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TO:	MEMBERS OF THE FACILITY ASSOCIATION
ATTENTION:	CHIEF EXECUTIVE OFFICER
BULLETIN NO.:	F2020 – 069
DATE:	SEPTEMBER 29, 2020
SUBJECT:	FARM – July 2020 Participation Report

A copy of this bulletin should be provided to your Chief Financial Officer and Appointed Actuary.

Please be advised that the July 2020 FARM Participation Report is available on the Facility Association Portal at https://portal.facilityassociation.com.

Key Points

- (a) The loss ratios currently being used include an initial assessment of the incurred impacts associated with the COVID-19 pandemic, with a further review and assessment to be included with the FARM 2020 Q2 actuarial valuation update (as at June 2020), which will be reflected in the August 2020 Participation Report;
- (b) The projected 2020 year-end net operating surplus is now \$33.7 million, with a COR at 91.4% on earned premium of \$386 million (our Outlook for 2020 was \$33.7 million of net operating surplus with a COR of 90.5% on earned premium of \$342 million);
- (c) The July 2020 Participation Report reflects the distribution of Operating Results for all Prior Accident Years as accrued to July 2020; and
- (d) We have investigated a Servicing Carrier case reserve claims reporting difference between trial balance and automobile statistical plan reporting with last month's (June 2020) and the current month's Participation Report (July 2020). Based on our review, the current month's case reserves were under-reported by \$66.8 million, due to a rejected outstanding loss file. Because Facility Association uses an ultimate loss ratio matching (IBNR booking) approach with the monthly participation results calculations (recorded activity is assumed to be offset by changes in IBNR), there is no impact on this months' Operating Results. We have confirmed with IBC and the Servicing Carrier that the issue has been resolved for next month's (August 2020) Participation Report.

New This Month

Operating Results Distributed to Members

Please be advised that the "Operating Results Distributed" to Members, regularly updated on an annual basis (or more often if needed), has been updated with the July 2020 FARM Participation Report, reflecting distributions as summarized in the table below.

	Private	Non Private	Tatal		
Summary by Jurisdiction	Passenger	Passenger	Total		
Ontario	(5,999)	20,515	14,516		
Alberta	2,074	(554)	1,519		
Newfoundland & Labrador	(7,759)	316	(7,444)		
New Brunswick	977	(412)	565		
Nova Scotia	1,395	3,613	5,008		
Prince Edward Island	321	1,305	1,627		
Yukon	325	722	1,047		
Northwest Territories	981	502	1,483		
Nunavut	147	659	806		
TOTAL	(7,539)	26,666	19,127		

Net Results from Operations (\$000s) to be Distributed to Members

As shown on page 23 of the Participation Report (All Years to Date basis), the amount in the line item "Operating Results Distributed" shows your share of FARM operating results for all Prior Accident Years as accrued to July 2020. Similarly, the amount shown under "Available Funds Distributed" represents the reserve-related funds (cash) transferred to you that is not yet required to meet FA's short term cash flow needs. This latter amount ("Available Funds Distributed") represents the liability of you (as a member) to FA, which you must return to FA upon request (subject to 30 day settlement period). Such requests will be driven by FA's need to pay claims, return unearned FARM premiums to policyholders and distribute operating results to its Members. This is consistent with the requirements under the Plan of Operation Article V (Participation Ratios and Sharing) which states:

"Profit shall be credited or distributed to each member and loss shall be charged against or collected from each member in accordance with the member's appropriate participation ratio determined in the manner hereinafter set forth in this Article V."

Members are reminded that as advised in Bulletin <u>F16-084</u>, any amount shown in the "Total Distributed to Member" line for the month on page 21 is due to rounding, and therefore **settlement (from or to Members) of these amounts is <u>not required</u>.**

Summary of Financial Results

The calendar year-to-date Operating Result is \$10.9 million and the incurred loss ratio to the end of 7 months is 73.3%, as summarized in the following table.

	July	July	Year to date	Year to Date
Amounts in \$000s	2020	2019	Jul 2020	Jul 2019
Premium Written	40,788	33,417	241,017	207,694
Premium Earned	32,837	28,283	219,494	170,324
Incurred Losses	20,784	19,205	161,034	135,691
Underwriting & Admin Expense	7,802	6,496	47,567	38,823
Net Result from Operations	4,251	2,582	10,893	(4,190)
Ratios:				
Loss ratio - Prior Accident Years	(3.2%)	(1.5%)	7.7%	10.2%
- Current Accident Year	66.5%	69.4%	65.6%	69.5%
Total	63.3%	67.9%	73.3%	79.7%
Underwriting & Admin Expense	23.8%	23.3%	21.8%	23.1%
Combined Operating Ratio	87.1%	91.2%	95.1%	102.8%

FARM Summary of Financial Results (for month and year-to-date)

rounding differences may occur

These results are discussed in some detail in the "Current Month Results" section. For additional numeric details, please refer to Exhibit 1 "Summary of Operations for Calendar Year 2020 - All jurisdictions by month". A comparable summary by jurisdiction is included in Exhibit 2. Detailed exhibits by jurisdiction are included in the <u>Summary of Operations</u> folder on our website.

Updated Projection to Year-end 2020

PLEASE NOTE: July's projections include the following **adjustments to reflect COVID-19 pandemic impacts**:

• A 5% decrease in written counts for the rest of the 2020 calendar year, following from discussion with FA's underwriting team and Servicing Carriers and being consistent with the adjustment originally introduced with April 2020's premium projections.

The projected calendar year Net Result from Operations to July 2020 is \$33.7 million and the estimated combined operating ratio to July 2020 is 91.4% as indicated in the following table.

FARM 2020 Year-end Projection	Current	Prior Mth		Final 2020
Amounts in \$000s	(Jul 2020)	(Jun 2020)	Change	Outlook*
Premium Written	409,493	407,018	2,475	350,613
Premium Earned	385,629	384,351	1,278	341,552
Incurred Losses	267,516	266,869	647	233,103
Underwriting & Admin Expense	84,445	84,579	(134)	74,721
Net Result from Operations	33,668	32,903	765	33,728
Ratios:				
Loss ratio - Prior Accident Years	3.3%	3.4%	(0.1%)	(1.7%)
- Current Accident Year	66.1%	66.1%	0.0%	69.9%
Total	69.4%	69.4%	0.0%	68.2%
Underwriting & Admin Expense	22.0%	22.1%	(0.1%)	22.3%
Combined Operating Ratio	91.4%	91.5%	(0.1%)	90.5%

FARM Summary of **Projected Year-end** Financial Results (current month's projection, prior month's projection, and Outlook posted last fall)

rounding differences may occur

*as posted to FA's website Nov. 20, 2019

This updated projection to the end of the year has improved by \$0.8 million from the projection provided last month (see second last column in the preceding table). This improvement is driven by a \$2.5 million increase in the projected written premium for the year, and its associated impacts on earned premium, claims, and expense projections.

Current Month Results

The Net Results from Operations in the month of July 2020 was \$4.3 million, up \$1.7 million from the same month last year. This improvement is composed of a \$0.4 million favourable impact associated with the \$4.6 million increase in earned premium (at a prior combined ratio of 91.2%), and an approximately \$1.3 million favourable impact stemming from the overall decrease in the combined ratio (from 91.2% to 87.1% applied to \$32.8 million in earned premium).

This month's results moved the year-to-date combined operating ratio from 96.7% at the end of 6 months to 95.1% at the end of 7 months. The 1.6 percentage point decrease is composed of a 2.0 percentage point decrease in the Prior Accident Years loss ratio, offset by a 0.1 percentage point increase in the Current Accident Year loss ratio, and a 0.3 percentage point increase in the expense ratio.

Variances from Projections

The following table provides a summary of key components of the operating results as compared to the estimates projected last month.

July 2020	Actual	Projection	Difference	Difference %
Premium Written	40,788	38,313	2,475	6.5%
Premium Earned	32,837	32,052	785	2.4%
Reported Losses				
Paid Losses	18,570	15,731	2,839	18.0%
Change in Outstanding Losses	(52,732)	3,966	(56,698)	(1,429.6%)
Total Reported Losses	(34,162)	19,697	(53,859)	(273.4%)
Change in IBNR*	54,782	1,487	53,295	
Change in Premium Deficiency (DPAC)*	(581)	(447)	(134)	
Change in Retro Claims Expense*	164	(647)	811	

FARM Summary of Actual vs Projected variances

(Amounts in \$000's)

rounding differences may occur

Each month, management reviews the variance between reported premium activity and claims activity (actual reported claims payments and changes in case reserves) and the associated projections. The projection process involves many assumptions including claims reporting patterns. Actual reporting patterns vary from month-to-month, sometimes considerably. Although variances from our projections are expected, management investigates variances beyond set thresholds and responds as appropriate.

For the month of July, recorded indemnity amounts were \$53.1 million lower than projected (*allowed claims expenses are included in the table immediately above as part of reported losses, explaining why the variance in Total Reported Losses in the table shows \$53.9 million*), mainly from the Prior Accident Years with a favourable variance of \$52.3 million. We have investigated a **Servicing Carrier case reserve claims reporting difference** between trial balance and automobile statistical plan reporting with last month's (June 2020) and the current month's Participation Report (July 2020). Based on our review, **the current month's case reserves were under-reported by \$66.8 million**, due to a rejected outstanding loss file. Because Facility Association uses an ultimate loss ratio matching (IBNR booking) approach with the monthly participation results calculations (recorded activity is assumed to be offset by changes in IBNR), **there is no impact on this months' Operating Results**. We have confirmed with IBC and the Servicing Carrier that the issue has been resolved for next month's (August 2020) Participation Report.

Booking IBNR

The IBNR booking process this month allowed the nominal IBNR (i.e. before the impact of discounting and changes in provisions for adverse deviation) to vary from projected in order to offset the Prior Accident Years and Current Accident Year variances from projected for the most recent accident years back to 1994 (for accident years 1993 and earlier, IBNR is held at \$0). This is consistent with management's investigation into reported claims variances, concluding they were random and not necessarily indicative of a trend.

Effect of Quarterly Valuation

The July 2020 Participation Report does not reflect the results of an actuarial valuation update. The most

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recent valuation was as at March 31, 2020 for all jurisdictions and business segments. The actuarial valuation will be updated next as at June 30, 2020 for all jurisdictions and business segments, and the results of that valuation are anticipated to be reflected in the August 2020 Participation Report.

Management Comments

As shown in the following table, the **private passenger** annualized vehicle counts was fairly consistent with the previous year, <u>in</u>creasing by 4.8% overall in July 2020 relative to July 2019, with increases in most jurisdictions.

		2020			2019		2018
Jurisdiction	Annualized Vehicle Count	Change from Prior	% Change from Prior	Annualized Vehicle Count	Change from Prior	% Change from Prior	Annualized Vehicle Count
ON	828	37	4.7%	791	454	134.5%	337
AB	143	15	11.9%	128	(95)	(42.6%)	223
NL	1,199	73	6.5%	1,126	101	9.8%	1,025
NB	573	70	13.8%	503	(26)	(5.0%)	530
NS	686	(66)	(8.7%)	751	233	45.0%	518
PE	162	9	5.8%	153	(7)	(4.4%)	160
ΥT	11	(1)	(9.5%)	12	(6)	(32.7%)	18
NT	168	38	29.3%	130	(74)	(36.4%)	204
NU	12	(1)	(5.8%)	13	(4)	(24.4%)	17
Grand Total	3,782	175	4.8%	3,607	575	19.0%	3,032

FARM Private Passenger Written Counts (July 2020)

On a year-to-date basis, the private passenger annualized vehicle counts increased by 13.8%, largely driven by the increase in Ontario, up 1,415 vehicles (38%) and accounting for almost half of the overall increase.

FARM Private Passenger Written Counts (Year-to-date to July 2020)

		2020			2019		2018
Jurisdiction	Annualized Vehicle Count	Change from Prior	% Change from Prior	Annualized Vehicle Count	Change from Prior	% Change from Prior	Annualized Vehicle Count
ON	5,137	1,415	38.0%	3,722	1,953	110.4%	1,769
AB	1,224	294	31.6%	930	(44)	(4.5%)	974
NL	7,017	496	7.6%	6,521	473	7.8%	6,048
NB	4,031	351	9.5%	3,680	155	4.4%	3,525
NS	4,648	100	2.2%	4,547	1,777	64.1%	2,770
PE	863	93	12.1%	770	52	7.3%	718
ΥT	89	6	7.0%	84	(21)	(20.5%)	105
NT	1,158	172	17.5%	986	(211)	(17.6%)	1,197
NU	75	8	12.1%	67	(10)	(13.1%)	77
Grand Total	24,242	2,937	13.8%	21,305	4,123	24.0%	17,182

On a rolling 12-month basis to July (as shown in the following table), FARM vehicle counts are up 16.8% across all rating classes (up 22.5% for private passenger, 13.6% for non-private passenger). In particular, the non-private passenger increase in vehicle counts is mainly driven by increases in commercial vehicles, interurban vehicles (long haul trucks), and motorcycles. The increase for interurban vehicle counts has gone down due to the recent decrease in Ontario, with the majority of the decrease from fleet business.

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We have also noted the recent increase in motorcycle business (primarily in Alberta) which we are actively monitoring.

Rolling 12-month premium changes are more significant than the changes in counts (private passenger up 36.8%, non-private passenger up 23.5%, for a total increase of 27.4%). The difference in the count and premium increases reflects the more significant increases in counts in Ontario and Alberta for private passenger and changes in mix by rating class and jurisdiction for non-private passenger.

		2020 r	olling 12 to mon	th 07	% C	hange in Amou	nt	Ch	ange in Amount		2019 n	olling 12 to mon	th 07
Business Segment	FA Minor Rating Class Desc	Annualize Vehicle Count	Sum of Written Premium	AWP	Annualize Vehicle Count	Sum of Written Premium	AWP	Annualize Vehicle Count	Sum of Written Premium	AWP	Annualize Vehicle Count	Sum of Written Premium	AWP
PPV	Private Passenger (x Farmers)	41,059	128,616,567	3,133	22.5%	36.8%	11.7%	7,537	34,598,929	328	33,522	94,017,638	2,805
	Farmer	-	-	-	-	-	-	-	-	-	-	-	-
PPV Total		41,059	128,616,567	3,133	22.5%	36.8%	11.7%	7,537	34,598,929	328	33,522	94,017,638	2,805
non-PPV	Private Passenger (x Farmers)	649	600,952	926	(6.7%)	(13.4%)	(7.1%)	(47)	(92,871)	(71)	696	693,823	997
	Commercial	19,897	109,056,729	5,481	36.6%	55.9%	14.1%	5,336	39,084,760	676	14,561	69,971,969	4,805
	Interurban	7,576	95,623,579	12,623	19.9%	4.8%	(12.6%)	1,259	4,406,144	(1,819)	6,316	91,217,435	14,442
	Public Bus	1,022	4,348,185	4,255	(38.2%)	(42.3%)	(6.5%)	(632)	(3,182,301)	(298)	1,654	7,530,486	4,553
	Private Bus & Misc Public	1,416	5,692,273	4,021	(0.3%)	16.3%	16.6%	(4)	795,788	571	1,419	4,896,485	3,450
	School Bus	899	1,363,528	1,516	(16.4%)	(22.4%)	(7.2%)	(176)	(393,081)	(118)	1,075	1,756,609	1,634
	Hotel & Country Club Bus	570	1,288,207	2,260	0.8%	(3.9%)	(4.7%)	5	(52,846)	(112)	565	1,341,053	2,372
	Taxi	4,590	28,203,068	6,145	(1.2%)	32.8%	34.4%	(53)	6,967,394	1,572	4,643	21,235,674	4,573
	Funeral	2	3,417	1,709	(60.0%)	(70.6%)	(26.5%)	(3)	(8,207)	(616)	5	11,624	2,325
	Ambulance	42	176,344	4,149	27.5%	31.6%	3.2%	9	42,311	128	33	134,033	4,021
	Motorcycle	18,681	13,163,407	705	10.7%	16.4%	5.2%	1,801	1,850,690	35	16,880	11,312,717	670
	All Terrain Vehicle	9,709	4,217,305	434	9.1%	16.5%	6.6%	810	596,098	27	8,899	3,621,207	407
	Snow Vehicle	3,858	1,653,833	429	(2.9%)	0.5%	3.6%	(114)	8,001	15	3,972	1,645,832	414
	Antique	2	5,671	2,430	(44.0%)	(11.8%)	57.4%	(2)	(761)	886	4	6,432	1,544
	Motor Home	345	870,533	2,525	38.5%	45.6%	5.1%	96	272,501	123	249	598,032	2,402
	Trailer Home	-	70,847	70,847	-	850.1%	850.1%	-	63,390	63,390	-	7,457	7,457
	Garage	-	10,773,335	10,773,335	-	26.0%	26.0%	-	2,221,638	2,221,638	-	8,551,697	8,551,697
	Non-Owned	-	446,763	446,763	-	44.4%	44.4%	-	137,281	137,281	-	309,482	309,482
	Drivers Policy	88	128,148	1,452	34.6%	58.4%	17.7%	23	47,248	218	66	80,900	1,234
non-PPV Tot	al	69,346	277,686,124	4,004	13.6%	23.5%	8.7%	8,308	52,763,177	319	61,039	224,922,947	3,685
TOTAL		110,405	406,302,691	3,680	16.8%	27.4%	9.1%	15,844	87,362,106	307	94,561	318,940,585	3,373

FARM Vehicle Counts and Written Premium – Rolling 12-months to July 2020

Should you require any further information, please call Aidan Chen, AVP Data & Analytics at (416) 863-1750 x4804.

Saskia Matheson President & CEO

Related link:

<u>FARM July 2020 Participation Report – Actuarial Highlights</u> *For additional details on Actual vs Projected variances, IBNR, and valuation (if applicable)

FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS BY MONTH Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020 (thousands of dollars)

	lanuary	February	March	April	Мау	June	huby	CY2020 YTD	12 Months Updated Projections	CY2019 12 Months Actual
UNDERWRITING REVENUE:	January	rebruary	Warch	April	wiay	Julie	July		Frojections	Actual
PREMIUMS WRITTEN	\$38,815	\$29,715	\$39,160	\$11,893	\$38,359	\$42,287	\$40,788	\$241,017	\$409,495	\$372,967
CHANGE IN UNEARNED PREMIUMS	-4,450	364	-5,702	17,183	-8,623	-12,344	-7,951	-21,523	-23,864	-49,022
NET PREMIUMS EARNED	\$34,365	\$30,079	\$33,458	\$29,076	\$29,736	\$29,943	\$32,837	\$219,494	\$385,631	\$323,945
CLAIMS INCURRED PRIOR ACCIDENT YEARS										
UNDISCOUNTED	2,394	-3,629	7,887	-81	5,957	-33	-58	12,437	12,436	14,991
EFFECT OF DISCOUNTING	-773	-556	-856	-735	9,863	-1,392	-1,008	4,543	246	924
DISCOUNTED	1,621	-4,185	7,031	-816	15,820	-1,425	-1,066	16,980	12,682	15,915
CURRENT ACCIDENT YEAR										
UNDISCOUNTED	20,592	19,677	19,356	18,671	16,845	18,719	20,467	134,327	238,155	214,321
EFFECT OF DISCOUNTING	1,488	1,261	830	928	2,673	1,164	1,383	9,727	16,679	11,261
DISCOUNTED	22,080	20,938	20,186	19,599	19,518	19,883	21,850	144,054	254,834	225,582
CLAIMS INCURRED	\$23,701	\$16,753	\$27,217	\$18,783	\$35,338	\$18,458	\$20,784	\$161,034	\$267,516	\$241,497
UNDERWRITING EXPENSES										
OPERATING & SERVICE FEES	3,980	3,082	4,101	1,178	3,954	4,354	4,205	24,854	42,204	38,519
AGENTS COMMISSIONS	3,082	2,124	2,769	1,284	3,062	3,335	3,232	18,888	31,979	28,514
DRIVER RECORD ABSTRACTS	286	271	206	372	530	318	472	2,455	4,671	3,532
BAD DEBTS	-3	-2	-2	0	-3	-2	0	-12	-10	-148
PREMIUM DEFICIENCY/(DPAC)										
UNDISCOUNTED	-361	83	-381	1,149	-641	-930	-581	-1,662	-1,901	-3,571
EFFECT OF DISCOUNTING	2	3	-52	0	0	0	0	-47	-47	-460
DISCOUNTED UNDERWRITING EXPENSES	<u>-359</u> \$6,986	<u>86</u> \$5,561	<u>-433</u> \$6,641	1,149 \$3,983	<u>-641</u> \$6,902	<u>-930</u> \$7,075	<u>-581</u> \$7,328	<u>-1,709</u> \$44,476	<u>-1,948</u> \$76,896	<u>-4,031</u> \$66,386
NET UNDERWRITING GAIN (LOSS)	\$3,678	\$7,765	-\$400	\$6,310	-\$12,504	\$4,410	\$4,725	\$13,984	\$41,219	\$16,062
ADMINISTRATIVE EXPENSES	398	623	419	506	482	518	485	3,431	8,042	6,286
PREMIUM FINANCE FEE	-13	-12	-13	-12	-12	-11	-12	-85	-77	-130
INVESTMENT INCOME	119	121	75	30	30	27	23	425	570	1,208
OPERATING RESULTS	\$3,386	\$7,251	-\$757	\$5,822	-\$12,968	\$3,908	\$4,251	\$10,893	\$33,670	\$10,854
RATIOS: Claims & Adj Expenses Incurred (Earned)										
Prior Accident Years	4.7%	-13.9%	21.0%	-2.8%	53.2%	-4.8%	-3.2%	7.7%	3.3%	4.9%
Current Accident Year	64.3%	69.6%	60.3%	67.4%	65.6%	66.4%	66.5%	65.6%	66.1%	69.6%
All Accident Years Combined	69.0%	55.7%	81.3%	64.6%	118.8%	61.6%	63.3%	73.3%	69.4%	74.5%
Underwriting & Admin Exp.(Earned)	21.5%	20.6%	21.1%	15.4%	24.8%	25.4%	23.8%	21.8%	22.0%	22.4%
COMBINED OPERATING RATIO	90.5%	76.3%	102.4%	80.0%	143.6%	87.0%	87.1%	95.1%	91.4%	96.9%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

FACILITY ASSOCIATION RESIDUAL MARKET - ALL JURISDICTIONS Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020

(thousands of dollars)

(12 Months	CY2019
	Alberta	Ontario	NS	PEI	NB	NFLD & LAB	Yukon	NWT	Nunavut	Total	Updated Projections	12 Months Actual
UNDERWRITING REVENUE:				<u> </u>								
PREMIUMS WRITTEN	\$79,019	\$88,184	\$25,678	\$3,612	\$19,267	\$20,258	\$1,436	\$2,984	\$579	\$241,017	\$409,495	\$372,967
CHANGE IN UNEARNED PREMIUMS	-8,190	-5,853	-3,553	-155	-2,401	-776	-263	-334	2	-21,523	-23,864	-49,022
NET PREMIUMS EARNED	\$70,829	\$82,331	\$22,125	\$3,457	\$16,866	\$19,482	\$1,173	\$2,650	\$581	\$219,494	\$385,631	\$323,945
CLAIMS INCURRED												
PRIOR ACCIDENT YEARS												
UNDISCOUNTED	10,880	3,752	-3,714	-438	1,174	1,855	-626	-284	-162	12,437	12,436	14,991
EFFECT OF DISCOUNTING	1,329	2,193	-50	133	537	360	8	29	4	4,543	246	924
DISCOUNTED	12,209	5,945	-3,764	-305	1,711	2,215	-618	-255	-158	16,980	12,682	15,915
CURRENT ACCIDENT YEAR												
UNDISCOUNTED	44,312	44,195	14,898	2,254	11,887	14,425	723	1,408	225	134,327	238,155	214,321
EFFECT OF DISCOUNTING	2,821	3,768	1,044	160	817	962	54	84	17	9,727	16,679	11,261
DISCOUNTED	47,133 \$59,342	47,963 \$53,908	15,942 \$12,178	2,414 \$2,109	12,704 \$14,415	15,387 \$17,602	<u>777</u> \$159	1,492 \$1,237	242 \$84	144,054 \$161,034	254,834 \$267,516	225,582 \$241,497
	\$J9,342	\$33,900	\$12,170	\$2,109	\$14,413	\$17,00Z	\$109	\$1,23 <i>1</i>	404	\$101,034	\$207,510	əz41,497
											10.001	~~ ~ ~ ~
OPERATING & SERVICE FEES	7,901	9,523 5.741	2,568	362 329	1,927 1.776	2,073	144	298 284	58	24,854	42,204	38,519
AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS	6,377 455	5,741 254	2,246 729	329 134	457	1,962 375	124 7	284 44	49 0	18,888 2,455	31,979 4,671	28,514 3,532
BAD DEBTS	455	254	-1	0	457	-12	0	-1	0	-12	-10	-148
	-	0		Ŭ	Ū		Ũ		Ũ			110
PREMIUM DEFICIENCY/(DPAC)	-665	-353	-298	-11	-209	-73	-23	-30	0	-1.662	-1.901	-3,571
UNDISCOUNTED EFFECT OF DISCOUNTING	COO- 0	-353	-298 -47	-11-0	-209 0	-73	-23 0	-30	0 0	-1,002	-1,901 -47	-3,571 -460
DISCOUNTED	-665	-353	-345	-11	-209	-73	-23	-30	0	-1.709	-1.948	-4.031
	\$14,070	\$15,165	\$5,197	\$814	\$3,951	\$4,325	\$252	\$595	\$107	\$44,476	\$76,896	\$66,386
- NET UNDERWRITING GAIN (LOSS)	-\$2,583	\$13,258	\$4,750	\$534	-\$1,500	-\$2,445	\$762	\$818	\$390	\$13,984	\$41,219	\$16,062
ADMINISTRATIVE EXPENSES	959	1,140	384	120	294	303	77	88	66	3,431	8,042	6,286
PREMIUM FINANCE FEE	-25	-39	-8	0	-5	-8	0	0	0	-85	-77	-130
INVESTMENT INCOME	126	154	44	9	38	48	2	3	1	425	570	1,208
OPERATING RESULTS	-\$3,441	\$12,233	\$4,402	\$423	-\$1,761	-\$2,708	\$687	\$733	\$325	\$10,893	\$33,670	\$10,854
D.4.7100												
RATIOS:												
Claims & Adj Expenses Incurred (Earned) Prior Accident Years	17.2%	7.2%	-17.0%	-8.8%	10.1%	11.4%	-52.7%	-9.6%	-27.2%	7.7%	3.3%	4.9%
Current Accident Year	66.5%	58.3%	72.1%	-0.0 <i>%</i> 69.8%	75.3%	79.0%	-52.7 % 66.2%	-9.0% 56.3%	41.7%	65.6%	66.1%	4.9 <i>%</i> 69.6%
All Accident Years Combined	83.7%	65.5%	55.1%	61.0%	85.4%	90.4%	13.5%	46.7%	14.5%	73.3%	69.4%	74.5%
Underwriting & Admin Exp.(Earned)	21.2%	19.8%	25.2%	27.0%	25.2%	23.8%	28.0%	25.8%	29.8%	21.8%	22.0%	22.4%
COMBINED OPERATING RATIO	104.9%	85.3%	80.3%	88.0%	110.6%	114.2%	41.5%	72.5%	44.3%	95.1%	91.4%	96.9%
	104.370	00.070	00.570	00.070	110.070	114.270	41.570	12.5%	44.5%	33.170	51.470	30.370

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

FACILITY ASSOCIATION RESIDUAL MARKET - ALBERTA

Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020

(thousands of dollars)

(12 Months	CY2019
	January	February	March	April	Мау	June	July	CY2020 YTD	Updated Projections	12 Months Actual
				<u> </u>		<u></u>				<u></u>
PREMIUMS WRITTEN CHANGE IN UNEARNED PREMIUMS	\$17,167 - <mark>4,415</mark>	\$8,069 1,657	\$12,538 -1, <mark>834</mark>	\$5,102 4,256	\$11,971 -2,849	\$12,086 - <mark>3,043</mark>	\$12,086 -1,962	\$79,019 - <mark>8,190</mark>	\$134,058 -10,829	\$114,601 - <mark>8,283</mark>
NET PREMIUMS EARNED	\$12,752	\$9,726	\$10,704	\$9,358	\$9,122	\$9,043	\$10,124	\$70,829	\$123,229	\$106,318
CLAIMS INCURRED PRIOR ACCIDENT YEARS										
UNDISCOUNTED	1,900	-636	7,148	-79	2,562	-11	-4	10,880	10,880	10,587
EFFECT OF DISCOUNTING	-298	-146	523	-294	2,775	-769	-462	1,329	177	873
DISCOUNTED	1,602	-782	7,671	-373	5,337	-780	-466	12,209	11,057	11,460
CURRENT ACCIDENT YEAR	0.000	0.040	7 000	0.005	0.400	5 000	0.047	44.040	70 700	00.044
UNDISCOUNTED EFFECT OF DISCOUNTING	6,322 414	6,016 325	7,083 313	6,205 264	6,106 861	5,933 318	6,647 326	44,312 2,821	78,780 4,706	68,811 2,997
DISCOUNTED	6,736	6,341	7,396	6,469	6,967	6,251	6,973	47,133	83,486	71,808
CLAIMS INCURRED	\$8,338	\$5,559	\$15,067	6,096	12,304	5,471	6,507	\$59,342	\$94,543	\$83,268
UNDERWRITING EXPENSES										
OPERATING & SERVICE FEES	1,717	807	1,255	510	1,196	1,208	1,208	7,901	13,404	11,461
AGENTS COMMISSIONS	1,410	652	1,009	398	933	988	987	6,377	10,888	8,936
DRIVER RECORD ABSTRACTS	39 1	43 1	68	89	93	69 0	54 0	455	1,140 3	798 - <mark>69</mark>
BAD DEBTS	I	I	-1	I	0	0	0	2	3	-09
PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED	-365	111	-143	346	-219	-240	-155	-665	-885	-484
EFFECT OF DISCOUNTING	-303	0	-143	0	-219	-240	-155	-005	-005	-404
DISCOUNTED	-365	111	-143	346	-219	-240	-155	-665	-885	-484
UNDERWRITING EXPENSES	\$2,802	\$1,614	\$2,188	\$1,344	\$2,003	\$2,025	\$2,094	\$14,070	\$24,550	\$20,642
NET UNDERWRITING GAIN (LOSS)	\$1,612	\$2,553	-\$6,551	\$1,918	-\$5,185	\$1,547	\$1,523	-\$2,583	\$4,136	\$2,408
ADMINISTRATIVE EXPENSES	185	183	119	162	32	151	127	959	2,463	1,771
PREMIUM FINANCE FEE	-5	-3	-4	-4	-3	-3	-3	-25	-23	-36
INVESTMENT INCOME	32	36	21	11	11	8	7	126	165	353
OPERATING RESULTS	\$1,454	\$2,403	-\$6,653	\$1,763	-\$5,209	\$1,401	\$1,400	-\$3,441	\$1,815	\$954
AVERAGE YTD OPERATING RESULT	\$1,454	\$1,929	-\$932	-\$258	-\$1,248	-\$807	-\$492	-\$492	\$151	\$80
RATIOS: Claims & Adj Expenses Incurred (Earned)										
Prior Accident Years	12.6%	-8.0%	71.7%	-4.0%	58.5%	-8.6%	-4.6%	17.2%	9.0%	10.8%
Current Accident Year	52.8%	65.2%	69.1%	69.1%	76.4%	69.1%	68.9%	66.5%	67.7%	67.5%
All Accident Years Combined	65.4%	57.2%	140.8%	65.1%	134.9%	60.5%	64.3%	83.7%	76.7%	78.3%
Underwriting & Admin Exp.(Earned)	23.4%	18.5%	21.6%	16.1%	22.3%	24.1%	21.9%	21.2%	21.9%	21.1%
COMBINED OPERATING RATIO	88.8%	75.7%	162.4%	81.2%	157.2%	84.6%	86.2%	104.9%	98.6%	99.4%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 FACILITY ASSOCIATION RESIDUAL MARKET - ONTARIO Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020 (thousands of dollars)

									12 Months	CY2019
	January	February	March	April	May	June	July	CY2020 YTD	Updated Projections	12 Months Actual
UNDERWRITING REVENUE: PREMIUMS WRITTEN	\$12,025	\$13,847	\$17,321	-\$1,441	\$14,822	\$15,837	\$15,773	\$88,184	\$150,617	\$146,703
CHANGE IN UNEARNED PREMIUMS	-175	-2,417	-4,152	12,143	-3,414	-4,516	-3,322	-5,853	-5,918	-28,619
NET PREMIUMS EARNED	\$11,850	\$11,430	\$13,169	\$10,702	\$11,408	\$11,321	\$12,451	\$82,331	\$144,699	\$118,084
CLAIMS INCURRED PRIOR ACCIDENT YEARS										
UNDISCOUNTED	237	-2,713	2,317	-2	3,979	-11	-55	3,752	3,754	4,386
EFFECT OF DISCOUNTING	-277	-294	-243	-151	3,757	-343	-256	2,193	527	667
DISCOUNTED	-40	-3,007	2,074	-153	7,736	-354	-311	5,945	4,281	5,053
CURRENT ACCIDENT YEAR UNDISCOUNTED	7,422	7,182	5,749	6,048	4,961	6,126	6,707	44,195	77,923	68,258
EFFECT OF DISCOUNTING	628	580	270	389	904	458	539	3,768	6,742	4,395
DISCOUNTED	8,050	7,762	6,019	6,437	5,865	6,584	7,246	47,963	84,665	72,653
CLAIMS INCURRED	\$8,010	\$4,755	\$8,093	\$6,284	\$13,601	\$6,230	\$6,935	\$53,908	\$88,946	\$77,706
UNDERWRITING EXPENSES										
OPERATING & SERVICE FEES	1,299	1,495	1,869	-154	1,601	1,710	1,703	9,523	16,266	15,842
AGENTS COMMISSIONS	803	769	896	79	1,044	1,062	1,088	5,741	9,541	9,196
DRIVER RECORD ABSTRACTS BAD DEBTS	26 0	26 0	22 0	40 0	65 1	23 -1	52 0	254 0	593 0	345 -86
	0	0	0	0	I	-1	0	0	0	-00-
PREMIUM DEFICIENCY/(DPAC)	0	4.40	057	754	000	070	004	050	057	4 70 4
UNDISCOUNTED EFFECT OF DISCOUNTING	- <mark>9</mark> 0	-149 0	-257 0	751 0	-209 0	-276 0	-204 0	-353 0	-357	-1,724 0
DISCOUNTED	-9	-149	-257	751	-209	-276	-204	-353	-357	-1,724
UNDERWRITING EXPENSES	\$2,119	\$2,141	\$2,530	\$716	\$2,502	\$2,518	\$2,639	\$15,165	\$26,043	\$23,573
NET UNDERWRITING GAIN (LOSS)	\$1,721	\$4,534	\$2,546	\$3,702	-\$4,695	\$2,573	\$2,877	\$13,258	\$29,710	\$16,805
ADMINISTRATIVE EXPENSES	105	285	183	63	255	80	169	1,140	2,877	2,347
PREMIUM FINANCE FEE	-6	-7	-7	-2	-6	-5	-6	-39	-32	-61
INVESTMENT INCOME	44	43	29	10	9	10	9	154	207	441
OPERATING RESULTS	\$1,654	\$4,285	\$2,385	\$3,647	-\$4,947	\$2,498	\$2,711	\$12,233	\$27,008	\$14,838
AVERAGE YTD OPERATING RESULT	\$1,654	\$2,970	\$2,775	\$2,993	\$1,405	\$1,587	\$1,748	\$1,748	\$2,251	\$1,237
RATIOS: Claims & Adj Expenses Incurred (Earned)										
Prior Accident Years	-0.3%	-26.3%	15.7%	-1.4%	67.8%	-3.1%	-2.5%	7.2%	3.0%	4.3%
Current Accident Year	67.9%	67.9%	45.7%	60.1%	51.4%	58.2%	58.2%	58.3%	58.5%	61.5%
All Accident Years Combined	67.6%	41.6%	61.4%	58.7%	119.2%	55.1%	55.7%	65.5%	61.5%	65.8%
Underwriting & Admin Exp.(Earned)	18.8%	21.2%	20.6%	7.3%	24.2%	22.9%	22.6%	19.8%	20.0%	22.0%
COMBINED OPERATING RATIO	86.4%	62.8%	82.0%	66.0%	143.4%	78.0%	78.3%	85.3%	81.5%	87.8%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 FACILITY ASSOCIATION RESIDUAL MARKET - NOVA SCOTIA Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020 (thousands of dollars)

				A . 11	M			CY2020	12 Months Updated	CY2019 12 Months
UNDERWRITING REVENUE:	January	February	March	April	May	June	July	YTD	Projections	Actual
PREMIUMS WRITTEN	\$3,617	\$3,146	\$3,291	\$3,253	\$3,436	\$4,317	\$4,618	\$25,678	\$42,837	\$35,559
CHANGE IN UNEARNED PREMIUMS	-432	-194	-139	-151	-336	-1,161	-1,140	-3,553	-3,401	-6,000
NET PREMIUMS EARNED	\$3,185	\$2,952	\$3,152	\$3,102	\$3,100	\$3,156	\$3,478	\$22,125	\$39,436	\$29,559
CLAIMS INCURRED PRIOR ACCIDENT YEARS										
UNDISCOUNTED	101	77	-2,424	-2	-1,462	-4	0	-3,714	-3,715	-907
EFFECT OF DISCOUNTING	-33	-18	-427	-48	597	-66	-55	-50	-315	-165
DISCOUNTED	68	59	-2,851	-50	-865	-70	-55	-3,764	-4,030	-1,072
CURRENT ACCIDENT YEAR										
UNDISCOUNTED EFFECT OF DISCOUNTING	2,337 160	2,252 140	1,984 95	2,223 87	1,615 267	2,135 130	2,352 165	14,898 1,044	26,603 1,753	23,331 1,211
DISCOUNTED	2,497	2,392	95 2,079	2,310	1,882	2,265	2,517	15,942	28,356	24,542
CLAIMS INCURRED	\$2,565	\$2,451	-\$772	\$2,260	\$1,017	\$2,195	\$2,462	\$12,178	\$24,326	\$23,470
			<u> </u>	<u> </u>	<u> </u>	<u> </u>				
UNDERWRITING EXPENSES OPERATING & SERVICE FEES	362	314	329	325	344	432	462	2,568	4,282	3,555
AGENTS COMMISSIONS	308	262	290	296	320	382	388	2,246	3,820	3,226
DRIVER RECORD ABSTRACTS	96	70	68	100	135	108	152	729	1,492	951
BAD DEBTS	0	0	0	0	-1	0	0	-1	-1	-29
PREMIUM DEFICIENCY/(DPAC)										
UNDISCOUNTED	-37	-6	-12	-16	-35	-103	-89	-298	-298	-790
EFFECT OF DISCOUNTING	2	3	-52	0	0	0	0	-47	-47	-187
DISCOUNTED	-35	-3	-64	-16	-35	-103	-89	-345	-345	-977
UNDERWRITING EXPENSES	\$731	\$643	\$623	\$705	\$763	\$819	\$913	\$5,197	\$9,248	\$6,726
NET UNDERWRITING GAIN (LOSS)	-\$111	-\$142	\$3,301	\$137	\$1,320	\$142	\$103	\$4,750	\$5,862	-\$637
ADMINISTRATIVE EXPENSES	35	73	30	87	31	74	54	384	859	623
PREMIUM FINANCE FEE	-1	-1	-1	-2	-1	-1	-1	-8	-7	-12
INVESTMENT INCOME	13	14	9	2	2	2	2	44	59	106
OPERATING RESULTS	-\$134	-\$202	\$3,279	\$50	\$1,290	\$69	\$50	\$4,402	\$5,055	-\$1,166
AVERAGE YTD OPERATING RESULT	-\$134	-\$168	\$981	\$748	\$857	\$725	\$629	\$629	\$421	-\$97
RATIOS:										
Claims & Adj Expenses Incurred (Earned)	a 404	a aa <i>i</i>	22 5 2 1	4.004	07.00/	a aa <i>i</i>	4.004		40.004	
Prior Accident Years	2.1% 78.4%	2.0% 81.0%	-90.5% 66.0%	-1.6% 74.5%	-27.9% 60.7%	-2.2%	-1.6%	-17.0%	-10.2%	-3.6%
Current Accident Year All Accident Years Combined	78.4% 80.5%	81.0%	-24.5%	74.5% 72.9%	60.7% 32.8%	71.8% 69.6%	72.4% 70.8%	72.1% 55.1%	71.9% 61.7%	83.0% 79.4%
Underwriting & Admin Exp.(Earned)	24.1%	24.3%	20.7%	25.5%	25.6%	28.3%	27.8%	25.2%	25.6%	24.9%
			-3.8%						87.3%	
	104.6%	107.3%	-3.0%	98.4%	58.4%	97.9%	98.6%	80.3%	07.3%	104.3%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facilty Association premium dollars invested directly by members.

Rounding Difference may apply

FACILITY ASSOCIATION RESIDUAL MARKET - PRINCE EDWARD ISLAND Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020 (thousands of dollars)

(thousands of dollars)	January	February	March	April	Мау	June	July	CY2020 YTD	12 Months Updated Projections	CY2019 12 Months Actual
UNDERWRITING REVENUE:										
PREMIUMS WRITTEN CHANGE IN UNEARNED PREMIUMS	\$578	\$243 232	\$480	\$513	\$499	\$631	\$668	\$3,612	\$6,473	\$5,865 - <mark>650</mark>
	<u>-58</u> \$520	\$475	<u>28</u> \$508	<u>-12</u> \$501	<u>-67</u> \$432	<u>-143</u> \$488	<u>-135</u> \$533	<u>-155</u> \$3,457	<u>-352</u> \$6,121	\$5,215
CLAIMS INCURRED PRIOR ACCIDENT YEARS			<u> </u>							
UNDISCOUNTED EFFECT OF DISCOUNTING	14 -5	54 3	-583 -129	17 -2	59 255	1 17	0 -6	-438 133	-440	381 - <mark>53</mark>
DISCOUNTED	- - 9	3 57	-129 -712	-2 15	255 314	17	-0 -6	-305	46 -394	-53 328
CURRENT ACCIDENT YEAR UNDISCOUNTED	334	312	322	315	300	320	351	2,254	4,010	3,685
EFFECT OF DISCOUNTING	24	17	16	20	45	6	32	160	313	215
DISCOUNTED CLAIMS INCURRED	<u>358</u> \$367	329 \$386	<u>338</u> - \$374	<u>335</u> \$350	345 \$659	<u>326</u> \$344	383 \$377	2,414 \$2,109	4,323 \$3,929	3,900 \$4,228
UNDERWRITING EXPENSES										
OPERATING & SERVICE FEES	58	25	48	51	50	63	67	362	650	585
AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS	51 15	25 13	43 8	46 21	45 36	58 14	61 27	329 134	596 228	545 242
BAD DEBTS	0	0	0	0	0	0	0	0	0	41
PREMIUM DEFICIENCY/(DPAC)	5		0	0	_	10	40		20	
UNDISCOUNTED EFFECT OF DISCOUNTING	-5 0	21 0	3 0	0	-5 0	-12 0	-13 0	-11 0	-30 0	-60 0
DISCOUNTED	-5	21	3	0	-5	-12	-13	-11	-30	-60
UNDERWRITING EXPENSES	\$119	\$84	\$102	\$118	\$126	\$123	\$142	\$814	\$1,444	\$1,353
NET UNDERWRITING GAIN (LOSS)	\$34	\$5	\$780	\$33	-\$353	\$21	\$14	\$534	\$748	-\$366
ADMINISTRATIVE EXPENSES	9	10	9	25	19	26	22	120	187	171
PREMIUM FINANCE FEE	0	0	0	0	0	0	0	0	-1	0
INVESTMENT INCOME	2	3	2	0	1	1	0	9_	12	27
OPERATING RESULTS	\$27	-\$2	\$773	\$8	-\$371	-\$4	-\$8	\$423	\$572	-\$510
AVERAGE YTD OPERATING RESULT	\$27	\$13	\$266	\$202	\$87	\$72	\$60	\$60	\$48	-\$43
RATIOS: Claims & Adj Expenses Incurred (Earned)										
Prior Accident Years	1.7%	12.0%	-140.2%	3.0%	72.7%	3.7%	-1.1%	-8.8%	-6.4%	6.3%
Current Accident Year	68.8%	69.3%	66.5%	66.9%	79.9%	66.8%	71.9%	69.8%	70.6%	74.8%
All Accident Years Combined Underwriting & Admin Exp.(Earned)	70.5% 24.6%	81.3% 19.8%	-73.7% 21.9%	69.9% 28.5%	152.6% 33.6%	70.5% 30.5%	70.8% 30.8%	61.0% 27.0%	64.2% 26.6%	81.1% 29.2%
e i i i i										
COMBINED OPERATING RATIO	95.1%	101.1%	-51.8%	98.4%	186.2%	101.0%	101.6%	88.0%	90.8%	110.3%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 FACILITY ASSOCIATION RESIDUAL MARKET - NEW BRUNSWICK

Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020

(thousands of dollars) CY2020 12 Months CY2019 CY2020 Updated 12 Months January February March April May June July YTD Projections Actual UNDERWRITING REVENUE: PREMIUMS WRITTEN \$2,667 \$1,670 \$2,057 \$2,347 \$3,322 \$3,977 \$3,227 \$19,267 \$32,756 \$28,610 CHANGE IN UNEARNED PREMIUMS -227 600 367 -87 -961 -1.503 -590 -2.401-2.415 -2.307 NET PREMIUMS EARNED \$2,440 \$2,270 \$2,424 \$2,260 \$2,361 \$2,474 \$2,637 \$16,866 \$30,341 \$26,303 CLAIMS INCURRED PRIOR ACCIDENT YEARS UNDISCOUNTED 38 -47 1.523 -3 -334 -5 2 1.174 1.173 -2.973EFFECT OF DISCOUNTING -43 -62 -82 976 -168 -76 -8 537 71 -422 -85 DISCOUNTED -5 -109 1,515 642 -173 -74 1.244 -3.395 1.711 CURRENT ACCIDENT YEAR UNDISCOUNTED 1,710 1,602 1,685 1,595 1,689 1,747 1,859 21,392 20,134 11,887 EFFECT OF DISCOUNTING 111 78 41 64 291 90 142 817 1,325 932 DISCOUNTED 1,821 1,680 1,726 1,659 1,980 1,837 2,001 12,704 22,717 21,066 \$1,571 \$3,241 \$1,574 CLAIMS INCURRED \$1,816 \$2,622 \$1,664 \$1,927 \$14,415 \$23,961 \$17,671 UNDERWRITING EXPENSES **OPERATING & SERVICE FEES** 267 167 206 235 332 397 323 3,278 2,881 1,927 207 213 302 349 AGENTS COMMISSIONS 247 167 291 1,776 3,053 2,671 DRIVER RECORD ABSTRACTS 56 62 21 64 92 58 104 457 622 575 BAD DEBTS 0 0 0 0 0 0 0 0 0 -23 UNDISCOUNTED -22 49 27 -5 -81 -129 -48 -209 -232 -213 0 0 EFFECT OF DISCOUNTING 0 0 0 0 0 0 0 0 DISCOUNTED -22 49 27 -81 -129 -48 -209 232 -213 -5 UNDERWRITING EXPENSES \$548 \$445 \$461 \$507 \$645 \$675 \$670 \$3,951 \$6,721 \$5,891 NET UNDERWRITING GAIN (LOSS) \$76 \$254 -\$1,278 \$179 -\$906 \$135 \$40 -\$1,500 -\$341 \$2,741 ADMINISTRATIVE EXPENSES 28 33 21 64 44 64 40 294 668 512 PREMIUM FINANCE FEE 0 0 0 -2 -1 -1 -1 -5 -5 -9 2 INVESTMENT INCOME 11 11 6 3 3 2 38 52 103 \$<u>72</u> **OPERATING RESULTS** \$59 -\$948 \$1 -\$962 \$232 -\$1,293 \$116 -\$1,761 \$2,323 AVERAGE YTD OPERATING RESULT \$59 -\$222 \$146 -\$334 -\$367 -\$294 -\$252 -\$252 -\$80 \$194 RATIOS: Claims & Adi Expenses Incurred (Earned) Prior Accident Years -0.2% 62.5% -3.8% 27.2% -7.0% 4.1% -12.9% -4.8% -2.8% 10.1% Current Accident Year 74.6% 74.0% 71.2% 73.4% 83.9% 74.3% 75.9% 75.3% 74.9% 80.1% 74.4% 69.2% 133.7% 69.6% 111.1% 67.3% 73.1% 85.4% 79.0% 67.2% All Accident Years Combined Underwriting & Admin Exp. (Earned) 23.6% 21.1% 19.9% 25.3% 29.2% 29.9% 26.9% 25.2% 24.4% 24.3% COMBINED OPERATING RATIO 98.0% 90.3% 153.6% 94.9% 140.3% 97.2% 100.0% 110.6% 103.4% 91.5%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

FACILITY ASSOCIATION RESIDUAL MARKET - NEWFOUNDLAND & LABRADOR Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020 (thousands of dollars)

(thousands of dollars)	January	February	March	April	Мау	June	July	CY2020 YTD	12 Months Updated Projections	CY2019 12 Months Actual
UNDERWRITING REVENUE:										
	\$1,966 899	\$2,334 325	\$2,673	\$1,766 824	\$3,660	\$4,279	\$3,580	\$20,258	\$35,073	\$34,533
CHANGE IN UNEARNED PREMIUMS NET PREMIUMS EARNED	\$99 \$2,865	<u>325</u> \$2,659	<u>184</u> \$2,857	\$24 \$2,590	<u>-919</u> \$2,741	<u>-1,496</u> \$2,783	<u>-593</u> \$2,987	<u>-776</u> \$19,482	<u>-776</u> \$34,297	- <u>3,235</u> \$31,298
CLAIMS INCURRED PRIOR ACCIDENT YEARS										
UNDISCOUNTED EFFECT OF DISCOUNTING	23 -114	-169 -26	556 - <mark>488</mark>	-3 -153	1,449 1,350	-1 -61	0 -148	1,855 360	1,857 -247	4,426 3
DISCOUNTED	-114 -91	-20	68	-156	2,799	-62	-148	2,215	1,610	4,429
CURRENT ACCIDENT YEAR UNDISCOUNTED	2,142	2,002	2,202	1,972	1,833	2,062	2,212	14,425	25,439	25,969
EFFECT OF DISCOUNTING	128	105	88	93	263	134	151	962	1,589	1,297
DISCOUNTED	2,270	2,107	2,290	2,065	2,096	2,196	2,363	15,387	27,028	27,266
CLAIMS INCURRED	\$2,179	\$1,912	\$2,358	\$1,909	\$4,895	\$2,134	\$2,215	\$17,602	\$28,638	\$31,695
UNDERWRITING EXPENSES OPERATING & SERVICE FEES	197	234 208	314 252	176	366	428	358	2,073	3,556	3,484 3,279
AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS	186 48	208	252 14	215 54	357 102	402 41	342 83	1,962 375	3,371 494	3,279 533
BAD DEBTS	-3	- 3	-1	-1	-3	-1	0	-12	-11	54
PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED	83	43	16	54	-86	-129	-54	-73	-82	-310
EFFECT OF DISCOUNTING	0	45 0	0	0	0	0	0	0	0	-273
DISCOUNTED	83	43	16	54	-86	-129	-54	-73	-82	-583
UNDERWRITING EXPENSES	\$511	\$515	\$595	\$498	\$736	\$741	\$729	\$4,325	\$7,328	\$6,767
NET UNDERWRITING GAIN (LOSS)	\$175	\$232	-\$96	\$183	-\$2,890	-\$92	\$43	-\$2,445	-\$1,669	-\$7,164
ADMINISTRATIVE EXPENSES	17	36	32	55	51	68	44	303	708	604
PREMIUM FINANCE FEE	-1	-1	-1	-2	-1	-1	-1	-8	-7	-12
INVESTMENT INCOME	14	12	7	4	4	4	3	48	64	151
OPERATING RESULTS	\$171	\$207	-\$122	\$130	-\$2,938	-\$157	\$1	-\$2,708	-\$2,320	-\$7,629
AVERAGE YTD OPERATING RESULT	\$171	\$189	\$85	\$97	-\$510	-\$452	-\$387	-\$387	-\$193	-\$636
RATIOS: Claims & Adj Expenses Incurred (Earned)										
Prior Accident Years	-3.2%	-7.3%	2.4%	-6.0%	102.1%	-2.2%	-5.0%	11.4%	4.7%	14.2%
Current Accident Year All Accident Years Combined	79.2% 76.0%	79.2% 71.9%	80.2% 82.6%	79.7% 73.7%	76.5% 178.6%	78.9% 76.7%	79.1% 74.1%	79.0% 90.4%	78.8% 83.5%	87.1% 101.3%
Underwriting & Admin Exp.(Earned)	76.0% 18.4%	20.7%	82.6% 21.9%	21.4%	28.7%	29.1%	74.1% 25.9%	90.4% 23.8%	23.4%	23.6%
	94.4%	92.6%	104.5%	95.1%	207.3%	105.8%	100.0%	114.2%	106.9%	124.9%
COMDINED OF ERATING RATIO	34.470	92.0%	104.3%	93.1%	201.3%	103.0%	100.0%	114.270	100.9%	124.9%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 FACILITY ASSOCIATION RESIDUAL MARKET - YUKON

Operating Results for the 7 months ended July 31, 2020 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 07/2020

(thousands of dollars)

	January	February	March	April	Мау	June	July	CY2020 YTD	12 Months Updated Projections	CY2019 12 Months Actual
UNDERWRITING REVENUE: PREMIUMS WRITTEN	\$118	\$50	\$167	\$103	\$250	\$432	\$316	\$1,436	\$2,156	\$2,051
CHANGE IN UNEARNED PREMIUMS	58	94	10	53	- <u>95</u>	-258	-125	-263	- <u>98</u>	φ2,051 -79
NET PREMIUMS EARNED	\$176	\$144	\$177	\$156	\$155	\$174	\$191	\$1,173	\$2,058	\$1,972
CLAIMS INCURRED PRIOR ACCIDENT YEARS UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED	3 0 3	22 -3 19	-508 -34 -542	-1 1 0	-140 46 -94	-2 0 -2	0 -2 -2	-626 8 -618	-626 -12 -638	247 36 283
CURRENT ACCIDENT YEAR UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED CLAIMS INCURRED	109 8 <u>117</u> \$120	100 7 <u>107</u> \$126	109 1 <u>110</u> - \$432	99 7 <u>106</u> \$106	75 13 <u>88</u> - \$6	113 6 <u>119</u> \$117	118 12 <u>130</u> \$128	723 54 <u>777</u> \$159	1,255 81 <u>1,336</u> \$698	1,177 68 <u>1,245</u> \$1,528
UNDERWRITING EXPENSES OPERATING & SERVICE FEES AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS BAD DEBTS	12 9 1 0	5 6 2 0	17 16 1 0	10 10 1 0	25 22 1 0	43 36 1 0	32 25 0 0	144 124 7 0	216 191 21 -1	205 182 17 -22
PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED UNDERWRITING EXPENSES	5 0 <u>5</u> \$27	7 0 7 \$20	0 0 <u>0</u> \$34	6 0 <u>6</u> \$27	-9 0 <u>-9</u> \$39	-21 0 <u>-21</u> \$59	-11 0 <u>-11</u> \$46	-23 0 -23 \$252	-10 0 -10 \$417	-6 0 <u>-6</u> \$376
NET UNDERWRITING GAIN (LOSS)	\$29	-\$2	\$575	\$23	\$122	-\$2	\$17	\$762	\$943	\$68
ADMINISTRATIVE EXPENSES PREMIUM FINANCE FEE INVESTMENT INCOME	4 0 1	3 0 1	7 0 0	16 0 0	16 0 0	20 0 0	11 0 0	77 0 2	89 -1 4	82 0 8
OPERATING RESULTS	\$26	-\$4	\$568	\$7	\$106	-\$22	\$6	\$687	\$857	-\$6
AVERAGE YTD OPERATING RESULT	\$26	\$11	\$197	\$149	\$141	\$114	\$98	\$98	\$71	-\$1
RATIOS: Claims & Adj Expenses Incurred (Earned) Prior Accident Years Current Accident Year All Accident Years Combined Underwriting & Admin Exp.(Earned)	1.7% 66.5% 68.2% 17.6%	13.2% 74.3% 87.5% 16.0%	-306.2% 62.1% -244.1% 23.2%	0.0% 67.9% 67.9% 27.6%	-60.6% 56.8% -3.8% 35.5%	-1.1% 68.4% 67.3% 45.4%	-1.0% 68.1% 67.1% 29.8%	-52.7% 66.2% 13.5% 28.0%	-31.0% 64.9% 33.9% 24.6%	14.4% 63.1% 77.5% 23.2%
COMBINED OPERATING RATIO	85.8%	103.5%	-220.9%	95.5%	31.7%	112.7%	96.9%	41.5%	58.5%	100.7%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 FACILITY ASSOCIATION RESIDUAL MARKET - NWT Operating Results for the 7 months ended July 31, 2020 (Discounted Basis) Source: Monthly (Accident Year) Member Participation Report as at 07/2020 (thousands of dollars)

	January	February	March	April	Мау	June	July	CY2020 YTD	12 Months Updated Projections	CY2019 12 Months Actual
UNDERWRITING REVENUE:	January	rebruary	Warch	April	Way	Julie	July		Frojections	Actual
PREMIUMS WRITTEN	\$567	\$322	\$579	\$213	\$342	\$670	\$291	\$2,984	\$4,492	\$4,052
CHANGE IN UNEARNED PREMIUMS	-108	25	-196	133	-5	-245	62	-334	-52	140
NET PREMIUMS EARNED	\$459	\$347	\$383	\$346	\$337	\$425	\$353	\$2,650	\$4,440	\$4,192
PRIOR ACCIDENT YEARS UNDISCOUNTED	64	-163	-55	0	-128	-1	-1	-284	-283	-1,041
EFFECT OF DISCOUNTING	-2	-10	-35	-4	86	-3	-3	29	1	-21
DISCOUNTED	62	-173	-90	-4	-42	-4	-4	-255	-282	-1,062
CURRENT ACCIDENT YEAR										
UNDISCOUNTED	183	178	194	180	234	252	187	1,408	2,361	2,550
EFFECT OF DISCOUNTING	13	7	5	3	22	21	13	84	144	124
DISCOUNTED CLAIMS INCURRED	<u>196</u> \$258	<u>185</u> \$12	<u>199</u> \$109	<u>183</u> \$179	256 \$214	273 \$269	200 \$196	1,492 \$1,237	2,505 \$2,223	2,674 \$1,612
	<u> </u>	<u></u>	<u> </u>	<u></u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	ψ2,225	<u></u>
UNDERWRITING EXPENSES OPERATING & SERVICE FEES	57	32	58	21	34	67	29	298	449	406
AGENTS COMMISSIONS	58	32	50	21	33	54	29 31	284	449	395
DRIVER RECORD ABSTRACTS	5	22	4	3	6	4	0	44	72	65
BAD DEBTS	-1	0	0	0	0	0	0	-1	0	-15
PREMIUM DEFICIENCY/(DPAC)										
UNDISCOUNTED	-12	3	-17	12	0	-21	5	-30	-5	15
EFFECT OF DISCOUNTING	0	0	0	0	0	0	0	0	0	0
DISCOUNTED UNDERWRITING EXPENSES	<u>-12</u> \$107	<u>3</u> \$89	<u>-17</u> \$96	<u>12</u> \$61	0 \$73	<u>-21</u> \$104	5 \$65	<u>-30</u> \$595	<u>-5</u> \$948	<u>15</u> \$866
NET UNDERWRITING GAIN (LOSS)	\$94	\$246	\$30	\$106	\$50	\$52	\$92	\$3 <u>33</u> \$818	\$1,269	\$1,714
ADMINISTRATIVE EXPENSES PREMIUM FINANCE FEE	10 0	-3 0	13 0	19 0	20 0	20 0	9 0	88 0	121 -1	110 0
INVESTMENT INCOME	1	1	1	0	0	0	0	3	5	15
OPERATING RESULTS	\$85	\$250	\$166	\$87	\$30	\$32	\$83	\$733	\$1,152	\$1,619
AVERAGE YTD OPERATING RESULT	\$85	\$168	\$167	\$147	\$124	\$108	\$105	\$105	\$96	\$135
RATIOS: Claims & Adj Expenses Incurred (Earned)										
Prior Accident Years	13.5%	-49.9%	-23.5%	-1.2%	-12.5%	-0.9%	-1.1%	-9.6%	-6.4%	-25.3%
Current Accident Year	42.7%	53.3%	52.0%	52.9%	76.0%	64.2%	56.7%	56.3%	56.4%	63.8%
All Accident Years Combined	56.2%	3.4%	28.5%	51.7%	63.5%	63.3%	55.6%	46.7%	50.0%	38.5%
Underwriting & Admin Exp.(Earned)	25.5%	24.8%	28.5%	23.1%	27.6%	29.2%	21.0%	25.8%	24.1%	23.3%
COMBINED OPERATING RATIO	81.7%	28.2%	57.0%	74.8%	91.1%	92.5%	76.6%	72.5%	74.1%	61.8%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply

SUMMARY OF OPERATIONS - CALENDAR YEAR 2020 FACILITY ASSOCIATION RESIDUAL MARKET - NUNAVUT

Operating Results for the 7 months ended July 31, 2020 (Discounted Basis)

Source: Monthly (Accident Year) Member Participation Report as at 07/2020

(thousands of dollars)

	January	February	March	April	Мау	June	July	CY2020 YTD	12 Months Updated Projections	CY2019 12 Months Actual
UNDERWRITING REVENUE:	<u> </u>	<u> </u>			<u> </u>	<u> </u>	<u> </u>		rejectione	<u></u>
PREMIUMS WRITTEN	\$110	\$34	\$54	\$37	\$57	\$58	\$229	\$579	\$1,033	\$993
CHANGE IN UNEARNED PREMIUMS	8	42	30	24	23	21	-146	2	-23	11
NET PREMIUMS EARNED	\$118	\$76	\$84	\$61	\$80	\$79	\$83	\$581	\$1,010	\$1,004
CLAIMS INCURRED PRIOR ACCIDENT YEARS UNDISCOUNTED	14	-54	-87	-8	-28	1	0	-162	-164	-115
EFFECT OF DISCOUNTING	-1	0	-15	-2	21	1	0	4	-2	6
DISCOUNTED	13	-54	-102	-10	-7	2	0	-158	-166	-109
CURRENT ACCIDENT YEAR UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED CLAIMS INCURRED	33 2 35 \$48	33 2 35 -\$19	28 1 29 -\$73	34 1 <u>35</u> \$25	32 7 39 \$32	31 1 <u>32</u> \$34	34 3 37 \$37	225 17 	392 26 418 \$252	406 22 428 \$319
UNDERWRITING EXPENSES OPERATING & SERVICE FEES AGENTS COMMISSIONS DRIVER RECORD ABSTRACTS BAD DEBTS	11 10 0 0	3 3 0 0	5 5 0 0	4 2 0 0	6 6 0 0	6 4 0 0	23 19 0 0	58 49 0 0	103 87 9 0	100 84 6 1
PREMIUM DEFICIENCY/(DPAC) UNDISCOUNTED EFFECT OF DISCOUNTING DISCOUNTED UNDERWRITING EXPENSES	1 0 <u>1</u> \$22	4 0 <u>4</u> \$10	2 0 2 \$12	1 0 1 \$7	3 0 <u>3</u> \$15	1 0 1 \$11	-12 0 -12 \$30	0 0 0 \$107	-2 0 -2 \$197	1 0 1 \$192
NET UNDERWRITING GAIN (LOSS)	\$48	\$85	\$145	\$29	\$33	\$34	\$16	\$390	\$561	\$493
ADMINISTRATIVE EXPENSES PREMIUM FINANCE FEE INVESTMENT INCOME	5 0 1	3 0 0	5 0 0	15 0 0	14 0 0	15 0 0	9 0 0	66 0 1	70 0 2	66 0 4
OPERATING RESULTS	\$44	\$82	\$140	\$14	\$19	\$19	\$7	\$325	\$493	\$431
AVERAGE YTD OPERATING RESULT	\$44	\$63	\$89	\$70	\$60	\$53	\$46	\$46	\$41	\$36
RATIOS: Claims & Adj Expenses Incurred (Earned) Prior Accident Years Current Accident Year All Accident Years Combined	11.0% 29.7% 40.7%	-71.1% 46.1% -25.0%	-121.4% 34.5% -86.9%	-16.4% 57.4% 41.0%	-8.8% 48.8% 40.0%	2.5% 40.5% 43.0%	0.0% 44.6% 44.6%	-27.2% 41.7% 14.5%	-16.4% 41.4% 25.0%	-10.9% 42.6% 31.7%
Underwriting & Admin Exp.(Earned)	22.9%	17.1%	20.2%	36.1%	36.3%	32.9%	47.0%	29.8%	26.4%	25.7%
COMBINED OPERATING RATIO	63.6%	-7.9%	-66.7%	77.1%	76.3%	75.9%	91.6%	44.3%	51.4%	57.4%

Note: Amounts shown above do not reflect costs incurred directly by member companies e.g. income and premium taxes, health levies, association dues, cost of capital as a result of their compulsory participation in Facility Association and investment income earned on Facility Association premium dollars invested directly by members.

Rounding Difference may apply