	34.4%	848	(12)	(1.4%)	860		
	NS	1,401	799	132.7%	602	66	12.3%	536		
	PE	181	(5)	(2.6%)	186	28	17.8%	158		
	YT	26	(5)	(15.9%)	31	15	94.6%	16		
	NT	208	(20)	(8.9%)	228	(19)	(7.8%)	247		
	NU	7	2	36.3%	5	(15)	(74.0%)	21		
PPVxFrmr Total		7,157	2,543	55.1%	4,614	168	3.8%	4,446		
CV	ON	2,002	1,177	142.6%	825	434	110.9%	391		
	AB	1,993	859	75.8%	1,133	39	3.6%	1,094		
	NL	31	(12)	(27.9%)	43	14	51.2%	28		
	NB	228	104	84.1%	124	2	1.8%	122		
	NS	218	(4)	(1.6%)	222	127	134.2%	95		
	PE	43	17	66.3%	26	(14)	(35.2%)	40		
	YT	22	7	45.0%	15	(12)	(44.3%)	27		
	NT	50	(2)	(3.3%)	52	26	98.8%	26		
	NU	15	14	12,251.7%	0	2	(105.5%)	(2		
CV Total		4,602	2,162	88.6%	2,440	618	34.0%	1,821		
IU	ON	4,151	2,135	105.9%	2,016	1,591	374.5%	425		
	AB	4,186	2,887	222.3%	1,299	760	140.9%	539		
	NL	23	14	166.4%	8	22	(162.3%)	(14		
	NB	247	165	200.9%	82	47	131.8%	35		
	NS	129	29	28.9%	100	38	60.9%	62		
	PE	43	47	(1,094.7%)	(4)	(3)	144.9%	(2		
	YT	12	(2)	(14.2%)	14	(4)	(21.6%)	18		
	NT	31	31			(6)	#NULL!	6		
IU Total		8,820	5,306	151.0%	3,514	2,445	228.6%	1,070		
Grand Total		20,578	10,010	94.7%	10,568	3,231	44.0%	7,337		

Source: FA extract from IBC's Exhibit Production System (EPS)

Current Month Results

The Net Results from Operations in the month of January 2019 was \$2.1 million, up \$1.4 million from the same month last year. This improvement is composed of approximately \$0.4 million favourable impact associated with the \$7.1 million increase in earned premium (at a combined ratio of 95.3%), with the remaining \$1.0 million favorable impact stemming from the overall decrease in the combined ratio (from 95.3% to 91.1% applied to \$22.5 million in earned premium).

Variances from Projections

The table at the top of the next page provides a summary of key components of the operating results as compared to the estimates projected last month.

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January 2019	Actual	Projection	Difference	Difference %
Premium Written	24,756	17,400	7,356	42.3%
Premium Earned	22,469	21,348	1,121	5.3%
Reported Losses				
Paid Losses	11,346	12,253	(907)	(7.4%)
Change in Outstanding Losses	5,510	243	5,267	2,167.5%
Total Reported Losses	16,856	12,496	4,360	34.9%
Change in IBNR*	(1,147)	2,835	(3,982)	
Change in Premium Deficiency (DPAC)*	(140)	250	(390)	
Change in Retro Claims Expense*	(36)	(414)	378	

(Amounts in \$000's)

rounding differences may occur

*Detailed information is included in FARM January 2019 Participation Report - Actuarial Highlights.

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of January 2019, reported indemnity amounts were \$4.6 million higher than projected (allowed claims expenses are included in table immediately above as part of reported losses, explaining why the variance in Total Reported Losses in the table shows \$4.4 million). The Current Accident Year had a \$22 thousand favourable variance in reported indemnity, while the Prior Accident Years had an unfavourable variance of \$4.6 million. Of the Prior Accident Years, 2018 had the largest variance in reported losses at \$1.5 million unfavourable, followed by Accident Year 2016 at \$1.2 million unfavourable and Accident Year 2017 at \$1.2 million unfavourable. No other single Prior Accident Year had a reported indemnity variance in excess of \$1.0 million.

The variances for claims activity that were beyond the set thresholds at the jurisdiction, business segment level, and accident year group (i.e. Prior Accident Years vs. Current Accident Year) were investigated by Management. Management is satisfied that the variances are appropriately accounted for in our current booking process (variances were spread across jurisdictions and business segments).

Booking IBNR

The IBNR booking process this month allowed the nominal IBNR (i.e. before the impact of discounting and changes in provisions for adverse deviation) to vary from projected in order to offset the Prior Accident Years and Current Accident Year variances from projected for the most recent accident years back to 1994 (for accident years 1993 and earlier, IBNR is held at \$0). This is consistent with management's investigation into reported claims variances, concluding they were random and not necessarily indicative of a trend.

Effect of Quarterly Valuation

The January 2019 Participation Report does not reflect the results of an actuarial valuation update. The most recent valuation was as at September 30, 2018 for all jurisdictions and business segments. The actuarial valuation will be updated next as at December 31, 2018 for all jurisdictions and business segments, and the results of that valuation are anticipated to be reflected in the March 2019 Participation Report.

Management Comments

As shown in the table below, the private passenger annualized vehicle counts <u>in</u>creased by 41.5% overall in January 2019 relative to January 2018, decreasing only in Northwest Territories. This is a continuation of FARM private passenger changes in counts that gained traction in the latter half of 2018, where overall FARM private passenger vehicle counts started generally increasing, with 4 of the last 6 months of 2018 showing overall count growth (there were no months with overall count grow in the first half of 2018, two months with count growth in all of 2017, and none in either of 2016 or 2015). At 740, the increase during January 2019 was higher than any of the 4 months in 2018 with count increases (the largest was November at 488). Similarly, at 41.5%, the percentage growth in count during January 2019 was higher than any of the 4 months at 23.5%).

That said, to provide some overall perspective, the industry writes approximately 1 million private passenger vehicles per month across the jurisdictions the FARM operates in, so while we are seeing significant growth relative to FARM volumes in 2018, market shares remain at relatively low levels (we are projecting the overall FARM market share of private passenger vehicles across all jurisdictions to increase from 0.2% to 0.3% in 2019).

# FARM Vehicles Written										
Jurisdiction	M	onth of Jan	uary 201	9		Calendar YTD as of January 2019				
Jurisulction	2019	2018	Chg	% Chg		2019	2018	Chg	% Chg	
Ontario	318	154	164	106.9%		318	154	164	106.9%	
Alberta	173	105	68	65.3%		173	105	68	65.3%	
Newfoundland & Labrador	691	580	110	19.0%		691	580	110	19.0%	
New Brunswick	488	421	67	16.0%		488	421	67	16.0%	
Nova Scotia	604	282	322	114.5%		604	282	322	114.5%	
Prince Edward Island	91	80	11	13.9%		91	80	11	13.9%	
Yukon	9	9	0	4.6%		9	9	0	4.6%	
Northwest Territories	144	151	(7)	(4.5%)		144	151	(7)	(4.5%)	
Nunavut	4	2	2	142.8%		4	2	2	142.8%	
All Jurisdictions	2,523	1,783	740	41.5%		2,523	1,783	740	41.5%	

FARM Private Passenger Written Car Years

Rounding differences may occur

Bulletin F19–020 FARM – January 2019 Participation Report

Should you require any further information, please call Norm Seeney, Vice President, Finance and Member Services at (416) 644-4914.

Saskia Matheson President & CEO

Related link:

FARM January 2019 Participation Report - Actuarial Highlights

SUMMARY OF OPERATIONS - CALENDAR YEAR 2019

FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS BY MONTH Operating Results for the 1 month ended January 31, 2019 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 01/2019 (thousands of dollars)

. ,	January	CY2019 YTD	12 Months Updated Projections	CY2018 12 Months Actual
	004 750	004 750	\$ 000,000	
PREMIUMS WRITTEN CHANGE IN UNEARNED PREMIUMS	\$24,756	\$24,756	\$292,869 (16,684)	\$254,047
NET PREMIUMS EARNED	(2,287) \$22,469	(2,287) \$22,469	\$276,185	(37,666) \$216,381
CLAIMS INCURRED PRIOR ACCIDENT YEARS				
UNDISCOUNTED	458	458	458	(14,683)
EFFECT OF DISCOUNTING	(150)	(150)	(4,157)	(9,883)
DISCOUNTED	308	308	(3,699)	(24,566)
CURRENT ACCIDENT YEAR			404.005	
	14,604	14,604	184,065	147,959
EFFECT OF DISCOUNTING DISCOUNTED	761 15,365	761	7,328	5,799
	\$15,673	<u> </u>	191,393 \$187,694	<u>153,758</u> \$129,192
	\$13,075	φ13,073	\$107,034	φ123,132
UNDERWRITING EXPENSES				
OPERATING & SERVICE FEES	2,547	2,547	30,118	26,218
AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS	1,875 102	1,875 102	23,514 3,767	19,686 3,093
BAD DEBTS	(2)	(2)	0	(279)
-	(2)	(2)	Ŭ	(215)
PREMIUM DEFICIENCY/(DPAC)	(4.40)	(4.40)	(075)	(0,000)
UNDISCOUNTED EFFECT OF DISCOUNTING	(143) 3	(143) 3	(975) 190	(2,888) (249)
DISCOUNTED	(140)	(140)	(785)	(3,137)
UNDERWRITING EXPENSES	\$4,382	\$4,382	\$56,614	\$45,581
NET UNDERWRITING GAIN (LOSS)	\$2,414	\$2,414	\$31,877	\$41,608
ADMINISTRATIVE EXPENSES	400	400	8,006	5,656
PREMIUM FINANCE FEE	(9)	(9)	0	(110)
INVESTMENT INCOME	106	106	683	636
OPERATING RESULTS	\$2,111	\$2,111	\$24,554	\$36,478
RATIOS: Claims & Adj Expenses Incurred (Earned)				
Prior Accident Year	1.4%	1.4%	-1.3%	-11.4%
Current Accident Years	68.4%	68.4%	69.3%	71.1%
All Accident Years Combined	69.8%	69.8%	68.0%	59.7%
Underwriting & Admin Exp.(Earned)	21.3%	21.3%	23.4%	23.7%
COMBINED OPERATING RATIO	91.1%	91.1%	91.4%	83.4%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

CY2019

SUMMARY OF OPERATIONS - CALENDAR YEAR 2019

FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS

Operating Results for the 1 month ended January 31, 2019 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 01/2019

(thousands of dollars)

						NFLD &					12 Months Updated	CY2018 12 Months
	Alberta	Ontario	NS	PEI	NB	LAB	Yukon	NWT	Nunavut	Total	Projections	Actual
PREMIUMS WRITTEN	\$8,413	\$9,357	\$2,135	\$334	\$2,000	\$2,024	\$104	\$352	\$37	\$24,756	\$292,869	\$254,047
CHANGE IN UNEARNED PREMIUMS	(892)	(1,848)	(125)	55	7	396	53	19	48	(2,287)	(\$16,684)	(\$37,666)
NET PREMIUMS EARNED	\$7,521	\$7,509	\$2,010	\$389	\$2,007	\$2,420	\$157	\$371	\$85	\$22,469	\$276,185	\$216,381
CLAIMS INCURRED PRIOR ACCIDENT YEARS												
UNDISCOUNTED	181	187	22	6	18	36	0	4	4	458	\$458	(\$14,683)
EFFECT OF DISCOUNTING	25	3	(84)	(36)	58	(152)	18	15	3	(150)	(\$4,157)	(\$9,883)
DISCOUNTED	206	190	(62)	(30)	76	(116)	18	19	7	308	(3,699)	(24,566)
CURRENT ACCIDENT YEAR UNDISCOUNTED	4,374	4,739	1,608	252	1,371	1,932	96	193	39	14,604	\$184,065	\$147,959
EFFECT OF DISCOUNTING	186	319	84	15	53	88	5	10	1	761	\$7,328	\$5,799
DISCOUNTED	4,560	5,058	1,692	267	1,424	2,020	101	203	40	15,365	191,393	153,758
CLAIMS INCURRED	\$4,766	\$5,248	\$1,630	\$237	\$1,500	\$1,904	\$119	\$222	\$47	\$15,673	\$187,694	\$129,192
UNDERWRITING EXPENSES												
OPERATING & SERVICE FEES	840	1,010	213	33	200	202	10	35	4	2,547	\$30,118	\$26,218
AGENTS COMMISSIONS	654	568	206	32	182	187	9	33	4	1,875	\$23,514	\$19,686
DRIVER RECORD ABSTRACTS	25	12	29	3	17	7	2	7	0	102	\$3,767	\$3,093
BAD DEBTS	0	0	1	0	0	(2)	0	(1)	0	(2)	\$0	(\$279)
PREMIUM DEFICIENCY/(DPAC)												
UNDISCOUNTED	(77)	(115)	(5)	6	(1)	39	5	1	4	(143)	(\$975)	(\$2,888)
EFFECT OF DISCOUNTING	0	0	15	0	0	(12)	0	0	0	3	\$190	(\$249)
DISCOUNTED	(77) \$1,442	(115) \$1,475	10 \$459	<u>6</u> \$74	(1) \$398	27 \$421	5 \$26	1 \$75	<u>4</u> \$12	(140) \$4,382	(785) \$56,614	(3,137) \$45,581
								1 -		. ,		
NET UNDERWRITING GAIN (LOSS)	\$1,313	\$786	(\$79)	\$78	\$109	\$95	\$12	\$74	\$26	\$2,414	\$31,877	\$41,608
ADMINISTRATIVE EXPENSES	108	155	40	13	35	35	4	7	3	400	\$8,006	\$5,656
PREMIUM FINANCE FEE	(3)	(4)	(1)	0	0	(1)	0	0	0	(9)	\$0	(\$110)
INVESTMENT INCOME	33	32	9	3	11	15	1	1	1	106	\$683	\$636
OPERATING RESULTS	\$1,235	\$659	(\$111)	\$68	\$85	\$74	\$9	\$68	\$24	\$2,111	\$24,554	\$36,478
RATIOS: Claims & Adj Expenses Incurred (Earned)												
Prior Accident Year	2.7%	2.5%	-3.1%	-7.7%	3.8%	-4.8%	11.5%	5.1%	8.2%	1.4%	-1.3%	-11.4%
Current Accident Years	60.6%	67.4%	84.2%	68.6%	71.0%	83.5%	64.3%	54.7%	47.1%	68.4%	69.3%	71.1%
All Accident Years Combined	63.3%	69.9%	81.1%	60.9%	74.8%	78.7%	75.8%	59.8%	55.3%	69.8%	68.0%	59.7%
Underwriting & Admin Exp.(Earned)	20.6%	21.7%	24.8%	22.4%	21.6%	18.8%	19.1%	22.1%	17.6%	21.3%	23.4%	23.7%
COMBINED OPERATING RATIO	83.9%	91.6%	105.9%	83.3%	96.4%	97.5%	94.9%	81.9%	72.9%	91.1%	91.4%	83.4%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

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