

ONTARIO RISK SHARING POOL

APRIL 2018 OPERATIONAL REPORT

ACTUARIAL HIGHLIGHTS

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ACTUARIAL HIGHLIGHTS

RSP ONTARIO

OPERATIONAL REPORT

APRIL 2018

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1 Summary

1.1 Valuation Schedule (Fiscal Year 2018)

The April 2018 Operational Report leverages actuarial assumptions consistent with last month (that is, it does not reflect the results of an updated valuation). The table immediately below summarizes the implemented valuations and future scheduled valuations for fiscal year 2018.

ONTARIO RISK SHARING POOL Fiscal Year 2018 – Schedule of Valuations								
Valuation Date	Discount Rate (per annum)	Operational Report	Description of Changes					
Sep. 30, 2017 (completed)	1.75% mfad: 25 bp	Oct. 2017	updated valuation (roll forward): accident year 2017 loss ratio increased 1.4 points to 121.3%; discount rate increased by 52 basis points; no change to selected margins for adverse deviations					
Dec. 31, 2017 (completed)	1.73% mfad 25 bp	Mar. 2018	updated valuation: accident year 2018 loss ratio increased 3.4 points to 125.9%; discount rate decreased by 2 basis points; no change to selected margins for adverse deviations					
Mar. 31, 2018		May 2018	update valuation (roll forward):					
Jun. 30, 2018		Aug. 2018	update valuation:					
Sep. 30, 2018		Oct. 2018	update valuation (roll forward):					

Under the proposed schedule for fiscal year 2018, the "off-half" valuation quarters ending March 31, 2018 and September 30, 2018 would not reflect a full valuation update of assumptions, but would rather "roll-forward" key assumptions from the previous valuation.

1.2 Appointed Actuary and Hybrid Actuarial Services Model

Liam McFarlane of Ernst & Young LLP is Facility Association's Appointed Actuary (effective as of June 1, 2013).

Facility Association operates under a "hybrid" model in relation to the management and provision of actuarial services. Under this model, actuarial services are performed by both Facility Association's internal staff and its external actuarial consulting firm. The hybrid model approach maximizes the efficiency of resource allocation while providing access to additional expertise and capacity as needed.



1.3 Consideration of Recent Legal Decisions and Changes in Legislation / Regulation¹

There have been no changes in these descriptions since last month's Highlights.

Consideration and assessment of potential impacts of legal decisions and changes in legislation / regulation constitutes a regular part of the valuation process. Descriptions of some of the more recent changes are provided below.

Ontario Bill 15 (Fighting Fraud and Reducing Automobile Insurance Rates Act, 2014) was introduced into the Legislature by the Minister of Finance on July 15, 2014 and received Royal Assent on November 20, 2014. Bill 15 includes various amendments and provisions such as moving the Ontario Automobile Dispute Resolution System (DRS) for statutory accident benefits from the Financial Services Commission of Ontario to the Ministry of the Attorney General (Licence Appeal Tribunal), regulation of the Tow and Storage Industry (amendments to the Consumer Protection Act and Repair and Storage Liens Act), regulations related to licensing of insurance agents and adjusters, changes the applicable interest rate applied to overdue payments in the Statutory Accident Benefits Schedule (SABS), and changes to the prejudgment interest rate on general damages for non-pecuniary loss from the rate as set out in the Courts of Justice Act to rates linked to market conditions. With the current valuation (December 31, 2017), reform adjustments (originally introduced with the June 30, 2015 valuation) specifically related to changes in the nonpecuniary prejudgment interest provision calculation impacting the bodily injury coverage and the applicable interest rate applied to overdue payments in the SABS impacting the accident benefits coverage, were included with the updated industry trend analysis (completed using industry data as at June 30, 2017) and nominal valuation selections, impacting the selection of ultimates. Additional discussion in relation to the application of changes to the prejudgement interest rate on general damages for non-pecuniary loss can be found in section 1.4.

Ontario Bill 91 (Building Ontario Up Act (Budget Measures), 2015) was introduced into the Legislature by the Minister of Finance on April 23, 2015 and received Royal Assent on June 4, 2015. Bill 91 announced a number of amendments to regulations made under the Insurance Act, including: updating the Catastrophic Impairment Definition and changes to the standard benefit level under the Statutory Accident Benefits Schedule (SABS); restrictions on insurance premium increases and lowering of the maximum interest rate charged on monthly auto insurance premium payments; and adjustments to the monetary threshold beyond which the tort deductible does not apply to reflect inflation (adjustments to reflect inflation in the associated tort deductible were undertaken via an update to regulation 461/96). On August 26, 2015, the Ontario government filed Ontario regulations 250/15 and 251/15 implementing reforms set out in Bill 91. With the current valuation (December 31, 2017), reform adjustments (originally introduced with the September 30, 2015 valuation) specifically related to changes in the tort threshold and deductibles impacting the bodily injury coverage and changes to the SABS impacting the bodily injury and accident benefits coverages, were included with the updated industry trend analysis (completed using industry data as at June 30, 2017) and nominal valuation estimates, impacting the selection of ultimates. Additional discussion in relation to the application of changes in the tort threshold and deductibles can be found in section 1.4.

¹How bills become laws in Ontario is described in detail in the publication: <u>http://www.ontla.on.ca/lao/en/media/laointernet/pdf/bills-</u> and-lawmaking-background-documents/how-bills-become-law-en.pdf.



The **Supreme Court of Canada** rendered its judgment on **Saadati v Moorhead** (2017 SCC 28, **rendered on Jun 2, 2017**). Saadati was involved in a collision in July of 2005 in British Columbia and sued the at-fault driver for damages. According to the Supreme Court decision, "*The trial judge found that the ... accident caused S[aadati] psychological injuries, including personality change and cognitive difficulties. ...and awarded S[aadati] \$100,000 for non-pecuniary damages.*" The trial decision was appealed to the BC Court of Appeal where the trial's \$100,000 non-pecuniary award was dismissed. The Supreme Court upheld the \$100,000 non-pecuniary award, determining:

- "A finding of legally compensable mental injury need not rest, in whole or in part, on the claimant proving a recognized psychiatric injury."
- "...a trier of fact adjudicating a claim of mental injury is not concerned with diagnosis, but with symptoms and their effects."
- "Expert evidence can assist in determining whether or not a mental injury has been shown, but where psychiatric diagnosis is unavailable, it remains open to a trier of fact to find on other evidence adduced by the claimant that he or she has proven on a balance of probabilities the occurrence of mental injury."

At the current time, no adjustments have been made to our valuation estimates or views based on the judgment as rendered, but we continue to review and consider the implications of the judgment.

1.4 Ontario RSP Bodily Injury Case Reserve summary

There have been no changes in these descriptions since last month's Highlights, except for when the "Actuarial Highlights – Quarterly Valuation" will be provided.

With the <u>current</u> (December 31, 2017) valuation, the impact of recent Ontario Court of Appeal decisions in relation to the application of changes to the prejudgement interest rate on general damages for non-pecuniary loss was reviewed and a nominal valuation adjustment was included impacting accident years 2014 and prior, further discussion will be provided in the "Actuarial Highlights – Quarterly Valuation" report which is to be posted to the FA website in June.

As indicated in the previous section, reform adjustments, specifically related to changes in the nonpecuniary prejudgment interest provisions in **Ontario Bill 15** and the changes in the tort threshold and deductibles in **Ontario Bill 91** impacting the third party liability - bodily injury coverage for accident year 2015 and subsequent, was included with the updated Ontario Private Passenger Vehicle industry trend analysis (completed using industry data as at June 30, 2017).

In the **Ontario Court of Appeal** decisions in **El-Khodr v. Lackie** (September 19, 2017; 2017 ONCA 716) and **Cobb v. Long Estate** (September 19, 2017; 2017 ONCA 717), the court of appeal ruled that the change to prejudgment interest for non-pecuniary² losses from a set level of 5% to the level that applies to pecuniary losses were implemented to achieve particular policy objectives and therefore should have retrospective application (i.e. to be applied to all settlements on or after

²**Pecuniary** awards are defined on the Ontario Attorney General's website as "Damages that can be measured in money (i.e., special damages)" with special damages further defined as "Damages intended to compensate a plaintiff for a quantifiable monetary loss. Examples of such losses include: lost earnings, medical bills, and repair costs." In contrast, **non-pecuniary** awards defined as "Damages that cannot be measured in money, but nevertheless are compensated for with money (i.e., general damages)" with general damages further defined as "Damages for non-monetary losses suffered by a plaintiff. These damages are not capable of exact quantification. Examples of such losses suffered include pain, suffering, and disfigurement."



January 1, 2015). During the <u>current</u> valuation (as at December 31, 2017), the reform adjustment in relation to the application of changes to the prejudgement interest rate on general damages for non-pecuniary loss, initially introduced with the September 30, 2017 valuation, was decreased from 2% to 1.5%. The reform adjustment applied retroactively (using negative IBNR) against bodily injury nominal unpaid claims amounts (outstanding case reserve and selected IBNR) impacting accidents years 2014 and prior, will be reduced at each successive valuation, assuming the impact of this product reform change will be fully reflected in outstanding case reserves by the September 30, 2018 valuation (that is, as this adjustment is unwound, it is anticipated that member settlement and case adjustment activity will occur simultaneously, neutralizing the adjustment unwind).

In addition to the above, in the **Ontario Court of Appeal** decisions in **El-Khodr v. Lackie** (September 19, 2017; 2017 ONCA 716) and **Cobb v. Long Estate** (September 19, 2017; 2017 ONCA 717), the court of appeal ruled that the changes to the tort deductible and monetary threshold were implemented to achieve particular policy objectives and therefore should have retrospective application (i.e. to be applied to all settlements on or after January 1, 2015). The Facility Association view, consistent with these decisions, is that the changes to the bodily injury tort threshold and deductibles are on a settlement date basis. With the <u>current</u> valuation (as at December 31, 2017), no additional reform adjustment was included as we have assumed the retroactive impact of this product reform change has been fully reflected in outstanding case reserves.

Recognizing that individual members may interpret these results differently, we have included a table at the top of the next page displaying the levels of Ontario RSP Third Party Liability – Bodily Injury Case Reserves (as at December 31, 2017^3) by accident year as well as projected average duration, from accident date to projected settlement date, from the December 31, 2017 valuation paid emergence projection model. No attempt has been made to distinguish case reserves held for pecuniary versus non-pecuniary losses, nor in estimating the amount of prejudgment interest, if any, is included in the case reserve estimates.

 $^{{}^{3}}$ As we anticipate the full impact of the reforms will be accounted for in case reserves by December 31, 2018 and therefore with the 2018 Q4 valuation, we anticipated being able to remove this section when that valuation is implemented with the March 2019 Operational Report.



ON RSP	(Amounts in §	in \$000s; as at Dec. 31, 2017)					
AY	Curr BI Case	avg yrs to Dec 2017	projected avg # yrs to settlement	projected avg duration			
[1]	[2]	[5]	[6]	[7]			
1993	-	24.5	-	-			
1994	-	23.5	-	-			
1995	-	22.5	-	-			
1996	168	21.5	1.5	23.0			
1997	-	20.5	-	-			
1998	-	19.5	-	-			
1999	-	18.5					
2000	-	17.5		-			
2001	-	16.5	-	-			
2002	-	15.5	-	-			
2003	8	14.5	5.0	19.5			
2004	-	13.5	-	-			
2005	16	12.5	6.3	18.8			
2006	25	11.5	6.6	18.1			
2007	734	10.5	7.2	17.7			
2008	1,770	9.5	3.7	13.2			
2009	4,207	8.5	2.0	10.5			
2010	8,454	7.5	1.9	9.4			
2011	8,745	6.5	2.0	8.5			
2012	16,577	5.5	2.1	7.6			
2013	27,154	4.5	2.1	6.6			
2014	43,100	3.5	2.2	5.7			
2015	47,100	2.5	2.5	5.0			
2016	46,452	1.5	3.0	4.5			
2017	36,601	0.5	3.8	4.3			
TOTAL	241,111	3.1	2.6	5.8			

ON RSP (Amounts in \$000s; as at Dec. 31, 2017)

In the table above, the column referenced as [7] ("projected avg duration") is an estimate of the number of years from claim occurrence⁴ to claim settlement, via summing the average number of years from claim occurrence to December 31, 2017 (column [5]) and from December 31, 2017 to settlement (column [6]).

1.5 Current Provision Summary

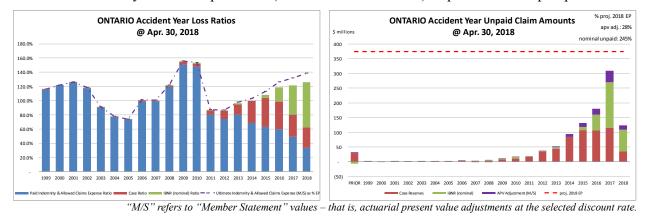
The charts at the top of the next page show the current levels of claim liabilities⁵ booked by accident

⁴Prejudgment interest in Ontario applies to the period from the date the claim is reported, not from the time of occurrence. We have provided the latter to allow actuarial judgment to be applied in estimating the lag between occurrence and reporting.

⁵Claim liabilities refer to provision for unpaid indemnity and allowed claims expenses. Allowed claims expenses are first party legal and other expenses as listed in the RSP Claims Guide. Claims expenses paid through the member company expense allowance are NOT included in this discussion.



year⁶. The left chart displays life-to-date payments, case reserves, IBNR, and the total including actuarial present value adjustments against accident year earned premium. The right chart shows the associated dollar amounts for the components of the claim liabilities and the current projected amount of 2018 full year earned premium (the red hash-mark line) to provide some perspective.



The current actuarial present value adjustments provision for claims liabilities (\$105.1 million – see table immediately below) represents 28% of the earned premium projected for the full year 2018 (see the upper right corner of the right chart above). If our current estimates of the nominal unpaid amounts prove to match actual claims payments, the actuarial present value adjustments will be released into the net operating result over future periods.

	claim liabilities (\$000s	5)	
_		amt	%
-	case	603,469	59.1%
	ibnr	312,162	30.6%
_	M/S apv adjust.	105,087	10.3%
	M/S total	1,020,718	100.0%

The table to the left breaks down the Member Statement (M/S) claim liabilities total into component parts, indicating case reserves represent the largest portion. Approximately 74% of the IBNR balance relates to accident 2017 and 2018 (see Exhibit **B**). vears Approximately 82% of the M/S total claim

liabilities are related to accident years 2014-2018 inclusive (i.e. the most recent 5 accident years), and approximately 4% is related to accident years 2008 and prior (i.e. prior to the most recent 10 accident years).

The tables immediately below summarize the premium liabilities and the total policy liabilities.

premium liabilities (5000s)		policy liabilities (\$00	Os)	
	amt	%		amt	%
unearned prem	164,983	71.7%	claim	915,631	73.2%
prem def/(dpac)	44,077	19.1%	premium	209,060	16.7%
M/S apv adjust.	21,164	9.2%	M/S apv adjust.	126,251	10.1%
M/S total	230,224	100.0%	M/S total	1,250,942	100.0%

⁶The loss ratio chart has been limited to show the most recent 20 accident years; the unpaid provision chart has been limited to show the most recent 20 accident years, and show all accident years older than 20 years collectively as "PRIOR".



2 Activity During the Month of April 2018

2.1 Recorded Premium and Claims Activity

The table immediately below summarizes the extent to which premiums and claims amounts recorded during the month differ from projections reflected in the prior month's Operational Report⁷.

Table 01	Earned Premium		Paid Indemnity & Allowed Claims Expense		Case increase / (decrease)		Recorded increase / (decrease)	
Accident	Actual les		Actual	Actual less	Actual	Actual less	Actual	Actual less
Year	Actual	Projected	Actual	Projected	Actual	Actual Projected Actua		Projected
Prior	(0)	(0)	11,279	3,520	1,590	7,270	12,869	10,790
2016	(8)	(8)	3,186	(69)	(2,720)	(3,234)	466	(3,303)
2017	(76)	(76)	3,946	1,204	(173)	(5,358)	3,773	(4,154)
2018	29,465	(125)	11,468	(1,996)	8,894	3,120	20,362	1,124
TOTAL	29,381	(209)	29,880	2,660	7,590	1,797	37,470	4,457

Ontario RSP Actual vs Projected Summary: Recorded Transaction Amounts (\$ thousands)

(Recorded transaction amounts exclude IBNR & other actuarial provisions)

Claims transaction activity is generally volatile and changes from one month to the next are anticipated due to this natural "process variance" (i.e. random variation). Each month, the projection variances are reviewed for signs of projection bias and to identify potential ways to reduce the level of the variance. Commentary from our review is provided in the sub-sections that follow.

2.1.a Actual vs. Projected (AvsP): Earned Premium

The charts immediately below show actual **earned premium**⁸ activity in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.



Ontario RSP Actual Earned Premium by Calendar Month

Earned premium changes during a given calendar month in relation to prior accident years tend to be at modest levels (note the different scales in the charts above), although relatively high levels generally occur at the beginning of each year.

The relatively high level of PAYs negative earned premium for share months November and

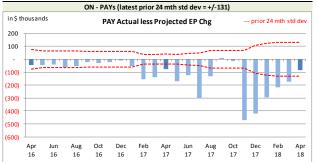
⁷There may be rounding differences in values in this document compared with the associated Bulletin and/or Operational Report.

⁸Premium is earned on a daily basis based on the transaction term measured in days. As a result, months with 31 days earned relatively more than those with 30 days, and February earns the least.

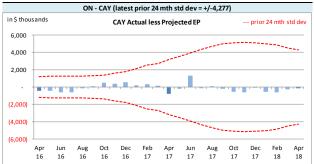


December 2017 was related to a member company's removal of ineligible risks as a result of a recent regular audit by FA internal audit. The high level of PAY negative earned premium for January through April 2018 is attributed to activity across several member companies and continues to be investigated by FA management.

The associated variance between the actual changes and the projections from the previous month are shown in the charts immediately below. **Earned premium** change projections are all attributed to the current accident year as the projection upload does not accept **earned premium** changes for other accident years. We do not see this limitation as being significant for our purposes, but it does mean that the actual less projection variance will equal the actual **earned premium** change in relation to prior accident years.



On Latest \$thousands							
Earned Premium PAYs CAY							
Mthly Avg EP Chg (prior 24 mths)	(127)	28,155					
std dev	131	4,277					
A-P <> std dev	12	-					
% <> std dev	48.0%	0.0%					
norm <> std dev	31.7%	31.7%					



We project **earned premium** changes from known unearned premium and projected written premium levels, but upload the total projections as current accident year (CAY). This process has generated prior accident years' (PAYs) bias⁹, with actuals generally lower than projected, although the magnitude is not high relative to

monthly premium. In addition to the PAYs' bias, the CAY had also shown bias up until August 2016¹⁰, with actuals being generally lower than projected¹¹, and we modified our projections processes in response (24-month trailing is no longer indicating bias). Over time, we may consider other projection approaches to narrow monthly variance levels further, but it is not currently deemed a priority. Readers will also note the significant widening of the CAY standard deviation band, reflecting recent volume increases and the impact as those increases are earned.

2.1.b AvsP: Recorded Indemnity & Allowed Claims Expense

The charts at the top of the next page show actual **recorded** activity (**paid** and case reserve changes), in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how

⁹The PAYs' variances will show bias as the projection upload forces all earned premium projections to be attributed to the CAY.

¹⁰In fact, January 2014 was the only month where the actual earned premium was higher than projected for the period January 2014 to August 2016 inclusive, clearly indicating bias, as a 95% confidence range for a binominal distribution with 32 trials and 50% probability of success is 10 to 22, and 1 is clearly outside of that range.

¹¹Due to the relatively rapid increase in earned premium during the latter part of 2016 and through 2017, the 24-month earned premium standard deviation has widened considerably, making it difficult to "see" projection variances in the CAY earned premium variance-from-projected chart.



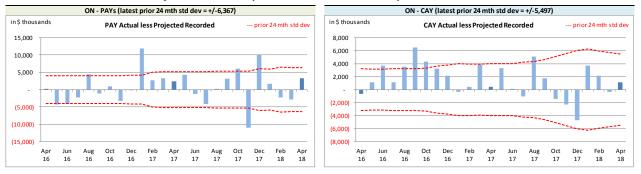
each month's actual compares with the average amount of the preceding 24 calendar months.



Ontario RSP Actual Recorded by Calendar Month

Recorded activity variances from the previous month's projections are shown in the charts immediately below, including the "prior 24-month standard deviation" levels to show how the variances from projection compare with historical standard deviations.

Ontario RSP Actual vs Projected Summary: Recorded Variances by Calendar Month



On Latest \$thousands							
Recorded	PAYs	CAY					
Mthly Avg Recorded (prior 24 mths)	9,948	19,865					
std dev	6,367	5,497					
A-P <> std dev	7	5					
% <> std dev	28.0%	20.0%					
norm <> std dev	31.7%	31.7%					

With respect to **recorded** indemnity & allowed claims expense, 28% of the prior accident years' (PAYs) variances (left chart above) were outside of one standard deviation over the period, suggesting the projection process has performed no better than simply projecting the prior 24month average amount. No bias has been

indicated at a 95% confidence level on a lagging 24-month basis.

The current accident year (CAY) **recorded** variances (right chart above) fell outside of one standard deviation 20% of the time over the entire period, suggesting that the projection process has performed better than simply projecting the prior 24-month average amount. There does appear to be evidence of some bias at the 95% confidence level as 18^{12} times in the past 24 months, actuals were higher than our projections for the CAY **recorded** amount. Among the 18 months in the past 24 where actuals were higher than our projections, 5 variances were outside the one standard deviation band.

¹²For the binomial distribution with 24 trials and an assumed 50% success probability, the 95% confidence range is 7 to 17.



In fact, the averages of monthly ratios for **recorded** and **paid** to year-to-date earned premium have been on the rise generally since 2012, as is evident in the tables below. These tables show, in each row, the average monthly ratio for each calendar year. That is, each row in the left table (as at Dec) provides the average of the 12 monthly-ratios (i.e. Jan, Feb, ... Dec) for that row's calendar year, whereas each row in the right table (as at April) provides the average of the 4 monthly ratios (i.e. Jan-Apr) for that row's calendar year.

Per the left table below (showing average monthly ratios for each calendar year), the 2017 average **recorded** ratio at 14.7% was the second highest ratio since 2010 (2016 was the highest), and the 2017 **paid** ratio at 7.6% tied with 2016 as the highest level since 2010. That is, both ratios remained at "elevated" levels compared with the ratios for the 3 calendar years immediately following the 2010 reforms.

As can be seen in the right table below (average of 4 months to April of each year), the average ratios for 2018 are at their highest since 2010 for **recorded** and the **paid** ratio is at its highest level in the last 10 years. While we acknowledge that these ratios are more volatile earlier in the year due to smaller year-to-date earned premium levels, this poor start to the year does not seem to bode well.

CAY avg of mthly ratios for yr					CAY avg of m	thly ratios	for yr		
as at	Rec'd	yr-on-yr chg	Paid	yr-on-yr chg	as at	Rec'd	yr-on-yr chg	Paid	yr-on-yr chg
Dec 2009	18.5%		7.0%		Apr 2009	26.8%		8.5%	
Dec 2010	23.2%	4.7%	8.0%	1.0%	Apr 2010	33.2%	6.4%	9.7%	1.2%
Dec 2011	11.5%	(11.7%)	5.0%	(3.0%)	Apr 2011	19.2%	(14.0%)	7.4%	(2.3%)
Dec 2012	11.4%	(0.1%)	4.6%	(0.4%)	Apr 2012	18.5%	(0.7%)	7.0%	(0.4%)
Dec 2013	12.0%	0.6%	5.1%	0.5%	Apr 2013	19.5%	1.0%	7.5%	0.5%
Dec 2014	13.7%	1.7%	5.9%	0.8%	Apr 2014	24.3%	4.8%	9.6%	2.1%
Dec 2015	14.4%	0.7%	6.4%	0.5%	Apr 2015	26.2%	1.9%	10.5%	0.9%
Dec 2016	15.8%	1.4%	7.6%	1.2%	Apr 2016	26.3%	0.1%	11.5%	1.0%
Dec 2017	14.7%	(1.1%)	7.6%	0.0%	Apr 2017	23.7%	(2.6%)	10.9%	(0.6%)
					Apr 2018	29.8%	6.1%	13.8%	2.9%

These ratios may be signalling an actual increase in claim amounts generally, signaling a change in the pattern of **recorded** / **paid** activity, or signaling belated impacts of rate decreases (reducing **earned premium** level per loss cost level). The CAY **recorded** activity will be monitored to determine if this is an ongoing trend.

As noted in the last three month's Actuarial Highlights, FA management was notified on January 31, 2018 by a member of a potential recorded case reserve overstatement. Furthermore, during the latest valuation (March 31, 2018), FA management was advised of an additional and separate recorded case reserve understatement primarily due to incorrect reporting after FA's October 31, 2017 fiscal year end. Management investigated and estimated the overall overstatement for the Ontario RSP as at December 31, 2017 as indicated in the table at the top of the next page.



i

Estimated case reserve overstatement as at Dec 31, 2017

overstatement / (understatement)

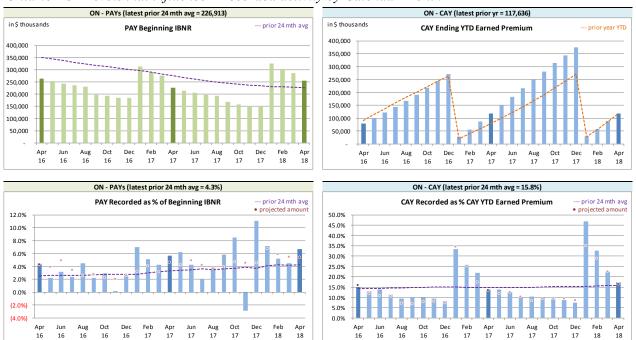
Accident Year	Total Case Reserve Adjustment (\$'000s)
2006	227
2007	201
2008	264
2009	1,030
2010	115
2011	(115)
2012	651
2013	(265)
2014	602
2015	1,162
2016	1,648
2017	2,989
Total	8,509

With the latest valuation (March 31, 2018), prior accident years' ultimates selections have taken into account the member's overstatement (both the original amount as notified, and the subsequent amount, with the combination of the two being summarized in the table above). FA management is working with the member on a process to correct the reported levels, and we currently anticipate that this will be either partially or entirely completed in time for the 2018 Q2 valuation.

The method for establishing IBNR adjusts automatically for changes in **earned premium** and **recorded** claims activity level (see sections 2.2 and 3).

We have included, for reference, additional charts at the top of the next page related to levels influencing **recorded** activity. Note in particular the reduction in the level of PAY beginning IBNR over the months, as a response to valuations and showing up as a beginning IBNR change one month after the valuation is implemented (i.e. April, June, September, and November).





Ontario RSP Levels that influence¹³ **Recorded** activity by Calendar Month

We track beginning prior accident years' IBNR as **recorded** activity "comes out of" IBNR. Changes in the prior accident years' beginning IBNR (see upper left chart above) occur for several possible reasons:

- to offset actual **recorded** activity (through loss ratio matching);
- the annual switchover as a current accident year becomes a prior accident year (occurs in January); and
- when a new valuation is implemented, where the valuation resulted in changes to the selection of prior accident years' ultimate (will show up as a beginning IBNR change one month after the valuation is implemented, i.e. the change will generally show in April, June, September, and November).

2.1.c AvsP: Paid Indemnity & Allowed Claims Expense

The charts at the top of the next page show actual **paid** activity in each of the most recent 25 calendar months, along with a "prior 24-month average" to show how each month's actual compares with the average amount of the preceding 24 calendar months.

¹³Our recorded activity projections for the prior accident years are based on selected ratios of recorded activity to beginning unpaid balances, whereas the current accident year projections are based on selected ratios of year-to-date IBNR to year-to-date selected ultimate (i.e. selected LR x earned premium), deriving year-to-date recorded as selected ultimate less IBNR. In both cases, the ratio selection is based on our review of the more recent recorded activity and recent AvsP analyses.

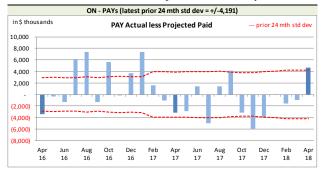


Ontario RSP Actual **Paid** activity by Calendar Month

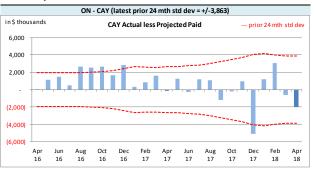


Paid activity variances from the previous month's projections are shown in the charts immediately below, including the "prior 24-month standard deviation" levels to show how the variances from projection compare with historical standard deviations.

Ontario RSP Actual vs Projected Summary: **Paid** Variances by Calendar Month



On Latest	On Latest \$ thousands							
Paid PAYs CAY								
Mthly Avg Paid (prior 24 mths)	16,549	11,003						
std dev	4,191	3,863						
A-P <> std dev	10	5						
% <> std dev	40.0%	20.0%						
norm <> std dev	31.7%	31.7%						



With respect to **paid** indemnity & allowed claims expense, 40% of the prior accident years' (PAYs) variances (left chart above) over the last 25 calendar months have fallen outside of one standard deviation, suggesting the projection process has performed worse than projecting simply based on the preceding 24-month

average. No bias has been indicated at a 95% confidence level on a lagging 24-month basis.

The PAY **paid** variance was outside of one standard deviation. The activity was reviewed and confirmed, with the variance attributed to a combination of process variance and a poor projection.

The current accident year (CAY) **paid** variances over the last 25 calendar months have fallen outside of one standard deviation 20% of the time, suggesting the projection process has performed better than projecting simply based on the preceding 24-month average (see right table above). No bias has been indicated at a 95% confidence level on a lagging 24-month basis¹⁴, although 18 times in the past 25 months, actuals were higher than our projections for the CAY **paid** amount. Among the 18 months in the past 25 where actuals were higher than our projections, 4 variances were outside the

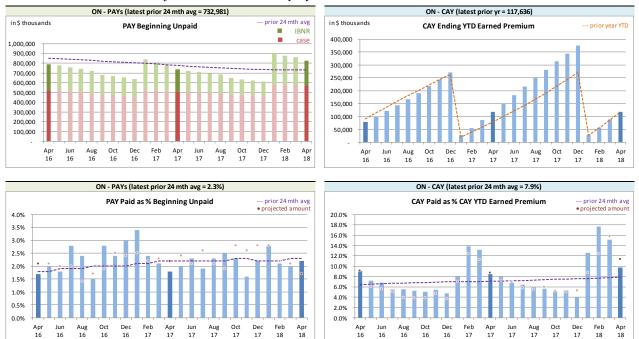
¹⁴For the binomial distribution with 24 trials and an assumed 50% success probability, the 95% confidence range is 7 to 17.

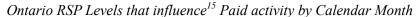


one standard deviation band.

The bottom right chart immediately below shows that the rolling 24-month ratio of CAY **paid** to ytd **earned premium** has been increasing, which adds to the difficulty in projecting **paid** activity. We have made adjustments to our assumption selections in an attempt to account for these issues, but recognize, as discussed in the previous section, that the results may be signalling a change in paid patterns, a change in claims levels in general, or the impact of rate changes.

We have included, for reference, additional charts immediately below related to levels influencing **paid** activity.





We track beginning prior accident years' unpaid balance (case and IBNR) as **paid** activity "comes out of" the unpaid balance. Changes in the prior accident years' beginning unpaid balance (see upper left chart above) occur for several possible reasons:

- to offset actual **paid** activity (may reduce case or IBNR or both);
- the annual switchover as a current accident year becomes a prior accident year (occurs in January); and
- when a new valuation is implemented, where the valuation resulted in changes to the selection of prior accident years' ultimate (will show up as a beginning unpaid balance change one month after the valuation is implemented, i.e. the change will generally show in April, June, September, and November).

¹⁵Our paid projections for the prior accident years are based on selected ratios of paid to beginning unpaid balances, whereas the current accident year projections are based on selected ratios of year-to-date paid to year-to-date selected ultimate indemnity (i.e. selected LR x earned premium). In both cases, the ratio selection is based on our review of the more recent recorded activity and recent AvsP analyses.



2.2 Actuarial Provisions

An "ultimate loss ratio matching method" (described in section 3) is used to determine the month's IBNR¹⁶, and factors are applied to the nominal unpaid claims liability (case plus IBNR) to determine the discount amount (shown as a negative value to indicate its impact of reducing the liability) and the Provisions for Adverse Deviations. The loss ratios and the factors used to determine the projections and actuals were based on the applicable valuation. The table immediately below summarizes variances in provisions included in the April 2018 Operational Report and the associated one-month projections from last month's Report.

Table 02			actua	arial present v	ients				
	IBNR		Discount	Amount	Provisions	ns for Adverse IBNR + actuar		arial present	
	ID	NL	Discount	Amount	Devia	ations	value adjustments		
Accident	Actual	Actual less	Actual	Actual less	Actual	Actual less	Actual	Actual less	
Year	Actual	Projected	Actual	Projected	Actual	Projected	Actual	Projected	
Prior	29,234	(10,790)	(18,146)	106	49,215	(424)	60,303	(11,108)	
2016	53,362	3,294	(7,180)	(3)	27,478	11	73,660	3,302	
2017	154,680	4,063	(13,508)	65	52,709	(253)	193,881	3,875	
2018	74,886	(1,281)	(5,904)	(99)	20,423	343	89,405	(1,037)	
TOTAL	312,162	(4,714)	(44,738)	69	149,825	(323)	417,249	(4,968)	

Ontario RSP Actual vs Projected Summary: IBNR and APV Amounts (\$ thousands)

The IBNR provision is \$4.7 million lower than projected from last month, counterbalancing the recorded claims activity and adjusting for the earned premium variance impacts indicated in section 2.1.

Exhibit G shows the accident year IBNR amount change from last month to this month broken down into:

- (i) the change projected last month;
- (ii) the additional change due to variances in earned premium (because we apply a loss ratio to earned premium in determining ultimate level) and/or recorded claims (as IBNR is calculated as ultimate less recorded) differences; and
- (iii) the additional change due to valuation implementation impacts (as applicable)

The variances associated with (ii) above are discussed in sections 2.1.a and 2.1.b.

The table at the top of the next page summarizes the variances in the provisions for premium deficiency liability / (deferred policy acquisition cost asset) included in the April 2018 Operational Report and the one-month projections from last month's Report. This RSP is in a premium deficiency position (shown as a positive amount) prior to and after actuarial present value adjustments. Actuarial present value adjustments increase the liability value as the adjustments increase the expected future policy obligations (costs) associated with the unearned premium. The variances noted are mainly driven by the unearned premium variance.

¹⁶For ease of discussion, "IBNR" is used in place of "provisions for incurred but not recorded (IBNR) and development".



Table 03	•	Deficiency / ed Policy on Costs)	actuarial pr adjust	esent value ments	(DPAC) i actuarial pr	Deficiency / ncluding esent value ments
	Actual	Actual less Projected	Actual	Actual less Projected	Actual	Actual less Projected
balance:	44,077	358	21,164	175	65,241	533
balance as % unearned premium:	26.7%	-	12.8%	(0.1%)	39.5%	(0.1%)
actual unearned premium:	164,983					

Ontario RSP Actual vs Projected Summary: Premium Deficiency / (DPAC) Amounts (\$ thousands)

ieu pre less projected: 1,384

3 **Ultimate Loss Ratio Matching Method**

An "ultimate loss ratio matching method" continues to be applied to the current month and two projected months shown in the Operational Reports, with IBNR determined by accident year as follows:

- Earned premium to-date (a)
- Ultimate loss¹⁷ ratio per latest valuation (b)
- Estimated ultimate incurred = (a) x (b) (c)
- Recorded indemnity & allowed claims expense to-date (d)
- (e) IBNR = (c) - (d)

Calendar Year-to-Date Results 4

The table at the top of the next page summarizes the calendar year-to-date results for indemnity & allowed claims expenses¹⁸, including IBNR.

In calculating the amounts as percentages of earned premium, the calendar vear-to-date earned premium has been used, which includes earned premium associated with the current accident year but also earned premium adjustments related to prior accident years. Specifically, the current accident year (CAY) ratio in the table is 126.7% rather than 125.9% (the valuation ultimate ratio for accident year 2018), as the calendar year-to-date earned premium includes prior accident year earned premium adjustments. (Note that the ratios in this table may differ slightly from those shown in the Ontario RSP Summary of Operations due to rounding.)

¹⁷"Loss" here refers to indemnity and allowed claims expenses, but does not include the claims expense allowance included in member company overall expense allowances ("Expense Allowance" in the Operational Report).

¹⁸Allowed claims expenses are first party legal and other expenses as listed in the RSP Claims Guide. Claims expenses paid through the member company expense allowance are NOT included in this analysis.



Table 04	YTD Nominal Values		YTD actuarial pr adjustm		YTD To	tal	Change from P YTD	
	Amount	% EP	Amount	% EP	Amount	% EP	Amount	LR pts
PAYs	(19,686)	(16.8%)	(4,100)	(3.5%)	(23,786)	(20.3%)	(2,055)	4.5%
CAY	148,317	126.7%	14,519	12.4%	162,836	139.1%	40,500	(0.5%)
TOTAL	128,631	109.9%	10,419	8.9%	139,050	118.8%	38,445	4.0%

Ontario RSP Calendar Year-to-Date Indemnity & Allowed Claims Expense Summary (\$ thousands)

("% EP" based on 2018 calendar year-to-date earned premium; ratios may not total due to rounding)

In general, prior accident years (PAYs) changes from last month are due to the release of the actuarial present value adjustments with claims payments, except when valuations are implemented. The loss ratio change year-to-date in Table 04 reflects not only changes in the prior accident year levels, but also the increase in the calendar year-to-date earned premium with an additional month's earned premium.

For the current accident year (CAY), changes in the year-to-date total reflects the additional month's exposure and regular changes to actuarial present value adjustments as the year ages.

5 Current Operational Report – Additional Exhibits

Section 6 provides exhibits pertaining to the actuarial provisions reflected in the current month's Operational Report.

IBNR (including actuarial present value adjustments) presented in section 6, Exhibit A, were derived on a discounted basis, and therefore reflect the time value of money and include an explicit provision for adverse deviations in accordance with accepted actuarial practice in Canada.

IBNR presented in section 6, Exhibit B, does NOT include any actuarial present value adjustments. The "Total IBNR" from this exhibit is shown in the Operational Report as "Undiscounted IBNR".

The ultimate loss ratios presented in section 6, Exhibit B, refer to the estimates derived on the basis of various actuarial methodologies applied to the experience of the Ontario Risk Sharing Pool for the purposes of the most recent quarterly valuation. As discussed in section 3, IBNR in the current month's Operational Report was derived as the difference between the estimated ultimate for the claims amount (i.e. earned premium x ultimate loss ratio) and the associated current recorded amounts (life-to-date payments plus current case reserves).

6 EXHIBITS

The exhibits listed below are provided on the pages that follow:

- EXHIBIT A IBNR for Member Sharing includes Actuarial Present Value Adjustments
- EXHIBIT B IBNR
- EXHIBIT C Premium Liabilities
- EXHIBIT D Projected Year-end Policy Liabilities
- EXHIBIT E Discount Rate & Margins for Adverse Deviations
- EXHIBIT F Interest Rate Sensitivity
- EXHIBIT G Components of IBNR Change During Month



EXHIBIT A

IBNR for Member Sharing – includes Actuarial Present Value Adjustments

			Amarint	c in 6000c		
TABLE EXHIBIT A			Amount	s in \$000s		
IBNR + M/S actuarial present	Accident	Actual	Actual	Projected	Projected	Projected
value adjustments	Year	Mar. 2018	Apr. 2018	May. 2018	Jun. 2018	Dec. 2018
	prior	2,170	(4,625)	(4,660)	(4,566)	(3,856)
	1999	69	61	61	61	51
	2000	(4)	(4)	(4)	(4)	(4)
	2001	105	104	109	107	88
	2002	538	538	573	562	472
	2003	355	355	377	369	310
	2004	582	582	618	606	509
	2005	501	501	536	524	439
	2006	1,453	1,468	1,570	1,539	1,293
	2007	744	781	838	822	688
	2008	2,487	2,520	2,697	2,645	2,222
	2009	3,020	3,193	3,394	3,327	2,794
	2010	6,292	6,521	6,913	6,775	5,689
	2011	2,436	2,275	2,369	2,322	1,947
	2012	3,219	3,365	3,471	3,401	2,847
discount rate	2013	9,674	9,114	9,416	9,227	7,728
1.73%	2014	10,658	9,244	8,949	8,670	7,210
	2015	29,836	24,310	23,824	22,790	16,259
interest rate margin	2016	74,541	73,660	71,653	67,114	48,500
25 basis pts	2017	198,331	193,881	188,457	181,687	151,900
	2018	69,267	89,405	107,998	125,744	215,952
	TOTAL	416,274	417,249	429,159	433,722	463,038
	Change		975	11,910	4,563	

Please see Exhibit G, page 1 for Components of Change during Current Month



EXHIBIT B

IBNR

TABLE EXHIBIT B				Amount	s in \$000s		
IBNR	Ultimate	Accident	Actual	Actual	Projected	Projected	Projected
	Loss Ratio	Year	Mar. 2018	Apr. 2018	May. 2018	Jun. 2018	Dec. 2018
	-	prior	(1)	(6,614)	(6,608)	(6,475)	(5,444)
	116.3%	1999	26	18	19	19	16
	122.0%	2000	(4)	(4)	(4)	(4)	(4)
	126.1%	2001	68	67	72	71	58
	118.3%	2002	518	518	554	543	457
	91.2%	2003	323	323	346	339	285
	77.9%	2004	548	548	586	574	483
	73.8%	2005	493	493	528	517	433
	101.0%	2006	1,447	1,462	1,564	1,533	1,288
	100.3%	2007	757	794	850	833	698
	122.0%	2008	2,489	2,523	2,700	2,646	2,225
	155.4%	2009	2,773	2,944	3,150	3,087	2,595
	153.5%	2010	5,556	5,803	6,209	6,085	5,115
	86.7%	2011	1,653	1,551	1,660	1,627	1,368
	86.3%	2012	1,754	1,918	2,052	2,011	1,690
	96.5%	2013	5,851	5,379	5,756	5,641	4,741
	99.5%	2014	1,117	130	109	95	69
	108.2%	2015	16,735	11,381	11,153	10,372	5,258
	118.6%	2016	53,837	53,362	51,761	47,620	31,407
	121.3%	2017	158,544	154,680	150,040	144,038	117,518
	125.9%	2018	58,151	74,886	90,132	104,470	174,595
		TOTAL	312,635	312,162	322,629	325,642	344,851
		Change		(473)	10,467	3,013	

Please see Exhibit G, page 2 for Components of Change during Current Month

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EXHIBIT C

Premium Liabilities

TABLE EXHIBIT C	Amounts in \$000s							
Premium Liabilities	Actual Mar. 2018	Actual Apr. 2018	Projected May. 2018	Projected Jun. 2018	Projected Dec. 2018			
(1) unearned premium (UP)	160,743	164,983	173,118	185,971	231,719			
FOR MEMBER SHARING								
(2) expected future costs ratio {% of (1)}	139.2%	139.5%	140.0%	140.6%	145.1%			
(3) expected future costs {(1) x (2)}	223,806	230,224	242,388	261,453	336,173			
(4) premium deficiency / (deferred policy								
acquisition cost)	63,063	65,241	69,270	75,482	104,454			
Excluding Actuarial Present Value Adjustments								
(5) expected future costs ratio {% of (1)}	126.4%	126.7%	127.1%	127.7%	131.7%			
(6) expected future costs {(1) x (5)}(7) premium deficiency / (deferred policy	203,231	209,060	220,105	237,417	305,266			
acquisition cost)	42,488	44,077	46,987	51,446	73,547			



EXHIBIT D

Projected Year-end Policy Liabilities

The table below presents the projected policy liabilities as at December 31, 2018, broken down by component.

Ontario		Projected Balances as at Dec. 31, 2018 (\$000s)								
ending 2018	r	nominal values	;		actua	arial present val	ue adjustments	(apvs)		
Acc Yr	Case	IBNR	Total Unpaid	discount	investment PfAD	nominal development PfAD	development PfAD discount	development PfAD	Total apvs	TOTAL
prior	24,108	(5,444)	18,664	(286)	37	1,866	(29)	1,837	1,588	20,252
1999	565	16	581	(24)	3	58	(2)	56	35	61
2000	15	(4)	11	(1)	-	1	-	1	-	1
2001	684	58	742	(46)	7	74	(5)	69	30	77
2002	7	457	464	(32)	4	46	(3)	43	15	47
2003	644	285	929	(71)	10	93	(7)	86	25	95
2004	883	483	1,366	(115)	16	137	(12)	125	26	1,39
2005	118	433	551	(51)	7	55	(5)	50	6	55
2006	1,585	1,288	2,873	(293)	40	287	(29)	258	5	2,87
2007	1,941	698	2,639	(285)	40	264	(29)	235	(10)	2,62
2008	2,928	2,225	5,153	(536)	72	515	(54)	461	(3)	5,15
2009	6,029	2,595	8,624	(681)	86	862	(68)	794	199	8,82
2010	8,209	5,115	13,324	(786)	107	1,332	(79)	1,253	574	13,89
2011	12,782	1,368	14,150	(863)	113	1,415	(86)	1,329	579	14,72
2012	27,475	1,690	29,165	(1,837)	262	2,916	(184)	2,732	1,157	30,32
2013	34,700	4,741	39,441	(1,972)	276	4,930	(247)	4,683	2,987	42,42
2014	66,239	69	66,308	(2,785)	398	9,946	(418)	9,528	7,141	73,44
2015	95,625	5,258	100,883	(4,035)	605	15,032	(601)	14,431	11,001	111,88
2016	102,954	31,407	134,361	(6,046)	941	23,244	(1,046)	22,198	17,093	151,45
2017	119,439	117,518	236,957	(11,848)	1,659	46,917	(2,346)	44,571	34,382	271,33
PAYs (sub-total):	506,930	170,256	677,186	(32,593)	4,683	109,990	(5,250)	104,740	76,830	754,01
CAY (2018)	136,844	174,595	311,439	(16,818)	2,492	58,862	(3,179)	55,683	41,357	352,79
claims liabilities:	643,774	344,851	988,625	(49,411)	7,175	168,852	(8,429)	160,423	118,187	1,106,81
	Unearned Premium	Premium Defiency / (DPAC)	Total Provision	discount	investment PfAD	nominal development PfAD	development PfAD discount	development PfAD	Total apvs	TOTAL*
premium liabilities:	231,719	73,547	305,266	(13,712)	2,133	44,488	(2,002)	42,486	30,907	336,173
						*	Total may not be s	um of parts, as ap	vs apply to future o	osts within UP
policy liabilities:			1,293,891	(63,123)	9.308	213,340	(10,431)	202,909	149,094	1,442,98



EXHIBIT E

Discount Rate & Margins for Adverse Deviations

The tables below present selected margins for adverse development by coverage (the total is a weighted average, based on the unpaid claims projection for December 31, 2018 from the valuation), followed by the selected discount rate and the associated margin for investment income.

Selected Claims Development MfADs (Dec. 31, 2017)

Accident	Third Party	Accident	Other	Total	
Year	Liability	Benefits	Coverages		
1994	10.0%	10.0%	10.0%	10.0%	
1995	10.0%	10.0%	10.0%	10.0%	
1996	10.0%	10.0%	10.0%	10.0%	
1997	10.0%	10.0%	10.0%	10.0%	
1998	10.0%	10.0%	10.0%	10.0%	
1999	10.0%	10.0%	10.0%	10.0%	
2000	10.0%	10.0%	10.0%	10.0%	
2001	10.0%	10.0%	10.0%	10.0%	
2002	9.2%	10.0%	10.0%	10.0%	
2003	10.0%	10.0%	10.0%	10.0%	
2004	10.0%	10.0%	10.0%	10.0%	
2005	10.0%	10.0%	10.0%	10.0%	
2006	10.0%	10.0%	10.0%	10.0%	
2007	10.0%	10.0%	10.0%	10.0%	
2008	10.0%	10.0%	10.0%	10.0%	
2009	10.0%	10.0%	10.0%	10.0%	
2010	10.0%	10.0%	10.0%	10.0%	
2011	10.0%	10.0%	9.9%	10.0%	
2012	10.0%	10.0%	8.9%	10.0%	
2013	12.5%	12.5%	12.2%	12.5%	
2014	15.0%	15.0%	12.9%	15.0%	
2015	14.9%	15.0%	11.2%	14.9%	
2016	17.3%	17.5%	11.7%	17.3%	
2017	19.8%	20.0%	12.0%	19.8%	
2018	18.8%	20.0%	6.3%	18.9%	
prem liab	14.2%	20.0%	5.2%	14.6%	

discount rate: 1.73%

margin (basis points): 25



EXHIBIT F

Interest Rate Sensitivity

The tables below present sensitivity to the member statement claims liability as projected to Dec. 31, 2018 from the latest valuation date (projections in exhibits A to D are also to Dec. 31, 2018, but are based on more up-to-date information). We have included the most recent valuation selection (1.73%), the prior valuation assumption (1.75%) and the prior fiscal year end valuation assumption (1.75%) for comparative purposes. A 25 basis point margin for investment return adverse deviation is used in all scenarios presented.

	Actuar	rial Present Val	ue of Provision	ons at Various	Discount Rate	es - Dec. 31, 20	18 projected L	Jnpaid
AY	0.73%	1.23%	1.73%	2.23%	2.73%	3.23%	1.75%	1.75%
003 &								
prior	19,915	19,764	19,616	19,469	19,327	19,185	19,609	19,60
2003	1,153	1,127	1,102	1,078	1,055	1,032	1,101	1,10
2004	1,626	1,585	1,546	1,509	1,472	1,437	1,544	1,54
2005	749	728	708	689	671	653	708	70
2006	3,611	3,501	3,395	3,294	3,198	3,105	3,391	3,39
2007	3,325	3,217	3,114	3,016	2,922	2,832	3,110	3,11
2008	4,544	4,402	4,267	4,139	4,017	3,900	4,262	4,26
2009	8,035	7,844	7,663	7,491	7,328	7,172	7,656	7,65
2010	13,864	13,621	13,390	13,171	12,961	12,762	13,380	13,38
2011	17,059	16,752	16,457	16,177	15,909	15,654	16,444	16,44
2012	28,670	28,135	27,624	27,139	26,672	26,225	27,603	27,60
2013	34,926	34,415	33,922	33,452	33,002	32,567	33,904	33,90
2014	68,199	67,359	66,544	65,769	65,016	64,294	66,516	66,51
2015	107,527	106,257	105,035	103,855	102,719	101,612	104,993	104,99
2016	158,209	156,128	154,100	152,158	150,286	148,459	154,032	154,03
2017	284,101	279,927	275,856	271,909	268,101	264,428	275,673	275,67
2018	370,329	364,435	358,750	353,303	347,988	342,860	358,560	358,56
Total	1,124,689	1,108,070	1,091,987	1,076,540	1,061,589	1,047,145	1,091,385	1,091,38
	curr - 100 bp	curr - 50 bp	curr val	curr + 50bp	curr + 100bp	curr + 150bp	prior val	prior fyr ei
			assumption				assumption	assumptio
			Dellevier		- 1/-1			
AY	0.73%	1.23%	1.73%	2.23%	2.73%	3.23%	1.75%	1.75
Total	32,702	16,083	-	(15,447)	(30,398)	(44,842)	(602)	(60
otai	curr - 100 bp	curr - 50 bp	curr val	curr + 50bp	. , ,	curr + 150bp	prior val	prior fyr ei
			assumption	{ ·	cuit · 1000p	6411 · 19666	8 .	{· ·
		•					assumption	assumptio
				٤			assumption	assumptio
			Percentage I	empact Relativ	e to Valuation	Assumption	assumption	assumptio
AY	0.73%	1.23%	Percentage I 1.73%	•	e to Valuation 2.73%	Assumption 3.23%	assumption	· ·
AY 003 &	0.73%	1.23%		mpact Relativ			* -	· ·
003 &	0.73%	1.23% 0.8%		mpact Relativ			* -	1.75
003 & prior				mpact Relativ 2.23%	2.73%	3.23%	1.75%	<u>1.75</u> (0.0
003 & orior 2003	1.5%	0.8%		mpact Relativ 2.23% (0.7%)	2.73% (1.5%)	3.23%	<u> </u>	1.75 (0.0 (0.1
003 & prior 2003 2004	<u> </u>	0.8% 2.3%		mpact Relativ 2.23% (0.7%) (2.2%)	2.73% (1.5%) (4.3%)	3.23% (2.2%) (6.4%)	1.75% (0.0%) (0.1%)	1.75 (0.0 (0.1
003 & orior 2003 2004 2005	1.5% 4.6% 5.2%	0.8% 2.3% 2.5%		mpact Relativ. 2.23% (0.7%) (2.2%) (2.4%)	2.73% (1.5%) (4.3%) (4.8%)	3.23% (2.2%) (6.4%) (7.1%)	1.75% (0.0%) (0.1%)	1.75 (0.0 (0.1 (0.1
003 & orior 2003 2004 2005 2006	1.5% 4.6% 5.2% 5.8%	0.8% 2.3% <u>2.5%</u> 2.8%		mpact Relativ. 2.23% (0.7%) (2.2%) (2.4%) (2.7%)	2.73% (1.5%) (4.3%) (4.8%) (5.2%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%)	1.75% (0.0%) (0.1%) (0.1%)	1.75 (0.0 (0.1 (0.1 (0.1
003 & orior 2003 2004 2005 2006 2007	1.5% 4.6% 5.2% 5.8% 6.4%	0.8% 2.3% 2.5% 2.8% 3.1%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%)	2.73% (1.5%) (4.3%) (4.8%) (5.2%) (5.8%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%)	1.75 (0.0 (0.1 (0.1 (0.1 (0.1)
003 & orior 2003 2004 2005 2006 2007 2008	1.5% 4.6% 5.2% 5.8% 6.4% 6.8%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.1%)	2.73% (1.5%) (4.3%) (4.8%) (5.2%) (5.8%) (6.2%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%)	1.75' (0.0' (0.1' (0.1' (0.1' (0.1'
003 & orior 2003 2004 2005 2006 2007 2008 2009	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3% 3.2%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.1%) (3.0%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.8%) (6.2%) (5.9%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%) (8.6%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	1.75 (0.0 (0.1 (0.1 (0.1 (0.1 (0.1 (0.1)
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3% 3.2% 2.4%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.0%) (2.2%)	2.73% (1.5%) (4.3%) (4.8%) (5.2%) (5.2%) (6.2%) (5.2%) (6.2%) (5.9%) (4.4%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%) (8.6%) (6.4%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	1.75 (0.0 (0.1 (0.1 (0.1 (0.1 (0.1 (0.1 (0.1
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3% 3.2% 2.4% 1.7%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (3.0%) (3.1%) (3.0%) (2.2%) (1.6%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (6.2%) (5.2%) (6.2%) (5.9%) (4.4%) (3.2%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%) (8.6%) (6.4%) (4.7%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	(0.0° (0.1° (0.1° (0.1° (0.1° (0.1° (0.1°) (0.1°) (0.1°)
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5% 3.7%	0.8% 2.3% 2.5% 3.1% 3.3% 3.2% 2.4% 1.7% 1.8%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.1%) (3.0%) (2.2%) (1.6%) (1.7%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.2%) (5.2%) (5.2%) (5.9%) (4.4%) (3.2%) (3.3%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%) (8.6%) (6.4%) (4.7%) (4.9%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	1.755 (0.0' (0.1' (0.1' (0.1' (0.1' (0.1' (0.1' (0.1')
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013	1.5% 4.6% 5.2% 5.8% 6.4% 6.5% 4.9% 3.5% 3.7% 3.8%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3% 3.2% 2.4% 1.7% 1.8% 1.8%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.1%) (3.0%) (1.6%) (1.6%) (1.8%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.5%) (5.5%) (5.9%) (4.4%) (3.2%) (3.3%) (3.4%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%) (6.4%) (6.4%) (4.7%) (4.9%) (5.1%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	1.75 (0.0 (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1)
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5% 3.7% 3.8% 3.0%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3% 2.4% 1.7% 1.8% 1.8% 1.5%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.1%) (3.0%) (2.2%) (1.6%) (1.6%) (1.8%) (1.4%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.2%) (6.2%) (5.9%) (4.4%) (3.2%) (3.3%) (3.4%) (2.7%)	3.23% (2.2%) (6.4%) (7.1%) (7.8%) (8.5%) (9.1%) (6.4%) (6.4%) (4.7%) (4.9%) (5.1%) (4.0%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	1.75 (0.0 (0.1 (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1)
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2013 2015	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5% 3.7% 3.8% 3.0% 2.5%	0.8% 2.3% 2.5% 2.8% 3.1% 3.3% 2.4% 1.7% 1.8% 1.8% 1.5% 1.2%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (3.0%) (3.1%) (1.6%) (1.6%) (1.6%) (1.8%) (1.4%) (1.2%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.8%) (6.2%) (3.2%) (3.3%) (3.3%) (3.3%) (3.4%) (2.7%) (2.3%)	3.23% (2.2%) (6.4%) (7.1%) (7.1%) (8.5%) (6.4%) (6.4%) (4.7%) (4.9%) (5.1%) (4.0%) (3.4%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%)	1.75 (0.0 (0.1 (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.2) (0.2) (0.2)
	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5% 3.7% 3.8% 3.0% 2.5% 2.4%	0.8% 2.3% 2.5% 3.1% 3.3% 3.2% 2.4% 1.7% 1.8% 1.5% 1.5% 1.2%		mpact Relativ 2.23% (0.7%) (2.2%) (2.7%) (3.0%) (3.1%) (1.6%) (1.6%) (1.7%) (1.8%) (1.4%) (1.2%) (1.1%)	2.73% (1.5%) (4.3%) (4.8%) (5.2%) (5.2%) (5.8%) (6.2%) (3.2%) (3.3%) (3.3%) (3.3%) (2.7%) (2.3%) (2.2%)	3.23% (2.2%) (6.4%) (7.1%) (7.1%) (8.5%) (6.4%) (6.4%) (4.7%) (4.9%) (5.1%) (4.0%) (3.4%) (3.3%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.2%) (0.0%)	1.75 (0.0 (0.1 (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.2) (0.
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5% 3.7% 3.8% 3.0% 2.5% 2.4% 2.7%	0.8% 2.3% 2.5% 3.1% 3.3% 3.2% 2.4% 1.7% 1.8% 1.5% 1.5% 1.2% 1.2% 1.3%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (2.7%) (3.0%) (3.1%) (3.0%) (1.6%) (1.6%) (1.6%) (1.7%) (1.8%) (1.4%) (1.2%) (1.1%) (1.3%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.2%) (5.2%) (4.4%) (3.2%) (3.3%) (3.3%) (2.7%) (2.3%) (2.2%) (2.5%)	3.23% (2.2%) (6.4%) (7.1%) (7.1%) (9.1%) (8.5%) (6.4%) (4.9%) (5.1%) (4.9%) (5.1%) (4.0%) (3.4%) (3.3%) (3.7%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.0%) (0.0%)	1.75 (0.0 (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.1) (0.0) (0.0) (0.0) (0.0) (0.1)
003 & prior 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017	1.5% 4.6% 5.2% 5.8% 6.4% 6.8% 6.5% 4.9% 3.5% 3.7% 3.5% 3.7% 3.0% 2.5% 2.4% 2.7% 3.0%	0.8% 2.3% 2.5% 3.1% 3.3% 3.2% 2.4% 1.7% 1.8% 1.8% 1.5% 1.2% 1.2% 1.2% 1.2% 1.5%		mpact Relativ 2.23% (0.7%) (2.2%) (2.4%) (3.0%) (3.1%) (3.0%) (1.5%) (1.7%) (1.7%) (1.8%) (1.7%) (1.4%) (1.2%) (1.1%) (1.3%) (1.4%)	2.73% (1.5%) (4.3%) (5.2%) (5.2%) (5.2%) (5.2%) (4.4%) (3.2%) (3.3%) (2.3%) (2.7%) (2.3%) (2.2%) (2.5%) (2.8%)	3.23% (2.2%) (6.4%) (7.1%) (7.3%) (9.1%) (8.5%) (6.4%) (4.9%) (5.1%) (4.9%) (5.1%) (4.0%) (3.3%) (3.3%) (3.7%) (4.1%)	1.75% (0.0%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.1%) (0.0%) (0.0%) (0.0%) (0.0%) (0.1%)	1.755 (0.05 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15 (0.15) (0.15 (0.15)



EXHIBIT G

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M/S IBNR - in \$000s

Components of Member Statement IBNR (i.e. "Discounted") Change During Month

RSP	Ontario	.T
AccountCode Desc	IBNR - Discou	J. d

	Values						
AccYear	Sum of Prior Month Actual Amount	Sum of Projected Change	Sum of Change Due to AvsP Variances	Sum of Change Due to Valuation Implementation	Sum of Total Change	Sum of % Total Change	Sum of Current Month Final Amount
prior	2,170	(43)	(6,752)	-	(6,795)	(313.1%)	(4,625)
1999	69	(2)	(6)	-	(8)	(11.6%)	61
2000	(4)	-	-	-	-	-	(4)
2001	105	(1)	-	-	(1)	(1.0%)	104
2002	538	(11)	11	-	-	-	538
2003	355	(7)	7	-	-	-	355
2004	582	(12)	12	-	-	-	582
2005	501	(10)	10	-	-	-	501
2006	1,453	(29)	44	-	15	1.0%	1,468
2007	744	(15)	52	-	37	5.0%	781
2008	2,487	(50)	83	-	33	1.3%	2,520
2009	3,020	(60)	233	-	173	5.7%	3,193
2010	6,292	(126)	355	-	229	3.6%	6,521
2011	2,436	(48)	(113)	-	(161)	(6.6%)	2,275
2012	3,219	(66)	212	-	146	4.5%	3,365
2013	9,674	(194)	(366)	-	(560)	(5.8%)	9,114
2014	10,658	(448)	(966)	-	(1,414)	(13.3%)	9,244
2015	29,836	(1,602)	(3,924)	-	(5,526)	(18.5%)	24,310
2016	74,541	(4,183)	3,302	-	(881)	(1.2%)	73,660
2017	198,331	(8,325)	3,875	-	(4,450)	(2.2%)	193,881
2018	69,267	21,175	(1,037)	-	20,138	29.1%	89,405
Grand Total	416,274	5,943	(4,968)	-	975	0.2%	417,249



EXHIBIT G

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IBNR - in \$000s

Components of IBNR (i.e. "Undiscounted") Change During Month

RSP	Ontario	.T .
AccountCode Desc	IBNR - Undisc	✓nted

	Values						L.
AccYear	Sum of Prior Month Actual Amount	Sum of Projected Change	Sum of Change Due to AvsP Variances	Sum of Change Due to Valuation Implementation	Sum of Total Change	Sum of % Total Change	Sum of Current Month Final Amount
prior	(1)	1	(6,614)	-	(6,613)	661,300.0%	(6,614)
1999	26	(1)	(7)	-	(8)	(30.8%)	18
2000	(4)	-	-	-	-	-	(4)
2001	68	(1)	-	-	(1)	(1.5%)	67
2002	518	(10)	10	-	-	-	518
2003	323	(6)	6	-	-	-	323
2004	548	(11)	11	-	-	-	548
2005	493	(10)	10	-	-	-	493
2006	1,447	(29)	44	-	15	1.0%	1,462
2007	757	(15)	52	-	37	4.9%	794
2008	2,489	(50)	84	-	34	1.4%	2,523
2009	2,773	(55)	226	-	171	6.2%	2,944
2010	5,556	(111)	358	-	247	4.4%	5,803
2011	1,653	(33)	(69)	-	(102)	(6.2%)	1,551
2012	1,754	(35)	199	-	164	9.4%	1,918
2013	5,851	(117)	(355)	-	(472)	(8.1%)	5,379
2014	1,117	(257)	(730)	-	(987)	(88.4%)	130
2015	16,735	(1,339)	(4,015)	-	(5,354)	(32.0%)	11,381
2016	53,837	(3,769)	3,294	-	(475)	(0.9%)	53,362
2017	158,544	(7,927)	4,063	-	(3,864)	(2.4%)	154,680
2018	58,151	18,016	(1,281)	-	16,735	28.8%	74,886
Grand Total	312,635	4,241	(4,714)	-	(473)	(0.2%)	312,162