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| TO:           | MEMBERS OF THE FACILITY ASSOCIATION                                      |
|---------------|--|
| ATTENTION:    | CHIEF EXECUTIVE OFFICER<br>Nova Scotia Risk Sharing Pool Project Manager |
| BULLETIN NO.: | F2020 - 023  |
| DATE:         | MARCH 30, 2020   |
| SUBJECT:      | NOVA SCOTIA RISK SHARING POOL<br>– February 2020 Operational Report      |

## A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the February 2020 Nova Scotia Risk Sharing Pool Operational Report is available on the Facility Association (FA) Portal at https://portal.facilityassociation.com.

## **Key Points**

- (a) The 2020 year-to-date net operating deficit was \$1.8 million, with a COR of 133.1% on earned premium of \$5.5 million;
- (b) The projected 2020 year-end net operating deficit is now \$15.6 million, with a COR at 142.4% on earned premium of \$36.8 million (our Outlook for 2020 was \$14.5 million of net operating deficit with a COR of 140.5% on earned premium of \$35.8 million). However, our projections do NOT taken into account any specific impacts that might arise due to the COVID-19 pandemic (FA is still in the process of considering impacts);
- (c) The written vehicle count and written premium transferred in February were significantly higher than projected; updated estimates were received from key member companies and included in this month's projections; and
- (d) With the current situation of COVID-19, we were still able to release our member statements on time as a result of our continuous effort in ensuring the timeliness of member reporting.

## **Summary of Financial Results**

The calendar year-to-date Operating Result is -\$1.8 million and the incurred loss ratio to the end of 2 months is 106.3%, as summarized in the table at the top of the next page.

|                                   | February | February | Year to date | Year to Date |
|-----------------------------------|----------|----------|--------------|--------------|
| Amounts in \$000s                 | 2020     | 2019     | Feb 2020     | Feb 2019     |
| Premium Written                   | 2,212    | 1,769    | 4,380        | 3,895        |
| Premium Earned                    | 2,676    | 2,248    | 5,501        | 4,742        |
| Incurred Losses                   | 2,766    | 2,179    | 5,843        | 4,855        |
| Underwriting & Admin Expense      | 764      | 601      | 1,474        | 1,303        |
| Operating Result                  | (854)    | (532)    | (1,816)      | (1,416       |
| Ratios:                           |          |          |              |              |
| Loss ratio - Prior Accident Years | (2.3%)   | (3.9%)   | 0.3%         | 1.1%         |
| - Current Accident Year           | 105.6%   | 100.8%   | 106.0%       | 101.3%       |
| Total                             | 103.3%   | 96.9%    | 106.3%       | 102.4%       |
| Underwriting & Admin Expense      | 28.6%    | 26.7%    | 26.8%        | 27.5%        |
| Combined Operating Ratio          | 131.9%   | 123.6%   | 133.1%       | 129.9%       |

*NS RSP Summary of Financial Results (for month and year-to-date)* 

rounding differences may occur

These results are discussed in some detail in the "Current Month Results" section. For additional numeric details, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2020" attached to this bulletin.

## Updated Projection to Year-end 2020

PLEASE NOTE: our projections have NOT been adjusted in any way to reflect COVID-19 pandemic impacts. Such impacts are under investigation and will be reflected in future projections as deemed appropriate.

The projected calendar year Operating Result to December 2020 is -\$15.6 million and the estimated combined operating ratio to December 2020 is 142.4%, as summarized in the table at the top of the next page. This updated projection to the end of the year has deteriorated by \$3.1 million from the projection provided last month (see the second and third columns in the table). The deterioration is driven by the \$2.9 million increase in the projected written premium for the year and the associated impacts on earned premium, claims, and expense projections. The updated written premium projection reflects information provided by certain members.

| NS RSP 2020 Yr-end Projection     | Current    | Prior Mth  |         | Final 2020 |
|-----------------------------------|------------|------------|---------|------------|
| Amounts in \$000s                 | (Feb 2020) | (Jan 2020) | Change  | Outlook*   |
| Premium Written                   | 40,051     | 32,693     | 7,358   | 38,176     |
| Premium Earned                    | 36,848     | 33,957     | 2,891   | 35,830     |
| Incurred Losses                   | 37,658     | 34,620     | 3,038   | 36,407     |
| Underwriting & Admin Expense      | 14,829     | 11,842     | 2,988   | 13,949     |
| Net Result from Operations        | (15,639)   | (12,505)   | (3,135) | (14,526)   |
| Ratios:                           |            |            |         |            |
| Loss ratio - Prior Accident Years | (1.9%)     | (2.1%)     | 0.2%    | (2.1%)     |
| - Current Accident Year           | 104.1%     | 104.0%     | 0.1%    | 103.7%     |
| Total                             | 102.2%     | 101.9%     | 0.3%    | 101.6%     |
| Underwriting & Admin Expense      | 40.2%      | 34.9%      | 5.3%    | 38.9%      |
| Combined Operating Ratio          | 142.4%     | 136.8%     | 5.6%    | 140.5%     |

NS RSP Summary of **Projected Year-end** Financial Results (current month's projection, prior month's projection, and Outlook posted last fall)

rounding differences may occur

\*as posted to FA's website Nov. 5, 2019

# Current Month Results

The Nova Scotia Risk Sharing Pool produced a -\$1.0 million Operating Result in the month of February 2020, a \$0.3 million deterioration from the same month last year. This deterioration is composed of an approximately \$0.1 million <u>un</u>favourable impact associated with the \$0.4 million increase in earned premium (at a combined ratio of 123.6%), with the remaining \$0.2 million <u>un</u>favourable impact stemming from the overall increase in the combined ratio (from 123.6% to 131.9% applied to \$2.7 million in earned premium).

This month's results moved the year-to-date combined operating ratio from 134.1% at the end of 1 month to 133.1% at the end of 2 months. The 1.0 percentage point decrease is composed of a 2.4 percentage point decrease in the Prior Accident Years loss ratio, coupled with a 0.3 percentage point decrease in the Current Accident Year loss ratio, offset by a 1.7 percentage point increase in the expense ratio.

## Variances from Projections

The table at the top of the next page provides a summary of key components of the operating results as compared to the estimates projected last month.

| February 2020                         | Actual | Projection | Difference | Difference % |
|---------------------------------------|--------|------------|------------|--------------|
| Written Premium                       | 2,212  | 792        | 1,420      | 179.3%       |
| Earned Premium                        | 2,676  | 2,575      | 101        | 3.9%         |
| Reported Losses                       |        |            |            |              |
| Paid Losses                           | 938    | 1,498      | (560)      | (37.4%)      |
| Paid Expenses                         | 32     | 113        | (81)       | (71.7%)      |
| Change in Outstanding Losses          | 769    | 1,037      | (268)      | (25.8%)      |
| Total Reported Losses                 | 1,739  | 2,648      | (909)      | (34.3%)      |
| Change in IBNR Provision *            | 1,027  | (46)       | 1,073      |              |
| Change in Premium Deficiency (DPAC) * | (22)   | (116)      | 94         |              |

NS RSP Summary of Actual vs Projected variances

(Amounts in \$000's)

rounding differences may occur

\*Detailed information is included at Nova Scotia RSP February 2020 Operational Report - Actuarial Highlights.

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated actuarial projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of February 2020, reported losses were \$0.9 million lower than projected. The Current Accident Year had a \$0.7 million favourable variance in reported losses, while the Prior Accident Years had a \$0.2 million favourable variance. No single Prior Accident Year had a reported loss variance in excess of \$1.0 million.

The variances for claims activity were beyond the set thresholds for some specific individual Accident Years for the month. Management investigated claims activity and is satisfied that the variances are appropriately accounted for in our current booking process. All other variances were within the set thresholds for the month.

## Booking IBNR

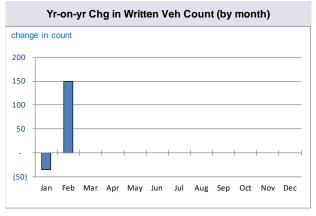
The IBNR booking process this month allowed the nominal IBNR (i.e. before the impact of discounting and changes in provisions for adverse deviation) to vary from projected in order to offset the Prior Accident Years and Current Accident Year variances from projected, including the impact of earned premium variances (as IBNR is based on loss ratios). This is consistent with management's investigation into reported claims variances concluding they were random and not necessarily indicative of a trend. IBNR is discussed in more detail in the <u>Nova Scotia RSP February</u> 2020 Operational Report – Actuarial Highlights.

## **Effect of Quarterly Valuation**

The February 2020 Nova Scotia Risk Sharing Pool Operational Report does not reflect the results of an updated valuation (the most recent valuation is as at September 30, 2019). The actuarial

valuation will be updated next as at December 31, 2019 and we anticipate that the results will be reflected in the March 2020 Operational Report.

#### Management Comments



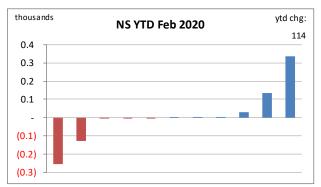
The chart on the left shows the year-on-year change in the vehicles transferred to the RSP by month, with February showing an <u>in</u>crease of 150 vehicles. Our projection last month (in part based on previous projections provided by select member company groups) was for a <u>decrease of 537 vehicles</u>, indicating a variance of 687 from the actual transfers. This variance was mainly due to one member company group transferring a greater number of vehicles to the RSP in February than projected. This member company group has provided their updated peludad in this membrica projection.

written counts estimates, which we have already included in this month's projection.



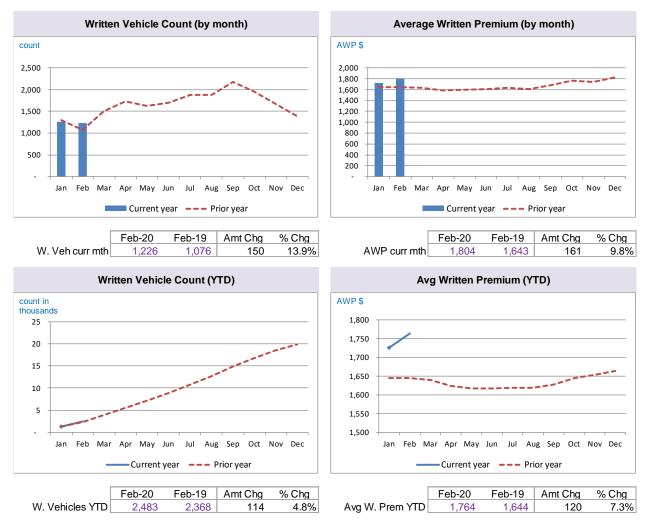
The chart on the left shows the overall change in the **month**, broken down by member company group changes (each blue or red bar represents the change for a single member company group), sorted by magnitude of change. Five member company groups transferred fewer vehicles to the RSP this month compared with a year ago, while five transferred more. Of the 5 member company groups transferring fewer vehicles, 1 member company

group accounted for 70% of the total transfer decrease for these "decliner" members. Of the 5 member company groups transferring more vehicles, 1 member company group accounted for 73% of the total transfer increase for these "grower" members.



The chart on the left presents the same information as the previous chart, but on a **year-to-date** basis. That is, it shows the overall change in transfer counts year-to-date, broken down by member company group changes (each blue or red bar represents the change for a single member company group), sorted by magnitude of change.

February's vehicle count transfers to the RSP represent an <u>increase</u> from February 2019 at 13.9%, and counts were up 4.8% year-to-date. Average written premium was up 9.8% in February 2020, and up 7.3% year-to date (see charts at the top of the next page).



As a result of the movements in transfer vehicle counts and average written premium, the transferred premium was up 25.1% for the month compared with the 55.2% <u>decrease</u> we projected last month, and was up 12.5% year-to-date (see chart below).



Should you require any further information, please call Shawn Doherty, Senior Vice President Actuarial & CFO at (416) 644-4968.

Saskia Matheson President & CEO

**Related links:** 

Nova Scotia RSP February 2020 Operational Report – Actuarial Highlights

#### SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 Risk Sharing Pool - Nova Scotia Operating Results for the 2 Months Ended February 29, 2020 (Discounted basis) Source: Monthly Operational Report (thousands of dollars)

|   | January | February | CY2020<br>YTD | CY2020<br>12 MONTHS<br>Updated<br>Projection | CY2019<br>12 MONTHS<br>Actual |
|---|---------|----------|---------------|--|-------------------------------|
| Underwriting Revenue:                           | -       | -        |               |  |                               |
| Net Premiums Written                            | \$2,168 | \$2,212  | \$4,380       | \$40,051                                     | \$33,046                      |
| Decrease (Increase) in Unearned Premiums        | 657     | 464      | 1,121         | (3,203)                                      | (2,781)                       |
| Net Premiums Earned                             | \$2,825 | \$2,676  | \$5,501       | \$36,848                                     | \$30,265                      |
| Claims Incurred:                                |         |          |               |  |                               |
| Prior Accident Years:                           |         |          |               |  |                               |
| Undiscounted                                    | (\$17)  | (\$11)   | (\$28)        | (\$28)                                       | \$107                         |
| Effect of Discounting                           | 92      | (50)     | 42            | (655)  | 249                           |
| Discounted                                      | \$75    | (\$61)   | \$14          | (\$683)                                      | \$356                         |
| Current Accident Year:                          |         |          |               |  |                               |
| Undiscounted                                    | \$2,802 | \$2,651  | \$5,453       | \$36,362                                     | \$29,858                      |
| Effect of Discounting                           | 200     | 176      | 376           | 1,979  | 1,505                         |
| Discounted                                      | \$3,002 | \$2,827  | \$5,829       | \$38,341                                     | \$31,363                      |
| Claims Incurred                                 | \$3,077 | \$2,766  | \$5,843       | \$37,658                                     | \$31,719                      |
| Underwriting Expenses:                          |         |          |               |  |                               |
| Expense Allowance                               | \$689   | \$701    | \$1,390       | \$12,698                                     | \$10,247                      |
| Change in UPDR/DPAC:                            | ·       |          | . ,           | . ,  | . ,                           |
| Undiscounted                                    | 3       | 11       | 14            | 747  | 279                           |
| Effect of Discounting                           | (42)    | (33)     | (75)          | 264  | 504                           |
| Discounted                                      | (39)    | (22)     | (61)          | 1,011  | 783                           |
| Underwriting Expenses                           | \$650   | \$679    | \$1,329       | \$13,709                                     | \$11,030                      |
| Net Underwriting Gain (Loss)                    | (\$902) | (\$769)  | (\$1,671)     | (\$14,519)                                   | (\$12,484)                    |
| Administrative Expenses                         | \$60    | \$85     | \$145         | \$1,120                                      | \$753                         |
| Operating Result                                | (\$962) | (\$854)  | (\$1,816)     | (\$15,639)                                   | (\$13,237)                    |
|   |         |          |               |  |                               |
| Ratios:<br>Claims & Expenses Incurred (Earned)  |         |          |               |  |                               |
| Prior Accident Years                            | 2.7%    | -2.3%    | 0.3%          | -1.9%  | 1.2%                          |
| Current Accident Year                           | 106.3%  | 105.6%   | 106.0%        | 104.1%                                       | 103.6%                        |
| All Accident Years Combined                     | 109.0%  | 103.3%   | 106.3%        | 102.2%                                       | 104.8%                        |
| Underwriting & Administrative Expenses (Earned) | 25.1%   | 28.6%    | 26.8%         | 40.2%  | 38.9%                         |
| Combined Operating Ratio                        | 134.1%  | 131.9%   | 133.1%        | 142.4%                                       | 143.7%                        |

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding difference may apply