



FACILITY
Association

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TO: MEMBERS OF THE FACILITY ASSOCIATION

ATTENTION: CHIEF EXECUTIVE OFFICER

BULLETIN NO.: F2020-039

DATE: June 23, 2020

SUBJECT: RESPONSE REQUESTED: FA MEMBER REPORTING SURVEY

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

In recent years, Facility Association has made significant changes to its member reporting and related systems with a view to better meeting the needs of our members. A key aspect of this process involves periodically obtaining feedback on the current state of Facility Association's reporting to members. This allows Facility Association to track the effectiveness of our member reporting and for the identification of further improvement opportunities.

All users of the Facility Association Residual Market ("FARM") Participation Report, Risk Sharing Pool ("RSP") Operational Report and the Uninsured Automobile Fund ("UAF") Participation Statement bulletins are being requested to complete this survey. Other users of Facility Association reports are welcome to participate in the survey also. The survey consists of 19 questions which should not require more than 15 minutes to complete. Individual results will be kept strictly confidential. Only summarized results will be shared by Facility Association with its committees.

Please be sure to forward the following link to your Chief Financial Officer and Appointed Actuary (or appropriate delegates) for completion by Friday, July 17, 2020.

[FA MEMBER REPORTING SURVEY FY 2020](#)

Thank you in advance for your participation.

Should you require any further information, please call Angela El Dewy, Director, Finance and Accounting at (416) 863-1750 x4971.

Saskia Matheson
President & CEO