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TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

ONTARIO RISK SHARING POOL PROJECT MANAGER

BULLETIN NO.: F2020 – 020

DATE: MARCH 30, 2020

SUBJECT: ONTARIO RISK SHARING POOL

- FEBRUARY 2020 OPERATIONAL REPORT

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the February 2020 Ontario Risk Sharing Pool Operational Report is available on the Facility Association (FA) Portal at https://portal.facilityassociation.com.

Key Points

- (a) The 2020 year-to-date net operating deficit was \$43 million, with a COR of 160.3% on earned premium of \$71 million;
- (b) The projected 2020 year-end net operating deficit is now \$267 million, with a COR at 161.0% on earned premium of \$438 million (our Outlook for 2020 was \$261 million of net operating deficit with a COR of 165.2% on earned premium of \$401 million). However, our projections do NOT taken into account any specific impacts that might arise due to the COVID-19 pandemic (FA is still in the process of considering impacts);
- (c) The written vehicle count and written premium transferred in February were significantly higher than projected; updated estimates were received from key member companies and included in this month's projection; and
- (d) With the current situation of covid-19, we were still able to release our member statements on time as a result of our continuous effort in ensuring the timeliness of member reporting.

Summary of Financial Results

The calendar year-to-date Operating Result is -\$42.9 million and the incurred loss ratio to the end of 2 months is 132.7% as summarized in the table at the top of the next page.

ON RSP Summary of Financial Results (for month and year-to-date)

| Amounts in \$000s | February 2020 | February 2019 | Year to date Feb 2020 | Year to Date Feb 2019 |
|-----------------------------------|------------------|------------------|--------------------------|--------------------------|
| Premium Written | 33,748 | 27,186 | 68,320 | 49,852 |
| Premium Earned | 34,671 | 29,265 | 71,172 | 58,572 |
| Incurred Losses | 45,729 | 38,597 | 94,441 | 78,710 |
| Underwriting & Admin Expense | 9,962 | 7,359 | 19,626 | 11,630 |
| Operating Result | (21,020) | (16,691) | (42,895) | (31,768) |
| Ratios: | | | | |
| Loss ratio - Prior Accident Years | (7.5%) | 7.1% | (7.5%) | 2.4% |
| - Current Accident Year | 139.4% | 124.8% | 140.2% | 132.0% |
| Total | 131.9% | 131.9% | 132.7% | 134.4% |
| Underwriting & Admin Expense | 28.7% | 25.1% | 27.6% | 19.9% |
| Combined Operating Ratio | 160.6% | 157.0% | 160.3% | 154.3% |

rounding differences may occur

These results are discussed in some detail in the "Current Month Results" section. For additional numeric detail, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2020" attached to this bulletin.

Updated Projection to Year-end 2020

PLEASE NOTE: our projections have NOT been adjusted in any way to reflect COVID-19 pandemic impacts. Such impacts are under investigation and will be reflected in future projections as deemed appropriate.

The projected calendar year Operating Result to December 2020 is -\$267.1 million and the estimated combined operating ratio to December 2020 is 161.0%, as summarized in the table at the top of next page. This updated projection to the end of the year has deteriorated by \$7.7 million from the projection provided last month (see the second and third columns in the table). The deterioration is driven by the \$11.8 million increase in the projected written premium for the year and the associated impacts on earned premium, claims, and expense projections. The updated written premium projection reflects information provided by certain members.

ON RSP Summary of **Projected Year-end** Financial Results (current month's projection, prior month's projection, and Outlook posted last fall)

| ON RSP 2020 Yr-end Projection Amounts in \$000s | Current (Feb 2020) | Current Prior Mth (Feb 2020) (Jan 2020) | | Final 2020 Outlook* |
|---|-----------------------|---|----------------------|------------------------|
| Premium Written | 427,991 | 416,164 | Change 11,827 | 416,066 |
| Premium Earned | 437,867 | 426,558 | 11,309 | 400,999 |
| Incurred Losses | 571,807 | 556,594 | 15,213 | 523,840 |
| Underwriting & Admin Expense | 133,157 | 129,393 | 3,764 | 138,522 |
| Net Result from Operations | (267,097) | (259,429) | (7,668) | (261,363) |
| Ratios: | | | | |
| Loss ratio - Prior Accident Years | (5.6%) | (5.6%) | - | (5.9%) |
| - Current Accident Year | 136.2% | 136.1% | 0.1% | 136.6% |
| Total | 130.6% | 130.5% | 0.1% | 130.7% |
| Underwriting & Admin Expense | 30.4% | 30.3% | 0.1% | 34.5% |
| Combined Operating Ratio | 161.0% | 160.8% | 0.2% | 165.2% |

rounding differences may occur

*as posted to FA's website Nov. 5, 2019

Current Month Results

The Ontario Risk Sharing Pool produced a -\$21.0 million Operating Result in the month of February 2020, a \$4.3 million deterioration compared with the same month last year. This deterioration is composed of an approximately \$3.1 million unfavourable impact associated with the \$5.4 million increase in earned premium (at a combined ratio of 157.0%), with the remaining \$1.2 million unfavourable impact stemming from the overall increase in the combined ratio (from 157.0% to 160.6% applied to \$34.7 million in earned premium).

This month's results moved the year-to-date combined operating ratio from 159.9% at the end of 1 month to 160.3% at the end of 2 months. The 0.4 percentage point increase is composed of a 1.1 percentage point increase in the expense ratio, a 0.1 percentage point increase in the Prior Accident Years loss ratio, offset by a 0.8 percentage point decrease in the Current Accident Year loss ratio.

Variances from Projections

The table at the top of the next page provides a summary of key components of the operating results as compared to the estimates projected last month.

| OMDCDC | C A -4 | 1 D | -4-1· |
|------------|----------------------|--------------|-----------------------|
| ON RSP Sum | ımary of Actı | uai vs Proje | cted variances |

| February 2020 | Actual | Projection | Difference | Difference % | |
|--------------------------------------|--------|------------|------------|--------------|--|
| Written Premium | 33,748 | 18,709 | 15,039 | 80.4% | |
| Earned Premium | 34,671 | 33,808 | 863 | 2.6% | |
| Reported Losses | | | | | |
| Paid Losses | 28,830 | 25,557 | 3,273 | 12.8% | |
| Paid Expenses | 1,474 | 2,715 | (1,241) | (45.7%) | |
| Change in Outstanding Losses | 494 | 5,549 | (5,055) | (91.1%) | |
| Total Reported Losses | 30,798 | 33,821 | (3,023) | (8.9%) | |
| Change in IBNR Provision* | 14,931 | 11,143 | 3,788 | | |
| Change in Premium Deficiency (DPAC)* | (214) | (5,728) | 5,514 | | |

(Amounts in \$000's) rounding differences may occur

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of February 2020, reported losses were \$3.0 million lower than projected. The Current Accident Year had a \$1.2 million <u>unfavourable</u> variance in reported losses, while the Prior Accident Years had a \$4.2 million favourable variance. Of all the Prior Accident Years, 2018 had the largest variance in reported losses at \$1.8 million favourable, followed by 2019 at \$1.3 million favourable. No other single Prior Accident Year had a reported loss variance in excess of \$1.0 million.

The variances for claims activity were beyond the set thresholds for some specific individual Accident Years for the month. Management investigated paid claims activity and is satisfied that the variances are appropriately accounted for in our current booking process. All other variances were within the set thresholds for the month.

Booking IBNR

The IBNR booking process this month allowed the nominal IBNR (i.e. before the impact of discounting and changes in provisions for adverse deviation) to vary from projected in order to offset the Prior Accident Years and Current Accident Year variances from projected, including the impact of earned premium variances (as IBNR is based on loss ratios). This is consistent with management's investigation into reported claims variances concluding they were random and not necessarily indicative of a trend. IBNR is discussed in more detail in the Ontario RSP February 2020 Operational Report – Actuarial Highlights.

Effect of Quarterly Valuation

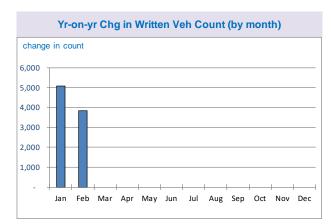
The February 2020 Ontario Risk Sharing Pool Operational Report does not reflect the results of

^{*}Detailed information is included in Ontario RSP February 2020 Operational Report - Actuarial Highlights.

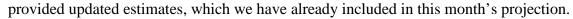
an updated valuation (the most recent valuation is as at September 30, 2019). The actuarial valuation will be updated next as at December 31, 2019 and we anticipate that the results will be reflected in the March 2020 Operational Report.

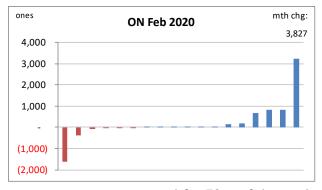
Management Comments

For the Ontario RSP, the transfer limit is 5.0% of exposures written in the prior year at the member company group level (that is, within a group under common management or ownership, a single member can transfer the entire transfer limit for the group). System programming prevents member groups from exceeding their transfer limits during a calendar year. However, member groups can transfer their entire limit for a given year at any time throughout the year including, for example, the last day of that year. Our current projection has the 2020 vehicle count down 5.4% from 2019, being 2.5% of the 2018 industry private passenger vehicle count (excluding farmers) and industry farmers private passenger vehicle count (as we don't have an industry count yet for 2019, we continue to use the 2018 count as a proxy). There is the potential for the transferred vehicle count to change dramatically and quickly if member companies choose to take full advantage of their transfer limits.



The chart on the left shows the year-on-year change in the vehicles transferred to the pool by month, with February reporting an <u>increase</u> of 3,827 vehicles. Our projection last month (in part based on previous projections provided by select member company groups) was for a <u>decrease</u> of 2,887 vehicles, indicating a variance of 6,714 vehicles from the actual transfers. This variance was mainly due to two member company groups transferring a greater number of vehicles to the RSP in February than projected. These two member companies have





The chart on the left shows the overall change in the **month**, broken down by member company group changes (each blue or red bar represents the change for a single member company group), sorted by magnitude of change. Six member company groups transferred fewer vehicles to the pool this month compared to a year ago, while twelve transferred more¹. Of the 6 member company groups transferring fewer vehicles, 1 member

company group accounted for 78% of the total transfer decrease for the "decliner" members. Of the 12 member company groups transferring more vehicles, 1 member company group accounted

¹For the purposes of discussion here, we only include those member company groups that transferred at least one vehicle in either 2019 or 2020. Groups that have not transferred vehicles in these two periods are ignored.

for 54% of the total transfer increases for the "grower" members.



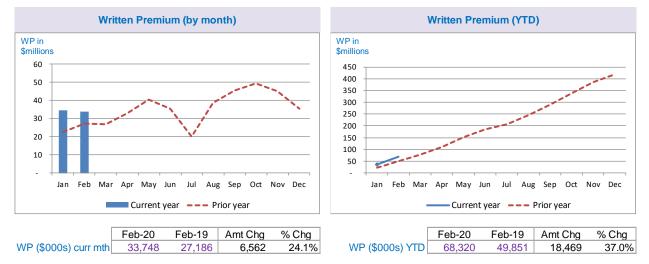
The chart on the left presents the same information as the previous chart, but on a **year-to-date** basis. That is, it shows the overall change in transfer counts year-to-date, broken down by member company group changes (each blue or red bar represents the change for a single member company group), sorted by magnitude of change.

February's vehicle count transfers to the pool represents a 31.3% increase from February 2019, and counts were up 37.3% year-to-date. Average written premium was down 5.5% in February 2020 compared with the same month in 2019, and was down slightly year-to-date (see charts immediately below).



As a result of the movements in transfer vehicle counts and average written premium, the

transferred premium was up 24.1% for the month compared with the 31.2% <u>de</u>crease we projected last month, and was up 37.0% year-to-date (see charts below).



Should you require any further information, please call Shawn Doherty, Senior Vice President Actuarial & CFO at (416) 644-4968.

Saskia Matheson President & CEO

Related links:

Ontario RSP February 2020 Operational Report – Actuarial Highlights

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020

Risk Sharing Pool - Ontario

Operating Results for the 2 Months Ended February 29, 2020 (Discounted basis)

Source: Monthly Operational Report

(thousands of dollars)

EXHIBIT 1

| | January | February | CY2020 YTD | CY2020 12 MONTHS Updated Projection | CY2019 12 MONTHS Actual |
|---|------------------------|-----------------|-----------------|--|-------------------------------|
| Net Premiums Written | \$34,572 | \$33,748 | \$68,320 | \$427,991 | \$419,790 |
| Decrease (Increase) in Unearned Premiums | 1,929 | 923 | 2,852 | 9,876 | (60,036) |
| Net Premiums Earned | \$36,501 | \$34,671 | \$71,172 | \$437,867 | \$359,754 |
| Claims Incurred: | | | | | |
| Prior Accident Years: | | | | | |
| Undiscounted | \$102 | (\$383) | (\$281) | (\$281) | (\$78,927) |
| Effect of Discounting | (2,874) | (2,208) | (5,082) | (24,372) | (16,000) |
| Discounted | (\$2,772) | (\$2,591) | (\$5,363) | (\$24,653) | (\$94,927) |
| Current Accident Year: | | | | | |
| Undiscounted | \$45,573 | \$43,809 | \$89,382 | \$548,483 | \$444,417 |
| Effect of Discounting | 5,911 | 4,511 | 10,422 | 47,977 | 38,828 |
| Discounted | \$51,484 | \$48,320 | \$99,804 | \$596,460 | \$483,245 |
| Claims Incurred | \$48,712 | \$45,729 | \$94,441 | \$571,807 | \$388,318 |
| Underwriting Expenses: | | | | | |
| Expense Allowance | \$10,247 | \$10,010 | \$20,257 | \$126,722 | \$123,090 |
| Change in UPDR/DPAC: | | | | | |
| Undiscounted | (447) | (108) | (555) | 5,203 | 11,983 |
| Effect of Discounting | (247) | (106) | (353) | (482) | 11,538 |
| Discounted | (694) | (214) | (908) | 4,721 | 23,521 |
| Underwriting Expenses | \$9,553 | \$9,796 | \$19,349 | \$131,443 | \$146,611 |
| Net Underwriting Gain (Loss) | (\$21,764) | (\$20,854) | (\$42,618) | (\$265,383) | (\$175,175) |
| Administrative Expenses | \$111 | \$166 | \$277 | \$1,714 | \$1,624 |
| Operating Result | (\$21,875) | (\$21,020) | (\$42,895) | (\$267,097) | (\$176,799) |
| Ratios: Claims & Expenses Incurred (Earned) | | | | | |
| Prior Accident Years | -7.6% | -7.5% | -7.5% | -5.6% | -26.4% |
| Current Accident Year | 141.0% | 139.4% | 140.2% | 136.2% | 134.3% |
| All Accident Years Combined | 133.4% | 131.9% | 132.7% | 130.6% | 107.9% |
| Underwriting & Administrative Expenses (Earned) Combined Operating Ratio | 26.5% 159.9% | 28.7% 160.6% | 27.6% 160.3% | 30.4% 161.0% | 41.2% 149.1% |
| Combined Operating Ratio | 159.9% | 100.0% | 100.3% | 101.0% | 149.1% |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding difference may apply