

777 Bay Street, Suite 2400 T: 416 863 1750 P.O. Box 121 Toronto, Ontario E: mail@facilityassociation.com M5G 2C8

F: 416 868 0894

TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

ALBERTA RISK SHARING POOL PROJECT MANAGER

BULLETIN NO.: F19 – 091

DATE: NOVEMBER 28, 2019

SUBJECT: ALBERTA RISK SHARING POOLS

- OCTOBER 2019 OPERATIONAL REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the October 2019 Alberta Risk Sharing Pools Operational Reports was available on the Facility Association (FA) Portal at https://portal.facilityassociation.com on November 21, 2019.

Key Points

- (a) The Alberta Grid 2019 year-to-date net operating deficit is \$12 million with the addition of \$1 million in deficit generated in October, resulting in a year-to-date COR of 108.1% on earned premium of \$147 million;
- (b) the Alberta Non-Grid 2019 year-to-date net operating deficit is \$19 million with the addition of \$3 million in deficit generated in October, resulting in a year-to-date COR of 119.5% on earned premium of \$101 million;
- (c) this month's results include the implementation of the 2019 Q3 valuation, resulting in an estimated \$4 million favourable impact for the Alberta Grid RSP and \$2 million favourable for the Alberta Non-Grid:
- (d) the projected Alberta Grid 2019 year-end net operating deficit is \$19 million, with a COR at 110.7% on earned premium of \$206 million (our Outlook for 2019 was \$38 million of net operating deficit with a COR of 124.2% on earned premium of \$158 million); and
- (e) the projected Alberta Non-Grid 2019 year-end net operating deficit is \$29 million, with a COR at 125.1% on earned premium of \$116 million (our Outlook for 2019 was \$63 million of net operating deficit with a COR of 150.6% on earned premium of \$125 million).

New This Month

Valuation

Valuations of the Alberta Grid Risk Sharing Pool ("RSP") and Non-Grid RSP as at September 30, 2019 have been completed since last month's Operational Reports and the results of these valuations have been incorporated into this month's Operational Reports. The valuations were completed by the Facility Association's internal staff in conjunction with, and reviewed and approved by, the Appointed Actuary.

For the **Alberta Grid RSP**, the implementation of the new valuation resulted in an estimated overall **\$3.9 million favourable** impact on the month's net result from operations, subtracting an estimated 2.7 points to the year-to-date Combined Operating Ratio (ending at 108.1%). The impact is summarized in the tables below ¹.

| AB Grid | | unfav / | (fav) for t | he month a | nd ytd | | ytd EP | 146,496 | (actual) | | | |
|----------|------------------------|----------|--------------|------------|----------|---------|---------|------------|--------------|--------------|-----------|--------|
| | | IMPA | CT in \$000s | from chang | ges in: | | IM | PACT unfav | / (fav) as 9 | % ytd EP fro | m changes | in: |
| | ults & payout patterns | | | dsct rate | margins | | ults & | payout pat | tterns | dsct rate | margins | |
| | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | 857 | 26 | 883 | (230) | - | 653 | 0.6% | - | 0.6% | (0.2%) | - | 0.4% |
| CAY | (3,560) | (387) | (3,947) | (13) | - | (3,960) | (2.4%) | (0.3%) | (2.7%) | - | - | (2.7%) |
| Prem Def | (750) | 229 | (521) | (112) | - | (633) | (0.5%) | 0.2% | (0.4%) | (0.1%) | - | (0.4%) |
| TOTAL | (3,453) | (132) | (3,585) | (355) | - | (3,940) | (2.4%) | (0.1%) | (2.4%) | (0.2%) | - | (2.7%) |

For the **Alberta Non-Grid RSP**, the implementation of the new valuation resulted in an estimated overall **\$1.9 million favourable** impact on the month's net result from operations, subtracting an estimated 2.0 points to the year-to-date Combined Operating Ratio (ending at 119.5%). The impact is summarized in the tables below.

| AB Non-Grid | | unfav , | / <mark>(fav)</mark> for t | he month a | nd ytd | | ytd EP | 95,496 | (actual) | | | |
|-------------|--|----------|----------------------------|------------|----------|---------|---|------------|----------|-----------|----------|--------|
| | | IMPA | CT in \$000s | from chang | es in: | | IMPACT unfav / (fav) as % ytd EP from changes in: | | | | | |
| | ults & payout patterns dsct rate margins | | | | | | ults & | payout pat | tterns | dsct rate | margins | |
| | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | 995 | 104 | 1,099 | (109) | - | 990 | 1.0% | 0.1% | 1.2% | (0.1%) | - | 1.0% |
| CAY | (2,549) | 83 | (2,466) | (7) | - | (2,473) | (2.7%) | 0.1% | (2.6%) | - | - | (2.6%) |
| Prem Def | (482) | 89 | (393) | (73) | - | (466) | (0.5%) | 0.1% | (0.4%) | (0.1%) | - | (0.5%) |
| TOTAL | (2,036) | 276 | (1,760) | (189) | - | (1,949) | (2.1%) | 0.3% | (1.8%) | (0.2%) | - | (2.0%) |

Please see "Effect of Quarterly Valuation" sections for additional valuation result detail (page 5 for Grid and page 11 for Non-Grid).

Alberta Grid RSP - Summary of Financial Results

The calendar year-to-date Operating Result is -\$11.9 million and the incurred loss ratio to the end of 10 months is 71.1%, as summarized in the table at the top of the next page.

¹In the tables, "ults & payout patterns" refers to the impacts associated with changes in selected ultimates and updated cash flows of claims payments; "dsct rate" refers to the impact of changes in the selected discount rate applied to projected cash flows; and "apv adj." refers to "actuarial present value adjustments".

AB-G RSP Summary of **Financial Results** (for month and year-to-date)

| | | October | October | Year to date | Year to Date |
|-------------------|-------------------------|---------|---------|--------------|--------------|
| Amounts in \$000s | | 2019 | 2018 | Oct 2019 | Oct 2018 |
| Premium Writ | tten | 21,960 | 15,975 | 172,845 | 131,236 |
| Premium Earı | ned | 16,759 | 13,553 | 146,506 | 134,622 |
| Incurred Loss | es | 11,423 | 1,223 | 104,147 | 119,395 |
| Underwriting | & Admin Expense | 6,438 | 2,156 | 54,272 | 42,298 |
| Operating R | esult | (1,102) | 10,174 | (11,913) | (27,071) |
| Ratios: | | | | | |
| Loss ratio | - Prior Accident Years | 0.2% | (57.2%) | (19.4%) | (5.1%) |
| | - Current Accident Year | 67.9% | 66.2% | 90.5% | 93.8% |
| | Total | 68.1% | 9.0% | 71.1% | 88.7% |
| Underwriting | g & Admin Expense | 38.4% | 15.9% | 37.0% | 31.4% |
| Combined Op | perating Ratio | 106.5% | 24.9% | 108.1% | 120.1% |

rounding differences may occur

These results are discussed in some detail in the "Current Month Results" section. For additional numeric detail, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2019 for Risk Sharing Pool - Alberta Grid" attached to this bulletin.

<u>Updated Projection to Year-end 2019 (AB-G RSP)</u>

The projected calendar year Operating Result to December 2019 is -\$19.4 million and the estimated combined operating ratio to December 2019 is 110.7%, as summarized in the table at the top of the next page for the Alberta Grid RSP.

AB-G RSP Summary of **Projected Year-end** Financial Results (current month's projection, prior month's projection, and Outlook posted last fall)

| AB Grid RSP 2019 Yr-end Projection | Current | Prior Mth | ~ | Final 2019 |
|------------------------------------|------------|------------|----------|------------|
| Amounts in \$000s | (Oct 2019) | (Sep 2019) | Change | Outlook* |
| Premium Written | 205,995 | 204,376 | 1,619 | 158,031 |
| Premium Earned | 180,772 | 180,281 | 491 | 158,085 |
| Incurred Losses | 133,650 | 137,328 | (3,678) | 144,374 |
| Underwriting & Admin Expense | 66,551 | 65,972 | 579 | 51,933 |
| Net Result from Operations | (19,429) | (23,019) | 3,590 | (38,222) |
| Ratios: | | | | |
| Loss ratio - Prior Accident Years | (16.3%) | (16.6%) | 0.3% | (3.1%) |
| - Current Accident Year | 90.2% | 92.8% | (2.6%) | 94.4% |
| Total | 73.9% | 76.2% | (2.3%) | 91.3% |
| Underwriting & Admin Expense | 36.8% | 36.6% | 0.2% | 32.9% |
| Combined Operating Ratio | 110.7% | 112.8% | (2.1%) | 124.2% |

rounding differences may occur

*as posted to FA's website Oct. 18, 2018

This updated projection to the end of the year has improved by \$3.6 million from the projection provided last month (see the second and third columns in the table). The update includes the overall \$3.9 million favourable impact of the valuation as at September 30, 2019, as summarized in the table below (see more information under "Effect of Quarterly Valuation" on page 5). Remaining differences were driven by changes in projected premium volumes, and the associated impacts on claims and expense projections.

| AB Grid | | unfav , | / <mark>(fav)</mark> proje | ected for fu | II year | | year EP | 180,772 | (projected | d this mont | h) | |
|----------|--|----------|----------------------------|--------------|----------|---------|--|------------|------------|-------------|----------|--------|
| | | IMPA | CT in \$000s | from chang | es in: | | IMPACT unfav / (fav) as % full year EP from changes in | | | | | es in: |
| | ults & payout patterns dsct rate margins | | | | | | ults & | payout pat | tterns | dsct rate | margins | |
| | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | 857 | 46 | 903 | (218) | - | 685 | 0.5% | - | 0.5% | (0.1%) | - | 0.4% |
| CAY | (4,383) | (388) | (4,771) | (13) | - | (4,784) | (2.4%) | (0.2%) | (2.6%) | - | - | (2.6%) |
| Prem Def | | 282 | 282 | (113) | - | 169 | | 0.2% | 0.2% | (0.1%) | - | 0.1% |
| TOTAL | (3,526) | (60) | (3,586) | (344) | - | (3,930) | (2.0%) | - | (2.0%) | (0.2%) | - | (2.2%) |

Current Month Results (AB-G RSP)

The Alberta Grid Risk Sharing Pool produced a -\$1.1 million Operating Result in the month of October 2019, a deterioration of \$11.3 million compared with the same month last year. This deterioration is composed of a \$2.4 million favourable impact associated with the \$3.2 million increase in earned premium (at a combined ratio of 24.9%), offset by a \$13.7 million unfavourable impact from the overall increase in the combined ratio (from 24.9% to 106.5% applied to \$16.8 million in earned premium).

This month's results moved the year-to-date combined operating ratio from 108.4% at the end of 9 months to 108.1% at the end of 10 months. The 0.3 percentage point decrease is composed of a 2.9 percentage point decrease in the Current Accident Years loss ratio, offset by a 2.5 percentage

point increase in the Prior Accident Year loss ratio and a 0.1 percentage point increase in the expense ratio.

Variances from Projections (AB-G RSP)

The table below provides a summary of key components of the operating results compared to the estimates projected last month.

AB-G RSP Summary of Actual vs Projected variances

| October 2019 | Actual | Projection | Diffe rence | Difference % |
|--------------------------------------|---------|------------|-------------|--------------|
| Written Premium | 21,960 | 20,341 | 1,619 | 8.0% |
| Earned Premium | 16,759 | 16,968 | (209) | (1.2%) |
| Reported Losses | | | | |
| Paid Losses | 11,979 | 9,606 | 2,373 | 24.7% |
| Paid Expenses | 450 | 686 | (236) | (34.4%) |
| Change in Outstanding Losses | 1,311 | 694 | 617 | 88.9% |
| Total Reported Losses | 13,740 | 10,986 | 2,754 | 25.1% |
| Change in IBNR Provision* | (2,318) | 4,103 | (6,421) | |
| Change in Premium Deficiency (DPAC)* | (485) | 241 | (726) | |

(Amounts in \$000's) rounding differences may occur

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of October 2019, reported losses were \$2.8 million higher than projected. The Current Accident Year had a \$3.1 million unfavourable variance in reported losses, while the Prior Accident Years had a \$0.3 million favourable variance. No single Prior Accident Year had a reported loss variance in excess of \$1.0 million.

The variances for claims activity were beyond the set thresholds for some specific individual Prior Accident Years for the month. Management investigated claims activity and is satisfied that the variances are appropriately accounted for in our current booking process. All other variances were within the set thresholds for the month.

Effect of Quarterly Valuation (AB-G RSP)

The October 2019 Alberta Grid Risk Sharing Pool Operational Report reflects the results of an updated valuation as at September 30, 2019, with the associated impacts in relation to the results for October 2019 summarized in the table at the top of the next page.

^{*}Detailed information is included in Alberta Grid RSP October 2019 Operational Report - Actuarial Highlights.

| AB Grid | | unfav | / (fav) for t | he month a | nd ytd | | mth EP | 16,759 | (actual) | | | |
|----------|------------------------|----------|---------------|------------|----------|---------|---|----------|----------|-----------|----------|---------|
| | | IMPA | CT in \$000s | from chang | es in: | | IMPACT unfav / (fav) as % mth EP from changes in: | | | | | in: |
| | ults & payout patterns | | | dsct rate | margins | | ults & payout patterns | | | dsct rate | margins | |
| | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | 857 | 26 | 883 | (230) | - | 653 | 5.1% | 0.2% | 5.3% | (1.4%) | - | 3.9% |
| CAY | (3,560) | (387) | (3,947) | (13) | - | (3,960) | (21.2%) | (2.3%) | (23.6%) | (0.1%) | - | (23.6%) |
| Prem Def | (750) | 229 | (521) | (112) | - | (633) | (4.5%) | 1.4% | (3.1%) | (0.7%) | - | (3.8%) |
| TOTAL | (3,453) | (132) | (3,585) | (355) | - | (3,940) | (20.6%) | (0.8%) | (21.4%) | (2.1%) | - | (23.5%) |

The valuation result is due to changes generated from updated nominal ultimate selections and projected cash flows (generating a \$3.6 million favourable impact – see column [3] in the left table above). This was augmented by the impact due to a 3 basis point <u>in</u>crease in the selected discount rate from 1.41% to 1.44% (generating a \$0.4 million favourable impact – see column [4] in the left table above).

There was no change in the margin for adverse deviation in investment yield (25 basis points). As well, the margins for adverse deviation for claims development as selected at the coverage / accident year level were left unchanged with this valuation. (Our usual practice is to review / update margins for claims development at the June 30 valuations.) As a result, column [5] in the left table above shows \$0 impact for margin changes with this valuation.

Management has observed <u>unfavourable</u> total valuation impacts over the last 12 valuation implementations as shown in column [5] of the table below (summarizing the same information as provided in the left table above as relates to the most recent 12 valuation implementations). It should be noted that the impacts in column [3] are largely outside of the control of FA (as being related to macroeconomic factors).

| RSP: Alberta (| Grid, | | | | | | | | |
|-----------------------|-------------|--------------------|--------------------|-------------------|---------------|----------------------|---------------|-----------------|-------------------|
| as at: 2019 Q3 | | <u>un</u> favourab | ole / (favourable) | Valuation Impler | mentation Imp | act (\$000s) | \$000s | | |
| Valuation | period | updated LRs & | APVs @ prior | updated dsct | updated | Total Impact | Booked Policy | Total Impact as | Nominal Impact |
| | implemented | exp | assumptions | rate | margins | | Liabilities | % Book Liabs | as % Book Liabs |
| | | [1] | [2] | [3] | [4] | [5] | [6] | [7] | [8] |
| | | | | | | = sum([1] to [4]) | | = [5] / [6] | =[1]/[6] |
| 2016 Q4 | Mar 2017 | 19,370 | 2,700 | (5,507) | - | 16,563 | 383,713 | 4.3% | 5.0% |
| 2017 Q1 | May 2017 | 7,217 | 455 | 934 | - | 8,606 | 395,177 | 2.2% | 1.8% |
| 2017 Q2 | Aug 2017 | 10,704 | 914 | (2,369) | (941) | 8,308 | 410,268 | 2.0% | 2.6% |
| 2017 Q3 | Oct 2017 | (1,685) | 119 | (6,466) | - | (8,032) | 412,971 | (1.9%) | (0.4%) |
| 2017 Q4 | Mar 2018 | 14,787 | 2,697 | 26 | - | 17,510 | 419,351 | 4.2% | 3.5% |
| 2018 Q1 | May 2018 | (157) | (184) | (1,804) | - | (2,145) | 419,196 | (0.5%) | - |
| 2018 Q2 | Aug 2018 | (1,555) | (151) | 514 | (1,093) | (2,285) | 421,922 | (0.5%) | (0.4%) |
| 2018 Q3 | Oct 2018 | (8,623) | (412) | (4,596) | - | (13,631) | 416,479 | (3.3%) | (2.1%) |
| 2018 Q4 | Mar 2019 | (15,773) | (233) | 3,631 | - | (12,375) | 414,703 | (3.0%) | (3.8%) |
| 2019 Q1 | May 2019 | 1,865 | 58 | 5,395 | - | 7,318 | 434,451 | 1.7% | 0.4% |
| 2019 Q2 | Aug 2019 | (19,217) | (1,428) | 432 | (925) | (21,138) | 442,053 | (4.8%) | (4.3%) |
| 2019 Q3 | Oct 2019 | (3,453) | (132) | (355) | - | (3,940) | 454,938 | (0.9%) | (0.8%) |
| 12-qtrs | | 3,480 | 4,403 | (10,165) | (2,959) | (5,241) | | | |
| % of total | | (66.4%) | (84.0%) | 194.0% | 56.5% | 100.0% | | | |
| | | 5 un | favourable (nom | ninal) valuations | | | | 5 impacts wer | e outside of 2.5% |
| Averages | | | | | | | | | |
| 12-qtrs | | 290 | 367 | (847) | (247) | (437) | 418,769 | (0.1%) | 0.1% |
| 2016 Q4 to 2018 Q3 | | 5,007 | 767 | (2,409) | (254) | 3,112 | 409,885 | 0.8% | 1.2% |
| 2018 Q4 to 2019 Q3 | | (9,145) | (434) | 2,276 | (231) | (7,534) | 436,536 | (1.7%) | (2.1%) |

Alberta Risk Sharing Pools - October 2019 Operational Reports

The FA valuation approach is focused on providing (i) best estimates on a nominal basis (i.e. the longer term average of nominal changes in column [1] should be close-to-zero); (ii) the nominal changes of any one valuation in relation to policy liabilities², should be "small" (less than 2.5%); and (iii) the valuation results should not indicate bias – that is, we generally anticipate approximately $1/3^{rd}$ of nominal valuation impacts will be <u>unfavourable</u>, and $2/3^{rds}$ will be favourable (due to the skewness of the development). On these 3 measures:

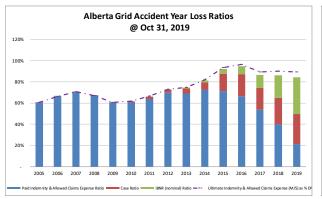
- (i) **Best estimate measurement**: **This objective has <u>not</u> been met**, as the 12-quarter nominal change in column [1] is \$3.5 million <u>unfavourable</u>. That said, the <u>average unfavourable</u> impact over the 12 quarters at \$0.3 million (nominal only) represents 0.1% of ending policy liabilities per column [8], which we would view as not significant. We do note that the latest 4 valuations have been on average <u>more</u> favourable than the earlier 8 valuations were unfavourable.
- (ii) Nominal size measurement: This objective has <u>not</u> been met, with 5 individual valuations showing nominal changes in excess of 2.5% of ending policy liabilities per column [8] in the table above, being higher than our expectation (0). We have initiated a review our valuation process, but have not found evidence of bias (the results of this valuation are more related to specific issues like data quality issues being resolved, and experience simply performing better than expected). The review (including how assumptions are struck, the accuracy of various valuation methodologies, and our default selections) is expected to conclude over the next 2-5 months.
- (iii) **Bias evidence measurement: This objective has been met**, as 5 of 12 valuations show <u>unfavourable</u> changes (column [1] of the table above), in line with our expectation (3 to 5 of 12).

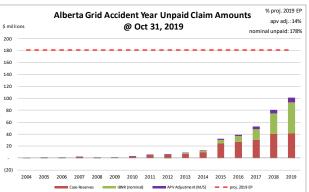
In summary, we believe the nominal valuation impacts had been moving toward our target impacts (long term zero impact; individual valuation impact of no more than 2.5% of policy liabilities; no bias evident), but all objectives indicate improvement needed, and the latest valuation suggests some reflection on our processes is warranted, so we are taking action in response.

The charts at the top of the next page summarize the current view of the historical loss ratios (indemnity and allowed claims adjustment expenses on a nominal basis) and the associated claims liabilities.

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²We also consider changes in nominal estimates relative to beginning claims liabilities, with this metric also ideally being small, but in this case, less than 5.0%. Over time, our view of "small" for each of these metrics may change.





The preceding charts, latest valuation results, and related actuarial present value assumptions are discussed in more detail in the <u>Alberta Grid RSP October 2019 Operational Report - Actuarial Highlights</u>. The Actuarial Quarterly Valuation Highlights for Risk Sharing Pools as at September 30, 2019 is expected to be posted in January 2020. The actuarial valuation will be updated next as at December 31, 2019 and we anticipate that the results will be reflected in the March 2020 Operational Report.

Alberta Non-Grid RSP - Summary of Financial Results

The calendar year-to-date Operating Result is -\$18.7 million and the incurred loss ratio to the end of 10 months is 84.8%, as summarized in the table below.

AB-N RSP Summary of **Financial Results** (for month and year-to-date)

| | | - | <u> </u> | | |
|--------------------------|-------------------------|------------------|----------|--------------|--------------|
| | | October | October | Year to date | Year to Date |
| Amounts in \$000s | | 2019 2018 | | Oct 2019 | Oct 2018 |
| Premium Writ | ten | 11,675 | 9,471 | 101,230 | 97,892 |
| Premium Earr | ned | 10,000 | 9,664 | 95,499 | 87,538 |
| Incurred Loss | es | 9,111 | 1,848 | 81,013 | 79,435 |
| Underwriting | & Admin Expense | 3,657 | 828 | 33,143 | 31,939 |
| Operating R | esult | (2,768) | 6,988 | (18,657) | (23,836) |
| Ratios: | | | | | |
| Loss ratio | - Prior Accident Years | 6.6% | (63.6%) | (25.5%) | (22.6%) |
| | - Current Accident Year | 84.5% | 82.8% | 110.3% | 113.4% |
| Total | | 91.1% | 19.2% | 84.8% | 90.8% |
| Underwriting | & Admin Expense | 36.6% | 8.6% | 34.7% | 36.5% |
| Combined Operating Ratio | | 127.7% | 27.8% | 119.5% | 127.3% |

rounding differences may occur

These results are discussed in some detail in the "Current Month Results" section. For additional numeric details, please refer to Exhibit 2 "Summary of Operations for Calendar Year 2019 for Risk Sharing Pool - Alberta Non-Grid" attached to this bulletin.

Updated Projection to Year-end 2019 (AB-N RSP)

The projected calendar year Operating Result to December 2019 is -\$29.2 million and the estimated combined operating ratio to December 2019 is 125.1%, as summarized in the table below.

AB-N RSP Summary of **Projected Year-end** Financial Results (current month's projection, prior month's projection, and Outlook posted last fall)

| AB Non-Grid RSP 2019 Yr-end Proj. | Current | Prior Mth | | Final 2019 |
|-----------------------------------|------------|------------|---------|------------|
| Amounts in \$000s | (Oct 2019) | (Sep 2019) | Change | Outlook* |
| Premium Written | 126,715 | 128,758 | (2,043) | 141,592 |
| Premium Earned | 116,245 | 116,720 | (475) | 124,625 |
| Incurred Losses | 102,526 | 105,205 | (2,679) | 137,538 |
| Underwriting & Admin Expense | 42,937 | 43,799 | (862) | 50,104 |
| Net Result from Operations | (29,218) | (32,284) | 3,066 | (63,017) |
| Ratios: | | | | |
| Loss ratio - Prior Accident Years | (21.4%) | (22.0%) | 0.6% | (2.6%) |
| - Current Accident Year | 109.6% | 112.1% | (2.5%) | 113.0% |
| Total | 88.2% | 90.1% | (1.9%) | 110.4% |
| Underwriting & Admin Expense | 36.9% | 37.5% | (0.6%) | 40.2% |
| Combined Operating Ratio | 125.1% | 127.6% | (2.5%) | 150.6% |

rounding differences may occur

*as posted to FA's website Oct. 18, 2018

This updated projection to the end of the year has improved by \$3.1 million from the projection provided last month (see the second and third columns in the table). The update includes the overall \$1.9 million favourable impact of the valuation as at September 30, 2019, as summarized in the table below (see more information under "Effect of Quarterly Valuation" on page 11). Remaining differences were driven by changes in projected premium volumes (notably, the reduction in projected written premium), and the associated impacts on claims and expense projections.

| AB Non-Grid | | unfav | / (fav) proje | ected for fu | II year | | year EP | 116,245 | (projected | d this mont | h) | |
|-------------|---------|------------|---------------|--------------|----------|---------|---|------------|------------|-------------|----------|--------|
| | | IMPA | CT in \$000s | from chang | es in: | | IMPACT unfav / (fav) as % full year EP from changes in: | | | | | |
| | ults & | payout pat | tterns | dsct rate | margins | | ults & | payout pat | tterns | dsct rate | margins | |
| | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] |
| PAYs | 995 | 103 | 1,098 | (104) | - | 994 | 0.9% | 0.1% | 0.9% | (0.1%) | - | 0.9% |
| CAY | (3,088) | 186 | (2,902) | (9) | - | (2,911) | (2.7%) | 0.2% | (2.5%) | - | - | (2.5%) |
| Prem Def | | 131 | 131 | (79) | - | 52 | | 0.1% | 0.1% | (0.1%) | - | - |
| TOTAL | (2,093) | 420 | (1,673) | (192) | - | (1,865) | (1.8%) | 0.4% | (1.4%) | (0.2%) | - | (1.6%) |

Current month results (AB-N RSP)

The Alberta Non-Grid Risk Sharing Pool produced a -\$2.8 million Operating Result in the month of October 2019, a deterioration of \$9.8 million compared with the same month last year. This deterioration is composed of a \$0.2 million favourable impact associated with the \$0.3 million increase in earned premium (at a combined ratio of 27.8%), offset by a \$1.0 million unfavourable

impact stemming from the overall increase in the combined ratio (from 27.8% to 127.7% applied to \$10.0 million in earned premium).

This month's results moved the year-to-date combined operating ratio from 118.6% at the end of 9 months to 119.5% at the end of 10 months. The 0.9 percentage point increase is composed of a 3.7 percentage point increase in the Prior Accident loss ratio, and a 0.2 percentage point increase in the expense loss ratio, offset by a 3.0 percentage point decrease in the Current Accident Years loss ratio.

<u>Variances from Projections (AB-N RSP)</u>

The table below provides a summary of key components of the operating results as compared to the estimates projected last month.

AB-N RSP Summary of Actual vs Projected variances

| October 2019 | Actual | Projection | Diffe rence | Difference % |
|--------------------------------------|---------|------------|-------------|--------------|
| Written Premium | 11,675 | 13,718 | (2,043) | (14.9%) |
| Earned Premium | 10,000 | 10,312 | (312) | (3.0%) |
| Reported Losses | | | | |
| Paid Losses | 8,873 | 7,224 | 1,649 | 22.8% |
| Paid Expenses | 289 | 443 | (154) | (34.8%) |
| Change in Outstanding Losses | 2,342 | 585 | 1,757 | 300.3% |
| Total Reported Losses | 11,504 | 8,252 | 3,252 | 39.4% |
| Change in IBNR Provision* | (2,393) | 2,813 | (5,206) | |
| Change in Premium Deficiency (DPAC)* | (73) | 652 | (725) | |

(Amounts in \$000's) rounding differences may occur

As discussed in relation to the Alberta Grid RSP, each month management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of October 2019, reported losses were \$3.3 million higher than projected. The Current Accident Year had a \$0.6 million unfavourable variance in reported losses and the Prior Accident Years had an approximately \$2.7 million unfavourable variance. No single Prior Accident Year had a reported loss variance in excess of \$1.0 million except for Accident Year 2016 which had an unfavourable variance of \$1.1 million.

The variances for claims activity were beyond the set thresholds for some specific individual Prior Accident Years for the month. Management investigated claims activity and is satisfied that the variances are appropriately accounted for in our current booking process. All other variances were within the set thresholds for the month.

^{*}Detailed information is included in Alberta Non-Grid RSP October 2019 Operational Report - Actuarial Highlights.

Effect of Quarterly Valuation (AB-N RSP)

The October 2019 Alberta Non-Grid Risk Sharing Pool Operational Report reflects the results of an updated valuation as at September 30, 2019, with the associated impacts in relation to the results for October 2019 summarized in the tables below.

| AB Non-Grid | | unfav | / (fav) for t | he month a | nd ytd | mth EP | 10,000 | (actual) | | | | | |
|-------------|--------------------------|------------|---------------|------------|---------|---|----------|-----------|----------|-----------|---------|---------|--|
| | | IMPA | CT in \$000s | from chang | es in: | IMPACT unfav / (fav) as % mth EP from changes in: | | | | | | | |
| | ults & | payout pat | tterns | dsct rate | margins | | ults & | payout pa | tterns | dsct rate | margins | | |
| | Nominal apv adj. sub-tot | | apv adj. | apv adj. | TOTAL | Nominal | apv adj. | sub-tot | apv adj. | apv adj. | TOTAL | | |
| | [1] | [2] | [3] | [4] | [5] | [6] | [1] | [2] | [3] | [4] | [5] | [6] | |
| PAYs | 995 | 104 | 1,099 | (109) | - | 990 | 10.0% | 1.0% | 11.0% | (1.1%) | - | 9.9% | |
| CAY | (2,549) | 83 | (2,466) | (7) | - | (2,473) | (25.5%) | 0.8% | (24.7%) | (0.1%) | - | (24.7%) | |
| Prem Def | (482) | 89 | (393) | (73) | - | (466) | (4.8%) | 0.9% | (3.9%) | (0.7%) | - | (4.7%) | |
| TOTAL | (2,036) | 276 | (1,760) | (189) | - | (1,949) | (20.4%) | 2.8% | (17.6%) | (1.9%) | - | (19.5%) | |

The valuation result is due to changes generated from updated nominal ultimate selections and projected cash flows (generating a \$1.8 million favourable impact – see column [3] in the left table above). This was augmented by the impact due to a 3 basis point <u>increase</u> in the selected discount rate (from 1.46% to 1.43% generating a \$0.2 million favourable impact – see column [4] in the left table above).

There was no change in the margin for adverse deviation in investment yield (25 basis points). As well, the margins for adverse deviation for claims development as selected at the coverage / accident year level were left unchanged with this valuation. (Our usual practice is to review / update margins for claims development at the June 30 valuations.) As a result, column [5] in the left table above shows \$0 impact for margin changes with this valuation.

Management has observed favourable *total* valuation impacts over the last 12 valuation implementations as shown in column [5] of the table below (summarizing the same information as provided in the left table above as relates to the most recent 12 valuation implementations). It should be noted that the impacts in column [3] are largely outside of the control of FA (as being related to macroeconomic factors).

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| RSP: Alberta I as at: 2019 Q3 | • | unfavourah | olo / (favourable) | Valuation Impler | nontation Imn | act (\$000c) | \$000s | | |
|----------------------------------|----------|---------------|-----------------------------|----------------------|--------------------|-----------------------------|------------------------------|---------------------------------|-----------------------------------|
| Valuation period implemented | | updated LRs & | APVs @ prior assumptions | updated dsct rate | updated margins | Total Impact | Booked Policy Liabilities | Total Impact as % Book Liabs | Nominal Impact as % Book Liabs |
| | | [1] | [2] | [3] | [4] | [5] = sum([1] to [4]) | [6] | [7] = [5] / [6] | [8] =[1]/[6] |
| 2016 Q4 | Mar 2017 | 3,188 | 682 | (3,361) | - | 509 | 234,950 | 0.2% | 1.4% |
| 2017 Q1 | May 2017 | 5,516 | 280 | 645 | - | 6,441 | 242,689 | 2.7% | 2.3% |
| 2017 Q2 | Aug 2017 | 7,100 | 687 | (1,376) | (550) | 5,861 | 251,367 | 2.3% | 2.8% |
| 2017 Q3 | Oct 2017 | 3,358 | 497 | (3,737) | - | 118 | 251,978 | - | 1.3% |
| 2017 Q4 | Mar 2018 | (4,409) | 69 | - | - | (4,340) | 247,518 | (1.8%) | (1.8%) |
| 2018 Q1 | May 2018 | 4,158 | 66 | (1,063) | - | 3,161 | 263,797 | 1.2% | 1.6% |
| 2018 Q2 | Aug 2018 | (4,771) | (248) | 325 | (495) | (5,189) | 270,140 | (1.9%) | (1.8%) |
| 2018 Q3 | Oct 2018 | (8,099) | (75) | (2,704) | - | (10,878) | 264,348 | (4.1%) | (3.1%) |
| 2018 Q4 | Mar 2019 | (9,148) | 39 | 2,211 | - | (6,898) | 258,566 | (2.7%) | (3.5%) |
| 2019 Q1 | May 2019 | 246 | 17 | 3,116 | - | 3,379 | 271,962 | 1.2% | 0.1% |
| 2019 Q2 | Aug 2019 | (17,438) | (1,435) | 170 | (519) | (19,222) | 268,613 | (7.2%) | (6.5%) |
| 2019 Q3 | Oct 2019 | (2,036) | 276 | (189) | - | (1,949) | 274,797 | (0.7%) | (0.7%) |
| 12-qtrs | - | (22,335) | 855 | (5,963) | (1,564) | (29,007) | | | |
| % of total | | 77.0% | (2.9%) | 20.6% | 5.4% | 100.0% | | | |
| | | 6 un | favourable (nom | ninal) valuations | | | | 4 impacts wer | e outside of 2.5% |
| Averages | | | | | | | | | |
| 12-qtrs | | (1,861) | 71 | (497) | (130) | (2,417) | 258,394 | (0.9%) | (0.7%) |
| 2016 Q4 to 2018 Q3 | | 755 | 245 | (1,409) | (131) | (540) | 253,348 | (0.2%) | 0.3% |
| 2018 Q4 to 2019 Q3 | | (7,094) | (276) | 1,327 | (130) | (6,173) | 268,485 | (2.3%) | (2.6%) |

The FA valuation approach is focused on providing (i) best estimates on a nominal basis (i.e. the longer term average of nominal changes in column [1] should be close-to-zero); (ii) the nominal changes of any one valuation in relation to policy liabilities³, should be "small" (less than 2.5%); and (iii) the valuation results should not indicate bias – that is, we generally anticipate approximately $1/3^{\rm rd}$ of nominal valuation impacts will be <u>unfavourable</u>, and $2/3^{\rm rds}$ will be favourable (due to the skewness of the development). On these 3 measures:

- (i) **Best estimate measurement:** This objective has <u>not</u> been met, as the 12-quarter nominal change in column [1] is \$22.3 million favourable. That said, the <u>average</u> favourable impact over the 12 quarters at \$1.9 million (nominal only) represents 0.7% of ending policy liabilities, which we would view as not significant. We do note that the latest 4 valuations have been on average much more favourable than the earlier 8 valuations were <u>unfavourable</u> we are reviewing our valuation process as a result.
- (ii) Nominal size measurement: This objective has <u>not</u> been met, with 4 individual valuations (including the current valuation) showing nominal changes in excess of 2.5% of ending policy liabilities per column [8] in the table above, being higher than our expectation (0). We have initiated a review our valuation process, but have not found evidence of bias (the results of this valuation are more related to specific issues like data quality issues being resolved, and experience simply performing better than expected). The review (including how assumptions are

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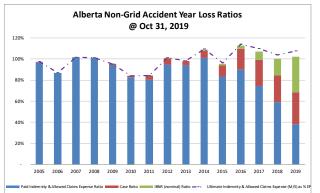
³We also consider changes in nominal estimates relative to beginning claims liabilities, with this metric also ideally being small, but in this case, less than 5.0%. Over time, our view of "small" for each of these metrics may change.

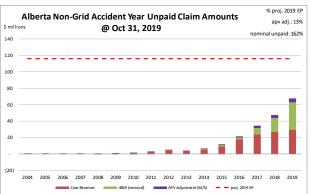
struck, the accuracy of various valuation methodologies, and our default selections) is expected to conclude over the next 2-5 months.

(iii) **Bias evidence measurement: This objective <u>not</u> has been met**, as 6 of 12 valuations show <u>unfavourable changes</u> (column [1] of the table above), higher than our expectation (3 to 5 of 12).

In summary, we believe the nominal valuation impacts are moving toward our target impacts (long term zero impact; individual valuation impact of no more than 2.5% of policy liabilities; no bias evident), but all objectives indicate improvement needed and the latest valuation suggests some reflection on our processes is warranted, so we are taking action in response.

The charts below summarize the current view of the historical loss ratios (indemnity and allowed claims adjustment expenses on a nominal basis) and the associated claims liabilities.

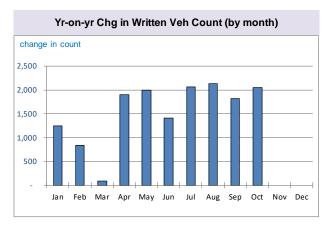




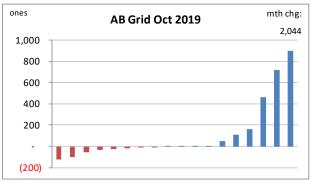
The preceding charts, latest valuation results and related discounting assumptions are discussed in more detail in the <u>Alberta Non-Grid RSP October 2019 Operational Report - Actuarial Highlights</u>. The Actuarial Quarterly Valuation Highlights for Risk Sharing Pools as at September 30, 2019 is expected to be posted in January 2020. The actuarial valuation will be updated next as at December 31, 2019 and we anticipate that the results will be reflected in the March 2020 Operational Report.

Management Comments

Alberta Grid

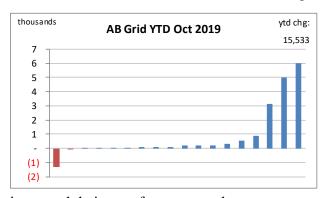


The chart on the left shows the year-on-year change in the vehicles transferred to the Alberta Grid RSP by month, with October showing an increase of 2,044 vehicles. Our projection last month (in part based on previous projections provided by select member company groups) was for an increase of 1,341 vehicles, indicating a variance of 703 vehicles from the actual transfers. This variance was mainly due to two member company groups transferring a greater number of vehicles to the RSP in October than projected.



The chart on the left shows the overall change in the month, broken down by member company group changes (each blue bar represents the change for a single member company group), sorted by magnitude of change. Eight member company groups transferred fewer vehicles to the RSP this month compared with a year ago, while ten transferred more. Of the 8 member company groups transferring fewer vehicles, 2 member company

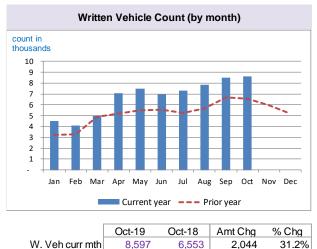
groups accounted for 61% of the total transfer decrease for these "decliner" members. Of the 10 member company groups transferring more vehicles, 3 member company groups accounted for 86% of the total transfer increases for these "grower" members.

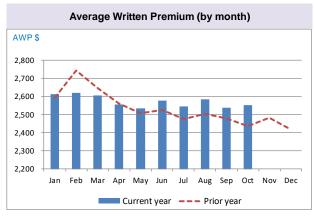


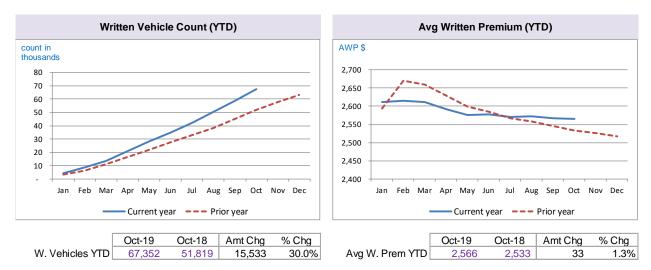
The chart on the left presents the same information as the previous chart, but on a year-to-date basis. That is, it shows the overall change in transfer counts year-to-date, broken down by member company group changes (each blue bar represents the change for a single member company group), sorted by magnitude of change. Only two member company groups decreased their transfers to the RSP – all other member company groups that use the RSP have

increased their transfers year-to-date.

October's vehicle count transfers to the RSP represent a 31.2% <u>in</u>crease from October 2018, and counts were up 30.0% year-to-date. Average written premium was up 4.8% in October 2019 compared with the same month in 2018, and up 1.3% year-to-date (see charts immediately below and at the top of the next page).







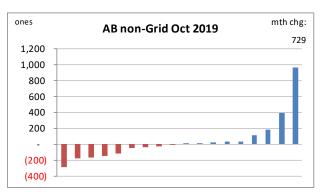
As a result of the movements in transfer vehicle counts and average written premium, the transferred premium was up 37.5% for the month compared with the 27.3% <u>increase</u> we projected last month, and was up 31.7% year-to-date (see charts below).



Alberta Non-Grid

For the Alberta Non-Grid RSP, the transfer limit is 4.0% of Non-Grid exposures written in the prior year at the member company group level (that is, within a group under common management or ownership, a single member can transfer the entire transfer limit for the group). System programming prevents member groups from exceeding their transfer limits during a calendar year. However, member groups can transfer their entire limit for a given year at any time throughout the year including, for example, the last day of that year. **Our current projection has the 2019 vehicle count up 2.7% from 2018**, being 2.7% of the 2018 industry private passenger vehicle count (including farmers). There is the potential for the transferred vehicle count to change dramatically and quickly if member companies choose to take full advantage of their transfer limits.

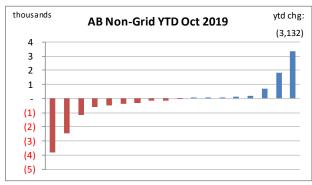




The chart on the left shows the year-on-year change in the vehicles transferred to the Alberta Non-Grid RSP by month, with October showing an <u>in</u>crease of 729 vehicles. Our projection last month (in part based on previous projections provided by select member company groups) was for an <u>in</u>crease of 2,218 vehicles, indicating a variance of 1,487 vehicles from the actual transfers. This variance was mainly due to one member company group transferring a lower number of vehicles to the RSP in October than projected.

The chart on the left shows the overall change in the **month**, broken down by member company group changes (each blue bar represents the change for a single member company group), sorted by magnitude of change. Nine member company groups transferred fewer vehicles to the RSP this month compared to a year ago, while nine transferred more. Of the 9 member company groups transferring fewer vehicles, 1 member company

group accounted for 28% of the total transfer decrease for these "decliner" members. Of the 9 member company groups transferring more vehicles, 1 member company group accounted for 55% of the total transfers increase for these "grower" members.



The chart on the left presents the same information as the previous chart, but on a **year-to-date** basis. That is, it shows the overall change in transfer counts year-to-date, broken down by member company group changes (each blue bar represents the change for a single member company group), sorted by magnitude of change.

October's vehicle count transfers to the RSP represent a 12.1% <u>increase</u> from October 2018, while counts were down 4.9% year-to-date. Average written premium was up 10.0% in October 2019 compared with the same month in 2018, and were up 8.7% year-to-date (see charts at the top of the next page).



As a result of the movements in transfer vehicle counts and average written premium, the transferred premium was up 23.3% for the month compared with the 44.8% <u>increase</u> we projected last month, and was up 3.4% year-to-date (see charts below).



Bulletin F19–091 Alberta Risk Sharing Pools – October 2019 Operational Reports

Should you require any further information, please call Shawn Doherty, Senior Vice President Actuarial & CFO at (416) 644-4968.

Saskia Matheson President & CEO

Related Links:

Alberta Grid RSP:

Alberta Grid RSP October 2019 Operational Report - Actuarial Highlights

Alberta Non-Grid RSP:

Alberta Non-Grid RSP October 2019 Operational Report - Actuarial Highlights

EXHIBIT 1

SUMMARY OF OPERATIONS - CALENDAR YEAR 2019
Risk Sharing Pool - Alberta (Grid)
Operating Results for the 10 Months Ended October 31, 2019 (Discounted basis)
Source: Monthly Operational Report
(thousands of dollars)

| | | | | | | | | | | | CY2019 | CY2019 12 MONTHS Updated | CY2018 12 MONTHS |
|---|-----------|-----------|------------|-----------|------------|-----------|-----------|------------|-----------|-----------|------------|--------------------------------|---------------------|
| | January | February | March | April | May | June | July | August | September | October | YTD | Projection | Actual |
| Underwriting Revenue: | | | | | | | | | | | | | |
| Net Premiums Written | \$11,700 | \$10,771 | \$13,009 | \$18,131 | \$18,933 | \$17,983 | \$18,582 | \$20,204 | \$21,572 | \$21,960 | \$172,845 | \$205,995 | \$158,547 |
| Decrease (Increase) in Unearned Premiums | 1,935 | 1,482 | 893 | (4,247) | (3,980) | (3,986) | (3,159) | (4,271) | (5,805) | (5,201) | (26,339) | (25,223) | 3,021 |
| Net Premiums Earned | \$13,635 | \$12,253 | \$13,902 | \$13,884 | \$14,953 | \$13,997 | \$15,423 | \$15,933 | \$15,767 | \$16,759 | \$146,506 | \$180,772 | \$161,568 |
| Claims Incurred: | | | | | | | | | | | | | |
| Prior Accident Years: | | | | | | | | | | | | | |
| Undiscounted | (\$336) | (\$453) | (\$15,477) | (\$157) | \$554 | (\$565) | (\$61) | (\$13,394) | (\$22) | \$829 | (\$29,082) | (\$29,082) | \$555 |
| Effect of Discounting | 779 | (315) | 1,873 | (506) | 3,132 | (567) | (437) | (1,991) | (536) | (793) | \$639 | (413) | (8,142) |
| Discounted | \$443 | (\$768) | (\$13,604) | (\$663) | \$3,686 | (\$1,132) | (\$498) | (\$15,385) | (\$558) | \$36 | (\$28,443) | (\$29,495) | (\$7,587) |
| Current Accident Year: | | | | | | | | <u>.</u> | | | | | |
| Undiscounted | \$12,482 | \$11,366 | \$12,301 | \$12,485 | \$13,919 | \$13,111 | \$13,898 | \$10,934 | \$13,704 | \$11,014 | \$125,214 | \$154,147 | \$146,295 |
| Effect of Discounting | 593 | 484 | 834 | 565 | 1,403 | 762 | 829 | 725 | 808 | 373 | \$7,376 | 8,998 | 4,993 |
| Discounted | \$13,075 | \$11,850 | \$13,135 | \$13,050 | \$15,322 | \$13,873 | \$14,727 | \$11,659 | \$14,512 | \$11,387 | \$132,590 | \$163,145 | \$151,288 |
| Claims Incurred | \$13,518 | \$11,082 | (\$469) | \$12,387 | \$19,008 | \$12,741 | \$14,229 | (\$3,726) | \$13,954 | \$11,423 | \$104,147 | \$133,650 | \$143,701 |
| Underwriting Expenses: | | | | | | | | | | | | | |
| Expense Allowance | \$3,644 | \$3,360 | \$4,049 | \$5,645 | \$5,889 | \$5,605 | \$5,781 | \$6,284 | \$6,710 | \$6,830 | \$53,797 | \$64,108 | \$47,116 |
| Change in UPDR/DPAC: | | | | | | | | | | | | | |
| Undiscounted | 213 | 178 | (66) | (328) | 424 | (251) | (146) | (2,683) | (329) | (947) | (3,935) | (2,212) | 3,348 |
| Effect of Discounting | (76) | (61) | 703 | 213 | 1,342 | 254 | 205 | 209 | 377 | 462 | 3,628 | 3,669 | (1,135) |
| Discounted | 137 | 117 | 637 | (115) | 1,766 | 3 | 59 | (2,474) | 48 | (485) | (307) | 1,457 | 2,213 |
| Underwriting Expenses | \$3,781 | \$3,477 | \$4,686 | \$5,530 | \$7,655 | \$5,608 | \$5,840 | \$3,810 | \$6,758 | \$6,345 | \$53,490 | 65,565 | \$49,329 |
| Net Underwriting Gain (Loss) | (\$3,664) | (\$2,306) | \$9,685 | (\$4,033) | (\$11,710) | (\$4,352) | (\$4,646) | \$15,849 | (\$4,945) | (\$1,009) | (\$11,131) | (\$18,443) | (\$31,462) |
| | | | | | | | | | | | | | |
| Administrative Expenses | \$69 | \$92 | \$61 | \$79 | \$79 | \$69 | \$92 | \$71 | \$77 | \$93 | \$782 | \$986 | \$1,039 |
| Operating Result | (\$3,733) | (\$2,398) | \$9,624 | (\$4,112) | (\$11,789) | (\$4,421) | (\$4,738) | \$15,778 | (\$5,022) | (\$1,102) | (\$11,913) | (\$19,429) | (\$32,501) |
| Ratios: | | | | | | | | | | | | | |
| Claims & Expenses Incurred (Earned) | | | | | | | | | | | | | |
| Prior Accident Years | 3.2% | -6.3% | -97.9% | -4.8% | 24.7% | -8.1% | -3.2% | -96.6% | -3.5% | 0.2% | -19.4% | -16.3% | -4.7% |
| Current Accident Year | 95.9% | 96.7% | 94.5% | 94.0% | 102.5% | 99.1% | 95.5% | 73.2% | 92.0% | 67.9% | 90.5% | 90.2% | 93.6% |
| All Accident Years Combined (Earned) | 99.1% | 90.4% | -3.4% | 89.2% | 127.2% | 91.0% | 92.3% | -23.4% | 88.5% | 68.1% | 71.1% | 73.9% | 88.9% |
| Underwriting & Administrative Expenses (Earned) | 28.2% | 29.1% | 34.1% | 40.4% | 51.7% | 40.6% | 38.5% | 24.4% | 43.4% | 38.4% | 37.0% | 36.8% | 31.2% |
| Combined Operating Ratio | 127.3% | 119.5% | 30.7% | 129.6% | 178.9% | 131.6% | 130.8% | 1.0% | 131.9% | 106.5% | 108.1% | 110.7% | 120.1% |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2019

Risk Sharing Pool - Alberta (Non-Grid)
Operating Results for the 10 Months Ended October 31, 2019 (Discounted basis)
Source: Monthly Operational Report

(thousands of dollars)

| | January | February | March | April | May | June | July | August | September | October | CY2019 YTD | CY2019 12 MONTHS Updated Projection | CY2018 12 MONTHS Actual |
|---|-----------|-----------|------------|-----------|-----------|-----------|-----------|------------|-----------|-----------|------------|--|-------------------------------|
| Underwriting Revenue: | | | | | | | | | | | | | |
| Net Premiums Written | \$10,569 | \$9,549 | \$9,397 | \$9,521 | \$11,278 | \$9,022 | \$10,707 | \$9,505 | \$10,007 | \$11,675 | \$101,230 | \$126,715 | \$113,977 |
| Decrease (Increase) in Unearned Premiums | (729) | (477) | 695 | (291) | (1,330) | (1,072) | (846) | 448 | (454) | (1,675) | (5,731) | (10,470) | (7,273) |
| Net Premiums Earned | \$9,840 | \$9,072 | \$10,092 | \$9,230 | \$9,948 | \$7,950 | \$9,861 | \$9,953 | \$9,553 | \$10,000 | \$95,499 | \$116,245 | \$106,704 |
| Claims Incurred: | | | | | | | | | | | | | |
| Prior Accident Years: | | | | | | | | | | | | | |
| Undiscounted | (\$92) | (\$79) | (\$10,395) | (\$587) | (\$39) | (\$1,670) | (\$60) | (\$12,051) | (\$23) | \$954 | (\$24,042) | (\$24,042) | (\$14,506) |
| Effect of Discounting | (301) | (372) | 1,181 | (229) | 1,855 | (297) | (147) | (1,525) | (135) | (293) | (263) | (884) | (5,786) |
| Discounted | (\$393) | (\$451) | (\$9,214) | (\$816) | \$1,816 | (\$1,967) | (\$207) | (\$13,576) | (\$158) | \$661 | (\$24,305) | (\$24,926) | (\$20,292) |
| Current Accident Year: | (\$000) | (\$.5.) | (\$0,2) | (\$0.0) | ψ.,σ.σ | (ψ.,σσ.) | (420.) | (ψ.ο,ο.ο) | (ψ.σσ) | Ψ001 | (\$2.,000) | (42 1,020) | (420,202) |
| Undiscounted | \$10,631 | \$9,795 | \$11,262 | \$10,623 | \$10,983 | \$10,310 | \$10,778 | \$7,771 | \$10,035 | \$7,975 | \$100,163 | \$121,366 | \$117,039 |
| Effect of Discounting | 548 | 409 | 612 | 417 | 976 | 498 | 555 | 238 | 427 | 475 | 5,155 | 6,086 | 3,698 |
| Discounted | \$11,179 | \$10,204 | \$11,874 | \$11,040 | \$11,959 | \$10,808 | \$11,333 | \$8,009 | \$10,462 | \$8,450 | \$105,318 | \$127,452 | 120,737 |
| Claims Incurred | \$10,786 | \$9,753 | \$2,660 | \$10,224 | \$13,775 | \$8,841 | \$11,126 | (\$5,567) | \$10,304 | \$9,111 | \$81,013 | \$102,526 | \$100,445 |
| Underwriting Expenses: | | | | | | | | | | | | | |
| Expense Allowance | \$3,286 | \$2,970 | \$2,924 | \$2,973 | \$3,510 | \$2,833 | \$3,331 | \$2,957 | \$3,113 | \$3,632 | \$31,529 | \$39,455 | \$33,858 |
| Change in UPDR/DPAC: | ψ5,200 | Ψ2,570 | Ψ2,324 | Ψ2,575 | ψ5,510 | Ψ2,000 | ψ5,551 | Ψ2,557 | ψ5,115 | ψ3,032 | ψ31,323 | ψου, του | ψ55,050 |
| Undiscounted | 65 | 66 | 787 | 81 | 301 | 185 | 179 | (2,274) | 159 | (219) | (670) | 524 | 1,227 |
| Effect of Discounting | 38 | 27 | 488 | 21 | 676 | 80 | 67 | (105) | 39 | 146 | 1,477 | 1,871 | (63) |
| Discounted | 103 | 93 | 1,275 | 102 | 977 | 265 | 246 | (2,379) | 198 | (73) | 807 | 2,395 | 1,164 |
| Underwriting Expenses | \$3,389 | \$3,063 | \$4,199 | \$3,075 | \$4,487 | \$3,098 | \$3,577 | \$578 | \$3,311 | \$3,559 | \$32,336 | \$41,850 | \$35,022 |
| Net Underwriting Gain (Loss) | (\$4,335) | (\$3,744) | \$3,233 | (\$4,069) | (\$8,314) | (\$3,989) | (\$4,842) | \$14,942 | (\$4,062) | (\$2,670) | (\$17,850) | (\$28,131) | (\$28,763) |
| Administrative Expenses | \$69 | \$92 | \$62 | \$79 | \$80 | \$71 | \$96 | \$77 | \$83 | \$98 | \$807 | \$1,087 | \$1,054 |
| Operating Result | (\$4,404) | (\$3,836) | \$3,171 | (\$4,148) | (\$8,394) | (\$4,060) | (\$4,938) | \$14,865 | (\$4,145) | (\$2,768) | (\$18,657) | (\$29,218) | (\$29,817) |
| Ratios: Claims & Expenses Incurred (Earned) | | | | | | | | | | | | | |
| Prior Accident Years | -4.0% | -5.0% | -91.3% | -8.8% | 18.3% | -24.7% | -2.1% | -136.4% | -1.7% | 6.6% | -25.5% | -21.4% | -19.0% |
| Current Accident Year | 113.6% | 112.5% | 117.7% | 119.6% | 120.2% | 135.9% | 114.9% | 80.5% | 109.5% | 84.5% | 110.3% | 109.6% | 113.2% |
| All Accident Years Combined | 109.6% | 107.5% | 26.4% | 110.8% | 138.5% | 111.2% | 112.8% | -55.9% | 107.8% | 91.1% | 84.8% | 88.2% | 94.2% |
| Underwriting & Administrative Expenses (Earned) | 35.1% | 34.8% | 42.2% | 34.2% | 45.9% | 39.9% | 37.2% | 6.6% | 35.5% | 36.6% | 34.7% | 36.9% | 33.8% |
| Combined Operating Ratio | 144.7% | 142.3% | 68.6% | 145.0% | 184.4% | 151.1% | 150.0% | -49.3% | 143.3% | 127.7% | 119.5% | 125.1% | 128.0% |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facilty Association premium dollars invested directly by members.

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EXHIBIT 2